1 SUPERIOR COURT OF THE STATE OF CALIFORNIA COUNTY OF LOS ANGELES, VAN NUYS COURTHOUSE EAST 2 3 4 JNS COPY SERVICE, INC., 5 Plaintiff, б No. LC068480 vs. 7 OPTIMA FUNDING, INC.; ALI) VOLUME I SHAH; DAVID TAYANIPOUR; DOES 1 through 25, 8 INCLUSIVE, 9 Defendants. 10 11 12 13 DEPOSITION OF THE PERSON MOST KNOWLEDGEABLE 14 OF OPTIMA FUNDING, INC., AND ALI SHAH, taken on 1.5 1.6 behalf of the Plaintiff, at 14156 Magnolia Boulevard, 17 Suite 200, Sherman Oaks, California, commencing at 18 10:54 A.M., on Wednesday, February 2, 2005, pursuant 19 to Notice, before ALLA PONTO, CSR No. 11046, a Cortified Shorthand Reporter, in and for the County 20 of Los Angeles, State of California. 21 * * * 22 23 24 25

1	APPEARANCES:	
2	For	the Plaintiff:
3		LAW OFFICES OF BRIAN A. MANSON
4		BY: BRTAN A. MANSON, ESQ. 14156 Magnolia Boulevard Suite 200
5		Sherman Oaks, California 91423 (818) 906-0080
6		bmanson@mansonlaw.com
7		- and -
8		LAW OFFICES OF DAVID L. AMKRAUT BY: DAVID L. AMKRAUT, ESQ.
9		2272 Colorado Boulevard Suite 1228
10		Los Angeles, California 90041 (323) 344-4244
1.1	For	the Defendants:
12		BREER LAW OFFICES
13		BY: TERRI BREER, ESQ. 940 South Coast Drive
14		Suite 115 Costa Mesa, California 92626
15		(714) 444-1431 terri@breerlaw.com
16	Also	Present:
17		Eric Rigney
18		
19		
20		
21		
23		
24		
25		

CERTIFIED COURT REPORTERS/VIDEOGRAPHERS

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	8 - Miscellaneous Advertisements	23
	Sortina - 8 201 Advertisement for Optima - 8 201 Torufing	22
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		SO
	6 - Complaint for Damages and Injunction OTI	67.
	Real Estate	97
	A License Information for Ali Shah from Department - d To the State of California Department	L T.
	Department of Real Estate	91.
	4 - License Information for Optima Funding, Inc., from the State of California	SI
	3 - Notice of Deposition of Ali Shah	ÞΤ
	Funding, Inc., dated 4/28/04	ετ
	S - Letter from Brian A. Manson to Optima	75
	l - Notice of Taking Deposition of Deposition of Defendant Optima Funding, Inc.	ΙŢ
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	(6
	All exhibits are bound under separate cover.)	8
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	MITUESS EXAMINATION PAGE	ε
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	I N D E X	Ţ
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1	I N D E X (Continued)
3	QUESTIONS INSTRUCTED NOT TO ANSWER
4	PAGE LINE
5	69 5
6	159 22
7	160 16
8	177 24
9	1.78 11
1.0	178 22
1.1	221 11
12	222 8
13	222 25
14	225 20
15	226 13
16	227 3
17	227 15
1.8	227 22
19	228 17
20	230 16
21	
22	INFORMATION REQUESTED
23	<u>PAGE</u> <u>LINE</u>
24	128 3
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		t
1	SHERMAN OAKS, CALIFORNIA; WEDNESDAY, FEBRUARY 2, 2005	
2	10:54 A.M.	
3		
4	ALI SHAH,	
5	called as a witness by and on behalf of	
б	the Plaintiff, being first duly sworn,	
7	was examined and testified as follows:	
8		
9	EXAMINATION	
1,0	BY MR. MANSON:	
11.	Q. All right. Mr. Shah, do you want me to call	
12	you Mr. Shah or Ali?	
1,3	A. Mr. Shah is good, or whichever way.	
14	Q. I got it. You know we're here at your	
15	deposition	10:54:22AM
16	A. Uh-huh.	
17	Q in this, what I call, a junk fax	
18	litigation. I am going to depose you regarding your	
19	background, your affiliation with Optima Funding, the	
20	company operations of Optima, how Optima generates	10:54:33AM
21	its leads and certain unsolicited facsimile	
2.2	advertisements. That's the technical term. I may	•
23	use the term "junk faxes" to have the same meaning as	
24	unsolicited facsimile advertisements. All right?	
25	A. Ub-huh.	10:54:51AM

	W 17 11	ו
1.	Q. Have you ever had your deposition taken	
2	before?	
3	A. Yeah, I have.	
4	Q. What were the circumstances?	
5	A. It was a few years ago. It had to do with a	10:54:57AM
6	retail company.	
7	Q. A retail what was your position with that	
8	company?	
9	A. I was doing a depo for an employee for that	
10	company.	10:55:14AM
11	Q. I am not sure what you mean.	
12	A. It was an employee of that company. They	
13	wanted me to come in five, six years ago.	
14	Q. Were you the plaintiff or the defendant in	
15	that matter?	10:55:26AM
16	A. I wasn't even in it. They just depo'd (sic)	
17	mę.	
18	Q. They deposed you as an employee of the	
19	company?	
20	A. Yeah.	10:55:30AM
21	Q. What was the type of litigation, if you	
22	know?	
23	A. You know what? I don't recall. It was	
24	they depo'd me. It was it.	
25	Q. You probably remember, then, that there are	10:55:40AM

1 certain ground rules for a deposition? Uh-huh. 2 Α. 3 First and foremost is that we don't 4 interrupt each other. We have a court reporter here 5 taking down your testimony and mine, and in order to 10:55:55AM 6 do that, she needs to be able to hear everything I 7 say distinctly from everything you say. It's important that you let me ask an entire question, and 8 I'll let you give an entire answer. 9 10 Is that clear? 10:56:08AM 11 Α. I think so. 12 It's also important that you know your testimony is being taken under oath. This oath is 13 the same oath that will be taken in court. You are 14 1.5 under penalty of perjury. Your testimony can be used 10:56:21AM 16 in trial. 17 Do you understand that? 18 Α. Yes. 19 At the end of the deposition, you will be 20 sent a written transcript of the questions and 10:56:35AM answers hore. You will be able to make any changes 21 or corrections, but if you make substantial changes, 22 those can be used to affect your credibility at 23 24 trial.

Is that clear?

25

10:56:48AM

1	A. Absolutely.	
2	Q. It's important to answer these questions out	
3	loud rather than just with a nod or other gestures.	
4	Again, the court reporter has to be able to take	
5	these things down.	10:56:59AM
6	Do you understand that?	
7	A. Yes.	
8	Q. It's also better rather than "uh-huh" or	
9	"huh-uh" to say "yes" or "no" so it's clear to the	
10	court reporter. Okay?	10:57:06አM
1.1.	A. Okay.	
12	Q. Is there any reason you can't give complete	
13	and accurate testimony today?	
1.4	A. No.	
1.5	Q. Are you on any medication at this time that	10:57:16AM
1,6	might affect your ability to answer?	
17	A. No.	
18	Q. Are you undergoing any significant life	
19	stress events a marriage, divorce, new child, new	
20	job anything that is going to affect your ability	10:57:25AM
21	to testify today?	
22	A. No.	
23	Q. In addition to testifying as an individual,	
24	you are also testifying today as a person most	
o E	language and a second contain matters with respect to	110 - 57 - 37 AM

		1
1	Optima.	
2	Did your attorney go over with you the	
3	Deposition Notice and those areas that would be	
4	covered?	
5	MS. BREER: I'm going to object because that	10:57:47A
6	would certainly invade the attorney-client privilege.	
7	MR. MANSON: Okay. All right. In that	
8	case, let me go ahead and introduce the first	
9	exhibit. This is a Deposition Notice that was served	
10	on your counsel, your attorney. There is a copy, and	10:58:07AM
11	there is a copy for the record. We can have this	
12	marked as Exhibit 1.	
13	(Plaintiff's Exhibit 1 was marked for	
14	identification by the court reporter	
1,5	and is bound under separate cover.)	10:58:20AM
16	BY MR. MANSON:	
17	Q. If you turn to Page 2 of this document,	
18	there are five numbered areas that go to the person	
1.9	that for which you have been identified as the person	
20	most knowledgeable. I'm going to run through them	10:58:29AM
21	really quickly.	
22	Rather than running through them, let me	
23	just say for the record, please read the first one.	
24	Are you the person most knowledgeable at	
25	Optima to testify about the things that are described	10:58:40AM

1.	in Item No. 1?	
2	A. Yes.	
3	Q. Same question with respect to No. 2.	
4	Are you the person most knowledgeable to	
5	testify with respect to those things at Optima?	10:58:55AM
6	A. Yes.	
7	Q. Same question with respect to No. 3.	
8	A. Yes.	
9	Q. Same question with respect to No. 4.	
10	A. Uh-huh, yes.	10:59:237M
11	Q. Same question with respect to No. 5.	
12	A. On No. 5, when they dome $\pm n$, π do forward	
13	them to my attorney.	
14	Q. When what comes in?	
15	A. Demands. When you say, "Information with	10:59:48AM
16	respect to the demands, allegations, claims and	
17	complaints," yes, I would be. But I	
18	Q. You forward them to your attorney?	
19	A. Yes.	
20	Q. But on initial receipt, you are the person	10:59:58AM
21	who sees them and gets them?	[
22	A. Correct.	
23	Q. We'll get back to that. I want to start out	
24	with a little bit of your personal background.	
25	Would you state and spell your full name for	11:00:14AM

1.	the record.	
2	A. Ali, A-l-i; last name Shah, S-h-a-h.	
3	Q. Have you ever used or gone by any other	
4	names or any variations or derivations of your name?	
5	A. Shah Velayati.	1.1:00:28AM
6	Q. Can you spell Velayati?	
Ż	Λ. V-e-l-a-y-a-t-i.	
8	Q. Any other spellings of your name that you	
9	ever used that might appear on any particular	
10	documents?	11:00:39AM
11	A. No.	
12	Q. Please state your home address.	
1.3	A. 4066 Rivoli, R-i-v-o-l-i, Newport Beach,	
14	California 92660.	
15	Q. How long have you lived there?	11:01:00AM
16	A. I just moved to that address about a month	
1.7	ago.	
18	Q. About a month ago. What was your prior	
1.9	address?	
20	A6233 Residencia, R-e-s-i-d-e-n-c-i-a, in	11:01:06AM
21	Newport Beach, California 92660.	
22	Q. And why did you move?	
23	A. Why did I move?	
24	Q. Was there any particular reason or just	
25	MS. BREER: Is there any particular	11:01:23AM

		ALUE A AL	\neg
1.	relevan:	cy?	
2		MR. MANSON: Maybe.	
3	BY MR. 1	MANSON:	
4	Q.	Was it by choice?	
5	Α.	Absolutely.	11:01:35AM
6	Ω.	Are you married?	
7	Α.	No. Thanks for asking.	
8	Q.	What is your business address?	
9	Α.	It is 5 Hutton, N-u-t-t-o-n, Center Drive,	
10	Suite 12	20, Santa Ana, California 92707.	11:01:54AM
1.1	Q.	And is the Optima Funding business located	
1.2	at that	address?	
13	Α.	It sure is.	
14	Q.	How long has Optima been at that address?	
15	Α.	Approaching two years.	11:02:09AM
16	Q.	Is that the physical address or a mailing	
17	address?	,	
18	A.	That is the physical address.	
19	Q.	And please state your date of birth.	
20	A.	9/15, 1979.	1.1:02:1.9AM
21	Q.	Your citizenship?	
22	Α.	I was born a citizen, born in Missouri.	
23	Q.	United States citizenship?	
24	Α.	Yes.	
25	Q	I also want to get into some background,	11:02:34AM

1	some gene	eral background on Optima Funding.	
2		How long have you been with Optima?	
3	Α.	Since June 6.	
4	Q.	Of what year?	
5	Α.	2003.	11:03:01AM
6	Q.	Thank you. What was your position when you	
7	started t	there?	
8	Α.	President.	
9	Q.	Did you found the company, or were you a	
10	founder o	or co-founder?	11:03:12AM
1.1	Ä.	Yes.	
12	Q.	Were there other founders along with you?	
13	Α.	Were there other founders along with me?	
J. 4	Yes.		
15	Õ.	Who were those people?	11:03:22AM
1.6	А.	There was Farzad Nafeiy.	
17	Ω.	Can you spell that for me, please.	
18	Α.	F-a-r-z-a-d, N-a-f-e-i-y.	
1.9	Q.	E = i - y?	
20	Α.	Correct.	11:03:36AM
21	٥.	Anyone else?	
22	Α.	No.	
23	Q.	Is Farzad Nafeiy am I saying that	
24	correctly	?	
25	Α.	Yes.	1.1:03:52AM

CERTIFIED COURT REPORTERS/VIDEOGRAPHERS

	10.00	_
1.	Q. Is he still with the company?	
2	A. He sure is.	
3	Q. What is his title?	
4	A. As far as title-wise, no set title for him.	
5	Q. Do you have a set title as president?	11:04:05AM
		11:04:05AM
6	A. Uh-huh, yes.	
7	Q. Are you a director of the company?	
8	A. I sure am.	
9	Q. Who are the other directors?	
10	A. Just me.	11:04:15AM
1.1.	Q. Do you hold any other titles at Optima	
12	besides director and president?	
13	A. And secretary.	
14	Q. I believe you stated you founded Optima in	
15	2003.	11:04:53AM
16	Is it a corporation?	į
17	A. It sure is. Yes.	
18	Q. Did you operate it in any way prior to	
19	incorporating it as a sole proprietorship or any	
20	other partnership or any other business?	11:05:03AM
21	A. No.	
22	Q. Do you have significant stakes in any other	
23	businesses, whether as a director, more than a five	
24	percent sharcholder or as an officer?	
25	MS. BREER: I want to object here. We can	11:05:21AM

1	talk about it, but I am curious as to what sort of	
2	admissible evidence you think his prior business	
3	affiliations would have.	
4	MR. MANSON: I believe his prior business	
5	affiliations are relevant to everything from his	11:05:33Ai
6	management ability and his involvement with the	
7	company to just a very broad range of things on a	
8	personal level.	
9	MS. BREER: Let's see. Go ahead.	
10	MR. AMKRAUT: And his knowledge of the law	1.1:05:47AM
1, 1.	such as the TCPA and the faxing provisions of the	
12	TCPA.	
13	MS. BREER: You are right. It may have some	
14	assistance.	
15	BY MR. MANSON:	
16	Q. Again, have you had any significant stake or	
1.7	interest in another business, whether as a five	
18	percent or greater equity interest holder, an officer	
19	or director position?	
20	A. Of another company?	11:06:16AM
21	Q. Yes.	
22	A. There is Shah Enterprises. That's the only	
23	company.	
24	Q. What business is that?	

It's a holding company.

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25

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1	Q.	Shah spelled like your last name?	
2	A.	Absolutely.	
3		Is that a corporation?	
	Ω.		
/]	Α.	Yes, a corporation.	
5	Q.	What does it hold? Does it hold any other	11:06:36AM
6	business	es?	
7	Α,	No. Mainly for real estate.	
8	Q.	Does Optima have any parent company or any	
9	subsidia	ries?	ļ
10	Α.	No.	11:06:52AM
11	δ.	How many stockholders are there of Optima?	
12	а.	There is only one.	
13	Q.	Are you the sole stockholder?	
1.4	А.	Correct.	
15	Ω.	Are there any other officers of Optima	11:07:01AM
16	Funding?		
17	Α.	No.	
1,8	Q.	You are the sole officer?	
1,9	Λ.	I'm the sole officer.	
20	Q.	Do you make all decisions for Optima?	11:07:19AM
21.	А.	Most of them.	
22	Q.	Who else makes decisions for Optima?	
23	Α.	There are employees that can make decisions	
24	dependin	g on what decision is to be made: Who gets	

25

the coffee.

11:07:31AM

1 Significant company decisions. Q. 2 Okay. Right. Α. That would be you? 3 Q. 4 Α. Yes. 5 As president, what are your duties? Q. 31:07:38AM б My duties are to basically maintain the 7 numbers that the company is doing, keep the sales 8 force in line and just -- there is a wide array of 9 duties that I have. 10 Are you in the office usually five days a Q. 11:08:10AM 11 week? 12 Yes, I am. Α. When I say "in the office," is that the 13 O. office at 5 Hutton Center Drive? 14 15 Yes. 11:08:20AM Α. 1.6 Does Optima Funding maintain any other Q. physical locations, physical offices? 17 Α. 1.8 No. 19 Does it use any other mailing addresses 20 including any P.O. boxes? 11:08:31AM 21. No. Α. Do any of the employees work from home or 22 23 from any other locations? 24 No. Α. So 5 Hutton Center Drive is the sole 25 11:08:42AM Q.

		1
1	location at which any Optima Funding relations take	
2	place?	
3	A. Yes.	
4	Q. At Optima who is in charge of legal and	
5	regulatory compliance?	11:08:58AM
6	A. Legal and regulatory compliance that	
7	would be I have a different set of attorneys; so	
8	the question to that	
9	Q. I will expand a little bit.	
10	Are there attorneys in-house at Optima? Are	11:09:17AM
1.7.	there attorneys who are actually employees of Optima	
1.2	itself?	
13	A. No, not in-house. No.	
1.4	Q. In-house, with that meaning, as employees,	
1.5	who would be the person who deals with those	11:09:30AM
16	attorneys? Who is in charge of working with outside	
17	attorneys to make sure that Optima is in compliance	
.8	with DRE, Department of Real Estate laws and other	
19	laws?	
20	A. Okay. I don't understand your question.	11:09:46AM
21	Q. Okay. Who is	
22	MS. BREER: I want to at this point I	
23	don't know what the information is going to well,	
4	I just want to make sure he understands that he is	
5	not to give any information that would be protected	11:30:01AM

1	by the attorney-client privilege.	
2	So any information that you have, if you're	
3	going to answer this question, is just based on not	
4	information from other attorneys.	
5	MR. MANSON: Right. I am not asking	11:10:14AM
6	MS. BREER: I don't even know if it's	
7	getting in there, but he seems confused. It might be	
8	because a lot of this is	
9	BY MR. MANSON:	
10	Q. I am not asking about things, specific	11:10:22AM
11	things that your attorneys may have told you or	
12	things that you may have told your attorneys.	
1.3	I am asking who at Optima interacts with	
1.4	your attorneys? Who is the person at Optima who is	
1.5	responsible for working with attorneys on issues?	11:10:36AM
16	A. Donna Thomson.	
17	Q. What is that person's name, please?	
18	A. Donna Thomson.	
19	Q. Is there anybody else?	
20	A. The thing is	11:10:53AM
21	MS. BREER: Let me make sure first of	
22	all, other than yourself. I don't know that he has	
23	even mentioned	
24	MR. MANSON: He hasn't mentioned.	
25	MS. BREER: Okay.]1:11:00AM

1	BY MR. MANSON:	
2	Q. Do you interact with your attorneys?	
3	A. I do. Yeah.	
4	Q. Then you mentioned Donna Thomson. Is there	
5	anyone else who would talk to your attorneys, any	11:11:09AM
6	other employee of Optima who would talk to attorneys?	
7	A. No.	
8	Q. Who is Donna Thomson?	
9	A. Donna Thomson she does the marketing for	
10	Optima.	11:11:22AM
11	Q. When you say "does the marketing," what do	
12	you mean?	
13	A. Handles the marketing. We have different	
14	vendors that we work with.	
15	Q. Is she in charge of marketing, then?	11:11:34AM
16	A. Yes.	
17	Q. Is there anyone else in charge of marketing?	
18	A. Her assistant Daniel Rudd.	
19	Q. Could you spell that last name?	
20	A. R-u-d-d.	11:11:53AM
21	Q. Is there anyone at Optima that's the primary	
22	contact for the Department of Real Estate?	
23	A. No.	
24	Q. If the DRE, Department of Real Estate,	
25	interchangeable if they were to contact Optima,	11:12:29AM

	THE RESERVE TO SERVE THE PROPERTY OF THE PROPE	¬ !
who woul	d they talk to?	
Α.	They would call me, if they would like.	
Q.	Who is in charge of lead generation or	
working	with lead generation or referral companies?	
Α.	Donna Thomson and her assistant.	11:12:59AM
Q.	Does Donna Thomson have a title?	
Α.	Does she have a title? She is in charge of	
marketin	g.	
Q.	Is she a vice president of marketing?	
Α.	No.	11:13:20AM
õ.	Manager of marketing?	
Α.	No.	
Q.	No title?	
Α.	No. It would be marketing manager you	
could put	t.	11:13:27AM
Ω.	She doesn't have a formal title on a	
business	card, for instance?	
Λ.	She does. I don't recall what that is.	
Ď٠	There is one, but you just don't recall?	
Α.	Yeah.	11;13;38AM
Ö.	Let's talk a little bit about marketing.	
	I am going to walk through a couple of	
elements	of marketing and these lead generation	
companies	and ask you to touch on them.	
	Who writes the copy for your advertisements,	11:13:54AM
	A. Q. working A. Q. A. Q. A. Q. A. Q. A. Could put Q. business A. Q. A. Q. could put Q.	Q. Who is in charge of lead generation or working with lead generation or referral companies? A. Donna Thomson and her assistant. Q. Does Donna Thomson have a title? A. Does she have a title? She is in charge of marketing. Q. Is she a vice president of marketing? A. No. Q. Manager of marketing? A. No. Q. No title? A. No. It would be marketing manager you could put. Q. She doesn't have a formal title on a business card, for instance? A. She does. I don't recall what that is. Q. There is one, but you just don't recall? A. Yeah. Q. Let's talk a little bit about marketing. I am going to walk through a couple of elements of marketing and these lead generation companies and ask you to touch on them.

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1.
     the verbiage?
               MS. BREER: I am going to object. That's
 2
     kind of uncertain. Can you rephrase it? I mean,
 3
     "advertising" -- that's awfully broad.
 4
     BY MR. MANSON:
 5
 6
               What advertising methods does Optima use?
         Q_{-}
 7
              Different types.
         Α.
               What are those different types?
 8
         Q.
 9
         Α.
              As far as media? Is that what you are
10
     saying?
                                                                11:14:19AM
], ],
         Q.
               Sure.
12
               We have billboards. We have TV commercials.
13
     We have print ads.
14
         Q.
              Are there any radio ads?
15
         Α.
              No.
                                                                11:14:32AM
16
         Q. Direct mail?
17
              Direct mail --
         Α.
              MS. BREER: I'm going to object. That's
18
19
     leading. He will tell you.
              MR. MANSON: I am allowed to be leading in a |11:14:41AM
20
21
     deposition.
22
              MS. BREER: I don't think.
23
     BY MR. MANSON:
             Does Optima do any direct mail advertising?
24
         Q.
25
              Yes. To our clients, to our own list of
                                                               11:14:49AM
         Α.
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	- The state of the	
1.	clients.	
2	Q. Okay. Let's talk about television ads.	
3	A. Okay.	
4	Q. Who writes the script for those ads?	
5	A. The television companies, the vendors that	11:15:03AM
6	we work with, the different channels that we work	
7	with.	
8	Q. Do they also I am sonry. Let me rephrase	:
9	that.	
1.0	Who approves or refuses the advertisements	11:15:18AM
11	prior to them being aired?	
12	MS. BREER: First of all, that's kind of	
1.3	speculative. That assumes that some are being aired	
14	right now. I don't know. Maybe there is. But maybe	
15	can you lay a little more foundation	11:15:33AM
16	MR. MANSON: Sure.	
1.7	MS. BREER: so it's not uncertain.	
18	MR. MANSON: He specifically said that	
19	Optima engages in television advertising. I'm asking	
20	that then he said that a television company	11:15:447AM
21	prepares the script for the advertisement.	
22	BY MR. MANSON:	
23	Q. Does the television company also	
24	MS. BREER: Maybe we can define the time	
25	period you are talking about.	11:15:587M

		10774	
1.	BY MR. M	AANSON:	
2	Q.	During calendar year of 2004, let's say, am	
3	1 correc	ch in saying that in California year 2004,	
4	televisi	on companies would prepare scripts for	
5	dommerci	als?	11:16:13AM
6	Α.	Give us ideas.	
.7	٥.	Give you ideas?	
8	Α.	Yes.	
9	Õ.	Who would build on those ideas and turn them	
10	into a f	inished advertisement?	11:16:21AM
1.1	Λ.	I would.	
12	Q.	You would. Okay. After an advertisement	
13	was film	ed, did someone at Optima review it prior to	
14	it being	aired on television?	
1.5	A.	Yes.	11:16:38AM
16	Q.	And who would that person be?	
17	Α.	Me.	
1.8	Ò.	Did you have to give an approval of the	
19	final pro	oduct before it was aired?	
20	Α.	Absolutely.	11:16:47AM
21	Q.	And approximately how many different	
22	televisio	on advertisements did you approve during	
23	2004?		
24	Α.	Several.	
25	Q.	"Several," mome than 10 or less than 10?	11:17:00AM

1	Α.	More than 10.	
2.	Q.	Could you give an estimate of how many	
3	"several	" might be?	1
4	A.	I couldn't because there's different	
5	versions	on a TV commercial.	11:17:16AM
6	Q.	Let's, then, talk you also mentioned	
7	print ad	vertisements?	
8	A.	Uh-huh.	
9	Q.	Who prepared the text or copy for print	
10	advertis	ements?	11:17:32AM
1.1.	A.	I do. As far as who approves or who	
1.2	prepared	?	
13	ο.	Prepared.	
14	Α.	Donna Thomson.	
15	Q.	Then who approves them?	11:17:41AM
16	Α.	I do.	
1.7	Q.	How about any graphics that are involved in	
18	print adv	vertisements? Does Donna prepare those?	
19	Ŋ.	Yes.	
20	Q.	Do you approve those?	11:18:04AM
21	Α.	Uh-huh.	
22	Q.	You have final approval on the complete	
23	advertise	ement before it runs?	
24	Α.	Yes.	
25	Q.	Same I won't say "same questions."	11:18:12AM

	1	
1	You mentioned that you sent direct mail to	
2	your client list?	
3	A. Uh-huh.	
4	Q. How is that client list derived or prepared?	
5	A. How is it derived or prepared?	11:18:29At
6	Q. I will rephrase.	
7	Where do you get the names of clients to add	
8	to this list?	
9	A. The clients that have basically repeat	
10	your question. I am not understanding.	11:18:45AN
11	Q. As I understand it, you said Optima sends	
12	direct mail to clients on Optima's own client list?	
13	A. Correct.	
14	Q. Where do you get the names and addresses on	
15	that client list?	11:18:59AM
16	A. The folks family members that we have	
17	done loans for.	
18	Q. Okay. Again, I'm going to say please don't	
19	interrupt me so the court reporter can get it down.	
20	MS. BREER: I don't know why that confused	11:19:06AM
21	you.	
22	BY MR. MANSON:	
23	Q. What types of advertisements do you send to	
24	them? Is it simply a copy of your print ads, or are	
25	there specific things targeted to existing clients?	11:19:19AM

1	A. We send them T-shirts, mugs with Optima logo	
2	on it. You know, nice gifts. Something like that	
3	(indicating), like the black mug that will say	
4	"Optima Funding" on it.	
5	Q. Okay.]]]]:19:37AM
6	A. It's freezing in here.	
7	Q. I know.	
8	There is a thermostat right behind you. If	}
9	you want to adjust that, Terri.	l
1.0	MS. BREER: Let's see. It says 71, which is	11:19:44AM
11	shocking.	
12	MR. MANSON: It doesn't feel like 71.	
13	MR. AMKRAUT: It is cool in here.	
14	MS. BREER: Hold on. For whatever reason	Ì
15	there it goes. Okay.	11:19:58AM
16	MR. MANSON: That would be an interesting	<u> </u>
1.7	read in the transcript the temperature discussion.	
18	BY MR. MANSON:	<u> </u>
19	Q. Do you ever send any kind of direct mail,	
20	whether it's small gifts, as you mentioned, or	11:20:12AM
21	advertising to non clients?	1
22	A. To non clients?	
23	Q. Or to prospective clients, people who	
24	haven't done business with Optima in the past.	
25	A. Repeat that question.	11:20:37AM

1.	Q. Sure. You mentioned that you sent direct	
2	mail which you described as mugs, T-shirts, small	
3	gifts or nice gifts to past clients and their	
1	families, I believe. Am I correct in restating what	:
5	you said?	11:20:53AM
6	A. Correct.	
7	Q. Do you ever send those same types of things	
8	to prospective clients or non clients?	
9	A. No.	
10	Q. What is Optima's advertising budget for	11:21:01AM
11	calendar year 2004, let's say?	
12	A. That's	Ì
13	MS. BREER: I don't know why that would be	
14	relevant. I mean, what the budget would have to do	
15	with I don't even see how it would lead to	11:21:25AM
16	anything admissible.	
17	THE WITNESS: I couldn't tell you. There	
18	are different budgets for different areas of the	
19	business.	
20	BY MR. MANSON:	
21	Q. I am asking for advertising.	
22	A. I couldn't tell you. I can find out for	Ì
23	you.	
24	Q. That would be helpful.	
25	A. Absolutely,	11:21:417M

1	Q. Would you happen to know any particular	
2	aspects of Optima's budget for, say, direct mail, as	
3	you have described your direct mail when you send	
4	small gifts to clients and so on? Do you know what	
5	the budget would be for that in a year?	11:22:08AM
6	A. I couldn't tell you.	
7	Q. How about in any particular month? You can	
8	name a month.	
9	A. I can find out for you, though.	
10	Q. That would be great.	11:22:15AM
11	Do you know how much it spent in 2004 in TV	
12	ads?	
13	A. I couldn't tell you, but I can find out for	
14	you.	
15	Q. Do you know how much they spent on	11:22:25AM
16	billboards?	
17	MS. BREER: I will have a running objection	
18	on the relevancy of anything regarding the amount of	
19	money they are spending.	
20	But you can go ahead and answer. I will	11:22:35AM
21	preserve the objection.	
22	THE WITNESS: I can find out for you.	
23	BY MR. MANSON:	
24	Q. Thank you. Rather than deal with relevancy	
25	objections, let's get a little bit into the meat of	11:22:53AM

1 | this case.

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Have you ever heard of a federal law called the "Telephone Consumer Protection Act" of 1991 also known as the TCPA?

MS. BREER: At this point, too, I also want to object because I am sure that that question is seeking for information that would be protected by the attorney-client privilege.

And I will instruct the witness -- you can answer, but only to the extent that any knowledge that you have of that act is independent of anything that you may have learned from an attorney or from me or any other attorney.

MR. MANSON: From any attorney representing Optima, please, because other attorneys may have -- like, I contacted him regarding TCPA. That's not privileged. When I sent him a demand letter, that's not privileged. So it's not just any attorney. It's any attorney representing Optima.

MS. BREER: But he also has to be comfortable that he can respond to that question and he can differentiate whether it was -- he learned a particular aspect of that.

With that admonishment, if you feel that you can answer independent of any information, you can do

11:23:12AM

11:23:17AM

11:23:30AM

11:23:41AM

11:23:56AM

1.	so.	
2	THE WITNESS: Okay.	ļ
3	MS. BREER: Otherwise, I will instruct you	
4	not to answer.	
5	BY MR. MANSON:	
6	Q. Let me rephrase the question, please.	
7	Have you ever heard mention of the TCPA, the	
8	Telephone Consumer Protection Act of 1991, from any	
9	attorney not representing you or Optima Funding?	
10	A. Yes.	11:24:18AM
11	Q. Can you recall the first time that you heard	
12	of the TCPA from any attorney other than one	
13	representing Optima or you personally?	
14	A. No. I can't.	
1.5	Q. Can you approximate when that might have	11:24:32AM
16	been?	
17	A. I can't.	
18	Q. Can you place it in a year?	
19	A. I couldn't. No.	
20	Q. Were you aware of the law on January 1,	11:24:40AM
21	2004?	
22	MS. BREER: It's been asked and answered.	
23	He said he couldn't place it as to a date.	
24	MR. MANSON: I would like to try a couple of	
25	specific dates to see if he has heard of it relative	11:24:52AM

1 to then. He might not be able to place it to a year, but he may know if he has heard of it before a 2 particular time. 3 4 BY MR. MANSON: 5 Q. Let me step back. 11:25:04AM 6 Have you heard of the TCPA prior to July 1, 7 2004? A. I don't recall. You are going back -- I got 8 so much in my mind. I couldn't tell you. I do know 9 10 what the TCPA is, to answer your question. 11:25:22AM 11 How familiar are you with the TCPA? 12 MS. BREER: I'm going to object. I don't 13 know what that means: "How familiar?" 14 BY MR. MANSON: 15 Q. Have you ever read the text of the law 11:25:35AM 1.6 itself? 17 Α. The text of the law? 18 Q. Of the TCPA. 19 A. Exactly what do you mean by "text"? 20 Ο. Have you read the words of the law itself? 13:25:48AM 21 The words -- I don't understand. Explain 22 what you mean by that. 23 ٥. Sure. 24 The definition of it? Is that what you are 25 asking? 11:26:01AM

1	Q.	Right. Have you ever seen a piece of paper	
2	with the	text of the statute laid out, and have you	
3	read tha	t?	
4	Α.	I went over it once, maybe, I believe.	
5	Q.	Okay.	11:26:13AM
6		MS. BREER: That's okay.	
7		MR. MANSON: I beg your pardon?	
8		MS. BREER: That's fine. You can answer.	
9	BY MR. M	ANSON:	
10	Q.	So you believe you have read the words of	11:26:22AM
11	the law.		
12		Do you have any idea when you might have	
13	read tha	t?	:
14	Α.	No, I don't. I can't recall that.	
15	Q.	Okay. Has Optima ever been sued for TCPA	11:26:30AM
16	violatio	ns other than this action?	
17	A.	I believe so.	
18	Q.	Can you tell me has there been one other	
19	suit or	more than one?	
20	A.	More than one that I can recall.	11:26:53AM
21.	Ď.	Can you recall an approximate number or a	
22	range of	times that Optima has been sued for TCPA	
23	violatio	ns?	
24	Α.	Gosh, a couple.	
25	Q.	More than five?	11:27:07AM

	·	
1.	A. I don't recall. A few, though.	
2	Q. How many of those are ongoing right now?	
3	A. There is one that I am aware of Jimmy	
4	Sutton.	
5	Q. Okay. Are there any others?	1.1:27:27AM
6	A. Any others? There might be. I just don't	
7	recall right now.	
8	Q. I think we may have some information on that	
9	in the documents that you have produced.	
J,O	Have you personally ever been sued for TCPA	11:27:51AM
11	violations other than this lawsuit?	
12	A. I believe so. Personally by Jimmy Sutton.	
13	Q. And are there any lawsuits against you	
14	personally that you are aware of for TCPA violations?	
15	A. Not that I am aware of, but there might be.	11:28:20AM
16	Q. Have you ever had any other let me	
17	rephrase that.	
18	Has any person or entity by "entity," I	
19	mean any business, any government agency, any	
20	consumer group, any person or entity ever sent you	11:28:39AM
21	any letter or any other notice regarding TCPA	
22	violations?	
23	MS. BREER: Can we break it down. It's a	!
24	little compound.	
25	MR. MANSON: Yes.	11:28:52AM

	·	
1	BY MR. MANSON:	
2	Q. Has any person ever sent you a letter or	
3	notice regarding TCPA violations?	
4	A. Yes.	
5	Q. And how many individuals have done so?	11:29:01A
6	A. I don't recall, but I forward them to my	
7	attorney.	
8	Q. Are there a lot or a very few, or can you	
9	give me a range of how many there might have been,	
10	say, in 2004?	11:29:18A
11	A. I couldn't, but you can ask my attorney.	
12	Q. Your attorney is not under oath. I can't	
13	ask her. And also you have been designated as the	
14	person most knowledgeable about that issue. That's	
15	why I am asking you.	11:29:32AN
1.6	MS. BREER: He did say other than his	
1,7	attorney. Obviously his attorneys are more	
18	knowledgeable, and he mentioned that when you went	
.9	over those.	
20	MR. MANSON: Yes.	11:29:43AM
21	BY MR. MANSON:	
22	Q. Have there been more than 10 such letters	ŀ
3	from individuals in 2004?	
4	A. When you say "letters," stating what?	
.5 l	O. Alleging TCPA violations	11.00.00.00

		1
1	The temperature is a little better. It's	
2	warming.	
3	MS. BREER: Is it?	
4	THE WITNESS: Repeat the question again.	
5	BY MR. MANSON:	
6	Q. Yes. Has Optima received more than 10	
7	letters from individuals regarding or alleging TCPA	
8	violations during 2004?	l
9	A. I don't know if it was more than 10, but it	·
10	might have been.	11:30:40AM
11	Q. I don't want to put words in your mouth.	
12	A. Okay.	
13	Q. But I would assume that you are saying	
1,4	I'm not going to put words in your mouth.	:
15	Have there been more than 5 such letters in	11:30:52AM
16	2004?	
17	A. Yes.	
18	Q. More than 5; maybe more than 10. You are	
19	not sure; is that correct?	
20	A. Correct.	11:31:01AM
21	Q. Thank you. How about letters from business	:
22	entities, other corporations or partnerships, limited	
23	liability companies? Have you received any letters	1
24	from them alleging TCPA violations during 2004?	
25	MS. BREER: Isn't that the same question?	

1.	So you are breaking it down to individual	
2	MR. MANSON: I asked about individuals, and	
3	now I'm asking businesses.	
4	MS. BREER: Were you clear that	
5	THE WITNESS: No.	11:31:27AM
6	MS. BREER: he was making a distinction?	
7	THE WITNESS: No.	
8	MS. BREER: Were you talking about 10 total?	
9	THE WITNESS: Yeah.	Į
10	MS. BREER: That's why I thought he might	11:31:32AM
11	have been misled.	
12	BY MR. MANSON:	}
13	Q. Let me ask you to clarify your answer, then.	
14	Dealing with individuals, did Optima receive	
15	more than 10 such letters in 2004 from individuals?	11:31:41AM
16	A. I already answered that question.	
17	Q. I believe there is some confusion.	
18	MS. BREER: First he asked you about	
19	individuals, and then he said, "Have any entities."	
20	And I am saying were you aware he was differentiating	11:31:54AM
21	among them?	
22	THE WITNESS: No.	
23	BY MR. MANSON:	}
24	Q. Add now I am going back and saying there is	
25	a difference. Like Jimmy Sutton is an individual,	11:32:01AM

1.	and JNS Copy Service is a business. I'm	
2	differentiating those.	
3	A. Okay.	
4	Q. Did you receive did Optima receive more	
5	than 5 letters from individuals during 2004	11:32:15AM
6	alleging	
7	A. Yes.	
8	Q. Is your answer the same that it was around	
9	10 from individuals. Might be more or might be	
1, 0	something over 5; is that correct?	1.1:32:27AM
11	A. Yes.	
12	Q. Now, again, moving to businesses, or	
13	entities, how many such letters first, has Optima	
14	received any letters from entities, business	
1.5	entities, alleging TCPA violations during 2004?	11:32:43AM
16	A. Yes.	
1,7	Q. Can you tell me approximately how many?	
1.8	A. I can't tell you approximately how many.	
19	No. I don't know the exact number.	
20	Q. I am not asking for the exact number. I'm	1.1:32:56AM
21	asking for your best estimate.	ļ
22	A. A few.	
23	Q. Can you tell me what "a few" means? I am	
24	entitled to your best estimate, but I don't want you	;
25	to guess. If it's more than 5, say "more than 5."	11:33:13AM

		1
1	If it's more than 50, you can say "more than 50." I	
2	am entitled to an estimate.	
3	A. I can find out for you, but I can't give it	ļ
4	to you. I will put that on my laundry list.	
5	Q. Does Optima keep copies of all those letters	11:33:28AM
6	that it received from individuals and business	1
7	entities?	:
8	A. I already told you they get forwarded to my	
9	attorneys.	
10	Q. I didn't know if you forwarded copies or the	11:33:36AM
11	originals.	
12	Do you forward the originals?	
13	MS. BREER: I think we're getting into	
14	attorney-client privilege when we're talking about	
15	what he sent to me and so forth.	11;33:46AM
1.6	MR. MANSON: These are documents received	
17	from third parties; so there is no privilege. I	
18	won't get into the communication between you. But as	
1,9	far as sending copies, that's not going to be covered	
20	under attorney-client privilege.	1.1.:33:57AM
21	MS. BREER: The sending of the document is.	
22	But you can go ahead and answer.	
23	What was the question?	
24	BY MR. MANSON:	

Q. The question is does Optima maintain copies

25

11:34:03AM

		1
1.	of those letters?	
2	A. No.	
3	Rest room?	
4	MR. MANSON: Yes. Let's go off the record.	
5	(Recess.)	11:39:30AM
6	MR. MANSON: Back on the record.	
7	BY MR. MANSON:	
8	Q. Before we took a break, we were talking	
9	about allegations of TCPA violations.	
10	Have you ever been has Optima Funding	11:39:41AM
11	ever been notified of any TCPA allegations by any	
12	government agency?	ļ
13	A. No.	
14	Q. Has there been anything from the have you	
15	ever heard anything from the FCC, the Federal	11:39:59AM
16	Communications Commission, regarding TCPA?	
17	A. No.	
18	Q. How about from the Department of Real Estate	
19	in California?	
20	A. No.	11:40:12AM
21	Q. Has any consumer group ever complained to	
22	Optima regarding junk faxes or the TCPA?	!
23	A. No.	
24	Q. Let me go to another exhibit here. This	
25	will be Exhibit 2. This is a copy of a letter I sent	11:40:42AM

		٦
1,	you or that I sent to Optima in April of 2004.	
2	(Plaintiff's Exhibit 2 was marked for	
3	identification by the court reporter	
4	and is bound under separate cover.)	
5	BY MR. MANSON:	11:40:52AM
6	Q. Do you recall receiving this letter?	
7	A. It looks familiar.	
8	Q. All right.	
9	A. Yes.	
10	Q. You do recall receiving this letter?	11:41:07AM
11	A. I do.	
12	Q. You will see in the third full paragraph	
13	that starts, "I am sure you are aware of a federal	
14	law," that it puts down the name of the Telephone	
1.5	Consumer Protection Act, the TCPA, and puts some	11:41:23AM
16	particular language there.	
17	What was your understanding of that when you	
18	read that letter?	
19	MS. BREER: First of all, I don't think he	
20	testified that he read the letter. That would	11:41:37AM
21	misstate his testimony.	
22	MR. MANSON: I am sorry.	:
23	MS. BREER: You asked him if he received it.	
24	BY MR. MANSON:	
25	Q. Did you receive the letter?	11:41:49AM

			i
1	Α.	Uh-huh.	
2	Ω.	Did you read it when you received it?	
3	Α.	I immediately forwarded it to my attorney.	
4	Q.	You didn't read the text of it at all?	
5	А.	I went over it briefly.	11:41:55AM
6	۵.	Have you read the letter or not?	
7		MS. BREER: I think it's been asked and	
8	answered.	. He said he went over it briefly.	
9		THE WITNESS: Yes. What are you asking?	
10	BY MR. MA	ANSON:	11:42:07AM
1. 1.	Q.	Did you read the entire letter?	
12	Α.	No.	:
13	Q.	What portion of the letter did you read?	
14	Α.	I went over it briefly.	
15	Q.	Can you tell me what it means to go over it	1,:42:13AM
16	briefly?		
17	Α.	Looked to see who is suing me, the lawyer	
18	and what	they are suing me for. The thing is we	
19	don't do	faxing whatsoever; so if I see something	
20	that has	faxing involved in it, I forward it to my	11:42:26AM
21	attorney	because that's not what we do. We are a	
22	mortgage	company. We are not a fax company	
23	whatsoeve	er. We don't do faxing at all. That's not	
24	our busir	ness. It's Optima Funding Mortgage	
25	Corporati	ion and not Optima Funding Faxing	11:42:40AM

٦.	Corporation.	Ì
2	Q. Okay.	
3	MS. BREER: Are we marking that?	
4	MR. MANSON: Yes. That's Exhibit 2.	
5	MS. BREER: Okay.	11:42:49AM
6	BY MR. MANSON:	
7	Q. Did you read the third paragraph of the	
8	letter?	
9	MS. BREER: It's asked and answered. He	
10	said he didn't read it.	11:42:57AM
1,1	MR. MANSON: He said that he went over it	
12	briefly.	
13	MS. BREER: All right. You can ask that	
14	question.	
15	BY MR. MANSON:	
16	Q. Did you read the third paragraph of the	
17	letter?	
18	A. No.	
19	Q. Please read it now.	
20	A. We're at "unsolicited fax"	11:43:15AM
21	Q. No. The paragraph above that that begins,	
22	"I am sure you are aware of a federal law."	
23	MS. BREER: I'm going to object. Why would	
24	he be reading the letter. I don't understand that	
25	question. It calls for a narration. If you have a	11:43:26AM

1 question, you can ask a question. But I don't think 2 my client needs to read documents to you. 3 MR. MANSON: I am not asking him to read it into the record. I'm asking him to read it --4 5 MS. BREER: To himself? 11:43:38AM 6 MR. MANSON: Yes. 7 MS. BREER: Okay. You want to read it to 8 yourself. 9 THE WITNESS: Not out loud? 1.0 BY MR. MANSON: 11:43:44AM 1.1 Q. Correct. 12 MR. MANSON: Can we go off the record for 13 one second? 14 MS. BREER: Off the record. 15 (A discussion was held off the record.) 11:45:22AM 16 MR. MANSON: Back on the record. 17 BY MR. MANSON: 18 Q. I asked you to read the third paragraph of 19 this letter which purports to lay out certain 20 language of the TCPA. 11:45:34AM 21 Α. Uh-huh. 22 Were you familiar with these provisions of 23 the TCPA prior to reading this letter just now? 24 Ά. Yes. 25 How did you gain that awareness of the TCPA 11:45:46AM

1	and provisions?	
2	MS. BREER: Again, I object. If the only	
3	way you learned that information is through a	
4	relationship with an attorney or myself, then that's	
5	privileged information, and you do not need to answer	11:46:05A
6	that question.	<u> </u>
7	MR. MANSON: If it was by any other means,	
8	he does need to answer it; correct?	
9	M\$. BREER: If he has knowledge and	
10	information regarding that, sure. Independent of	11:46:16A
11	those relationships, yes. I also I forgot my	
12	objection. Hold on. Never mind. Go ahead.	
1.3	BY MR. MANSON:	
14	Q. Other than in a discussion with an attorney	
15	representing you or Optima	11:46:3871
16	MS. BREER: I'm sorry. Also to the	
17	extent I don't want him he is not going to give	:
18	you any legal conclusions. That's what I was	
19	thinking of. Let's not ask for legal conclusions	
20	about the act.	11:46:487
21	MR. MANSON: I don't believe I did.	
22	MS. BREER: Let's see if that comes up.	
23	BY MR. MANSON:	
24	Q. Other than through discussion with attorneys	

for you individually or for Optima Funding, how did

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11:46:57AM

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1.	you become aware of these provisions of the TCPA?	
2	A. Other than my attorney?	
3	Q. Correct.	
4	MS. BREER: Do you have any knowledge other	:
5	than that?	11:47:18AM
6	THE WITNESS: No.	
7	BY MR. MANSON:	
8	Q. Okay. Do you ever read the full content of	
9	any mail that references the TCPA other than any mail	
10	that you might get from your attorney, either your	11:47:39AM
11	attorney or Optima's attorney?	
12	A. Repeat that guestion again.	Ì
13	Q. Other than any mail that you might get from	
1.4	your attorney or from Optima's attorney	
15	A. Uh-huh.	11:47:49AM
16	Q do you read the full text of any mail	
17	that mentions the TCPA?	
18	A. Again, I am going to repeat what I said: We	ĺ
19	don't do faxing. So if I see a letter like this that	
20	has contents of us doing faxing, I will forward it to	11:48:05AM
21	my attorney because that is not our business. Once	
22	again, that is not our business. We're not in the	!
23	faxing business whatsoever.	
2.4	Q. You are not answering my question, though.	
25	MS RREER. I think he did answer	11.49.10AM

		1
1.	THE WITNESS: I answered. Yeah.	
2	MR. MANSON: I didn't ask him about the type	
3	of business he is in. I asked him if he reads any	
4	mail that mentions the TCPA.	
5	MS. BRERR: That's a yes-or-no question.	11:48:28AM
·6	THE WITNESS: Yes.	
7	MS. BREER: Go ahead.	
8	BY MR. MANSON:	
9	Q. Other than things from your attorney, what	
10	mail do you read that mentions the TCPA?	1.1:48:34AM
11	Again, I don't want you to answer with	
12	respect to anything to or from your attorney or	
13	Optima's attorney.	
14	MS. BREER: It's just that the whole	
15	question is I think we can do better than that.	11:48:47AN
16	It's very speculative. You are saying hypothetically	
17	what do you or don't you read. Why don't you ask him	
18	what he does and doesn't read.	:
19	MR. MANSON: That's exactly what I did ask	
20	him.	11:49:02AM
21	MS. BREER: He answered he didn't read this	
22	particular letter. So we're not talking about this	
23	mail anymore?	
24	MR. MANSON: I said any mail referring to	
25	the TCPA, and he said, "Yes."	1,1:49:10AM

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.1	MS. BREER: Okay.	
2	MR. MANSON: Now I am asking what mail is	
3	it.	
4	MS. BREER: Okay.	
5	THE WITNESS: I believe it was a demand	11:49:16AM
6	letter from Jimmy Sutton that had the TCPA in it,	
7	that I recall.	
8	BY MR. MANSON:	
9	Q. Did you read that entirely?	
10	A. In its entirety, I would have to say no.	11:49:28AM
1, 1	Bless you.	
12	Q. Did you bring a copy of that letter with you	
13	today?	
14	A. My attorney might have it.	
15	MR. MANSON: Did you bring a copy of the	11:49:46AM
16	Jimmy Sutton demand letter?	
17	MS. BREER: I have a Complaint. I don't	
1,8	know that I have a demand letter.	
19	THE WITNESS: That's what I mean.	
20	MS. BREER: Were you talking about a	11:49:56AM
21.	Complaint or demand letter?	
22	THE WITNESS: Complaint.	
23	BY MR. MANSON:	
24	Q. So you are talking about a Complaint?	
25	A. I got the two mixed up. I'm sorry.	11:50:02AM

1	Q. Let's change gears a little bit.	
2	Jimmy Sutton you are saying you received	İ
3	a Complaint. I think it's fair to say that Jimmy	
4	Sutton has sued Optima Funding, and you also said he	
5	sued you personally. Would that be a correct	11:50:17AM
6	statement?	
7	A. Correct.	
8	Q. Prior to that suit, did you receive any kind	
9	of letter or did you receive any kind of letter	
1,0	from Jimmy Sutton stating that he would sue you or	11:50:27AM
1.1.	was planning on suing you?	
12	A. Yes.	
13	Q. Now there's foundation.	
14	What did you do with that letter that you	
15	received from Jimmy Sutton?	1.1:50:37AM
1.6	A. Forwarded it to my attorney.	
17	Q. Then this is for you and your counsel: Do	
18	you have a copy of that letter with you today?	
19	MS. BREER: I don't believe so.	
20	MR. MANSON: Why not?	11.:50:48AM
21	MS. BREER: I believe that's a document that	
22	came into my possession pursuant to the	
23	attorney-client relationship, and it would be	
24	privileged. I don't know offhand if I looked at it	
25	or reviewed it. but I can tell you basically anything	11:51:01AM

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1	that com	es from a client, usually comes with some	
2.	İ	a transmittal or a cover, and I would not	
3	disclose	that.	
4	BY MR. MA	ANSON:	
5	Q.	The letter came from a third party; correct?	11:51:12AM
6		MS. BREER: No.	
7		MR. MANSON: I'm asking your client.	
8	BY MR. MA	ANSON:	
9	٥.	The letter came from Jimmy Sutton, or at	
10	least pu:	rported to come from Jimmy Sutton?	1.1:51:20AM
11		MS. BREER: That's not the issue.	
12		MR. MANSON: Let me finish asking the	
13	question,	, please.	
14	BY MR. MA	ANSON:	
15	Q.	Did the letter purport to come from Jimmy	11:51:26AM
16	Sutton?		
17	Α.	Yes.	
18		MR. MANSON: There is no privilege for a	
19	document	coming from a third party.	
20		MS. BREER: It didn't come from a third	11:51:33AM
21	party to	me.	
22		MR. MANSON: I'm not asking for the	
23	transmit	tal letter or cover letter or anything else.	
24	I'm askir	ng for the letter itself. That's not a	
25	privilege	ed document.],1:51:41AM

1 MS. BREER: I disagree. But maybe we can talk about it -- why don't we move through. We can 2 3 talk about that. I think that anything that I get from my client in the relationship is privileged, if 4 5 that's the only way that it is coming into my 11:51:53AM 6 possession. And I don't think that you look at what 7 the letter itself -- what it's about. MR. AMKRAUT: All right. Let me put in my 8 two cents worth. 9 1.0 MS. BREER: That's my feeling on it. I'm 11:52:07AM 11not saying it has to end here. And if you guys can 12 convince me that that is inappropriate -- I mean, 13 attorney-client privilege is pretty absolutely 14 important, and I need to claim it wherever it exists. 15 MR. AMKRAUT: Then let us put something on 11:52:19AM the record so that it's clear we're trying to resolve 16 1.7 the problem. First off, the deposition Subpoena was sent to Mr. Shah, not to you. 18 19 MS. BREER: That's right. 20 MR. AMKRAUT: A person who is in possession of documents relevant to a case, whether or not he 21 handed them to someone else, is required to produce 22 them. He cannot refuse to produce them just because 23 he gave them or made copies of them and gave copies 24

11:52:34AM

11:52:53AM

to someone else who is his agent; otherwise, anyone

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can conceal any document requested in discovery just by handing it to his lawyer and then claiming it's privileged.

Of course, these documents are in Mr. Shah's constructive control, even if he doesn't have the physical original with him. But he certainly cannot protect them just by handing them to his lawyer and then the lawyer saying they are protected because she got them from a client.

Now, any letters from him to you that he wrote or letters from his lawyer to him or to the corporation that the lawyer wrote or things like that are not being asked for here.

MS. BREER: Okay.

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MR. AMKRAUT: The plaintiff is simply asking for something that is obviously relevant and may lead to admissible evidence and is within the scope of discovery because it will tend to indicate knowledge of the TCPA, and it will tend to indicate the state of mind relevant to whether there was willful or knowing violation. And one of the issues is whether the behavior might have been willful or knowingly.

MS. BREER: I'll look and see if there is a letter. Generally, I didn't think that would be something -- that may or may not be. I can look at

11:53:09AM

11:53:24AM

11:53:38AM

11:53:57AM

11:54:14AM

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1	that. If there is a letter, I'll give you the	
2	letter, if there is a demand letter from Jimmy	
3	Sutton.	
4	You also have to understand if I have it.	
5	I don't know that I have it. So we're not saying	11:54:25A
6	that I have it necessarily. I will look.	
7	MR. AMKRAUT: It was certainly requested on	
8	the exhibit list in connection with this deposition,	
9	was it not?	
10	MS. BREER: But I will look and see. I	11:54:40A
11	don't believe there is a demand Letter like that.	
12	MR. MANSON: I would also ask that when you	
13	take a look, you also look for any other	
14	communications from third parties to your client or	
15	Optima	11:54:52A
16	MS. BREER: That are not privileged.	
17	MR. MANSON: or to you.	
18	MS. BREER: It depends how they came into my	
19	possession and if I have them. I will look. I have	
20	looked in fact for Jimmy Sutton there was a	11:55:01A
21	lawsuit, and that's what I copied. I didn't take it	
22	beyond that. That's what I had.	
23	MR. MANSON: You copied all documents from	
24	Jimmy	

MS. BREER: I brought Jim Sutton's letter.

11:55:12AM

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1	MR. MANSON: Letter or Complaint?	
2	MS. BREER: I'm sorry. Complaint. I am	
3	just saying we're talking about Jimmy Sutton's	
4	letter, period. I will look for that. I didn't even	
5	bother to look further because I had the Complaint.	11:55:29AM
6	I thought that's what you and I discussed; that I	
7	would be bringing regarding Sutton.	
8	MR. MANSON: We didn't necessarily limit our	
9	discussion of Sutton. Let me expand on some more	
10	questions with your client.	11:55:40AM
11	MS. BREER: I don't think it's	
12	appropriate only one person can take a depo, a	
13	deposition. I don't think that in the future we need	
14	Mr. Amkraut to make objections on the record. I	
15	don't think that's appropriate. I never had that	11:55:50AM
16	done before, but that seems odd to me.	
17	MR. MANSON: He didn't make an objection.	
18	He responded to your objection. Counsel, he is	
19	allowed to speak. We agreed that I would ask your	
20	client the questions, and we've maintained that. Mr.	11:56:01AM
21	Amkraut is free to speak here at the deposition.	:
22	MS. BREER: All right. Let's continue.	
23	BY MR. MANSON:	
24	Q. Mr. Shah, you mentioned that there were	

between individuals and businesses you received over | 11:56:16AM

1	5 letters containing allegations of TCPA violations.	
2	Do you have copies of those letters with you	
3	today or those written those letters? Do you have	
4	copies of those letters here today?	
5	A. I don't, but my attorney might.	11:56:36AM
6	MR. MANSON: Can we get those copies,	
7	please?	
8	MS. BREER: What are you referring to?	
9	MR. MANSON: What I just said: copies of	
10	letters with TCPA allegations.	1.1:56:47AM
11	MS. BREER: I don't know if I have any	
12	letters. This is what I brought responsive to the	
1,3	document request.	ļ
14	MR. MANSON: Let's go off the record for a	
15	moment while I look at this.	11:57:00AM
16	(A discussion was held off the record.)	
17	MR. MANSON: Back on the record.	
18	BY MR. MANSON:	
19	Q. Your attorney has provided us with some	
20	documents that she claims are all that she has that	12:04:16rM
21	is responsive to the document request contained in	
22	the Notice of Deposition.	
23	MS. BREER: If I can clarify, all that I	
24	have that are responsive and non privileged.	
25	MR. MANSON: Responsive and non privileged.	12:04:33PM

1	MS. BREER: That's either by the	
2	work-product privilege or the attorney-client	
3	privilege.	
4	BY MR. MANSON:	
5	Q. These documents I am going to break them	12:04:42PM
6	into two categories. The first is there is one page	
7	that states that it is plaintiff's claim. It appears	
8	to be a small claims court, plaintiff's claim against	
9	Optima Funding and Ali Shah Velayati. And I am sorry	
10	if I butchered the pronunciation. It's dated	12:04:59PM
1.1	11/22/04. Jimmy Sutton is the plaintiff.	
12	The second, what I am calling "category" is	
13	a voluminous stack of documents relating to a matter	
14	which I will title Richard Sybert, S-y-b-e-r-t, as an	
15	individual and on behalf of the general public versus	12:05:25FM
16	Award Centers, et al., and that "et al." does include	
17	"Optima Funding Incorporated." It does not appear to	İ
18	name Ali Shah individually. So these are the two	
19	categories of documents that I have.	
20	In earlier questioning, I believe, you	12:05:47PM
21	stated that Optima has been sued more than five times	
22	for TCPA violations; is that correct, Mr. Shah?	
23	A. No. Your question was you asked it	
24	differently.	
25	Q. I'm sorry. I believe it was "Have you	12:06:05PM

· 1.	received any kind of letter, communication that	
2	Optima that alleged Optima or you individually had	
3	violated the TCPA?"	
4	There have been more than five of those; is	
5	that correct?	12:06:22PM
6	A. Correct.	
7	Q. I only have documents here relating to two	
8	of them. Do you know why that might be?	
9	MS. BREER: If you know. That calls for	
10	speculation.	12:06:37PM
11	BY MR. MANSON:	
12	Q. This is going to probably call	
13	MS. BREER: I am also going to object	
14	MR. MANSON: Can you stop interrupting me,	
15	please.	12:06:44PM
16	MS. BREER: All right.	
17	MR. MANSON: Go ahead with your objection	
18	because that takes priority. There have been a lot	
19	of interruptions.	
20	MS. BREER: Why don't you what is your	12:06:50PM
21	next question?	
22	BY MR. MANSON:	
23	O. My next question is these appear to relate	
24	to two items that you may have received. What would	
25	you have done with the other three or more notes of	112:07:01PM

- 1		l
1	allegations?	
2	MS. BREER: That's been asked and answered.	
3	He told you when he gets anything regarding this type	
4	of matter, he sends it to his attorney. That's been	
5	asked and answered. If you are going to ask it	12:07:14PM
6	again I hope not.	
7	MR. MANSON: With you putting that on the	
8	record, no. Them I am going to ask why copies of	
9	those were not produced today. He is responsible for	
10	producing documents responsive.	12:07:24PM
11	MS. BREER: He is responsible for producing	
12	documents that he has in his possession.	
1.3	MR. MANSON: Including his constructive	
1,4	possession which would be non privileged documents.	
15	MS. BREER: That are in his constructive	12:07:34RM
16	possession. I don't know that you've got a depo	
17	thing that doesn't say that.	
1.8	MR. MANSON: Doesn't say what?	
19	MS. BREER: Your deposition request asked	
20	him to bring whatever he has in his possession. ${\mathfrak I}$	12:07:42PM
21	feel I have even gone beyond what you have asked for	
22	by producing these. But because I told you I would,	
23	I did.	
24	MR. MANSON: Okay.	

MS. BREER: That particular Notice does not

12:07:55PM

say "and also everything else that everyone else has 1 2 in their possession." 3 MR. MANSON: It doesn't limit it to his 4 possession. It says, "All documents that claim that Optima Funding violated any provision of the TCPA." 5 12:08:10PM 6 MS. BREER: That he has in his possession. 7 That's what he is supposed to bring. 8 MR. MANSON: That includes constructive 9 possession in terms of --1.0 MS. BREER: I don't know that it does. What 12:08:19PM 11 I brought you is what I think are non privileged and 12 that I think are responsive to your question. 13 MR. MANSON: Will you produce -- after today 14in the next couple of days, will you produce any 15 remaining documents that contain -- that you have in 12:08:37 PM 16 your possession, Terri, Ms. Breer, responsive to the 17 13 document requests for Optima and the 11 --18 MS. BREER: If you want me to revisit my 19 prior analysis of what was responsive to those 20 requests and see if there is anything else that I 1,2:08:53PM think would be responsive, also in light of the 21 22 objection of Mr. Amkraut put on the record, I will do 23 that. I don't believe there are going to be any 24 more, but I will look. 25 MR. MANSON: Okay. I want to clarify what

12:09:06PM

1 you just said. Am I hearing correctly that you don't 2 believe you have anything -- any other documents from 3 third parties that claim that Optima or Ali Shah 4 violated any provision of the TCPA? MS. BREER: First of all, I don't have any 5 12:09:24PM 6 documents other than what I may have obtained from my 7 client or that is something that is an ongoing matter 8 like Sybert. 9 MR. MANSON: Okay. MS. BREER: 10 I have made my own evaluation as 12:09:37PM 1.1 to what was privileged and not privileged. And I 12 have the work-product privilege which I think is very extensive as far as my files go, regardless of 13 whether it came from a client and was privileged, 14which is a broad privilege and the attorney-client 1.5 12:09:53PM privilege. Both are very important, and both require 16 me strictly to claim them when I can. And so I made 17 18 that analysis. I also was responsive to what those items were. And that's what I produced. 19 Now, we've had a little bit of a skirmish 12:10:09PM 20 about apparently there may be some Jimmy Sutton 21 22 demand letter that apparently you seem to think it 23 exists and I should have it. I did not go any further into that file 24

today other than to look for that. If there is a

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12:10:19RM

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1	demand letter, then I think if I check out what	
2	Mr. Amkraut has put on the record and I agree that	
3	that's true and I find that letter, then I will	
4	produce it.	
5	MR. MANSON: And you will do the same for	12:10:34PM
6	MS. BREER: In light of that, I still	
7	question I still am disputing how broad the	
8	attorney-client privilege really does go with respect	
9	to documents that I received from a client that have	
10	other markings on them or that have other things that	12:10:48PM
11	might have to do with the attorney-client privilege,	
12	and that's all. But I will revisit those, but I	
13	really feel that you do have what is responsive	
14	there.	
15	MR. AMKRAUT: I would just point out that	12:11:06PM
16	any client communications in the form of marginal	
1.7	notes on documents or anything added to it can be	
18	whited out so that you don't reveal any privileged	
19	material.	
20	MS. BREER: I understand that.	12:11:24PM
21	MR. AMKRAUT: You can produce the thing that	
22	the client got from the third party.	
23	MS. BREER: I think that also can be	
24	burdensome, and I don't know that I am required to	
25	necessarily do that. And if I think something is	12:11:33PM

1 privileged, that's also -- also the same issue would 2 hold with work product. 3 And, you know, I have never litigated the 4 issue of how broad work product is going. I haven't had dispute like that. So I am having to use my own 5 12:11:48PM judgement on that, and that's what I have exercised. 6 7 I think that's all you are entitled to. Furthermore, I just want to put on the 8 record that I don't even know that that document 9 10 request even should extend to me the way it's 12:11:59PM drafted. 1.1. MR. AMKRAUT: Let me point out --12 MS. BREER: It's not a document request. 1.3 It's a production to bring documents to a deposition. 14MR. AMKRAUT: Yes. And so far as I know, 12:12:12PM 15 there was no written objection to any of these prior 16 to the objection --17 1.8 MS. BREER: Except --MR. AMKRAUT: -- unless I am misinformed. 19 MS. BREER: You are because we had an 12:12:22FM 20 agreement that I was not required to bring anything 21 privileged because we got into a discussion, and we 22 avoided bringing a motion to compel. And I 23 applauded -- we both applauded each other that we 24 were able to do that because we agreed that anything 12:12:33PM 25

1 that wasn't privileged was all we were talking about. 2 MR. AMKRAUT: No one is ever required to produce at a deposition or otherwise material that is 3 4 privileged; so I am not sure how that would -- please 5 Ms. Breer. 12:12:50PM 6 However, litigation would certainly come to 7 a standstill if anyone from whom documents were requested could avoid producing them simply by 8 9 handing the originals over to the possession of their 10 lawyer. That has never been the law. 12:13:10PM 13. The request was made to Mr. Shah. 12 Mr. Shah's attorneys are his agents and therefore act 13 at his command --1,4 MS. BREER: You already made that objection 15 on the record. 12:13:27PM 16 MR. AMKRAUT: Ms. Breer, please. I haven't 17 interrupted you. This is really way out of line. He 18 is required to produce these things. The issue is 19 not really between the plaintiff and the defendant's 20 lawyer. The issue is between the plaintiff and 12:13:42PM Mr. Shah. And if he had those things, if they exist, 21 22 he is supposed to produce them. If they don't exist, 23 he is supposed to answer questions about what 24 happened to them.

MS. BREER: Let me ask this.

25

12:13:58PM

1.	MR. AMKRAUT: No. Please don't interrupt	
2	me.	
3	If there are things which Mr. Shah asserts	
4	are privileged, then he should tell us what those	
5	things are and what privileges apply so that an	12:14:11FM
6	appropriate motion to compel can be made. But a	
7	defendant simply	
8	MS. BREER: Like I said	
9	MR. AMKRAUT: discovery in this way.	
10	MS. BREER: I will re-evaluate my decision	12:14:23PM
11	making in what documents I have that are responsive.	
12	If there is anything else that I feel should have	
13	been produced, I will produce it.	
14	MR. MANSON: And I would ask that you	
15	identify things that you are not producing and why	12:14:36PM
۱6	because Mr. Amkraut is absolutely correct. We will	
L7	need to it sounds like we may need to prepare a	
1.8	motion to compel. You and I had extensive	
L9	discussions that you don't simply get to evaluate	
20	what you think is responsive; that you don't get to	12:14:52PM
21	evaluate	
22	MS. BREER: I get to evaluate work product.	
23	MR. MANSON: Yes, you do. You still have to	
24	describe the document that is being deemed privileged	
25	so that we can prepare a motion to compel, whether	12:15:04PM

1	it's attorney-client privilege or work-product	
2	privilege so that we can prepare a motion to compel	
3	and have that document produced.	
4	MS. BREER: There's a couple of things that	
5	I would have to look into whether or not I feel you	1.2:15:15PM
6	are warranted with that.	
7	Definitely regarding the nature of that	
8	Notice I don't think that Notice was directed the	
9	way you said. Okay. We made our	
10	MR. RIGNEY: May I?	12:15:27PM
1.1	MR. MANSON: Sure.	
12	MR. RIGNEY: Our court reporter is having a	
1,3	hard time because everybody is going at the same	
7.4	time. So my respect to you.	
1,5	MR. MANSON: Okay. Again, we will try not	12:15:40PM
16	to interrupt each other?	
1,7	MS. BREER: Okay.	
18	BY MR. MANSON:	
19	Q. All right. Mr. Shah, have you received any	}
20	notices of any sort whether a Complaint, a letter or	i2:16:05PM
21	other document that alleged TCPA violations that you	
22	did not turn over to your attorney?	
23	MS. BREER: It's compound.	
24	THE WITNESS: Did not turn over to my	

attorney?

12:16:27PM

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1	BY MR. MANSON:	
2	Q. Correct.	
3	A. No. They were all forwarded to my attorney.	
4	The ones that repeat your question one more time.	
5	Q. Sure. Have you individually I am going	12:16:34P
6	to restate the question. This is a different	
7	question.	
8	Have you individually received any documents	
9	alleging TCPA violations that you did not turn over	
10	to your attorney?	12:16:48F
11.	A. No.	
1.2	Q. Has Optima ever received any notices of any	
13	sort alleging TCPA violations that were not turned	
14	over to your attorney?	
15	A. No.	12:16:58FM
16	Q. I believe this may have been asked, but I am	
1.7	going to refresh my own memory by asking again: Of	
1.8	the documents that you turned over to your attorney	
1.9	that you received let me rephrase it.	İ
20	When you receive documents from third	12:17:11PM
2.1.	parties alleging TCPA allegations, do you keep copies	
22	of those when sending them to your attorney?	
23	A. No.	
24	Q. Do you send them to your attorney by	
25	facsimile or by mail?	12:17:26FM

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1	A. Either or.	
2	Q. Either or?	
3	A. Uh-huh.	
4	Q. When you fax those to your attorney, what do	
5	you do with the original?	1.2:17:34F
6	A. Forward it to her.	
7	MS. BREER: I'm going to object because this	
8	is getting into the attorney-client privilege. χ	
9	should have done that earlier.	
10	How he communicates and how he interacts	12:17:44 PM
1.1	with his attorney is privileged.	
12	So I am going to instruct you not to answer	
13	any more questions about how you and I interact.	
14	MR. MANSON: I don't believe the means of	
15	interaction is privileged.	12:17:53PM
16	MS. BREER: I disagree.	
17	MR. AMKRAUT: Also the questions are	
18	designed to elicit where the originals of these	
19	documents are. He is not asking	İ
20	MS. BREER: Why don't you ask him if he	12:18:05PM
21	knows where the originals are? That doesn't invade	
22	the attornoy-client	
23	BY MR. MANSON:	
24	Q. Do you know where the originals of any	
5 6	askins that you received from third parties alleging	

1	TCPA violations are?	
2	A. Yes.	
3	Q. Where are they?	
A	A. With my attorney.	
5	Q. Have you ever sought the advice of counsel	12:18:20P
6	regarding the TCPA?	
7	MS. BREER: I'm going to object. That's	
8	clearly engaging in the privilege.	
9	MR. MANSON: I am asking whether he sought	
1.0	advice. I'm not asking what the advice was or the	12:18:40Pm
1.1	conversation with counsel.	
12	MS. BREER: I think whether or not he sought	
1.3	advice is privileged.	
14	MR. MANSON: Are you instructing your client	
1,5	not to answer?	12:18:46PM
16	MS. BREER: Yes.	
17	BY MR. MANSON:	
18	Q. Has Optima taken any actions to comply with	
19	the TCPA?	
20	MS. BREER: That is completely uncertain and	12:19:01 PM
21	ambiguous. What does that mean?	
22	MR. MANSON: Exactly what the question	
23	states.	
24	MS. BREER: I don't know. I think you can	
25	be a little more specific about what they may have	12:19:12FM

1	done instead of just any action.	
2	MR. MANSON: 1 don't want to be accused of	
3	leading.	
4	BY MR. MANSON:	
5	Q. I'm going to ask the guestion, and you can	12:19:23P
6	tell me if it's unclear to you.	
7	Has Optima taken any action to comply with	
8	the TCPA?	
9	MS. BREER: If you can answer that outside	
10	of that, you probably could. Go ahead, if you can.	12:19:39P
11	THE WITNESS: We don't do faxing. When you	
12	say "comply," tell me more about what you mean by	
13	that.	
14	BY MR. MANSON:	
15	Q. You said that Optima doesn't do any faxing.	12:19:54PM
16	Have you taken any actions to ensure any of your	
17	agents don't do any faxing?	
18	A. Yes. It's very clear to any vendor that I	
19	work with that I don't do faxing at all. I mean,	
20	it's not very clear.	12:20:21 PM
21	Q. Do any of your vendors do faxing?	
22	A. No, not that I am aware of.	
23	Q. Do any of your lead generation companies do	
2.4	any faxing?	
25	7 NO	12:20:30RM

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1	Q. Have you ever asked them if they do?	
2	A. Have I ever asked them? I made it very	
3	clear with every single one of them not to do faxing	
4	at all.	
5	Q. Tell me how you have made that clear.	12:20:39PM
6	A. Just like I told you.	
7	Q. No. Tell me how you made it clear to them.	
8	You said you made it very clear. How? Have	
9	you sent any written documents to any of your vendors	
1.0	telling them not to do faxing?	12:20:53PM
11	A. Not that I am aware of, no.	
12	Q. Have you sent them any e-mails telling them	
13	not to do faxing?	
1.4	A. Not that I am aware of, no.	
15	Q. Have you had telephone conversations with	12:21:05PM
16	them in which you told them not to do faxing?	
1.7	A. No.	
18	Q. Have you had any in-person discussions,	
19	face-to-face discussions with them in which you told	
20	them not to do faxing?	12:21:22PM
21	A. No.	
22	Q. I'm going to go back to the original	
23	question: How have you made it clear to them not to	
24	do faxing, then?	
25	MS. BREER: First of all, maybe we should	12:21:39PM

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1	MR. MANSON: There is a question pending.				
2	MS. BREER: define who they are. That's				
3	very vague and open.				
4	MR. MANSON: He used the term "vendors."				
5	I'm using the same term because he understands	12:21:49PN			
6	vendors.				
7	BY MR. MANSON:				
8	Q. How have you instructed or made clear how				
9	have you made clear to vendors that they are not to				
10	do faxing on behalf of Optima or Optima's benefit?	12:21:57PM			
11	MS. BREER: Do you want to take a break? I				
12	don't know why this is causing you problems.				
13	Can we go off the record for a minute?				
1.4	MR. MANSON: I'd rather not with a pending				
15	question. No. If he is unclear on the question, he	12:22:13PM			
16	can tell me that, and I can try to rephrase it.				
17	MS. BREER: I let your client take numerous	[
18	breaks during his deposition.				
1,9	THE WITNESS: Rephrase the question.				
20	MS. BREER: If you want to rephrase	12:22:24PM			
21	BY MR. MANSON:				
22	Q. I believe you stated that your vondor				
23	that you have made it clear to vendors that they are				
24	not to fax.				
25	A. Uh-huh.	12:22:34PM			

1	Q.	How have you made that clear to vendors?	
2	Α.	How have I made it clear to vendors?	
3		MS. BREER: Can we just use the word	
4	"communi	cate"? Maybe that's what is throwing him.	
5		MR. MANSON: I'm using his own words.	1.2:22:47PM
6		MS. BREER: Okay.	8
7		MR. MANSON: If he is going to use certain	
8	words, I	believe he probably	
9		MS. BREER: What did you mean by that, that	
10	you made	it clear to them?	12:22:54PM
11		THE WITNESS: I would like to take a break.	
12		MS. BREER: Okay.	
13		MR. MANSON: Off the record.	
14		(A conference was held between the	
1.5		witness and his counsel.)	12:24:28PM
1.6		MR. MANSON: Back on the record.	
17		Can you read back the pending question.	
18		(The following question was read back	1 13 14 14
19		by the court reporter as requested:	
20		"QUESTION: How have you made	:
21		that clear to vendors?")	
22	BY MR. MA	ANSON:	
23	Ω.	Is that enough?	
24	<i>I</i> \.	When you say "vendors," who are you talking	
25	about?		12:24:57FM

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1	MS. BREER: It was your word.	
2	THE WITNESS: Right.	
3	BY MR. MANSON:	
4	Q. You used the word "vendors." Who were you	
5	talking about?	12:25:03PM
6	A. The people that I do business with for my	
7	leads for leads.	
8	Q. How do you make it clear to people that you	
9	do business with for leads that they are not to fax?	
1.0	A. I told them in person not to do faxing	12:25:15PM
11	whatsoever.	
12	Q. I asked you a few minutes ago if you told	
13	them in person, and you said, "No."	
14	A. The way you asked the question, I didn't	
15	understand. I do apologize.	12:25:28PM
16	Q. When you say "in person," do you mean face	
1.7	to face or over the telephone?	
1.8	A. Both.	
19	Q. Let's talk a little bit. Tell me who are	
20	the vendors lead companies that you do business with?	12:25:38PM
21	Who are these vendors?	
22	A. As far as all of them?	
23	Q. Yes.	
24	A. Most of them?	
25	Q. All of them.	12:25:49PM

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1	A. Viacom Outdoor. We've got KTLA.	
2	Q. Please go a little bit slower. Viacom	
3	Outdoor, KTLA, the TV station?	
4	A. Uh-huh.	
5	Q. They are a lead company for you?	1.2:26:02PM
6	A. No, no. I'm sorry. When you say "vendor,"	
7	that's a company.	
8	Q. I am using it the way you just used it, I	
9	believe you said people you get leads from?	
10	A. Yes.	12:26:12PM
11	Q. I want those vendors that you get leads	
12	from.	,
1.3	A. Okay. Penny Saver, Live Loads. That's all	
1.4	I can name right now. There are more.	
1.5	Q. There are more?	12:26:30PM
16	A. I will get you a list if you would like.	
17	Q. I definitely want a list.	
18	Penny Saver is that the small news print	
19	magazine that is distributed free to homes? Is that	
20	the Penny Saver you are talking about?	12:26:41PM
21	A. Yeah.	
22	Q. You get leads from them?	
23	A. No. They do our print ads. The way you	
24	asked the question no.	
25	Q. How about Live Leads? Do they do print ads?	12:26:55PM

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1	What is your relationship with Live Leads?	
2	A. They get us various type of marketing for	
3	leads.	
1	Q. To your knowledge, what type of marketing do	
5	they do to get leads?	 12:27:11.PM
6	A. Telemarketing, other types of marketing.	
7	Mainly telemarketing and other sources.	
8	Q. What other sources?	
9	A. I couldn't really tell you.	
10	Q. What do you mean when you say	12:27:21PM
3. 3.	"telemarketing"?	
12	A. Exactly what I mean: telemarketing.	
13	Q. What is your understanding of what they do?	
14	A. They call and see prospective clients.	
15	They find prospective clients for us. Those are	12:27:37PM
16	leads. They have internet leads. We also have	
17	companies that we buy internet leads from.	
1.8	Q. What companies do you buy internet leads	
19	from?	
20	A. I don't recall the names, but I can get	12:27:46PM
21	that.	
22	Q. Do you recall any of them?	
23	A. No.	
24	Q. Going back to Live Leads and telemarketing,	
25	what is your understanding do you know whether	12:27:56PM

		¬ .
1	they do what is generally known as "cold calling"	
2	where they are going through and calling people?	
3	A. I don't know.	
4	Q. Do you know you mentioned they also get	
5	leads from other sources.	12:28:12PM
6	Do you know what other sources?	
7	A. I do not know, no.	
8	Q. Have you ever talked about how they get	
9	leads with Live Leads?	
1.0	A. I made it very clear I won't have nothing to	12:28:20PM
11	do with faxing.	
12	Q. Have you ever had any reason to believe that	
13	any of your vendors have sent faxes and gotten leads?	
14	A. Yes. There was a company that was that we	
15	were working with. I believe the name was Link	12:28:41FM
16	Point. As soon as I found out, I basically fired the	
1.7	company.	
18	Q. When was that?	
19	A. A few months ago.	
20	Q. A few months ago?	12:28:5APM
21	A. Yes. Less than a few months ago.	
22	Q. When did you start doing business with Link	
23	Point?	
24	A. I don't recall exactly when.	
25	Q. Approximately.	12:29:09PM

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1	Α.	Six, seven months ago.	
2	٥.	Anyone else?	
3	Α.	No.	
4	Q.	Okay.	
5	Α.	Not to my knowledge.	12:29:30PM
6	Ω.	How did you become aware that they were	
7	sending	faxes?	
8	Α.	I don't recall, but as soon as I found out,	
9	J discon	tinued doing business with that company.	
10	۵.	How did you notify them that you were no	12:29:56FM
11	longer d	oing business with them?	
1.2	Α.	I had Donna send them we stopped it	
13	immediat	ely.	
14	Q.	Donna sent them what?	
3.5	Α.	Sent them either a letter or by telephone.	12:30:15PM
16	Ω.	Okay.	
17	Α.	We stopped doing business.	
18	Q.	Can you check your file, and if there is	
19	such a le	etter, produce that letter?	
20	Α.	Absolutely.	12:30:16PM
21		MR. MANSON: I bolieve you would agree	
22	that's re	esponsive to the document request.	
23		MS. BREER: Oh, I don't know. What did it	
24	say? Dep	pending on what she wrote. It says if it	
25	made refe	erence to junk fax or facsimile advertisement	12:30:20PM

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1	or TCPA.	
2	MR. MANSON: Okay.	
3	BY MR. MANSON:	
4	Q. Was there any kind of written agreement with	1
5	Link Point?	12:30:41P
6	A. A written agreement, no.	
7	Q. What were the terms of your business	
8	arrangement with Link Point?	
9	A. Paper lead.	
7.0	Q. How much did you pay per lead?	12:30:53PM
11	A. The estimate is different. \$100 a lead or	
12	\$200 a lead. It varied.	
1.3	Q. Did it vary beyond that range, or was it	
14	between 100 and 200?	
1.5	A. Between 100 and 200.	12:31:10PM
16	Q. What constituted a lead? Was it a phone	
17	call from someone I'm sorry. Let me strike that	
18	and restate it.	
19	How did they provide you with these leads?	
20	A. Explain what you mean by that when you say	12:31:33PM
21	"provide."	
22	Q. How did they communicate these leads to you?	
23	Did they transfer a telephone call to you? Did they	
24	give a number of someone to call?	
25	Please tell me how they communicated the	12:31:47EM

1.	leads to you.	
2	A. Yeah. We would get that's not a clear	
3	question that you are asking.	
4	MS. BREER: I'm sorry.	
5	BY MR. MANSON:	
6	Q. I'm not sure where the confusion is.	
7	You said that Link Point would give you	
8	leads; is that correct?	
9	A. Uh-huh, correct.	
10	Q. What form were those leads in? Did they	12:32:10PM
11	give you a list of people to call, or did they	
1.2	transfer a live call to you?	
13	MS. BREER: Maybe that would help. Were	
1.4	they verbal leads? Written leads? How would the	
15	lead be sent to you? Did they come to you	12:32:27PM
16	personally?	
1.7	Maybe that's where the problem is.	ļ
18	THE WITNESS: We get different leads from	
1.9	different sources.	
20	BY MR. MANSON:	
21	Q. Tam asking from Link Point. How did Link	
22	Point give you leads? If there were a number of	
23	different ways, tell me all the different ways.	
24	A. Via e-mail. You could get the name and	
25	number of the client that way.	12:33:12PM

1	Q. Were there other means?	
2	A. Not that I am aware of, no.	
3	Q. So Link Point would e-mail you the name and	
4]	telephone number of someone to call; is that correct?	
5	A. The question you are asking is a little	12:33:30PM
6	confusing because there is other ways. Yeah.	
7	Q. I am going to restate this. I know it's	
8	probably been asked and answered, but I want to	
9	clarify for my mind.	
10	The only way Link Point would give you leads	12:33:43PM
11	was via e-mail with the name and number of the	
12	client; is that correct?	
13	A. Yes, correct.	
1.4	Q. Was there any other information in that	
1.5	e-mail that they would send you?	J2:33:54PM
16	A. Huh-uh, no.	
17	Q. Would each e-mail have one name and number	
18	of a client or could it contain multiple leads?	
.9	A. Just one.	
20	Q. Did you pay them you said before that you	12:34:05PM
21	paid per lead.	
22	Did you pay them for each e-mail then or	
2.3	let me restate that.	
24	You said you paid them 100 to 200 per lead.	
25	Is each e-mail considered a lead?	12:34:27PM

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1	A. No.	
2	Q. Why not? Why was each c-mail not considered	
3	a lead?	
4	Λ. Because there is a filtration process. We	
5	had basically how can I put that? Give me a	12:34:54P
6	minute.	
7	Okay. What happens is with Link Point there	
8	is a lot of calls. We mainly specialize in	
9	refinancing in Southern California. There are a lot	
10	of people that are not qualified.	12:35:18PM
11	Q. Okay.	
12	A. So when I say "not qualified," they don't	
13	own a home or they are either renting or they are	
14	looking to buy a home. We mainly specialize, again,	İ
15	in the refinance market. That's why I am unclear.	12:35:32PM
1.6	So, no.	İ
1.7	Q. Who would do that qualification or	
18	filtration process?	ŀ
1.9	A. Our loam officers would call, and a lot of	
20	times that client would not own a home or is not even	1.2:35:49PM
21	qualified at all.	
22	Q. When you say a "loan officer," do you mean	
23	one of your employees?	
24	A. Correct.	
25	Q. So the loan officer would then determine	12:35:59PM

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1	whether	the e-mail qualified as a lead; is that	
2	correct?		
3	Α.	Uh-huh.	
4	Q.	You would only pay Link Point for those	
5	qualifie	d leads, then; is that correct?	12:36:21PM
6	Α.	Correct.	
7	۵.	Approximately how many e-mails whether	
8	qualifie	d or not, how many e-mails did Link Point	
9	send you	during the months that you did business?	
10	A.	I don't recall.	12:36:44PM
11	Q.	Can you give me a best estimate?	
12	Α.	I couldn't.	
1.3	Q.	More than 100?	
1, 4	Α.	I couldn't.	
1.5	Ω.	More than one?	12:36:50PM
16	Α.	More than one.	
17		MS. BREER: I think he answered the	
18	question	-	
1.9		MR. MANSON: I am entitled to a best	
20	estimate	-	12:36:56PM
21		MS. BREER: Some kind of best estimate.	
22		THE WITNESS: More than one.	
23	BY MR. MA	ANSON:	
24	Ω.	More than 50?	
25	Α.	I couldn't tell you.	12:37:02PM

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1	Q. Do you know how much you paid Link Point	
2	during the months you did business with them?	
3	A. I just told you. It's between 100 and 200 a	
4	lead.	
5	Q. Not per lead but overall. Do you know how	12:37:)4PM
6	much you paid them?	
7	A. I don't recall now.	
8	Q. Did you send them a 1099 at the end of the	
9	year?	
1.0	MS. BREER: I am going to object again. I	12:37:19PM
1.1.	don't even see how the money is being paid could lead	
12	to admissible evidence. It's not relevant.	
1.3	MR. MANSON: He paid somebody who he admits	
1.4	sent faxes. This is very relevant.	
15	MS. BREER: You are talking about the	1.2:37:34PM
16	amount. The amount is not relevant. The amount that	
1.7	he paid somebody is not relevant.	
1,8	MR. MANSON: I disagree and	
19	MS. BREER: That could lead	
20	MR. MANSON: You can put your objection on	12:37:44UM
21	the record.	
22	MS. BREER: Yeah. If you know, you can	
23	answer that question.	
24	BY MR. MANSON:	
25	Q. Do you know how much you paid them total	12:37:50PM

1.	during the months you did business with them?	
2	A. No.	
3	Q. Did you send them a 1099 at the end of the	
4	year for the money you paid them?	
5	A. I do not know, but I could find out for you.	12:37:59PM
6	Q. You will find that out for me?	
7	A. Uh-huh.	
8	Q. And will you also find out how much you paid	
9	them and send me that information?	
1.0	A. Yeah.	12:38:07PM
1.1	Q. You need a sheet of paper	
1.2	MS. BREER: I will get it.	
13	BY MR. MANSON:	
14	Q. I want to clarify something.	
1.5	MS. BREER: What was the other one? 1099	12:38:23FM
1.6	for Link Point and what was the other thing?	
17	MR, MANSON: The amount he paid them.	
1.8	BY MR. MANSON:	
19	Q. Who was your contact person at Link Point?	
20	A. I don't recall his name.	1.2:38:4)PM
21	Q. Can you get that for me as well?	
22	A. Absolutely.	
23	Q. And also the contact information, address	
24	and phone number.	
25	A. Okay.	12:38:50PM

1 Do you know if Link Point is a corporation Q. 2 or what type of business it is? I don't know. 3 Λ. 4 Do you know if they are based here in 5 California? 12:38:57PM 6 Άι I believe so. Yeah. 7 (Interruption in the proceedings.) 8 MR. MANSON: Are you looking for me, Mike? 9 ATTORNEY: I was looking for Jim Osborne. MR. MANSON: Okay. 10 11 BY MR. MANSON: 12 Q. Were there any other -- did you receive 13 leads from any other person or entity that you know 14 came from faxing? 1.5 Α. No. 12:39:36PM 16 You mentioned Live Leads as a company that Q_{\star} 17 sent you leads. Uh-huh. 18 Α. 19 How did they send you leads? Did they send Q. 20 you an e-mail with leads in it? 12:39:48PM 2.1 No. They would call. We would get a phone Α. call with a name and number of the client, of the 22 lead. 23 24 Your sales agents would call those people? Ο. 25 Correct. Α. 12:40:02PM

1	Q. Did you ever receive any live calls as in	
2	the lead being transferred on the telephone to you?	
3	A. Not that I am aware of, no.	
4	Q. How about from any other vendors? Did	
5	you from any lead generation vendor, did you ever	12:40:16PM
6	receive any live phone calls with the lead on the	
7	phone?	
8	A. Not that I am aware of, no.	
9	Q. Are you aware of any other company in	
10	California or any other individual or company using	12:40:34 PM
11	the name "Optima Funding"?	
12	A. Just us.	
1.3	MS. BREER: That calls for speculation. If	
14	he knows.	
15	MR. MANSON: I asked for his awameness.	12:40:44PM
16	BY MR. MANSON:	
1.7	Q. Are you aware of any other person or entity	
18	or individual that uses the name Optima Funding in	
19	all of California?	
20	A. No.	12:40:53PM
21	Q. Who is your contact person at Live Leads?	
22	A. Jimmy Horvath (phonetic).	
23	Q. Could you spell his last name?	
24	A. I could not.	
25	Q. Could you repeat it, please.	12:41:07 PM

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1	A. Horvath.	
2	Q. Horvath?	
3	A. Yes.	
4	Q. Do you know what type of business they are?	
5	Are they a corporation or anything like that?	12:41:15PM
6	A. I believe they are a corporation.	
7	Q. Do you have contact information from them?	
8	A. I do, but I don't have them with me. I can	
9	get it.	
1.0	Q. If you can get an address and telephone	12:41:30 PM
11	number, I would appreciate it.	
1.2	MS. BREER: Quit it. We're getting a big	
13	list here.	
14	BY MR. MANSON:	
15	Q. Terri Breer, the attorney present, is she	12:42:00PM
16	counsel for both Optima and you individually?	
17	A. Yos.	
1.8	Q. Do you have any other attorneys as an	
19	individual?	
20	A. Yes.	12:42:10FM
21	Q. Can you give me their names, please.	
22	MS. BREER: I am going to object. What	
23	would be the relevance of that? I can't even	
24	believe it has nothing to do with this case. It's	
25	not likely to lead to admissible evidence.	12:42:19TM

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1.		But you can answer the question. I don't	
2	think it	's relevant.	
3		THE WITNESS: Okay.	
4	BY MR. M.	ANSON:	
5	δ.	Who are those attorneys?	12:42:31FM
6	А.	Pistone & Wolder.	
7	Q.	Can you spell that, please.	
8	А.	P-i-s-t-o-n-e and Wolder.	
9	Ω.	W-o-l-d can you spell that, please.	
10	Α.	W-o-1-d-e-r.	12:42:44 PM
11	Õ.	Is that the name of a law firm?	
12	Α.	Yes. The attorney is Tom Pistone.	
13	Q.	Tom Pistone?	
14	Λ.	Correct	
1.5	Q.	Where are they located?	12:42:52PM
1.6	Α.	In Jrvine.	
17	Q.	They are your personal altorneys?	
18	Α.	Uh-huh.	
19	Q.	Have you had any other personal attorneys in	
20	the last	two years?	12:42:59RM
21	Α.	No.	
22		MS. BREER: I'm going to make the same	
23	objection	that it's not relevant.	
24		Go ahead and answer.	
2.5		THE WITNESS: No.	12:43:07PM

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1	BY MR. MANSON:	
2	Q. Does Optima Funding have any other	
3	attorneys?	
4	A. Other than?	
5	Q. Other than Ms. Breen.	12:43:15P
6	A. Pistone & Wolder.	
7	Q. Has Optima Funding had any other attorneys	
8	in the last two years?	
9	A. No.	
10	Q. Has Pistone & Wolder done any work on TCPA	12:43:30PM
11	cases for you?	
12	A. No.	
13	Q. Thank you. Okay.	
14	What is the nature of the Pistone & Wolder's	
15	work for you?	12:43:43PM
16	Λ. Just general.	
1.7	MS. BREER: I'm going to object. Again,	
18	that certainly would invade the attorney-client work	
19	privilege. The work that that firm is doing for him	
20	is privileged. And, again, it's not relevant what	12:43:53PM
21	other work other attorneys are doing. To that	
22	extent, I am going to instruct him not to answer	
23	regarding specifics of his relationship with Pistone	
24	& Wolder.	
25	MR. MANSON: It doesn't go to the	12:44:12PM

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1.	attorney-client privilege because I'm not asking for	
2	the nature of the communication. I'm asking for the	
3	broad I am asking for the type of work that they	
4	do for him.	
5	MS. BRRER: If you limit to that, what is	12:44:21PM
6	the type of work, without getting into any specifics	
7	of what they have done?	
8	THE WITNESS: General.	
9	BY MR. MANSON:	
10	Q. What is general? "General" is very general.	12:44:28PM
11	What is the type of work?	
12	A. Employee how can I put it? Employee	
1.3	matters, business issues, personal issues.	
14	Q. Does any of that relate to allegations	
1,5	regarding the TCPA?	12:44:49PM
1.6	A. No.	
17	Q. Does any of it relate to junk faxing at all?	
18	A. No.	
19	Q. Without going into the content of the	
20	communications, have you ever had any conversations	12:44:58FM
21	with them about the TCPA or junk faxes?	
22	MS. BREER: I am going to object. That	
23	would be invading the attorney-client privilege.	
24	MR. MANSON: I don't want the content of it.	
25	MS. BREER: The existence of those	12:45:13PM

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1	conversations is also privileged. The mere fact that	
2	he has conversations is privileged. I'm going to	
3	instruct	
4	MR. MANSON: First of all, have you ever	
5	prepared or reviewed a privilege log? You have to	12:45:20P
6	discuss the nature of the document.	
7	MS. BREER: We're not talking about a	
8	document,	
9	MR. MANSON: No. That points out the scope	
10	of the privilege.	12:45:30PM
11	BY MR. MANSON:	
12	Q. I don't want the content of the	
13	communication. I want to know if you discussed a	
14	particular subject with your attorney.	
15	MS. BREER: 1 think that's very hard to do	12:45:37PM
16	but	
17	MR. MANSON: I will phrase it as a yes-or-no	
1.8	question.	
19	BY MR. MANSON:	
20	Q. Have you ever had any discussion with any	12:45:43PM
21	attorney at Pistone & Wolder regarding the TCPA?	
22	"Yes" or "no" only, please.	
23	A. No.	
24	Q. Have you ever had any conversation with any	
o #	atterney at Distance (Wolder regarding junk faves?	10-46-06PM

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1	"Yes" or "no" only, please.	
2	A. No.	
3	Q. Let me think for a couple of minutes.	
4	What time is it, David?	
5	MR. AMKRAUT: It's 12:45.	12:46:25PM
6	MR. MANSON: Shall we break at one o'clock	
7	for lunch?	5
8	MS. BREER: Sure.	
9	MR. MANSON: Let's break in about 15	
10	minutes.	12:46:33PM
11	BY MR. MANSON:	
12	Q. Before Lunch I would like to talk a little	
13	bit about how Optima does business.	
14	Did Optima lend its own money to its	
15	clients?	1.2:46:49PM
1,6	MS. BREER: I just still want to make the	
17	objection about relevancy. I don't see any way that	
18	the how they loan money is going to lead to the	
19	discovery of admissible evidence. It's certainly	
20	it isn't relevant. I don't know how it would lead to	12:47:04FM
21	relevant évidence.	
22	MR. MANSON: Okay.	
23	BY MR. MANSON:	
24	Q. Does Optima lend its own money?	
25	A. We sure do.	12:47:14PM

1	Q. You sure do. Does Optima use third party	
2	funding sources?	
3	A. Give me an example.	
4	Q. Wholesale money lenders. I'll give you a	
5	very specific example.	12:47:28PM
6	I want to refi my house. I call you up. We	
7	agree that you are going to loan me you are going	
8	to buy out my existing loan and give me an extra	
9	50,000 on top. Let's say my existing loan is	
10	200,000. So you are going to loan me \$250,000.	12:47:40PM
11	Where does that money come from?	
12	A. It comes from us, but we do sell that loan	
13	off.	
14	Q. But you being Optima	
1.5	A. We fund the loan in-house or broker the	12:47:57FM
16	loan, either way.	
17	Q. What do you mean when you say "broker the	
18	loan"?	
19	A. There are different banks that would broker	
20	it, meaning there would be the broker involved,	12:48:16PM
21	different banks that we can work with. There are	
22	different banks out there with different programs.	
23	If we don't have that program for that client, we can	
24	broker that loan out to a different bank.	
25	Q. What percentage of your loans would you say	12:48:30PM

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1	that Optima funds in-house or funds directly?	
2	A. What percentage?	
3	Q. Of the number of loans.	
4	MS. BREER: If you know. You don't have to	
5	guess.	12:49:03PM
6	THE WITNESS: It's 30 to 40 percent.	
7	BY MR. MANSON:	
8	Q. Would the remaining 60 to 70 percent be	
9	brokered loans?	
10	A. Yeah.	12:49:13PM
11	Q. Are there criteria that determine whether	
12	you I'm sorry. Let me go back a little.	
1.3	When you fund the loan in-house, can we call	
14	that a "direct lended loan"? Is that an acceptable	
15	term?	12:49:34PM
16	A. Huh-uh.	
17	Q. Is there a particular term you would use?	
18	A. No.	
19	Q. I am going to use a "direct loan," then.	
20	When you do a direct loan, are there	12:49:41PM
21	criteria to determine whether you are going to do a	
22	direct loam or a brokered loam for a particular	
23	client?	
24	A. Risk.	
25	Q. Risk. Can you elaborate on that?	12:49:50PM

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1,	A. Depending on the risk. The credit score,	
2	the size of the loan, income documentation. There's	
3	a lot of different variables that come into play.	
4	Q. Does Optima direct loan for those with	
5	higher risk or lower risk?	12:50:10PM
6	A. Lower risk.	
7	Q. How about for the amount of the loan? At	
8	what stage does	
9	A. Criteria. There is a breakdown. It doesn't	
10	really matter the size of the loan. The bigger	12:50:24FM
11	the loan, the risk ratio increases.	
1,2	Q. Bigger loans, you are more likely to broker?	
13	A. Depends. It all depends.	
14	Q. You had mentioned the lower risks are direct	
15	lended; is that correct?	12:50:41PM
16	A. Yes.	
17	Q. And bigger loans by their very nature are	
18	riskier; is that correct?	
1.9	A. Sure.	
20	Q. Approximately what dollar amount did Optima	12:50:50PM
21	Funding do direct loans for during 2004?	
22	MS. BREER: I want to object again. Can you	
23	give me an idea what you are getting at?	
24	MR. MANSON: I am trying to get an idea of	
25	his business operations so I can get into some more	12:51:07PM

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1.	questions with respect to a lot of different aspects	
2	very relevant to this case.	
3	MS. BREER: I hope we do it soon.	
4	BY MR. MANSON:	
5	Q. Approximately what amount of loans was	12:51:21 PM
6	Optima a direct lender for in 2004?	
7	A. You are saying volume size as far as the	
8	amount of loans we do in-house?	
9	Q. Dollar amount, not number.	
10	A. Dollar amount for the year 2004?	12:51:39PM
11	Q. Ծb-hub.	
12	A. This is not going to be an exact number.	
13	Q. Your best estimate, please.	
1.4	A. Fifty million.	
15	Q. And when you're a direct lender, do you	12:51:58PM
16	normally keep those loans on your books or do you	
17	normally sell those loans after?	
1.8	A. We sell those loans.	
19	Q. Do you ever keep loans on your books?	
20	A. No.	12:52:17PM
21,	Q. When you sell them, what percentage	
22	MS. BREER: You know, I'm going to object	
23	now. I think this is private, and I think this is	
24	getting into trade secrets, and it's into areas that	
25	I don't think he can be inquired on. I think you got	12:52:30PM

enough of an idea of whatever it is you need to lay a 1 2 foundation for further questions. 3 MR. MANSON: I disagree. I don't think I've gotten into the kind of information that I want to 4 learn so I can frame questions this afternoon. 5 12:52:46PM MS. BREER: I think you are getting into 6 areas that -- the financial situation and the 7 financial condition is not relevant at all in this 8 case. And I think that's what you are trying to get 9 at, and I think that is -- you are harassing him in 10 12:53:02PM terms of trying to ask him all these things about his 11 12 business that have absolutely nothing to do with this case for your own sport. I don't know what you're 13 14gaining from this. MR. MANSON: You are free to object to a 12:53:16PM 15 16 particular question based on these things. MS. BREER: I want to look -- I think you 1.7 are getting into private areas here. 18 MR. MANSON: If you think a particular 19 question goes to a private area, then object to it. 12:53:28PM 20 But let me ask the questions. 21 I lost my train of thought. 22 MS. BREER: I think you may be using this 23 information for an improper purpose because I don't 24 understand why you want this information. 12:53:40FM 25

1 MR. MANSON: Okay. As I said, it's going to 2 help me to frame questions this afternoon. I need to 3 understand his business to some extent to understand 4 everything from his marketing, his lead generation, 5 his relationships with other entities, and all of 12:53:54PM 6 that is very relevant. 7 MS. BREER: I don't think -- I don't want 8 you to get into trade secret areas and so forth. I 9 don't even know if that's going to happen, but I --MR. MANSON: If you don't know if that's 10 12:54:05PM 11 going to happen, I would ask that you hold your 12 objections until it happens, please. 13 I lost my train of thought. Give me a 14moment. 15 BY MR. MANSON: When you get a loan that you are not going 16 Q. to direct loan -- let me rephrase that. 17 When you get a loan that you want to broker, 1.8 how do you go about brokering that? How do you 1.9 contact your lenders -- and you can correct me if 12:55:03PM 20 that's not the right term -- to see if they are 21 interested in a particular loan? 22 There are guidelines that each bank has. 23 Α. Do you have any kind of written agreement 24

with the banks regarding loans that you are going to

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12:55:188M

broker to them?

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- There is a broker package that you have to A. get approved with each bank.
- Q. What is in that package? And I don't want the details. Just generally describe it, please.

You have to get approved. They have different guidelines and criteria. I don't know what they are. You do have to get approved, and basically the broker package has the information of the mortgage company, which would be us. And when they decide to do business with you, they approve you, and that's the end of the story.

- Do you have any kind of contract with them?
- It's an agreement. I don't know if you want to call it a contract. You can't do business with another bank until you are approved with them. You have to -- again, there are certain criteria that you have to meet.
 - Do you have to give assurances to these O. banks that you are in compliance with laws?
 - Yes, if you want to get approved.
 - I'm sorry. There's a lot of papers being Q. shuffled. I'm having trouble hearing you.
 - If you weren't, you couldn't get approved. Α.
 - Do you give an affirmative assumance to them | 12:56:37PM Q.

12:55:36PM

12:55:50PM

12:56:08PM

12:56:27PM

1	that you are in compliance with all laws?	
2	A. Absolutely.	
3	Q. If you are found to be breaking any laws	
4	MS. BREER: I am going to object again.	
5	This is so not relevant. There is no issue in this	12:56:50PM
6	Complaint regarding representations made to other	
7	lenders that he does business with. It's not leading	
8	to anything admissible.	
9	MR. MANSON: Relevancy is not a valid	
10	MS. BREER: Why don't you tell me instead	12:57:06PM
11	of saying I'm going to find out, why don't you put on	
12	the record what the relevancy is? I don't know if	
1.3	I'm going to allow you to go further into this area.	
1.4	What is the relevancy, pleaso?	
15	MR. MANSON: One of the allegations in this	12:57:14PM
16	Complaint is that he is breaking laws. I am now	
17	asking about any assurances he makes	
18	MS. BREER: Where is that in the Complaint?	
19	MR. MANSON: I believe that's the entire	
20	Complaint; that he is breaking the TCPA.	12:57:24PM
21	MS. BREER: What does that have to do with	
22	third party lenders?	į
23	MR. MANSON: Go ahead.	
24	MR. AMKRAUT: One of the reasons the line of	
25	questioning is relevant is that there might be useful	12:57:36PM

1 material in communications between him and his third 2 party lenders. 3 For example, he might have told them that, "ves," he is not in compliance because he has reason 4 to believe that there have been violations of the 5 12:57:53P 6 TCPA on his behalf. Or maybe he has told them that, 7 "no," Optima is in compliance because it's opting -it's getting permission before faxes are sent on its 8 9 behalf. Or they may have written to Optima saying "We've had a complaint that you are breaking the law 10 12:58:13PN by violating the TCPA. We'd like an explanation." 11 12 There could be a whole treasure trove of information, admissions, things that are good for 1.3 Optima or bad for Optima in communication. 1415 MS. BREER: Why don't we just move to those 12:58:32TM things instead of getting into the details that I am 16 17 objecting to? MR. MANSON: I am laying a foundation for 1.8 19 that line of questioning. 20 MS. BREER: All right. I think you have 21 done that now. 22 BY MR. MANSON: The pending question, I believe, is if 23 Ο. Optima is not in compliance with laws, would these 24

12:58:40PM

1.2:58:50PM

banks cut off your funds?

1	MS. BREER: That calls for speculation. You	
2	want to rephrase that?	
3	MR. MANSON: Sure.	
4	BY MR. MANSON:	
5	Q. If Optima is is there anything in the	12:59:00P
6	agreement you have with the bank that says that if	
7	Optima is found to be breaking laws, the banks could	
8	cut off funding?	
9	A. I am not sure.	
10	Q. Okay. Do you believe that if Optima was	12:59:21PI
11	found to be breaking laws that, at least, some of	
1.2	these banks might stop doing business with Optima?	
13	A. When you say "laws," what type of laws?	
14	Q. Any DRE regulations, let's say.	
1,5	If you are found to be breaking DRE	12:59:30PM
16	regulations, do you believe they would cut off doing	
1.7	business with that?	
1.8	MS. BREER: Why don't you explain about the	
19	DRE.	
20	THE WITNESS: That's	12:59:47PM
21	MS. BREER: That's not their licensing	
22	authority. I don't know if you are aware of that.	
23	MR. MANSON: I believe they are licensed	
24	with the DRE.	
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1	BY MR. MANSON:	
2	Q. Real quick, before we get into that, are you	
3	as an individual, Ali Shah, licensed by the DRE?	
4	A. Yes.	
5	Q. Is Optima Funding licensed by the DRE?	01:00:01PM
6	A. No.	
7	Q. Under your license, do you have Optima	
8	Funding listed as a dba with the DRE?	
9	A. No.	
1.0	Q. Are you licensed with the Department of	01:00:18PM
11	Corporations?	
12	A. Yes.	
1.3	MS. BREER: That's in the discovery that you	
1.4	have.	
15	BY MR. MANSON:	
16	Q. To your knowledge, and not based on any	
1.7	communication with your attorney, do you understand	
1.8	that you're required to abide by DRE regulations as	
19	part of your personal licensure by the DRE?	
20	A. Repeat your question. I don't understand.	01:00:54PM
21	Q. You stated that you as an individual are	
22	licensed by the DRE?	
2.3	A. Yes.	
24	Q. Is a condition of that licensure that you	
25	abide by Dopartment of Real Estate regulations?	01:01:05PM

	!	
1	A. I do. Yes.	
2	Q. To your knowledge ~- let me think how to	
3	phrase this. I am going to have to think about this.	
4	Does the Department of Corporations require	
5	compliance with the Department of Real Estate	01:01:30PM
6	regulations?	
7	A. I am not aware. I'm not sure. They might;	
8	they might not. I don't know.	
9	Q. Does the Department of Corporations require	
10	compliance with the law with all laws to keep your	01:01:41.PM
11	residential finance lender license?	
12	MS. BREER: I'm going to object. I think	
1.3	that's looking for a legal conclusion. I don't think	
1,4	he should be standing here telling you what the law	
L5	is. He is not a lawyer.	01:01:58PM
16	BY MR. MANSON:	
_"7	Q. What is your understanding of the laws that	
.8	govern Optima Funding?	
.9	MS. BREER: That's a completely uncertain	
0.2	question. It's ambiguous. I don't even understand	01:02:09PM
1	it.	
22	MR. MANSON: I will get a little more into	
3	that later.	
4	BY MR. MANSON:	
5	Q. Going back to your funding sources, have you	01:02:16PM

1. had any communication with any bank regarding the 2 TCPA or junk faxes? 3 Λ. No. 4 Have you -- have they ever made any 5 inquiries to you? 01:02:40PM 6 Λ. Not that I am aware of, no. 7 Does your agreement with these banks and 8 other funding sources -- are there indemnification 9 provisions as part of these agreements? 10 Α. What is that? 01:03:00PM 11 MS. BREER: Again, I'm going to object. 12 That would be a legal conclusion as well, and he is 13 not a lawyer. If he understands what the term "indemnification" -- maybe we should figure that 14 15 out. Are you using that in the legal sense of 01:03:10PM 16 indemnification? 17 MR. MANSON: I believe it's the plain 18 English sense. 19 MS. BREER: If you understand that, you may. 20 Some people have trouble with the concept. 01:03:19PM BY MR. MANSON: 21 22 Are you familiar with the term 23 "indemnification"? A little bit. 24 Λ . 25 Why don't you tell me your understanding Q. 01:03:27PM

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1	first, a	nd we'll see if we can come to a mutual	
2	understa	nding.	
3	А.	When you say "indemnify," are you saying you	
4	are with	holding or having someone exempt from	
5	somethin	g?	01:03:34PM
6	Q.	That's not what I mean by that.	
7	Indemnif	ication means that if when I say, "Are you	
8	indemnif	ying them?" that means if they are found to	
9	have any	liability based on your conduct, that you	
10	will rep	ay their costs and cover their liability	01:03:52PM
11	financia	lly.	
12	Α.	Okay.	
13	Q.	Do you understand that?	
1.4	Α.	Got you.	
15	Q.	Any questions about how I am using that	01:04:00PM
16	term?		
17	Α.	Got you.	
18	Q.	Do your agreements with these banks state	
19	that you	will indemnify them?	
20	Α.	That I will indemnify the bank?	01:04:0BPM
21	Ω.	You or Optima will indomnify the bank.	
22	Λ .	No.	
23	Q.	Okay. All right. One more thing I	
24	wanted	- real quick before lunch I want to run	
25	through i	it.	01:04:25PM

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1	If you can take out the Notice of Deposition	
2	that I have given you which was Exhibit 1.	
3	MS. BREER: We'll look at it together.	
4	BY MR. MANSON:	
5	Q. I want to run through the categories of	01:04:35PM
6	documents.	
7	MS. BREER: The one for Ali or Optima?	
8	MR. MANSON: This is the person most	
9	knowledgeable at the bottom.	
10	MS. BREER: This one. Okay.	01:04:43PM
11	BY MR. MANSON:	
12	Q. I asked for all documents claiming Optima	
13	Funding violated any provision of the TCPA.	:
11	Have you brought those with you today, other	
15	than the stuff that we already discussed on the	01:04:52PM
16	record?	
17	Do you have any other documents that have	
18	not been produced?	
1.9	A. No.	
20	Q. Do you have with you all documents	01:05:01FM
21	evidencing awareness by officers, directors, managing	
22	agents, da, da, da, of the terms or provisions of the	
23	TCPA?	
24	A. Repeat the question.	
25	Q. Did you bring documents responsive to	01:05:16PM

1,	Request No. 2?	
2	MS. BREER: I don't think there were any. I	
3	don't know what the term "awareness" it's sort of	
4	odd. To the extent that these if you want to	
5	argue that's awareness that's a badly worded	01:05:30PM
6	request.	
7	BY MR. MANSON:	
8	Q. Other than the documents that I've got here	
9	which relate to the Sutton litigation and the Sybert	
10	litigation, are there any other documents responsive	01:05:41PM
1.1.	to No. 1 that are not privileged?	
12	MS. BREER: You're on 2?	
1.3	MR. MANSON: I'm asking 1.	
14	MS. BREER: On the other question or the	
1.5	you are on the same one?	01:05:55₽M
16	MR. MANSON: Yes. Copies of all documents	
17	claiming Optima violated any provision of the TCPA.	
18	BY MR. MANSON:	
19	Q. Other than what we've got here, are there	
20	any other documents responsive to No. 1?	01:06:05PM
21	MS. BREER: We've already discussed there	
22	may be.	
23	MR. MANSON: And you will produce those?	
24	MS. BREER: Yeah.	
25	MR. MANSON: Are there any other documents	01:06:12PM

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1.	responsive to No. 2?	
2	MS. BREER: I don't know exactly what we're	
3	looking for there; so I would say no.	
4	THE WITNESS: No.	
5	MR. MANSON: Are there any other documents	01:06:28PM
6	responsive to No. 3?	
7	MS. BREER: Let me just say to the extent	
8	that anyone can be construed as being responsive to	
9	3. Those are some of those	
1.0	MR. MANSON: Other than those documents, you	01:06:41PM
11	will review your files and produce?	
12	MS. BREER: Yeah. That's what I tried to do	
13	with what I did produce. If it referred to that	
14	and there were a lot that don't refer they	
15	might at first blush seem to be responsive, but they	01:06:52PM
16	really weren't.	
.7	MR. MANSON: Other than that discussion, are	
L8	there any other documents responsive to No. 3?	
1.9	MS. BREER: Ali, 1 know you already	
20	testified you don't have any, but I may. So I am	01:07:04PM
21	going to look.	
22	MR. MANSON: Are there any other	
23	documents are there any documents responsive to	
4	No. 4? Because I don't believe any were produced.	
5	MS. BREER: In fact, I would say yes, there	01:07:17PM

		_
1	are more to No. 3, but they might be subject to	
2	privilege, and that's what I am re-evaluating.	
3	BY MR. MANSON:	
4	Q. Are there any facsimile advortisements sent	
5	by or on behalf of Optima?	01:07:30PM
6	Λ. Sent by Optima?	
7	Q. Or on behalf of Optima.	
8	A. No.	
9	Q. Stepping off this for a moment, with respect	
10	to Link Point, you said that they sent fax ads and	0.t:07:41PM
11	sent you leads from fax ads.	
12	Did you ever obtain any copies of the fax	
13	ads sent by Link Point?	
1.4	A. No.	
1,5	Q. How did you become aware that they were	01:07:59PM
16	sending fax ads?	
17	MS. BREER: That's been asked and answered.	
18	MR. MANSON: I don't recall the answer.	
19	MS. BREER: It was asked and answered. We	
20	went through that.	01:08:10PM
21	MR. MANSON: I don't believe it was; so I'm	
22	going to ask it again.	
23	BY MR. MANSON:	
24	Q. How did you become aware that Link Point was	
25	sending fax ads?	01:08:21PM

	THE PROPERTY OF THE PROPERTY O	_
1	MS. BREER: I think you answered you didn't	
2	know. You don't remember.	
3	THE WITNESS: I don't recall.	
4	BY MR. MANSON:	
5	Q. Your answer now is you don't recall?	0I:08:28FM
6	MS. BREER: That's the same answer.	
7	MR. MANSON: I'm asking your client.	
8	THE WITNESS: Uh-huh.	
9	BY MR. MANSON:	
10	Q. Do you recall how you became aware?	O1:08:35PM
11	A. I don't recall. No.	
12	Q. Moving on to No. 5, are there any other	
13	documents evidencing any agreement between Optima and	
14	a fax broadcaster, which in this case sounds like	
15	Link Point?	01:08:52FM
16	Do you have any written agreement with Link	
17	Point?	
18	A. No.	
19	Q. No. 7, I guess, those e-mails would be	
20	responsive to that.	01:09:07PM
21	MS. BREER: if he has those.	
22	Do you have copies of those e-mails?	
23	THE WITNESS: I don't, but I will look into	
24	that.	
25	MR. MANSON: If you would add that to the	01:09:14PM

		-
1	list, Counsel.	
2	Also, I asked for copies of documents	
3	referencing Live Leads which he has stated that he	
4	gets loads from. So there should be some documents,	
5	either e-mails or written documents.	01:09:30PM
6	MS. BREER: Why don't you ask the question	
7	instead of making the assumption.	
8	BY MR. MANSON:	
9	Q. Do you have any documents in your office or	
10	that you have given to counsel that reference you	01:09:40PM
1.1	can talk with counsel about how the privilege might	
12	apply to this copies of documents that reference	
13	Live Leads?	
14	MS. BREER: Do you have anything that	
1.5	referenced Live Leads?	01:10:03PM
1.6	THE WITNESS: As far as	
17	MS. BREER: A document that says "Live	
18	Leads" on it somewhere.	
19	THE WITNESS: No.	
20	BY MR. MANSON:	
21	Q. Have you ever sent Live Leads any letters or	
22	e-mails?	
23	A. I personally didn't.	
24	Q. Have you sent them any checks?	
25	A. I believe so. Yeah.	01:10:21PM

	THE RESIDENCE OF THE PARTY OF T	_
1	Q. Those would be the documents that reference	
2	Live Leads.	
3	Have you taken notes regarding any	
4	conversations with them?	
5	A. No.	01:10:31PM
6	Q. Have any of your employees over sont any	
7	Letters to Live Leads?	
8	A. They might have. I don't recall.	
9	Q. That's something I would ask you to look	
10	into. That should have been looked into.	01:10:46PM
11	MS. BREER: I was told we didn't have	
12	documents.	
1.3	MR. MANSON: Okay.	
14	MS. BREER: Are we on 9?	
15	MR. MANSON: Not yet. We're still on 8.	Ol:II:00PM
16	MS. BREER: Okay.	
17	BY MR. MANSON:	
18	Q. Have you ever heard of a business entity	
19	named "Instant Response Marketing"?	
20	A. No.	01:11:14PM
21	Q. Then have you ever seen any documents that	
22	referenced Instant Response Marketing, other than	
23	this one?	
24	A. No.	
25	Q. Have you ever heard of a business called	01:11:24PM

	\neg
"Data Research Systems"?	
A. No.	
Q. So have you ever seen a document referencing	
Data Research Systems?	
A. I haven't.	01:11:33RM
Q. Have you ever heard of a business called	
"fax.com"?	
A. Yes.	
Q. Tell me what you heard about fax.com.	
A. You mentioned it earlier.	01:11:43PM
Q. I don't believe I did. Can you tell me what	
was the context? I don't remember mentioning	
fax.com.	
MS. BREER: Okay.	
THE WITNESS: You mentioned it.	01:11:53PM
BY MR. MANSON:	1
Q. Do you have other than from me, have you	
ever heard of fax.com?	
A. No.	
Q. Have you ever seen any documents referencing	01:12:02PM
fax.com?	
A. No.	
Q. Have you ever heard of a company called	
"Mortgage Services"?	
A. No.	01:12:07PM
	A. No. Q. So have you ever seen a document referencing Data Research Systems? A. I haven't. Q. Have you ever heard of a business called "fax.com"? A. Yes. Q. Tell me what you heard about fax.com. A. You mentioned it earlier. Q. I don't believe I did. Can you tell me what was the context? I don't remember mentioning fax.com. MS. BREER: Okay. THE WITNESS: You mentioned it. BY MR. MANSON: Q. Do you have other than from me, have you ever heard of fax.com? A. No. Q. Have you ever seen any documents referencing fax.com? A. No. Q. Have you ever heard of a company called "Mortgage Services"?

	TALL TO THE PARTY WITH THE PARTY WIT	\neg
7]	Q. Have you ever seen a document referencing a	
2	company called "Mortgage Services"?	
3	A. I saw it on the fax.	
4	Q. You saw it on a fax?	
5	A. I think you showed me earlier last time.	01:12:22PM
6	MS. BREER: We didn't produce those, but I	
7	guess the faxes that you have that say "Mortgage	
8	Services." I didn't think of that.	
9	BY MR. MANSON:	
1.0	Q. Other than that, have you seen any other	01:12:33PM
11	documents that reference Mortgage Services?	
12	A. No.	
1.3	Q. Are there any documents that provide for	
1.4	Optima Funding to be indemnified by any other person	
15	or entity relating to the TCPA or fax ads?	01:12:47PM
16	A. No, huh-uh.	
17	MS. BREER: You want to go to the other one?	
18	MR. MANSON: Let's put in one before lunch.	
19	This will be Exhibit 3, I believe. This is a Notice	
20	of Deposition to you as an individual.	01:13:06PM
21	MS. BREER: Can I take one?	<u> </u>
22	MR. MANSON: This is actually David's copy	
23	here.	
24	MS. BREER: This is mine.	

MR. MANSON: I had one copy for the two of

0.0 : 1.3 : 1.5 PM

ı	you.	
2	THE WITNESS: Is that it?	
3	MS. BREER: What are we looking at? Oh, I	
4	sec.	
5	MR. MANSON: Right now this is the Ali Shah	01:13:21PM
6	one. There should be a separate one for Optima	
7	Funding.	
8	(Plaintiff's Exhibit 3 was marked for	
9	identification by the court reporter	
10	and is bound under separate cover.)	01:13:35PM
11.	BY MR. MANSON:	1
12	Q. If you turn to Page 3 of the Notice of	
1,3	Deposition of Ali Shah, which is Exhibit 3, the first	
1.4	item asks for copies of all documents alleging that	
15	you violated any provision of the Telephone Consumer	01:13:51PM
16	Act of '91, the TCPA.	
17	Subject to the discussion we've already had,	
18	are there any other documents responsive to No. 1?	
19	A. No.	
20	MS. BREER: I think we covered that one.	01:14:08PM
21	BY MR. MANSON:	
22	Q. Is there anything that hasn't been produced	
23	that is responsive to No. 2 other than what we	
24	already discussed?	
25	A. No.	01:14:17FM

 Λ . No.

CERTIFIED COURT REPORTERS/VIDEOGRAPHERS

	TOTAL TOTAL	
1	Q. Are there any documents responsive to No. 3	
2	that haven't been produced?	
3	MS. BREER: You are the depondnt.	
4	THE WITNESS: No.	
5	BY MR. MANSON:	
6	Q. Are there any documents responsive to No. 4	
7	that haven't been produced?	
8	A. No.	
9	Q. Are there any documents responsive to No. 5	
1.0	that haven't been produced?	01:14:40
11	A. No.	
12	Q. Are there any documents responsive to No. 6	
13	that haven't been produced?	
14	A. No.	
15	Q. Have you personally ever corresponded with	01:14:52
16	Live Leads?	
17	A. Gosh, you got me mixed up with Live Leads	ļ
18	and	
19	MS. BREER: Any documents referring	
20	MR. MANSON: That's a separate question.	01:15:15
21	I'm not asking No. 7.	
22	BY MR. MANSON:	
23	Q. Have you over personally corresponded with	
24	Live Leads?	
25	A. Live Leads, yes.	01:15:24P

CERTIFIED COURT REPORTERS/VIDEOGRAPHERS

1	Q. What form of correspondence was that? Was	
2	it a letter or letters?	
3	A. It was telephone.	
4	Q. I'm sorry. I am talking about	
5	correspondence or e-mails	01:15:37PM
6	N. No.	
7	Q. Letters?	
8	A. No.	
9	Q. Faxes? Memos?	
10	A. No, no.	
11	Q. There are several "nos" there.	
12	A. No, no.	
13	Q. So have you produced all documents	
14	responsive to No. 7?	
15	A. Yes.	01:15:57PM
16	Q. Have you produced all documents responsive	
1.7	to No. 8?	
18	A. Yes.	
19	Q. Have you produced all documents responsive	
20	to No. 9?	01:16:04PM
21	A. Yes.	
22	Q. Have you produced all documents responsive	
23	to No. 10?	
24	A. Yes.	
25	Q. Have you produced all documents responsive	01:16:08PM

CERTIFIED COURT REPORTERS/VIDEOGRAPHERS

```
to No. 11?
 1.
 2
          A.
              Yes.
 3
          Q.
               Okay.
               Let's go ahead and break for lunch. Can we
 4
     go off the record?
 5
                                                                  01:16:20PM
               MS. BREER: Yeah.
 6
               (Whereupon, at the hour of 1:16 P.M.,
 7
               a luncheon recess was taken, the
 8
               deposition to be resumed at 2:30 P.M.)
 9
10
1, 1
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1	SHERMAN OAKS, CALIFORNIA; WEDNESDAY, FEBRUARY 2, 2005	
2	2:51 P.M.	
3		
4	ALI SHAH,	
5	having been previously duly sworn,	
6	was examined and testified as follows:	
7		
8	EXAMINATION	
9	BY MR. MANSON:	
10	Q. Mr. Shah, we're coming back after lunch. Do	02:51:44PM
11	you realize that you are still under oath?	
1.2	A. Uh-huh.	
13	Q. And your statements are made under penalty	
14	of perjury?	
15	A. Yes.	02:51:53PM
16	Q. And that they can be used in court to	
17	question your credibility if there are any changes	
18	that you make later or anything comes up to the	
19	contrary?	
20	A. Yes.	02:52:03PM
21	Q. In the beginning of your deposition I asked	
22	if you used any other names or versions of your name.	
23	Do you recall that?	
24	A. Yes.	
25	Q. Have you ever used the name Ali Manesh,	02:52:14PM

		- 1 198 Schiller	
1	M-a-n-e-	-ş-h?	
2	A.	Never.	
3	Ω.	Do you have have you ever heard that	
4	name, or	do you know a person by that name?	
5	A.	Yes.	02:52:30PM
6	Ö-	Who is that person?	
7	Α.	It's an employee of mine.	
8	Q.	Employee?	
9	Ά.	Uh-huh.	
1.0	Q.	Any relation to you?	02:52:35PM
11	A.	Not at all.	
12	Q.	Also you had mentioned that a Farzad Nafeiy	15 15
1.3	was a co	founder.	
1.4		Does he still work with Optima in any	
15	capacity	?	02:52:53PM
16	А.	In what way? When you say "capacity," what	
1.7	do you m	ean?	
18	Q.	Is he affiliated at all with Optima those	
19	days toda	∍ À 5	
20	Α.	Yeah.	02:53:01PM
21	Q.	What is his role at Optima?	
22	Α.	He is, you can say, my partner in the	
23	business	•	
24	Q.	Is he a stockholder?	
25	Α.	No.	02:53:12FM

1	Q. When you say "partner," how do you mean	:
2	that?	
3	A. Teammate or whatever you want to call it.	
4	Teammate in the business. As far as the business	
5	goes and shares, everything is in my name.	02:53:28PM
6	Q. What duties does Mr. Nafely have?	
7	A. He runs he does the sales force, takes	
8	care of the salespeople on the floor, basically.	
9	That's basically it.	
10	Q. So all he does is manage the sales force?	02:53:46PM
11	A. Right.	ļ
1.2	Q. Does he manage them on sight at 5 Hutton	
13	Center Drive?	
14	Λ. Correct, yes.	
1.5	Q. Does he have any financial interest in	02:53:59PM
16	Optima Funding?	
17	A. As far as what when you say "financial	
18	interest"?	
19	Q. Other than a salary and possibly a bonus,	<u> </u>
20	does he receive	02:54:10PM
21	MS. BREER: I am going to object again.	
22	It's absolutely not relevant or likely to lead to	
23	admissible evidence to the financial arrangements of	
24	the company.	
25	MR. MANSON: Okay. Are you instructing him	02:54:20PM

		1.10	
1	not to a	answer?	
2		MS. BREER: No. He can answer.	
3	BY MR. N	MANSON:	
4	٥.	Does he have any financial interest other	
5	than rec	ceiving a salary and/or bonus?	02:54:2924
6	Α.	No.	
7	Q.	Does he have any other job responsibilities	
8	other th	nan managing the sales force?	
9	A.	No.	
10	Ω.	I think I may have asked that already.	02:54:37₽M
1.1		Does he hold any title?	
12	Α.	No.	
13	Q.	No job title. Okay.	
14		How about David Tayanipour? Is he still at	
15	all affi	liated with Optima Funding?	02:54:54PM
1.6	Α.	David, no.	
,1.7	Ŏ.	Was he ever affiliated with Optima?	
18	Α.	In what way do you mean?	
19	٥.	Was he ever an employee?	
20	Λ.	No.	02:55:06PM
21	Ω.	Was he ever a director of Optima?	
22	Α.	No.	
23	Q.	Was he ever an officer?	
24	Α.	No.	
25	Q.	Was he ever had any kind of broker	02:55:12PM

		7
1.	affiliation with Optima Funding?	
2.	A. He was a broken.	
3	Q. A broker affiliated with Optima?	
4	A. When you say "broker affiliated," can you	
5	explain?	02:55:25
6	MS. BREER: Use a different word. I don't	
7	know what you mean.	
8	BY MR. MANSON:	
9	Q. What was the nature of Mr. Tayanipour's	
10	relationship with Optima Funding?	02:55:314
11	Λ. He was our broker of record.	
12	Q. Did he have a title at Optima Funding?	
13	A. He did. I don't recall what it was.	
14	Q. Do you remember when he became the broker of	
15	record for Optima approximately?	02:55:50#
16	A. First few months. I would say anywhere from	
17	August, September of '03, for a few months.	
18	Q. Why was he the broker of record let me	
19	strike that.	
20	Why did he terminate the broker of record	02:56:26P
21	relationship with Optima?	1
22	A. We got a new license, which was CFL, and our	
23	relationship just basically terminated after that	
24	point.	

What is CFL?

25

02:56:47PM

1	A. California Finance Lenders License,	
2	Department of Corporations.	
3	Q. Did Mr. Tayanipour work on sight at 5 Hutton	
4	Center Drive?	
5	A. Yes, uh-huh. He did.	02:57:18Pt
6	Q. And did he what were his duties while he	
7	was broker of record?	
8	A. Compliance. He had different duties.	
9	Compliance, sales force, and again a lot	
10	compliance and sales force.	02:57:41PM
11	Q. You also stated that Mr. Nafeiy was in	
12	charge of the sales force.	
13	Were they in charge of the sales force	
14	during the same period of time?	
15	A. No. David was more when I say "sales	02:58:01PM
1.6	force," he was more compliance related.	
1.7	Q. Can you be more specific as to what he did	
18	for the sales force that was compliance related.	
19	A. Make sure the apps were taken correctly,	
20	make sure the names are correct, and anything that	02:50:18PM
21	had to do with compliance.	
22	Q. And when did he leave Optima?	
23	A. I don't recall exactly the date.	
24	Q. Would it sound right to say approximately	
25	March 5 of 2004?	02:50:40PM

1	Α.	Yeah. That would sound right.	
2	٥.	Who took over the compliance duties after	
3	that time	?	
4	Α.	We had Dick Teno.	
5	Q.	Could you spell that last name.	02:58:53P
6	Α.	T-e-n-o.	
7	Q.	Okay. Was there anyone else?	
8	Α.	That was it.	
9	Q.	So when was Mr. Teno in charge of	
1.0	compliance	e ?	02:59:08PA
11.	A. 1	Mr. Teno I don't know. I don't recall.	
1.2	Q.	Is he still in charge of compliance?	
13	A. 1	No, he is not.	
14	٥. (Can you tell me approximately when he was at	
15	Optima?		02:59:25PM
16	A. :	T couldn't even tell you that. He was	
17	director	of operations Dick Teno was. And one of	
18	his one	e of his jobs was compliance with David.	
1.9	Õ.	Could you get for me the dates when he was	
20	with Optin	ma?	02:59:43PM
21	A. A	Absolutely.	
22	И	MS. BREER: Just leave a spot in the	
23	transcript	z.,	
24	М	MR. MANSON: Okay. If you will do that and	
25	leave a sp	bace for the dates that he was director of	02:59:50PM

	·	1
1.	operations and also a space when he was in charge for	
2	compliance, in case those two are different.	
3	(Information requested:	
4		
5		
6		
7)	
8	BY MR. MANSON:	
9	Q. Was there anyone else ever in charge of	
10	compliance?	03:00:03PM
11	A. No.	
12	Q. Do you know how long ago Mr. Teno gave up	
13	those compliance duties?	
14	A. Three or four months ago.	
15	Q. Who took over after that?	03:00:16PM
16	A. As far as compliance issues on that level, I	
17	think it's four to two different attorneys. We have	
18	attorneys that take care of that now on a larger	
19	scale.	
20	Q. Who at the company would be in charge of	03:00:35PM
21.	determining what goes to attorneys and what doesn't?	
22	A. Also Donna Thomson.	
23	Q. Donna Thomson who I believe you said was in	
24	charge of marketing?	
25	A. Yes.	03:00:49PM

		٦
1	Q. I don't remember if I asked this: Has	
2	Optima ever used any dba's or other business names	
3	besides Optima Funding?	
4	A. Not that I am aware of, no.	
5	MS. BREER: That's covered in the	03:01:12PM
6	interrogatories, too, I am sure.	
7	MR. MANSON: The interrogatories?	
8	MS. BREER: Response to interrogatories.	
9	MR. MANSON: They were pretty much	
1.0	nonexistent.	03:01:21PM
11	MS. BREER: Anyway.	
12	BY MR. MANSON:	
13	Q. Would Mr. Teno be Richard Joseph Teno?	
14	A. Yeah.	
15	Q. I have I'm looking at a document from the	03:01:39PM
16	DRE website that lists an address for him at 620	
17	Newport Center Drive, Suite 1100, Newport Beach,	
1.8	California 92660.	
19	Is that his home address, to your knowledge?	
20	A. I don't know.	03:01:56PM
21	Q. Do you have any idea what that address might	
22	be?	
23	A. No.	
24	Q. Okay. Thank you.	

Are you familiar with a business called

03:02:07PM

		1
1	"Streamline Escrow"?	
2	A. Yes.	
3	Q. Can you tell me what that business is?	
4	A. It's an escrow company.	
5	Q. Do you have any relationship with that	03:02:16PM
6	escrow company?	
7	A. Huh-uh.	
8	Q. Does Optima Funding do business through	
9	Streamline Escrow?	
10	A. Yes.	03:02:23PM
1.1	Q. Does Optima use many different escrow	
12	companies, or is Streamline the only one?	
13	A. No. We use different companies. Streamline	
14	is one of them.	
15	Q. Do you have any financial interest in	03:02:33FM
16	Streamline Escrow?	
17	A. No.	
18	Q. Do you have any are you an officer or	
19	director of Streamline Escrow?	
20	A. No.	03:02:43PM
21	Q. Are any of your employees affiliated with	
22	Streamline Escrow in any way?	
23	MS. BREER: I want to make an objection at	
24	this point on relevancy again. I don't know why	

we're talking about these other companies. And, you

25

1.	know, I will go ahead and he'll answer the	
2	questions, but are we getting off the track here?	
3	MR. MANSON: Okay. So you made an objection	
4	of relevance.	
5	MS. BREER: I am wondering if you can tell	03:03:04FM
6	me what you are trying to do with that?	
7	MR. MANSON: I am just exploring different	
8	business relationships that are relevant to this	
9	matter.	
10	MS. BREER: How is it relevant? I am	03:03:13FM
1.1	wondering if you know.	
12	MR. MANSON: I am trying to find out.	
1.3	Where are my documents? I have here a	
14	printout from the Department of Real Estate website.	
15	I would like it marked as Exhibit 4, I believe.	03:03:35PM
16	It shows a corporate license for Optima	
17	Funding.	<u> </u>
18	(Plaintiff's Exhibit 4 was marked for	
19	identification by the court reporter	
20	and is bound under separate cover.)	Į Į
21	BY MR. MANSON:	
22	Q. Has Optima Funding ever been licensed by the	
23	DRE?	
24	A. Yes.	

Q. The license status midway down the page

25

03:03:54PM

	1 11 11 11 11 11 11 11 11 11 11 11 11 1]
1	says, "li	.censed NBA." The websites states that means	
2	"licensed	i, no broker affiliation."	
3		Is Optima currently licensed by the DRE?	
4	Α.	No.	
5	Q.	Why not?	03:04:098
6	Α.	Because we stopped it. We are no longer	
7	under DRE	E. We're under CFL, Department of	
8	Corporati	lons.	
9	Q.	Okay.	:
10	Α.	I'm licensed, though. I am personally	03:04:19E
11	licensed.	•	
12	Q.	I have that.	
13		Let me go ahead and give Exhibit 5 out,	
14	which is	another printout from the DRE website that	
15	shows a l	license to Ali Shah.	03:04:30F
16		(Plaintiff's Exhibit 5 was marked for	
17		identification by the court reporter	
18		and is bound under separate cover.)	
19	BY MR. MA	Anson:	
20	Q.	Is this your personal license?	03:04:471
21	Α.	Uh-huh, yes.	
22	Q.	Please make a very explicit utterance.	
23		You became licensed, according to this, in	
24	December	of 2002. Does that seem accurate?	

A. That's correct.

25

03:05:05PM

		1
1	Q. Your license expiration date is December of	
2	'06.	
3	This shows an employing broker being Richard	
4	Joseph Teno.	
5	MS. BREER; Can you ask a question. We can	03:05:17F
6	all see what the document says.	
7	MR. MANSON: Getting there.	
8	MS. BREER: Okay.	
9	BY MR. MANSON:	
10	Q. What does it mean to have Mr. Teno as your	03:05:23P
11	employing broker?	
12	A. I have to hang my license, the salesperson	
13	license, with a broker of record. And he has a	
14	broker license. I just placed it with him.	
15	Q. Currently is your license still a	03:05:39F
16	salesperson license?	
1.7	A. Correct.	
18	Q. Is Mr. Teno still your employing broker?	
19	A. Correct.	
20	Q. Is Mr. Teno any longer affiliated with	03:05:478
21	Optima Funding?	
22	A. No.	
23	Q. Can you explain to me, please, what are the	
24	criteria for someone being an employing broker?	
2 -	r a duitenied Drodein white very many brit	103.05.040

		7
1	"criteria."	
2	MS. BREER: Why don't you kind of break it	
3	down.	
4	BY MR. MANSON:	
5	Q. If he is no longer affiliated with Optima	03:06:13PM
6	let me rephrase it.	
7	Do you currently have any relationship with	
8	Mr. Teno? Does he supervise your work? I'll break	
9	this down into many questions.	
10	Does Mr. Teno supervise your work?	03:06:27PM
11	A. No.	
12	Q. Does he supervise any work done at Optima?	
13	A. No.	
14	Q. Does he review documentation to make sure	
15	it's compliant with laws?	03:06:36PM
16	A. No.	
17	Q. Does he does Mr. Teno do you talk to	
18	Mr. Teno on a regular basis?	
19	A. Yeah. Once in a while-	
20	Q. Is he a friend?	03:06:48PM
21	A. Yeah.	
22	Q. What does it mean for him to be an employing	
23	broker for you? What are his duties with respect to	
24	you as an employing broker?	
25	MS. BREER: If we could as determined	03:07:02PM

	·	
J.	what are his duties? Are you saying in his mind	
2	personally?	
3	MR. MANSON: Yes.	,
4	MS. BREER: Or are you referring okay.	
5	BY MR. MANSON:	
6	Q. To your knowledge, what are his duties to	i
7	you as your employing broker?	
8	A. To inform me of the new DRE regulations, to	
9	keep my license in compliance.	
10	Again, my license is a salesperson license,	03:07:33PM
11	and I'm not a real estate agent, but that's what it	
12	can be used for. And I did hang my license under his	
13	broker license. His duties are to keep me in	
14	compliance.	
1,5	Q. Okay. How does he go about doing that?	03:07:50PM
1.6	MS. BREER: How is this relevant?	
17	MR. MANSON: Terri, can I ask my questions?	
18	It is relevant. It's very relevant since we're	
19	getting into his compliance with laws, including	1
20	those laws that are complained of in the lawsuit.	03:08:03PM
21	MS. BREER: What law did you complain in the	!
22	lawsuit that has to do with his status as a sales	
23	agent and having a DRE?	
24	MB MANGON: 17200 PMT 17200	

MS. BREER: That's not how it's alleged at

03:08:18PM

	W COLUMN TO THE	7
1,	all.	
2	MR. MANSON: Sure. There is a 17200	
3	allegation there.	
4	MS. BREER: Yeah. And it's based on the	
5	allegations that he violated that the TCPA has	03:08:24
6	been violated. That's what the gravamen of the 17200	
7	action is. It has nothing to do with anything having	
8	to do with this. So I think you are kind of getting	
9	into an area that isn't going to be relevant and is	
10	not likely to lead to the discovery of admissible	03:08:431
1.1	evidence. And I think it's time consuming and	
12	burdensome to get into this area. I think we have a	
13	lot of other issues	
1.4	MR. MANSON: It may be, but I am permitted	
1.5	to get into this area. It does go to compliance with	03:08:517
16	laws.	
1.7	MS. BREER: You are also asking things that	
18	Lead to legal conclusions as to what is you are	
19	getting into an area where he is not a lawyer. He is	
20	not competent to tell you all the duties of an	03:09:05
21	employing broker.	
22	MR. MANSON: I asked his understanding. You	
23	are taking time, and you are consuming time with	

03:09:17PM

relevancy objections which don't carry any weight in

24

25

a deposition.

1	MS. BREER: I want to make sure I	
2	understand that, but it's good to bring them up	
3	because I would rather flush out some of these issues	
4	now because we have to deal with them.	
5	So at this point, you are saying you are	03:09:24PM
6	asking him questions about this because you sued for	
7	17200. Your 17200 has absolutely nothing to do with	
8	this relationship.	
9	MR. MANSON: I am asking these questions	
1,0	because I am entitled to ask him these questions.	03:09:36PM
11	MS. BREER: All right. Go ahead.	
12	MR. MANSON: Could you repeat the last	
13	question.	<u> </u>
14	(The following question was read back	
1 5	by the court reporter as requested:	
16	"QUESTION: Okay. How does he go	
17	about doing that?")	
18	BY MR. MANSON:	
19	Q. How does he go about insuring your	
20	compliance with your license requirements?	03:10:09PM
21	MS. BREER: If you know.	
22	THE WITNESS: I don't know. I don't know.	
23	BY MR. MANSON:	
24	Q. What does a salesperson license entitle you	

03:10:35PM

25

to do?

F	<u> </u>		1.
J.		Are you allowed to write loans?	
2	Α.	Depending on what organization you are with.	
3	Q.	With Optima Funding.	
4	Α.	Okay. If Optima Funding is Licensed under	
5	DRE, yes		03:10:54PM
6	Q.	Is Optima Funding licensed under the DRE?	
7	А.	Not right now.	
8	Q.	What gives you the authority to write	
9	mortgage	loans?	
10		MS. BREER: Can you that's kind of	03:11:05PM
11	uncertai:	n. What do you mean gives him authority?	
12	BY MR. MA	ANSON:	
13	Ω.	Is it your understanding that in California	
14	you must	have certain licenses to write mortgage	
15	loans?	•	03:11:17PM
16	Α.	Uh-huh.	
17	Q.	Could you answer out loud?	
18	А.	Yeah. That's a CFL license which I told you	
19	earlier.		
20	Q.	Do you know your CFL license number?	03:11:25PM
21	Α.	I don't know.	
22		MS. BREER: It's in the discovery.	
23	BY MR. MA	ANSON:	
24	Q.	Okay. A moment ago you said that in order	
25	to write	loans, you have to be licensed with the DRE?	03; J.J.: 37PM

		1
1.	A. You said that, not me.	
2	MS. BREER: Yeah. And I don't	
3	BY MR. MANSON:	
4	Q. Then there is some confusion there because I	
5	thought you had said it. Okay.	03:11:48PM
6	Optima Funding writes loans under its CFL	
7	license; is that correct?	
8	A. Yes.	
9	Q. As the salesperson, do you need anyone with	
10	other than a salesperson license strike that. Let	03:12:05PM
11.	me rephrase it. Let me broaden this a little.	
12	Is someone at Optima Funding licensed by the	
13	DRE?	
14	A. There can be. I am sure there are. I don't	
15	know who they are.	03:12:21PM
16	Q. You don't know who they are?	
17	A. No.	
18	Q. Do you know if do you know for a fact if	
19	any Optima employee has a DRE license?	
20	A. I believe so. Yeah. I don't know who they	03:12:32PM
21	are.	
22	Q. Do you know any of them?	
23	A. No.	
24	Q. Is Donna Thomson licensed by the DRE?	
25	A. No.	03:12:40PM

1.	Q. Is Kevin Cardiel licensed by the DRE?	
2	A. Not that I am aware of, no.	
3	MS. BREER: Don't guess.	
4	MR. MANSON: He said, "Not that I am aware	
5	of." Didn't sound like a guess.	03:12:51PM
6	MS. BREER: He said, "no," and it sounds	
7	like he didn't have the knowledge yes or no.	
8	BY MR. MANSON:	
9	Q. In order to get your sales agent license,	
10	did you have to undergo any specialized education?	03:13:08PM
11	A. Yes.	
12	Q. Can you tell me what the requirements are?	
13	A. You have to take a class. I don't know how	
1,4	many weeks it was. I don't recall. You have to take	
1,5	a class, and you have to take there's two tests	03:13:19PM
16	you have to take. There are two tests overall, and	
17	that's it. Once you pass the second test, you get	
18	your license.	
19	Q. Do you have to have a four-year degree to be	
20	licensed by the DRE from a college or university?	03:13:40PM
21	A. No.	<u> </u>
22	g. Do you have a four-year degree?	
23	. A. No.	
24	Q. Have you earned a high school diploma?	

A. Yes.

25

03:13:48PM

1	[٦
1.	Q.	Have you earned a college degree, a	
2	four-yea	r college degree?	
3	А.	What does that have to do with anything?	
4	Q.	Just asking a question.	
5	Α.	No.	03:13:57PM
6	Q.	Have you earned a two-year or associates	
7	degree?		
8	Α.	No.	
9	Q.	Other than these classes taken for your	
10	license,	do you have any education beyond high	03:14:05PM
11	school?		
12	Α.	No.	
13	Q.	I know you gave your date of birth, but what	
14	is your	current age?	
15	Α.	Twenty-five.	03:14:16FM
16	Ö.	Doing the math in my head, would it be fair	
17	to say y	ou became licensed at the age of 23?	
18	A.	Earlier. You said, '02; right?	
19	Q.	Going by what I saw here, it said December	
20	12 of '0:	2.	03:14:36PM
21		How old were you at that time?	
22	A.	Twenty-two; right? Three years ago.	
23	Q.	Two years and a month.	
24	Α.	So 23.	
25	ð.	That's what I was wondering.	03:14:49PM

1.	What is your date of birth again, in case we	
2	didn't get it on the record?	
3	MS. BREER: We did. Trust me. It was asked	
4	and answered because I was hearing it for the first	
5	time. I remember it.	03:14:58PM
6	BY MR. MANSON:	
7	Q. You became licensed at 23. What is your	
8	work experience prior to founding Optima in '03?	
9	A. Work experience I was a loan officer.	
1.0	Q. With whom?	03:15:10PM
11	A. Quick Loan Funding.	
12	Q. Do you know what your business address was	
13	there?	
14	A. Gosh, I don't recall. I don't recall.	
15	Q. Do you know if they were licensed by the	03:15:30PM
16	Department of Corporations?	
17	A. I believe so.	
18	Q. Were they also licensed by the DRE?	
19	A. I believe so. I don't know.	
20	Q. What was your position with Quick Loan	03:15:42PM
21	Funding?	
22	A. Senior loan officer.	
23	Q. Did that require a license?	•
24	A. No.	
25	Q. Did you have an employing broker there?	03:15:52PM

			-
1	A.	I believe so, yeah.	
2	Ö.	Who was that person?	
3	Α.	I don't know.	
4	Q.	Did you have a supervisor that you reported	
5	to direct	tly?	03:16:03PM
6	Α.	Yeah. We had a few different supervisors at	
7	that time	e. Eric Small was one of them. Another one	:
8	was Paul	Rodriguez. And that's all I can recall.	
9	Q.	I'm sorry?	
10	Α.	That's all I can recall.	03:16:25PM
11	Q.	Thank you. To your knowledge, did Quick	
12	Loan Fund	ding ever send junk faxes?	
13	A.	Not that I am aware of.	
14	Q.	To your knowledge, did Quick Loan Funding	
15	ever get	accused of sending junk faxes?	03:16:45PM
16	Α.	Not that I am aware of.	
17	Q.	Did anyone at Quick Loan Funding talk to you	
18	about the	e TCPA or junk fax?	
19	Α.	No.	
20	Q.	When were you at Quick Loan Funding?	03:17:03PM
21	A.	Between either the end of '01 or beginning	
22	of '02 to	0 '03. About a year and a half.	
23	Ω.	Were you employed by anyone prior to 2001,	
24	end of 20	001?	

A. Yeah. I was in retail sales.

25

03:17:28PM

	"		1
1,	Q.	What do you mean by "retail sales"?	
2	Α.	Nordstroms.	
3	Q.	I beg your pardon?	
4	Α.	Nordstroms.	
5	Ω.	Completely unrelated?	03:17:39PM
6	Α.	Completely unrelated.	
7	Q.	Did you have any experience or education	
8	relating	to the real estate or mortgage business	:
9	prior to	working for Quick Loan Funding?	
10	Α.	Let me see. Repeat the question again.	03:17:52PM
1.1	Q.	Did you have any I will break it down.	
12		Did you have any experience with the	
13	mortgage	business prior to working at Quick Loan	
14	Funding?		
15	A.	No.	03:18:06FM
16	Q.	Did you have any education relating to the	
17	mortgage	business prior to working at Quick Loan	
18	Funding?		
19	Α.	No.	
20	Q.	When did you begin your class work to get	03:18:13FM
21	your mort	gage license I'm sorry your	
22	salespers	son license?	
23	A.	Six months prior to getting a license; so	
24	whatever	that date is, go back six months.	
25		(Interruption in the proceedings.)	03:20:01PM

1.	MR. MANSON: Back on the record.	
2	BY MR. MANSON:	
3	Q. Changing subjects for a moment real quick.	
4	I asked you if you were on any medications.	
5	Do you have any attention deficit disorder or ADHD or	03:20:11PM
6	anything?	
7	A. I think so, but the doctors say no.	
8	Q. Do you suffer from memory lapses at all?	
9	A. No.	
10	Q. Do you have any issues with your memory that	03:20:21PM
11	you are aware of?	
1.2	A. No.	
13	Q. Do you believe that you have any memory	
14	issues?	
15	A. No.	03:20:26PM
1.6	Q. Do you suffer from any eye problems or	
17	anything like that?	
18	A. No.	
19	Q. Do you suffer from any eye problems from	
20	lights, flickering lights, bright lights or anything	03:20:37PM
21	like that?	
22	A. No.	
23	Q. Is your current eyewear prescription	
24	eyewear?	
25	A. No.	03:20:46PM

		7
1	Q. Can I have you take it off, then, for the	
2	rest of the depo?	
3	A. Absolutely.	
4	Q. Okay. You had mentioned you have been	
5	deposed before five or six years ago; is that	03:20:53FM
6	correct?	
7	A. I believe so. Give or take.	
8	Q. Have you ever been deposed other than that?	
9	A. No.	
10	Q. Have you ever had to answer written	03:21:00PM
11	questions, a deposition by written questions?	
12	A. No.	
13	Q. Did the previous deposition deal with junk	
14	faxes?	
1.5	A. No.	03:21:09PM
16	MS. BREER: That's been asked and answered.	
17	BY MR. MANSON:	
18	Q. Did it deal with the TCPA?	
19	MS. BREER: That's twice.	
20	THE WITNESS: No.	
21	BY MR. MANSON:	
22	Q. To maintain your licensure with the DRE, do	
23	you undergo any continuing education classes?	
24	A. Yes.	
25	Q. How often do you go to classes?	03:21:27PM

1		1
1	A. I believe that's every two years.	
2	Q. Have any of them ever dealt with advertising	
3	compliance?	
4	A. The questions?	
5	Q. The classes.	03:21:35PM
6	A. No.	
77	Q. The continuing education classes.	
8	A. No.	
9	Q. Can you tell me what subjects are covered in	
10	your continuing education?	03:21:42PM
11	A. Appraisals and gosh, I want to say	
12	investment properties.	
13	Q. Anything else?	
14	A. No.	
15	Q. Has any complaint ever been made against you	03:21:56PM
16	personally to the DRE?	
1 7	A. Not that I am aware of.	
18	MS. BREER: Can you rephrase that. "Made to	
19	you personally to the DRE," I think you meant	
20	something different.	03:22:14PM
21	BY MR. MANSON:	
22	Q. To your knowledge, has anyone ever	
23	complained to the DRE about you?	
24	MS. BREER: There you go.	

25

THE WITNESS: Not that I am aware of, no.

03:22:24FM

		7
1	BY MR. MANSON:	
2	Q. Has anyone ever complained to the DRE about	
3	Optima Funding?	
4	A. Not that I am aware of, no.	
5	Q. Has anyone complained about Optima Funding	03:22:33PM
6	to the Department of Corporations?	
7	A. I believe there was one complaint which we	
8	took caré of. It was a client issue.	
9	Q. Tell me more about that, please.	
10	A. I don't recall what it was. It had to do	03:23:00PM
11	with something I don't recall what it was, but I	
12	do know it was handled. It was taken care of.	
1.3	Q. Was it related to the TCPA?	İ
14	A. I don't believe so, no.]
15	Q. You don't believe so, but you are not sure?	03:23:15PM
1.6	A. I'm not sure. I don't think so.	
17	Q. Was it related to junk faxes?	
18	A. No.	
19	Q. No? Are you certain of that?	
20	A. Uh-huh.	03:23:22FM
21	Q. Has anyone complained to your knowledge,	
22	has anyone complained to Richard Teno about you?	
23	A. No.	
24	Q. To your knowledge, has David Tayanipour ever	

had a DRE complaint made against him?

25

03:23:41PM

CERTIFIED COURT REPORTERS/VIDEOGRAPHERS

	····		_
1,	Α.	Not that I am aware of.	
2	Q.	Have you ever been disciplined by the DRE?	
3	Α.	No.	
4	Q.	Have you ever been disciplined by the	
5	Departmen	nt of Corporations?	03:23:55PM
6	Α.	No.	
7	Q.	Has Optima ever been disciplined by the DRE?	
8	А.	No.	
9	Q.	Has Optima ever been disciplined by the	
1.0	Departmen	nt of Corporations?	03:24:03PM
11	Α.	No.	
12	Q.	How many employees does Optima have?	
13	Α.	115.	
14	۵.	Are they, quote, end quote, "W-2 employees"	
15	or "inde	pendent contractors"?	03:24:15PM
16	Α.	W-2.	
17	Q.	So they are employees?	
18	А.	Correct.	
19	۵.	How many of them are in charge of dealing	
20	with inco	oming phone calls, client calls?	03:24:24RM
21	Α.	As far as receptionists?	
22	Q.	Sales force. How many are involved in the	
23	sales fo	rce?	
24	Α.	40, 40 to 50.	
25	Q.	Are they licensed salespeople with the DRE?	03:24:37FM

1.	Α.	Not all of them, no.	
2	Q. '	To your knowledge	
3	A. !	When you say "DRE," I told you before that	
4	we're not	we're licensed under Department of	
5	Corporation	ons. You keep asking that question.	03:24:50PM
6	Q.	I understand. But you were licensed under	
7	DRE, you	being Optima in this case. First of all,	
8	Ali Shah,	if I am not mistaken, you are personally	
9	licensed 1	by the DRE?	
10	A	Yes.	03:25:00PM
11	Q. /	And Optima was licensed by the DRE?	
12	A. 3	Yes.	
13	Q. :	So I'm going to keep going through both of	
14	those.		
15	A. (Okay.	03:25:09PM
16	Q.	You stated that approximately 40 of the	
17	employees	are involved in the sales force; is that	
18	correct?		
19	Α.	40 to 50.	
20	Q.	To your knowledge, does the Department of	03:25:20PM
21	Corporation	ons require salespeople to be licensed?	
22	A. 1	No.	ì
23	Q. I	Does the DRE require salespeople to be	
24	licensed?		
25	A	Yes.	03:25:30PM

1	Q. To your knowledge, does that DRE requirement	
2	apply even if the company is licensed by the	
3	Department of Corporations?	
4	A. I have no idea.	
5	Q. But to your knowledge, salespeople are	03:25:41PM
6	required to be licensed by the DRE?	
7	A. I believe so. Yeah.	
8	Q. How many of your sales force are licensed by	
9	the DRE, to your knowledge?	
1.0	A. I have no idea.	03:25:53PM
11	Q. Would you say can I get your best	
1.2	estimate?	
13	A. I don't know. I couldn't tell you.	
14	MS. BREER: At this point I want to make	
1.5	sure, for clarification, I guess, that when you say	03:26:01PM
16	"required to be licensed by the DRE," I think he	<u> </u>
1.7	said I don't know if that's is that the	
81	question? Because you said, "Are they required to be	ļ
1.9	licensed?" You didn't say by whom. I just think the	
20	record hasn't really been clear, and I don't want	03;26;22PM
2.1	something incorrect to be out there.	
22	MR. MANSON: I believe I did say "by the	
23	DRE," and he said, "Yes."	
24	MS. BREER: Can you read back some of those.	
25	I just want you to listen carefully because I want to	03:26:34PM

	'	
1	make sure that we're all agreeing when you say	
2	"required," who is requiring. That's what my point	
3	is. Sometimes it was not clear on the record who you	
4	are saying is requiring the licensing. Just make	
5	sure you did answer those questions.	03:26:50PM
6	MR. MANSON: Terri, in order for her to read	
7	it back, we have to quit talking.	
8	MS. BREER: Okay.	
9	(The record was read back by the	:
10	court reporter as follows:	
11	"QUESTION: But to your	•
1.2	knowledge, salespeople are required	
13	to be licensed by the DRE?	
14	"ANSWER: I believe so. Yeah.	
1,5	"QUESTION: How many of your sales	
16	force are licensed by the DRE, to your	
17	knowledge?	
18	"ANSWER: I have no idea.	
19	"QUESTION: Would you say can I	
20	get your best estimate?	
21	"ANSWER: I don't know. I couldn't	
22	tell you.")	
23	MR. MANSON: Let's go off the record.	
24	MS. BREER: Yeah.	
25	(A discussion was held off the record.)	

3.	MR. MANSON: Back on the record. Please	
2	read that question back.	
3	(The following question was read back	
4	by the court reporter as requested:	Ì
5	"QUESTION: But to your	
6	knowledge, salespeople are required	
7	to be licensed by the DRE?")	
.8	THE WITNESS: I don't know. Unclear	
9	question.	
10	BY MR. MANSON:	
11	Q. Did you just say "unclear question" a moment	
12	ago?	
13	A. Uh-huh.	
14	MS. BREER: I guess the problem is I	
15	should probably object that it will call for a legal	03:29:09PM
16	conclusion. In other words, you are required to	
17	be I don't know that he could say for every single	
18	person in his office whether or not he has the	
19	knowledge that he can say that. That's kind of my	
20	anyway, that was	03:29:23PM
21	MR. MANSON: He has been designated as the	
22	person most knowledgeable with respect to compliance	
23	issues. I think it's fair to ask him his	
24	understanding what is necessary for Optima to be in	
25	compliance on this point.	03-29-36PM

1 MS. BREER: Okay. But the distinction I am making is being in compliance with the DRE and being 2 3 in compliance with the Department of Corporations and the licensure that he has, I wanted to make sure that 4 5 we were specific when he was answering which license 03:29:46FM he is referring to. That is why I wanted the record 6 7 read back, and I want to make sure he is clear on 8 that. MR. MANSON: I understand that, and the 9 question was very clearly with respect to the DRE. 10 03:29:57RM 11 BY MR. MANSON: So is it your understanding that your sales 12 force, that each person on your sales force must be 1.3 14 licensed by the DRE? 03:30:10PM I don't know. 15 Ä. Is there anyone at your company who would 16 know that? 17 There might be. I am not sure. 18 Ά. You don't know if there is anyone at your 19 company that would know the licensure requirements 03:30:36PM 20 that you need? 21 MS. BREER: That !s what he said. 22 THE WITNESS: Yeah. 23 MR. MANSON: Okay. 24 03:30:42PM 25 MS. BREER: He answered.

1	MR. MANSON: I am just surprised that the	
2	person most knowledgeable running a couple of million	<u> </u>
3	dollar business is not aware of the requirements they	
4	need not to break the laws that they operate under.	
5	MS. BREER: You said "at his company." He	03:30:54PM
6	has lawyers. He testified he has lawyers. I don't	ļ
7	know that that's so amazing.	
8	BY MR. MANSON:	
9	Q. I gave you a copy of the DRE record with	
10	respect to Optima Funding. I believe that was	03:31:11RM
1 . I.	Exhibit 4. There are no employees listed as being	
12	there are no licensed holders listed as being	<u>.</u>
13	affiliated with Optima Funding other than David	
14	Tayanipour.	!
15	To your knowledge, does that mean that there	03:31:32PM
16	were no licensed people at Optima Funding other than	
17	David Tayanipour?	
18	A. What do you mean by that? Explain.	İ
19	MS. BREER: I think it's been asked and	
20	answered. He already talked about it. We've already	03:31:45PM
21	gone over ad nauseam about who he knew was licensed,	
22	who has a license, does he know who they are. I feel	
23	like that's been asked and answered.	
24	MR. MANSON: I am asking about the meaning	

of this document.

25

03:31:56PM

Л.	MS. BREER: The meaning of the document? Is	
2	that what that question was?	
3	MR. MANSON: Yes, it was.	
4	MS. BREER: Okay. I don't think that was	
5	how the guestion was. You might want to reform that	03:32:02PM
6	question. I think, first of all, it was you	
7	testifying.	
8	MR. MANSON: I will ask the question. Thank	
9	you, Terri.	
10	BY MR. MANSON:	03:32:12FM
11	Q. This document doesn't list any other	
12	licensed people being affiliated with Optima Funding	
13	while it was licensed by the DRE.	
1.4	To your knowledge, does that mean there were	
15	no other licensed people affiliated with Optima	03:32:25PM
16	Funding while Optima was licensed by the DRE?	
17	MS. BREER: Do you understand the question?	
18	THE WITNESS: No.	
19	MR. MANSON: Okay.	
20	MS. BREER: Objection. It's been asked and	03:32:45PM
21	answered.	
22	MR. MANSON: Definitely hasn't been	
23	answered.	
24	MS. BREER: Not exactly like that, but it	
25	was the information has been obtained.	03:32:52PM

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1	BY MR. MANSON:	
2	Q. When someone contacts Optima for the first	
3	time to start the loan process, who do they talk to?	
4	Who is the first person they speak to on the phone?	
5	A. Receptionist.	03:33:15PM
6	Q. And does the receptionist ask them questions	
7	about their financial situation or their interest?	
8	A. No.	
9	Q. What does she do or he?	
10	A. Transfers it to the loan officer.	03:33:31PM
11	Q. She transfers it to a loan officer?	ļ
12	A. Loan agent, yeah.	
13	Q. That's done on the very first call someone	
14	makes in?	
15	A. Uh-huh.	03;33:38FM
16	Q. How does she determine what loan officer to	
17	transfer to?	
18	A. There is a list.	
19	Q. And	
20	A. Goes in order.	03:33:46PM
21	Q. She goes in order. Thank you.	
22	Does she transfer them only to licensed	
23	sales agents, DRE licensed sales agents?	
24	A. Yeah. We're not under DRE.	
25	Q. I understand. For instance, you are	03:34:04PM
		1

1 licensed as a salesperson under the DRE? 2 Α. Definitely. 3 Please, let's not interrupt each other. Q. 4 don't want to interrupt you. Please don't interrupt 5 mė. 03:34:12PM 6 When the receptionist transfers a call, does 7 she transfer it to a DRE licensed sales agent or not 8 necessarily or some other answer? 9 Α. Yeah. 10"Yeah" what? Q. 03:34:23PM 11 Your question -- repeat your question. 12 MS. BREER: Actually, you were sort of 1.3 giving him three different possible answers. Maybe 14 we need to ask an open-ended question, and then he'll 15 answer it. 03:34:36PM BY MR. MANSON: 1.6 17 Is the list of loan officers -- excuse me. O. 18 Let me start that over. 19 When she moves down the list of loan 20 officers, is there any distinction on that list 03:34:54PM between licensed loan officers and non licensed loan 21 22 officers? I don't know. 23 Α. 24 Q. Are all of your loan officers DRE licensed? 25 MS. BREER: Objection. It's been asked and 03:35:06PM

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1	answered.	
2	MR. MANSON: That was sales force, and this	
3	is loan officers. It's a different term I am using.	
4	THE WITNESS: Repeat the question.	
5	BY MR. MANSON:	
6	Q. Are all of your loan officers licensed by	
7	the DRE?	Ì
8	A. No.	
9	Q. To your knowledge, is there any requirement	
1. 0	that your loan officers be licensed by the DRE?	03:35:25PM
1, 1	A. To my knowledge, I don't know.	}
12	Q. Have any of your non licensed employees been	ļ
13	the subject of a complaint to Optima?	
14	A. Not that I am aware of.	
1,5	Q. Have any of your non licensed employees been	03:35:49PM
1,6	the subject of a DRE complaint?	[
17	A. Not that I am aware of.	
18	Q. Have any of your non licensed employees been	ļ
19	subject to a complaint to the Department of	ļ
20	Corporations?	03:36:05PM
21	A. Not that I am aware of, no.	
22	Q. What were the requirements to become	İ
2.3	licensed by the Department of Corporations?	l
24	MS. BREER: I'm going to object here because	
2.5	I believe that question would seek information	03:36:27PM

7 protected by the attorney-client privilege. I am 2 sure that in discussions that was likely to have come 3 up, and so I am going to instruct him not to answer. 4 Unless you can answer about your understanding of the 5 requirements -- what was the question? 03:36:43PM I'll have him ask you this in a minute. 6 If you can answer that question without 7 8 relying on information that you have obtained from attorneys or through your attorneys or from documents 9 10 that you obtained from your attorney -- if you can 03:36:57PM answer without relying on that information, then you 11 can go ahead and answer. If you can't, then I am 12 13 going to instruct you not to answer. 14 Go ahead and ask the question. 15 BY MR. MANSON: To your understanding, what are the 1,6 Q. requirements to be licensed by the Department of 17 Corporations? 18 19 Α. I don't want to answer. You don't want to, or you can't because of 03:37:15PM 20 Q. the attorney-client privilege? 21 Because of the attorney-client privilege. 22 Α. "I don't want to answer" is a Thank you. 23 Q. 24 little open-ended. 03:37:25PM 25 MS. BREER: Yes.

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1	BY MR. MANSON:	
2	Q. Is Optima under any affirmative duty to	
3	report violations of laws to the Department of	
4	Corporations?	
5	MS. BREER: Again, I'm going to make the	03:37:36F
6	same objection that the question probably seeks	
7	information protected by the attorney-client	
8	privilege. If you can answer that question without	
9	relying on information that you have obtained through	
10	that relationship, then answer it.	03:37:487
11	THE WITNESS: Repeat the question.	
12	BY MR. MANSON:	
13	Q. Is Optima under any affirmative duty to	
14	report violations of laws to the Department of	
15	Corporations?	03:38:032
16	A. I believe so.	
17	Q. Is Optima under any affirmative duty to	
1.8	report violations of laws to the Department of Real	
19	Estate?	
20	Ms. BREER: Again, can we just say same	03:38:15F

MS. BREER: Again, can we just say same standing objection. For this line of questioning about your awareness of your requirements under certain laws, I am making a standing objection that any of those questions, you are only to answer them if you can do so without divulging information under

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03:38:20PM

1.	attorney-client privilege. Otherwise, you can go	
2	ahead and answer.	
3	THE WITNESS: Okay.	
4	BY MR. MANSON:	
5	Q. Is Optima under any affirmative duty to	03:38:35PM
6	report violation of laws to the Department of Real	
7	Estate?	
8	A. I don't know. When you say "affirmative,"	
9	explain what you mean by that.	
10	Q. By affirmative duty, I mean that it's your	03:38:44PM
11	obligation not just to wait and respond to a	
12	complaint from them or a question from the DRE, but	
1.3	instead you have the duty to be active and go to the	
14	DRE and say, "We've been accused of violating a law."	
1.5	That's what I mean when I say "affirmative	03:38:58PM
16	duty." That it's your job to act first and not just	
17	wait for something from them.	!
1.8	With that in mind, is Optima under any	
19	affirmative duty to report violations of laws to the	
20	Department of Real Estate?	03:39:09PM
21	A. I believe so.	}
22	Q. Is Optima under any affirmative duty to	
23	report lawsuits to the Department of Corporations?	
24	A. I don't know.	
25	O. Is Optima under any affirmative duty to	03:39:21PM

1	report lawsuits to the DRE?	
2	A. I do not know.	
3	MR. MANSON: I want to take a break for a	
4	few minutes. Let's take a let me ask one or two	
5	other questions, and then we'll take a five-minute	03:39:47PM
6	break.	
7	MS. BREER: Okay.	
8	MR. MANSON: One or two other questions.	
9	BY MR. MANSON:	
10	Q. Before you had said that Optima has written	03:39:56PM
1, 1.	approximately 50 million in direct loans during 2004.	
12	What was the total amount of loans that Optima wrote	
1.3	during 2004?	
14	A. Your question I think you messed up when	
15	you said "50 million." You said, "Optima wrote."	03:40:16PM
3.6	You are asking the same question as far as what did I	
17	fund myself?	
1.8	Q. When I asked you before, I thought you had	
19	answered that Optima direct funded 50 million in	
20	loans. Now I'm asking the total amount of loans,	03:40:31PM
21	meaning, that were not direct funded.	
22	A. In the year 2004?	
23	Q. '04.	
24	A. Roughly about 1,200.	
25	Q. 1,200 total loans?	03:40:49PM

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1	A. Yes.		
2	Q. What was the	e approximate loan dollar value	
3	of those loans?		<u> </u>
4	A. I couldn't t	tell you.	!
5	Q. Could you sa	ay upward of a certain number?	03:40:57PM
6	A. Yeah.		
7	Q. What is your	r best estimate, then?	
8	A. 50 million p	plus. 75 million plus and up.	
9	Q. In total loa	ans or in third party loans?	
10	A. I don't know	w. It's not an accurate	03:41:14PM
11.	question. I couldn't	t tell you. I can find out for	
12	you, but I couldn't t	tell you exactly.	
13	Q. I want to cl	larify. I know it's going to be	
1.4	asked and answered, b	but now I am confused.	
15	If I am not	mistaken, you said that Optima	03:41:27PM
16	direct funds approxim	mately 30 to 40 percent of its	
17	loans. Does that sou	und right?	
18	A. Yes.		
19	Q. I think you	also said that those direct	
20	funded loans are appr	roximately \$50 million per year.	03:41:41FM
21	Does that sound corre	ect?	
22	A. Yes.		
23	Q. So that would	ld suggest to me that Optima	
24	writes approximately	\$125 million in loans?	
	·		

A. Okay.

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03:41:55PM

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1	Q. Not "okay." Does that sound right?	
2	A. That sounds right.	
3	Q. Do you think it might be more than or less	
4	than that or is that fairly close?	
5	A. Right around that ballpark.	03:42:03PM
6	MR. MANSON: Let's go ahead and take five	
7	minutes.	
8 .	(Recess.)	
. 9	MR. MANSON: Back on the record.	
10	BY MR. MANSON:	
11	Q. Mr. Shah, to your knowledge, has anyone at	
12	Optima ever contacted anyone at JNS Copy Services,	
13	the plaintiff in this action?	
1.4	A. Not that I am aware of, no.	
15	Q. Has anyone at Optima ever asked anyone at	03:52:32PM
16	JNS for permission to send junk faxes?	
1.7	A. No.	
18	Q. Has anyone at Optima ever spoken to Eric	
19	Rigney for any reason?	
20	A. No.	03:52:43PM
21	Q. And have you personally spoken to anyone at	
22	JMS?	
23	A. No.	
24	Q. Have you ever personally spoken to Eric	į.
25	Rigney outside of these proceedings?	03:52:52PM

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1	A. No.	
2	Q. To your knowledge, has any agent of Optima	
3	ever asked anyone at JNS for permission to send junk	
4	faxes?	
5	A. No.	03:53:01PM
б	Q. To your knowledge, has any lead generation	
7	company ever asked anyone at JNS for permission to	
8	send junk faxes?	
9	A. No.	
10	Q. Has Optima ever done business with JNS?	03;53:07PM
11	A. No.	
12	Q. Has Optima ever done business with Eric	
13	Rigney?	
14	A. No.	
1.5	Q. To your knowledge, has anyone at a lead	03:53:14PM
16	generation company ever done business with JNS or	
17	Eric Rigney?	
18	A. Not that I am aware of.	
19	Q. Your counsel has provided me documents from	
20	David Amkraut, Paul Kessler and Bill Mattmiller that	03:53:29РМ
21	I understand allege violations of the TCPA.	
22	Are you familiar with these, without looking	
23	at them because we don't have copies?	
24	MS. BREER: Tell him what you have again.	
25	///	

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l.	BY MR. MANSON:	
2	Q. I have a demand letter from David Amkraut	
3	addressed to Optima Funding dated January 18, 2005.	
4	Are you familiar with this letter?	
5	A. Yes. Yeah.	03:53:55PM
6	Q. When you received this letter, did you read	
7	it?	
8	MS. BREER: First of all, he didn't testify	
9	that he received the letter. He said he was familiar	
10	with it. So the first question is did he receive it.	03:54:07PM
1.1.	I think it's to Optima.	
12	BY MR. MANSON:	
13	Q. When this first of all, are you aware of	
14	this letter only through counsel, or are you aware of	
1.5	it having come into your office at Optima Funding?	03:54:16PM
16	A. Came into my office.	
1 7	Q. When it came to your office, who did it go	
18	to? Who would have looked at it first?	
19	A. It would have came to me.	
20	Q. It would have come to you?	03:54:27PM
21	A. Uh-huh.	
22	Q. Do you remember receiving this letter?	
23	A. I believe so. Yeah.	
24	Q. Did you read the letter?	
25	A. I didn't read the entire letter. No.	03:54:38PM
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1	Q. What did you do with the letter once you had	
2	at least began to look at it?	
3	A. Forwarded it to my attorney.	
4	Q. Another document given to me by your counsel	
5	is what appears to be the cover sheet of a small	03:54:54PM
6	claims matter. Paul S. Kessler, K-e-s-s-l-e-r, is	
7	the plaintiff. The defendant is listed as Ali Shah	
8	Velayati.	
9	Are you aware of this litigation?	
1.0	A. Yes.	03:55:11PM
11	Q. To your knowledge strike that.	
12	Was this small claims action ever served on	
13	you?	
14	How did you become aware of this action?	
15	A. Can you rephrase the question.	03:55:31PM
3.6	Q. Sure. You stated a moment ago you are aware	
17	of the small claims allegation. How were you aware	
18	of it?	
19	A. I have a court date on Monday for this case.	
20	Q. Is that the first	03:55:44PM
21	MS. BREER: Thank goodness.	
22	BY MR. MANSON:	
23	Q. Is that Monday court date the first you've	
24	heard of this litigation, notice of this Monday court	
25	date?	03:55:54PM

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1	A. Rephrase the question.	
2	MS. BREER: It's confusing.	
3	BY MR. MANSON:	
4	Q. Was a Complaint ever served on you	
5	personally with respect to this litigation?	03:56:00P
6	A. I believe so, yes.	
7	Q. Do ýou happen to know when?	
8	A. No.	
9	Q. If I suggested that it was approximately	
1,0	December, late December of 2004, would that sound	03:56:11P
11	appropriate?	
12	A. I don't recall.	
13	Q. Fair enough. I also have, provided to me by	
14	your counsel, a document stating that it's a	
1.5	Complaint for Damages and Injunctive Relief with Bill	03:56:25Pt
1.6	Mattmiller, M-a-t-t-m-i-l-l-e-r, all one word, dba	
17	Mattmiller Physical Therapy as the plaintiff and	
18	Optima Funding as the defendant.	
19	Are you aware of this litigation?	
20	A. Somewhat.	03:56:47PI
21	MS. BREER: Do you want to show him the	
22	Complaint?	
23	MR. MANSON: This is the Complaint, and	
24	we'll make a copy for the court reporter.	
26		1

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1	(Plaintiff's Exhibit 6 was marked for	
2	identification by the court reporter	
3	and is bound under separate cover.)	
4	BY MR. MANSON:	
5	Q. To your knowledge, was this Complaint ever	03:56:55PM
6	served on Optima Funding?	
7	A. I don't recall.	
8	MS. BREER: What is the date on that?	
9	MR. MANSON: 9/15/04.	
10	MS. BREER: Okay.	03:57:24PM
11	MR. MANSON: I'm sorry. It's 9/13/04.	
12	MS. BREER: That's the date of the	
13	Complaint.	
14	MR. MANSON: And Attorney Arnold Berschler	
15	is the counsel.	03:57:33PM
16	MS. BREER: One second. Can we check and	
1,7	see if that other fax has come because you can	
18	inquire about that additional	
19	MR. MANSON: Let me ask about some more	
20	beforehand.	03:57:43PM
21	BY MR. MANSON:	
22	Q. Are you familiar with any litigation against	
23	you or Optima in which Mark Kline is the plaintiff?	
24	A. Mark Kline. Repeat the question, please.	
0.5	o and who familian with are you aware of	03.57-59PM

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1	any litigation against you individually or Optima	
2	Funding in which Mark Kline is a plaintiff?	
3	A. Yes.	1
4	Q. What is the nature of that litigation?	
5	A. I believe it has I take that back. No.	03:58:16PM
6	It sounds familiar. I don't know what it is for.	
7	Q. You are aware of some litigation, but you	
8	don't know the nature of it?	
9	A. I don't know the nature. No.	
10	Q. Is an attorney handling that for you?	03:58:30PM
11	A. Yes, I believe so.	
12	Q. Who would the attorney be?	<u> </u>
13	MS. BREER: It would be me.	
14	THE WITNESS: The name is familiar. Maybe	
15	I'm confused with another name.	03:58:37PM
16	MS. BREER: I'm familiar with Mark Kline. I	
17	know that he filed actions. I'm not familiar with	
18	this one.	
19	MR. MANSON: I believe there is an action	
20	filed against Mark Kline; so you can check your	03:58:49PM
21.	files.	
22	MS. BREER: I don't know if that has gotten	
23	to me.	
24	BY MR. MANSON:	

Q. Are you familiar with an action against

25

03:58:53PM

	,	7
1	Optima or you personally in which BHD, slash,	
2	Worldwide is the plaintiff?	
3	A. No.	
4	MS. BREER: I think that's the other one she	
5	is faxing with the	03:59:08PM
6	BY MR. MANSON:	
7	Q. Are you familiar with any litigation against	
8	you individually or Optima Funding in which Steve	
9	Kirsch, K-i-r-s-c-h, is the plaintiff?	
10	A. Yeah.	03:59:24PM
11	MS. BREER: You are?	
12	THE WITNESS: Kirsch?	
1.3	MS. BREER: If you are, go ahead.	
1.4	THE WITNESS: His name is familiar. No. I	<u> </u>
15	don't know.	03:59:34PM
16	BY MR. MANSON:	
17	Q. Do you know why the name Steve Kirsch might	
18	sound familiar?	
19	A. I couldn't tell you. It sounds familiar.	,
20	Q. How about Mark Kline? Do you have any idea	03:59:45₽M
21	where you may have heard that name before?	
22	A. No.	
23	Q. To your knowledge, have you received any	
24	correspondence from a company called "Venture	
25	Capital"?	03:59:58PM

	•	
1	A. No.	
2	Q. How about a company called "Fax Capital"?	
3	A. No.	
4	Q. Are you familiar with any litigation against	
5	you or Optima Funding with Ken Duke as the plaintiff?	04:00:08PM
6	A. Yes.	
7	Q. And is there an attorney handling that for	
8	you?	
9	A. Yes.	
10	Q. Who is that attorney?	04:00:19PM
1.1	A. Terri.	
12	Q. You are indicating Ms. Breer?	
1.3	A. Yes.	
1.4	MS. BREER: And that Complaint is being	
1.5	faxed.	04:00:26PM
16	MR. MANSON: I thought you said	
17	BHD/Worldwide was being faxed.	
18	MS. BREER: No. That's the small claims.	
19	Remember I said that she's got another fax coming. I	
20	told her to break it into sections. I believe there	04:00:32PM
21	is one more small claims that we are faxing, and then	
22	the Ken Duke Complaint is probably here.	
23	MR. MANSON: Is the Ken Duke Complaint, to	
24	your knowledge, a small claims or big court?	
25	MS. BREER: It's a big court.	04:00:47만M

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1.	MR. MANSON: Superior court.	
2	BY MR. MANSON:	
3	Q. Are you familiar with any litigation against	
4	you or Optima Funding in which Joel Peshkin is the	
5	plaintiff?	04:01:01PM
6	A. Yes.	
7	Q. Who is handling that matter?	
8	A. Terri Breer.	•
9	MR. MANSON: Ms. Breer, will we be able to	
10	get copies of those	04:01:09PM
11	MS. BREER: That's what we're getting.	
12	We're getting Peshkin. I believe that was the	
13	conversation I had with my secretary. If not I	
14	know for sure maybe I am thinking Peshkin was the	
15	one. I don't know about BHD for sure. Like I said,	04:01:19PM
16	I don't do the small claims, but I'll have her look	
17	to see if we have that one. I know we have Ken Duke	
18	and Peshkin. Those are coming or here.	
19	BY MR. MANSON:	
20	Q. Have you ever made offers to settle any junk	04:01:36PM
21	fax case?	
22	MS. BREER: I'm going to object. I think	
23	that's privileged it's the evidence of settlement	
24	negotiations.	
25	MR. MANSON: The existence of settlement	04:01:47FM

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1	the terms	s of them are protected, but I don't believe	
2	the exist	cence is.	
3		MS. BREER: Ask the question again.	
4	BY MR. M	ANSON:	
5	Q.	Have you ever made, you or Optima ever made	04:01:55PM
6	an offer	to settle any junk fax case?	
7	Α.	Not that I am aware of.	
8	Q.	Have you ever settled any junk fax cases?	
9	Α.	Not that I am aware of, no.	
10	Q.	Have you ever gone to trial on any junk fax	04:02:19PM
11	cases?		
12	Α.	Yes.	
13	Q.	Who was the plaintiff in that case?	
14	A .	It was Jimmy Sutton. It wasn't trial.	
15	ı	MS. BREER: It's not trial.	04:02:31PM
16		THE WITNESS: It wasn't a trial.	
17	BY MR. MA	ANSON:	
18	Q.	What type of proceeding have you had in the	
19	junk fax	case?	
20	Α.	Preliminary I don't know what you call	04:02:36PM
21	it.		
22		MS. BREER: There was a trial date, but for	
23	whatever	reason, Jim Sutton continued it. So he	
24	didn't go	to trial, but he arrived for the trial. We	
25	don't war	nt to make a problem out of it.	04:02:4BPM

1	BY MR. MANSON:	
2	Q. Have you ever been deposed for any junk fax	
3	TCPA case?	
4	A. Deposed?	
5	MS. BREER: Like today.	04:02:56PM
6	THE WITNESS: No.	
7	BY MR. MANSON:	
8	Q. Has anyone else at Optima Funding been	
9	deposed for a TCPA case?	
10	A. No.	04:03:05PM
11.	Q. Do you, as an individual, maintain any	
12	written records of these lawsuits?	
13	A. No. My attorney handles them.	
1, 4	Q. Does Optima maintain any written record of	
15	these suits including a listing of plaintiffs, court	04:03:17PM
16	dates or anything like that?	
17	A. My attorney handles all of that.	
18	Q. To your knowledge, has Optima been named in	
19	any class action lawsuits?	
20	A. No.	04:03:27FM
21	Q. To your knowledge, have you been named in	
22	any class action lawsuits as a defendant?	•
23	A. No.	
24	Q. I believe you mentioned that your only	
25	attorneys were Pistone & Wolder and Ms. Breer; is	04:03:38PM

		THE LETTER AND ADDRESS OF THE LETTER AND ADDRESS OF THE LETTER ADR	_
1	that cor	rect?	
2	A.	Uh-huh.	
3	Q.	Are you familiar with a law firm named	
4	Graves &	King?	
5	Α.	Yes. That was	04:03:53PM
6		MS. BREER: Go ahead. Whatever you	
7	remember	. Go ahead.	
8		THE WITNESS: Go ahead.	
9	BY MR. MA	ANSON:	
10	Q.	Do you remember are you familiar with the	04:03:57PM
11	law firm	of Graves & King?	
12	Α.	Yes. But I believe, Terri, you stepped in.	
1.3		MS. BREER: Yeah. That's this case.	
1,4	BY MR. MA	ANSON:	
15	Q.	Have you ever used Graves & King for any	04:01:05PM
1.6	other leg	gal work?	
17	A.	Yeah. No, no. Just for I believe it was	ŧ
1.8	only for	that, and Terri stepped in.	
19	Q.	For this matter?	ļ
20	Α.	I believe so, yeah.	04:04:15PM
21	Q.	Did you make the decision to hire Graves &	
22	King?		
23	Α.	Did I make the decision? Yeah.	
24	Q.	How did you decide to hire Graves & King?	ļ
25		MS. BREER: I'm going to object here. The	04:04:28PM

1	question may seek information protected by the	
2	attorney-client privilege. I'm not sure how his	
3	decision process went. I know that there could be	
4	some information regarding that that is protected by	
5	the attorney-client privilege; so I would instruct	04:04:44PM
6	you not to answer. If you can only answer if your	
7	selection on Graves & King was in any way a result of	
8	your reliance on just attorney-client privilege	
9	communications.	
10	BY MR. MANSON:	04:04:58PM
11	Q. I don't want you to testify to the content	
12	of any conversations you may have had with an	
13	attorney or a staff person at that law firm. But I	
14	want to know how you made the decision to hire Graves	
15	& King.	04:05:22PM
16	MS. BREER: Can you answer that?	
17	THE WITNESS: I would rather not.	
1.8	MS. BREER: Because I have instructed you	
19	not to answer?	
20	THE WITNESS: Yeah.	04:05:27PM
21.	BY MR. MANSON:	
22	Q. How did you hear of Graves & King?	
23	MS. BREER: Again	
24	THE WITNESS: Uh-huh. I would rather not	
25	answer that.	04:05:36PM
		1

1	MS. BREER: Can we go off the record?	
2	MR. MANSON: Yes. Off the record.	:
3	(A discussion was held off the record.)	
4	MR. MANSON: Back on the record.	
5	BY MR. MANSON:	
6	Q. Have you ever consulted with a non attorney	
7	with respect to hiring a law firm?	
8	A. It doesn't make sense what you just asked.	
9	Q. Did you ever consult with anyone other than	
10	an attorney	04:06:52PM
11	A. You said non attorney?	
12	Q. Did you consult with someone other than an	
13	attorney did you consult with a non attorney in	
1.4	order to ask about what law firm to hire?	
15	A. That's not a fair question to ask. No.	04:07:12PM
16	It doesn't make sense the question he is	
17	asking.	
18	MS. BREER: I think it does.	:
19	THE WITNESS: When you say "non"	
20	MS. BREER: Maybe ask it as not a negative.	04:07:23PM
21	I think it's because you've got a negative in there.	
22	BY MR. MANSON:	
23	Q. Other than attorneys, have you talked to	
24	anybody about what law firm to hire?	
25	A. Yeah.	04:07:33PM

		1
1	Q. Who are those people?	
2	A. It's a very vague question. I don't recall.	
3	Just people that are in the same line of work, same	
4	type of business that I am in. Just like the same	
5	line of work.	04:07:51PM
6	Q. Did a non attorney recommend Graves & King?	
7	A. No.	
8	Q. Did a non attorney recommend Ms. Breer?	
9	A. No.	
10	MS. BREER: I'm notorious	04:08:15FM
11	BY MR. MANSON:	
12	Q. How did you hear of Ms. Breer?	
1.3	MS. BREER: He just said it would have	
14	been I'm going to object.	
15	MR. MANSON: I asked him if he talked to	04:08:23PM
16	people. He could have found you on the internet, in	
17	the yellow pages, lots of ways.	
1.8	BY MR. MANSON:	
19	Q. If an attorney told you to contact	
20	Ms. Breer, then don't answer.	04:08:32PM
21	Other than that, how did you hear of	
22	Ms. Breer?	ļ
23	A. I already answered it.	
24	Q. Can you speak up. I am hearing mumbling.	į
25	A. I have to repeat my answers over and over	04:08:45PM

1.	again to you.	ŀ
2	MS. BREER: It was asked and answered, and	
3	he said that he can't answer that without violating	:
4	the attorney-client privilege. I think that's what	
5	the record says.	04:08:55PM
6	BY MR. MANSON:	
7	Q. Did you hear of Graves & King from anyone	
8	other than an attorney?	
9	A. No.	
10	Q. Going to your lead generation companies, is	04:09:03PM
11	Link Point is that one word or two words?	
1.2	A. I believe it's two words.	ļ
13	Q. So it's Link, L-i-n-k, space, Point,	
14	P-o-i-n-t?	
15	A. I believe so, yeah.	04:09:31FM
16	Q. Again, for the court reporter's benefit so	
17	she doesn't get mad at me, let's not interrupt each	
18	other.	
19	How about Live Leads? Is that two words?	
20	A. I believe so.	04:09:42PM
21	Q. And I believe there was one more I wanted to	
22	ask about.	
23	David, do you remember who the other one was	İ
24	that we had spoken to the court reporter about the	
25	spelling on the name?	04:09:58FM

		11. 11. 11. 11. 11. 11. 11. 11. 11. 11.	7
1	MS. BREER: Quick	Loans.	
2	BY MR. MANSON:		
3	Q. You mentioned you	worked for Quick Loans.	
4	Is that one word or two?		
5	A. That's three. Qu	ick Loan Funding.	04:10:03PM
6	Q. Quick, space, Loa	n, space, Funding?	
7	A. Quick Loan Fundin	g. Quick, space, Loan,	
8	space, Funding.		
9	Q. I believe you tes	tified earlier that there	
10	was no written agreement w	ith Link Point between you	04:10:25PM
11	or Optima.		
12	Would any of your	sales force have had a	
13	separate agreement with Li	nk Point?	
14	A. I hope not.		
15	Q. Did you ever pay	Link Point for any leads?	04:30:36PM
16	A. I did, yeah.		
1,7	Q. Does that imply t	hat there were qualified	
1.8	leads from Link Point?		}
19	"Qualified," mean	ing you had talked about	
20	they had to own a home and	not be in an apartment and	04:10:52PM
21	other criteria.		
22	A. Right.		
23	Q. Does that mean th	ere were qualified leads	
24	that you received from Lin	k Point?	
25	A. Correct.		04:11:01PM

	The state of the s	_
1	Q. Do you know if you ever closed any business	
2	from any Link Point leads?	
3	A. I am sure I have.	
4	Q. Do you know specifically?	
5	A. I don't know.	04:11:10PM
6	Q. Do you know about how much dollar volume of	
7	business?	
8	A. I do not know.	
9	Q. When leads came from Link Point, who would	
10	receive the e-mails from Link Point?	04:1.1.:23PM
11	A. E-mails or either e-mails or they get	
12	transferred to our receptionist.	
13	Q. I specifically asked you about that.	
1.4	Calls would be direct transferred to your	
15	receptionist, live calls, or what I am calling "hot	04:11:34PM
16	call transfers."	
17	So live clients would call. They would	·
18	get somehow they would respond to these fax ads	
19	from Link Point and get transferred to Optima?	
20	A. We don't do faxing at all.	04:11:49PM
21	Q. You said earlier that Link Point you	
22	found out that they were sending faxes?	
23	A. Correct.	
24	Q. And that you terminated your relationship?	
25	A. Absolutely correct.	04:12:02PM

. 1 But they received calls from these faxes and Q. 2 transferred some to you. Is that what you are 3 saying? 4 MS. BREER: At this point I'm going to object. First of all, there's been no testimony that 5 04:12:10PM 6 Link Point got the phone calls from a fax. You never 7 established that; so that would be misstating his 8 testimony. 9 What he testified to was he fired Link Point 10 because he learned that they do do fax advertising. 04:12:26PM 11 He never said anything more than that. MR. MANSON: I just asked him if he got 1.2 leads from Link Point, and he said, "Yes." 1.3 14 MS. BREER: If he got leads from them, but that doesn't -- I am saying that the testimony that 15 04:12:38PM 16 he said -- he doesn't -- he can't testify. He 17 doesn't have any knowledge whether or not the leads that he got from Link Point came from faxing. 18 MR. MANSON: He never testified --19 MS. BREER: He testified Link Point does 04:12:50PM 20 faxing. That's what he testified to. He didn't 21 22. testify that "And I received leads as a result of that." And I think that's what your question is 23 implying. So I want that clear that doesn't come out 24 25 in the transcript that that's the case. Because, 04:13:04PM

first of all, you haven't established that he would 1 2 have any knowledge of that. BY MR. MANSON: 3 I am going to walk through two lines of 4 questioning. I would like you to very clearly listen 5 04:13:14PM 6 to my complete question and think about it before answering it. All right? 7 8 Α. Uh-huh. Without mumbling. 9 Q. 10 04:13:21PM Α. Yes. 11 Did Optima Funding pay Link Point for any Ο. 12 leads? 13 Α. Yes. Do you know how Link Point got those leads 14 Q. 04:13:33PM 15 that you paid for? Various ways. Telemarketing -- I believe 16 A. 17 mainly from telemarketing. You said earlier that Link Point -- you 18 found that Link Point was also sending junk faxes. 19 04:13:48PM 20 Does that sound correct? Is that stating your 21 testimony correctly? You are putting words in my mouth. 22 Α. MS. BREER: I think you did. 23 THE WITNESS: As soon as I found out they do .24 that, I did terminate my relationship with them. 04:13:56PM 25

		7
1	BY MR. MANSON:	
2	Q. Did you become aware that Link Point was	
3	sending unsolicited facsimile ads?	
4	A. Yes.	
5	Q. Did Optima receive leads from Link Point	04:14:03Pt
6	that came from unsolicited fax ads?	
7	MS. BREER: If you know.	
8	THE WITNESS: I don't know.	
9	BY MR. MANSON:	
3.0	Q. Do you know that Optima did not receive	04:14:12PN
11	leads	
12	A. I don't know.	
13	Q that came from fax ads?	
14	A. I don't know.	
15	Q. Did your salespeople ever ask where the	04:14:20PM
16	clients heard of Optima Funding?	!
17	MS. BREER: Again, if you know, because he	
18	is asking about other people.	ļ
19	THE WITNESS: I don't know.	
20	BY MR. MANSON:	
21	Q. Do your salespeople operate on a script when	<u>.</u>
22	a call comes in where they ask for certain	
23	information from every client and follow a checklist	Ì
24	of any sort?	
25	7 Not recogniti	04.34.40=

So if I were to call in and talk to one 1 Q. No? 2 of your salespeople --3 Actually, yeah. There is a form that we have that they go by: name, address, loan amounts, 4 the address of their primary home, secondary home and 5 04:14:57PM information like that. б 7 Q. And does that include a request for where they heard of Optima Funding? 8 Α. No. 9 Does that include how they got transferred 10 04:15:11PM Q. to Optima Funding? 11 I don't believe so, no. 12 No. Have you ever instructed your sales force to 13 ask people if they heard of Optima through a junk 14 04:15:25PM fax? 15 No. 16 Α. To your knowledge, have any of your -- I'm 17 Q. You looked like you were about to say 18 sorry. I don't want to interrupt you. 19 something. 04:15:33PM No. Go ahead. 20 Α. To your knowledge, do any of your 21 Q. salespeople ever talk to people about junk faxes, 22. talk to clients about junk faxes? 23 24 In what way? Α. If someone called and spoke with a sales 04:15:43PM 25 Q.

1 agent and said, "I got transferred to you from a 2 facsimile advertisement," what would your salesperson 3 be instructed to do? MS. BREER: That calls for speculation. 4 5 MR. MANSON: He stated he is in charge of 04:15:58PM 6 the sales force --7 MS. BREER: The first part of the question 8 was "If somebody did this, what would they do?" I 9 don't know that he knows what everybody in the sales 10 force would do. 04:16:05PM 11 MR. AMKRAUT: Let me just say something: 12 think the person being deposed, Mr. Ali Shah, 13 understands and he was instructed at the beginning 1.4 and at various times that he is only being asked for what he knows. If he doesn't know something, he can 1,5 04:16:20PM 1,6 say he doesn't know. 17 MS. BREER: I'm just concerned about making a good record, and I'm allowed to object to the form 18 of the question. And I don't want speculative 19 questions coming that he is answering when he is not 04:16:31PM 20 21 certain that he has the personal knowledge to 22 respond. It's difficult being on the receiving end of these questions. So that's why I just want to 23 make sure that he is not -- I don't want him 24

speculating. I want him testifying as to his

25

04:16:45PM

		1
7	knowledge. If I feel that that might be happening, I	
2	think it's my duty to make sure the record is clear.	
3	MR. AMKRAUT: At the same time, long	
4	speaking objections can serve as coaching or warning.	
5	We can instruct him again that Mr. Manson is	04:17:00PM
6	only asking for information that he knows. But we	
7	don't need speaking objections like this each time	
8	that serves as a red flag.	
9	MS. BREER: But when you ask for what was in	
10	someone else's mind, that's a little different than	04:17:18FM
11	what you just talked about. You were saying "Is this	
12	what these people think or do?" That's a different	
13	thing.	
1,4	I think you understand that we don't want	
15	you to guess, and you are only supposed to testify as	04:17:29PM
16	to your own knowledge.	
17	THE WITNESS: Okay.	
18	BY MR. MANSON:	
19	Q. Have you instructed your sales force on what	
20	to do if someone says they got the number from a junk	04:17:39PM
21	fax or from a fax ad?	
22	A. Explain what you mean by that.	
23	Q. Have you ever instructed your sales force on	
24	any action to take if someone mentions	
25	A. To bring the name and number to me.	04:17:56PM

Л.	Q. To bring the name and number to you?	
2	A. Yes.	
3	Q. Have any of your sales force brought a name	:
4	and number?	
5	A. No.	04:18:05PM
6	Q. I'm going to call for some speculation on	
7	this one: If at trial I present evidence of somebody	
8	who was told by a sales agent, "That's not this	
9	week's ad. That's last week's ad," would that	
10	person have you ever been brought the name and	04:18:22FM
1.1.	number of a person who may have said that to your	
12	salesperson?	
13	A. Not that I am aware of, no.	
14	Q. Can you knowing what you know now about	
15	the illegality of unsolicited fax ads or junk faxes,	04:18:35PM
16	and since you said you are the director of compliance	
17	or in charge of compliance, can you imagine why your	
18	employee would not bring you that name and number?	
19	MS. BREER: I'm going to object to the form	
20	of that question. It's compound. It calls for	04:18:54PM
21	speculation. It's uncertain. I think you've got to	
22	break that down.	
23	BY MR. MANSON:	
21	Q. Do you have any idea why an employee would	
25	disobey such an instruction to bring you the name and	04:19:05PM
		1

	U 10000 U 11	-
1	number?	
2		
	A. I couldn't tell you why. Employees do 	
3	weind	
1	Q. Have you ever heard any of your sales agents	
5	talk about junk faxes?	04:19:16PM
6	A. No.	
7	Q. Okay. I have here give me a moment,	
8	please.	
9	Let's go off the record.	
10	(A discussion was held off the record.)	04:24:59PM
11	MR. MANSON: Back on the record.	
12	I have in front of me a document which is	
1.3	the Affidavit of Jimmy Sutton, and we will make that	
14	Exhibit 7.	
1 5	(Plaintiff's Exhibit 7 was marked for	
16	identification by the court reporter	
17	and is bound under separate cover.)	
18	BY MR. MANSON:	
19	Q. Among other things, I am going to read just	
20	a little bit of this out loud.	04:25:16PM
21	Paragraph 3 says that Mr. Sutton called the	
22	numbers on certain facsimiles, "And in each case it	
23	was answered 'Mortgage Services.' After giving a	
24	name and phone number, I was immediately transferred	

to Optima Funding."

25

04:25:33PM

1	Do you have any idea why Mr. Sutton would	
2	make such an allegation?	
3	A. No, I don't.	
4	Q. To your knowledge, has anyone ever been	
5	transferred to Optima Funding based on calling a	04:25:57PM
6	number from a facsimile?	
7	A. No.	
8	Q. In Paragraph 4 Mr. Sutton says he was able	
9	to positively identify Optima because a message	
1.0	stated he had reached Optima Funding and gave the	04:26:15PM
11	Hutton Center address.	
12	Does your recorded message, like a hold	
13	message when you are on hold, sometimes you hear	
14	music and sometimes you hear advertising messages.	
15	Does your hold message identify your company	04:26:29PM
16	as Optima Funding?	
17	A. Yes.	
18	Q. Does it give your address?	
19	A. Yes.	
20	Q. Going down a little bit, Paragraph 6 says	04:26:36PM
21	that on April 16, 2004 I'm sorry. In the course	
22	of that phone call, he was transferred to an Optima	
23	Funding representative who identified himself as Ali.	
24	Did you ever have any conversation with	
25	Mr. Sutton?	04:27:00PM

1	A. Not that I am aware of, no.	
2	Q. Do you know if Ali I want to say	
3	Menash or the other name I asked you about	
4	earlier, if that person has ever had a conversation	
5	with Jimmy Sutton?	04:27:10PM
6	A. I don't know.	
7	Q. Have you ever spoken to Mr. Menash about	
8	Jimmy Sutton?	
9	А. Мо.	
10	Q. Do you have any other employees named Ali?	04:27:15PM
11.	A. No.	
12	Q. Mr. Sutton states in his affidavit that	
13	MS. BREER: Can we not read that into the	
14	record and just ask him a question about the	
15	document?	04:27:34PM
1,6	MR. MANSON: Fine.	
17	MS. BREER: I don't think it's appropriate	
1.8	for you to just read this into the transcript.	
19	MR. MANSON: Fine.	
20	BY MR. MANSON:	
21	Q. The Ali that Mr. Sutton talked to explained	
22	that Optima contracted with Impact Marketing.	
23	Have you ever heard of Impact Marketing?	
24	MS. BREER: I'm going to object to the way	
25	the question is asked. It would create the sense, if	04:27:54PM
		1

that were read at a later date, that in fact this	
occurred. This is what he said. The question if	
you can rephrase it.	
MR. MANSON: That's why I was reading it	
into the record. I am reading from a document which	04:28:06PM
we don't have a witness here to testify. I am	
reading from a document, and this document states	
MS. BREER: That's different than what you	
said.	
MR. MANSON: Fine.	04:28:15PM
BY MR. MANSON:	
Q. The document statements that Mr. Sutton	
strike that.	
The document states that this Ali explained	
that Optima contracted with Impact Marketing.	04:28:27FM
Have you ever heard of Impact Marketing?	ļ
A. It's one of the companies that we might have	<u> </u>
worked with in the past.	
Q. Did you or did you not work with Impact	:
Marketing?	04:28:12FM
A. Yeah. We worked with Impact.	
Q. Were they a lead generation company?	
A. Yes.	
Q. Do you know how they generated leads for	
you?	04:28:50PM
	occurred. This is what he said. The question if you can rephrase it. MR. MANSON: That's why I was reading it into the record. I am reading from a document which we don't have a witness here to testify. I am reading from a document, and this document states MS. BREER: That's different than what you said. MR. MANSON: Fine. BY MR. MANSON: Q. The document statements that Mr. Sutton strike that. The document states that this Ali explained that Optima contracted with Impact Marketing. Have you ever heard of Impact Marketing? A. It's one of the companies that we might have worked with in the past. Q. Did you or did you not work with Impact Marketing? A. Yeah. We worked with Impact. Q. Were they a lead generation company? A. Yes. Q. Do you know how they generated leads for

1	A. Through telephone	
2	Q. Telemarketing?	
3	A. Telemarketing.	
4	Q. I don't want to put words in your mouth.	
5	Are you agreeing with me? It's through	04:28:57PM
6	telemarketing?	
7	A. Right.]
8	Q. Do you know if Impact Marketing ever sent	•
9	junk faxes?	
10	A. I hope not.	04:29:04PM
11	Q. Did you ever instruct Impact Marketing not	
12	to send junk faxes?	
13	A. Instruct? I told any company that we worked	<u> </u>
14	with yeah not to. I don't want any leads that	
15	come from faxes or facsimiles.	04:29:15PM
16	Q. Who was your contact person at Impact	
17	Marketing?	
18	A. I don't recall his name.	
19	Q. When did you do business with Impact	:
20	Marketing?	04:29:31PM
21	A. A little over a few months ago.	
22	Q. How long that's when you stopped doing	
23	business with them or when you started?	
24	A. When we started.	
25	Q. You started doing business with them a few	04:29:39PM

1.	months ago?	
2	A. Yeah.	
3	Q. Are you still doing business with Impact	
4	Marketing?	İ
5	A. No.	04:29:46PM
6	Q. Why not?	
7	A. Just better companies to work with. Better	
8	companies to work out there with.	
9	Q. Did Impact Marketing ever provide you with	
10	qualified leads?	04:29:53PM
11	A. I believe so. Yeah.	
12	Q. Did you pay Impact Marketing for leads?	
13	A. Yes.	
14	Q. Do you know how they generated the leads	
15	that you paid for?	04:30:03FM
16	MS. BREER: That's asked and answered.	
17	MR. MANSON: Slightly different question.	
18	THE WITNESS: I don't know how they get	
19	their leads, as far as when you ask that question. I]
20	believe it's from telephone.	04:30:14PM
21.	BY MR. MANSON:	
22	Q. Okay. Do you know whether Impact Marketing	
23	ever sent junk faxes?	
24	A. I hope not.	
25	Q. Do you know whether they did or not?	04:30:23PM

1	A. No. I hope they didn't.	
2	Q. I understand you hope they didn't. Do you	
3	know whether they ever sent junk faxes? Yes or no?	
4	A. The way you are asking	
5	Q. I am asking a yes-or-no question. To your	04:30:38PM
6	knowledge, did Impact Marketing ever send junk faxes?	
7	A. No. To my knowledge, no.	
8	Q. Mr. Sutton in his affidavit says that the	
9	Ali he spoke with stated multiple times that they	
1,0	knew Impact Marketing was sending unsolicited	04:30:58PM
11	facsimiles.	
12	To your knowledge, does Mr. Menash ever deal	
13	with Impact Marketing?	
1,4	A. I hope not. No.	
3.5	Q. Did Mr. Menash refresh my memory. Is he	04:31:11PM
16	a salesperson?	
17	A. Yes.	
18	Q. Does your salesperson ever deal directly	
19	with the lead generation company?	
20	A. Not necessarily, no. Sometimes some of them	04:31:22PM
21	can get leads on their own. They have referral base	
22	sources.	
23	Q. So Mr. Menash could be dealing directly with	
24	Impact Marketing?	
25	A. I hope not. But I don't know.	04:31:38PM

Q.	Mr. Sutton alleges that Ali had an indemnity	
letter f	rom Impact Marketing that they will take care	!
of fax c	ases. That's his allegation here.	<u> </u>
	Do you have any correspondence from Impact	
Marketin	g with respect to fax cases?	04:32:00PM
Α.	I don't believe so, no.	
Q.	Do you have any indemnity agreement with	
Impact M	arketing whatsoever?]
Α.	No.	
Q.	Okay. Do you have any written agreement	04:32:14PM
with Imp	act Marketing?	
А.	No.	
Q.	Was there ever any agreement with Impact	
Marketin	g ?	
Α.	No.	04:32:34PM
Q.	Let's move on to the next thing.	
	How much did you pay Impact Marketing for	
each qua	lified lead they sent you?	
Α.	Anywhere from 100 to \$200 per lead.	
Q.	Was there an oral agreement with them as to,	04:32:54PM
say, the	time of the when they would be paid?	1
A.	Once a week.	
Q.	They would be paid weekly?	
А.	Yeah.	
Q.	Do you know what other terms of any oral	04:33:06PM
	letter for fax confiax confiax confiax confiax confiax confiax confiax for the fax con	letter from Impact Marketing that they will take care of fax cases. That's his allegation here. Do you have any correspondence from Impact Marketing with respect to fax cases? A. I don't believe so, no. Q. Do you have any indemnity agreement with Impact Marketing whatsoever? A. No. Q. Okay. Do you have any written agreement with Impact Marketing? A. No. Q. Was there ever any agreement with Impact Marketing? A. No. Q. Let's move on to the next thing. How much did you pay Impact Marketing for each qualified lead they sent you? A. Anywhere from 100 to \$200 per lead. Q. Was there an oral agreement with them as to, say, the time of the when they would be paid? A. Once a week. Q. They would be paid weekly? A. Yeah.

I	agreement did you have with them?	
2	A. As far as what?	
3	Q. You said there was an oral agreement that	
4	you would pay them once a week. What were the other	
5	terms of your oral agreement with them?	04:33:26PM
6	A. No set in stone other terms.	
7	Q. What were some of the other terms that might	
8	not have been set in stone?	
9	A. I don't recall.	
10	Q. Okay.	04:33:40PM
11	A. It's just one of the companies that we	
12	worked with as far as generating leads. That's all.	
1,3	Q. How do you track who sends you a particular	
14	lead?	
15	A. How do we track?	04:33:52PM
16	Q. Uh-huh.	
17	A. It goes to the front. The call goes to the	
18	front with the name of the client.	
19	Q. How do you know who sent you a particular	
20	client?	04:34:06PM
21	A. Explain what you mean by that.	
22	Q. A little background.	
23	In order to pay 100 to \$200 per lead, you	
24	have to know who a lead is coming in from so you know	
25	who to pay?	04:34:19PM

1	A. Correct.	
2	Q. How do you determine who is sending you a	
3	particular lead?	
4	A. The call goes to the front, and the	
5	receptionist answers and asks where the call is	04:34:25PM
6	coming from, and it gets transferred to the	
7	salesperson.	
8	Q. When your receptionist answers the phone, is	
9	the client on the other end or is the lead company on	
10	the other end or someone else?	04:34:38PM
11	A. It can be either or.	
12	Q. So in some cases when the receptionist	
13	answers the phone, the client is on the other end?	
14	A. Correct.	
15	Q. And she asks the client "Who sent you?" or	04:34:49PM
16	what	
17	A. "How did you hear about us?" Something like	
18	that.	
19	Q. If someone says, "Off of a junk fax," or if	
20	someone says, "I received a fax with this	04:35:00PM
21	information," is your receptionist going to transfer	
22	that to a sales agent?	
23	A. No.	
24	Q. What is she going to do? What has she been	
25	instructed to do?	04:35:11PM

1	A. It would be taken to Donna Thomson. It	İ
2	would be taken to myself or Donna Thomson.	
3	MR. MANSON: I have before me some photos of	
4	a billboard. Let's make this Exhibit 8.	
5	(Plaintiff's Exhibit 8 was marked for	
6	identification by the court reporter	
7	and is bound under separate cover.)	
8	BY MR. MANSON:	
9	Q. Is that an Optima Funding billboard?	
1.0	A. Yes.	04:35:36PM
11	Q. Are you familiar with that billboard?	
12	A. Yes.	ļ
13	Q. It mentions "optimafunding.com." Is that	
14	your website?	
15	A. Yes.	04;35:44PM
16	Q. Does anyone else use that website?	
17	A. I hope not.	
18	Q. When you get contacts through that website,	ļ
19	do they go to anybody besides Optima Funding?	
20	A. Repeat the question.	04:35:55PM
21	Q. If someone were to go to optimafunding.com	
22	and click on the contact us link, would that	
23	information go to anyone besides Optima Funding or	
24	only to your company?	
25	A. Come to me, my company.	04:36:09PM
		1

			Į.
1	Q.	Who at your company would receive those	
2	contacts'	?	
3	Α.	IT department.	
4	Ω.	That picture has the billboard has a man	
5	holding r	money fanned out next to him.	04:36:23PM
6	Α.	Uh-huh.	ļ
7	Q.	Are you familiar with that graphic?	
8	Α.	Yeah.	
9	Q.	You mentioned earlier that you approve ads	Ī
10	before t	hey go out.	04:36:39PM
10.		Did you approve this billboard?	
12	Α.	I did.	
13	Q.	Who put this billboard together for you, or	
14	who desig	gned it?	
15	Α.	It was between my IT department, myself and	04:36:48PM
16	Viacom O	ıtdoor.	
17	Q.	Do you know who used who had the graphic	
18	that was	there? Is that a graphic that your company	
19	had avail	lable to them?	
20	A.	Yes.	04:37:03PM
21	Q.	Do you know where you got that graphic?	
22	Α.	My IT guy got that graphic.	
23	Q.	Do you know where he got it?	
24	A.	I don't know.	Ì
25		MR. MANSON: Let's enter in mass the junk	04:37:16PM

		1
1.	faxes in this litigation, and we'll enter these as	
2	Exhibit 9.	
3	MS. BREER: Just for the record, these are	
4	the alleged junk faxes in this thing. You make it	
5	sound like	04:37:37 PM
6	MR. MANSON: I said that they are the faxes	
7	at issue here, didn't I?	
8	MS. BREER: You said in this case. Anyway,	
9	these are the faxes that you have attached to your	
10	Complaint.	04:37:46PM
11	MR. MANSON: That's correct.	
12	MS. BREER: Or does it also include others?	
13	MR. MANSON: These are the faxes it	
1.4	includes others. It includes all that were available	
15	at the deposition of Mr. Rigney a couple of weeks	04:37:53PM
16	ago. So there are 65 [sic] here.	
17	MS. BREER: Okay.	
18	(Plaintiff's Exhibit 9 was marked for	
19	identification by the court reporter	
20	and is bound under separate cover.)	04:38:06PM
21	BY MR. MANSON:	
22	Q. If you can turn to the ninth fax in the	
23	bunch, the facsimile that you are looking at has a	
24	man. Would you agree with me that that looks very	
25	similar to the man in the billboard?	04:38:20PM

	·	
1.	A. Yeah.	
2	Q. Would you agree that he is in approximately	
3	the same pose holding money fanned out in front of	
4	him?	
5	A. Yeah.	04:38:43PM
6	Q. Did you notice any significant distinctions	
7	between the man in the billboard and the man in the	
8	advertisement?	
9	MS. BREER: I am going to object because	
10	whether or not he can	04:38:53FN
1, 1	THE WITNESS: First of all	
12	MS. BREER: Can I finish my objection?	
13	THE WITNESS: Yeah.	
1.4	MS. BREER: My objection is that the	
1.5	documents speak for themselves what they show or	04:39:01PM
16	they don't show. Asking him to say what he sees, I	
1.7	just I don't understand. It's kind of a what	
18	is the objection?	
L9	MR. MANSON: 1'm not sure.	:
20	MS. BREER: I will withdraw the objection.	04:39:18PM
21	MR. AMKRAUT: I can suggest that the way to	
22	cut through it, why don't the parties stipulate that	
23	that's the same photo on the billboard, the same	
4	illustration on the billboard	

25

MS. BREER: Well, it's similar but --

04:39:30PM

		7
1	THE WITNESS: I think anybody can use this,	ļ
2	though. We saw this on another mortgage company's	
3	website for a couple of days.	
4	BY MR. MANSON:	
5	Q. Can you direct me to that company and its	04:39:37 Pt
6	website?	
7	A. No. You can put this on anything. You can	
8	just go and take this from the internet.	
9	Q. I asked you if you knew where your IT guy	
10	got it, and you said, "No."	04:39:477
1.1	MS. BREER: He said the internet.	
12	MR. MANSON: No, he didn't. He said he	
1.3	didn't know where he got it.	
14	MS. BREER: That's what 1 heard. I thought	
15	you said "the internet."	04:39:50PM
16	THE WITNESS: You can go find any picture on	
17	the internet.	
18	BY MR. MANSON:	
19	Q. Okay.	
20	A. Right?	04:39:57PM
21	Q. Okay.	
22	A. I am saying maybe somebody liked our	
23	billboard and liked the picture on there and went and	
24	did that.	
25	Q. To your knowledge, did you pay any license	04:40:05PM

1	fee for the use of that graphic?	
2	A. I believe that we yeah. I don't know	
3	what it was. I believe it was \$100 or \$200 or \$300.	
4	Q. Can you find for me who you paid that to?	
5	A. Yes.	04:40:16RM
6	Q. I would like to find out who that was paid	
7	to.	
8	Then let's go back to the first of the	
9	faxes. Turn back to the first fax. At the bottom	
10	there is a number 800-670-6024.	04:40:31PM
11	Has Optima Funding ever used that number?	
12	A. Never.	
1.3	Q. Have you ever received any calls from anyone	
14	who called that number?	
15	A. No.	04:40:47PM
16	Q. Again, let me ask my complete question.	
17	Okay?	
1.8	A. Yeah. Go ahcad.	
19	Q. A few pages further back I am showing you a	
20	fax. The number is 800-752-3770.	04:40:57PM
21.	Has Optima ever used that number?	
22	A. No.	
23	Q. Has Optima ever received calls from anyone	
24	calling that number?	
25	A. No.	04:41:09PM
- 1		

		1
1	Q. Skipping further back again, I am about	
2	halfway through the stack.	
3	MS. BREER: I see a new one coming up.	
4	BY MR. MANSON:	
5	Q. There is a number of 800-455-1351.	04:41:20Pt
6	Has Optima ever used that number?	
7	A. No.	
8	Q. Has Optima ever received calls from anyone	
9	calling that number?	
10	A. No.	04:41:29PM
11	Q. Skipping back again, there's a phone	
12	number 800-485-2917.	
13	Has Optima ever received has Optima ever	
14	used that telephone number?	
1,5	A. Never used that telephone number.	04:41:48PM
16	Q. Has Optima ever received calls from anyone	
17	calling that number?	
1.8	A. I hope not. No.	
19	Q. Do you have an employee named John Davis?	
20	A. John Davis? It doesn't ring a bell at all.	04:41:57PM
2 1.	Q. Do you have an employee named Steven	
22	Anderson?	
23	A. It doesn't ring a bell.	
24 │	Q. Are you familiar with all 100 plus employees	
25	that you have?	04:42:14PM

11.	A. No, not with all of them. No.	
2	Q. How much did Optima pay to lead generators	
3	during 2004?	
4	A. I don't recall. I told you I was going to	
5	find out for you, though.	04:42:34 PM
6	Q. I wasn't sure if I asked that particular	ŀ
7	one. Let's go to another quick subject.	
8	Does Optima have any insurance policy that	
9	may provide coverage for the acts alleged in the	
10	Complaint?	04:42:51PM
11	A. Repeat the question, please.	
12	Q. Does Optima have any insurance that may	
13	provide coverage for the acts alleged in the	
1,4	Complaint?	
15	A. I don't think so. I will take a look. I	04:43:03PM
16	will look into it, though.	
17	Q. Has Optima submitted this action to any	
18	insurance company?	
19	A. Not to my knowledge, no.	
20	Q. Has Optima shared information on this	04:43:13PM
21	lawsuit with anyone other than its attorneys?	
22	A. No.	
23	MS. BREER: "This lawsuit," meaning JNS?	
24	MR. MANSON: Yes.	
25	///	

1	BY MR. MANSON:	
2	Q. Do you or does Optima stay in contact with	
3	anyone other than attorneys about the TCPA or TCPA	
4	lawsuits generally?	
5	A. No.	04:43:40PM
6	Q. Is any individual indemnifying Optima for	
7	liability with respect to this lawsuit?	
8	MS. BREER: If he understands what	-
9	indemnification means. It's also been asked and	
10	answered as well.	04:43:54PM
11	MR. MANSON: Before we talked	
12	about agreements.	
13	MS. BREER: What does it say?	
14	MR. MANSON: Could you read the question	
15	back, please.	04:44:02FM
16	THE WITNESS: Off the record?	
1,7	MS, BREER: No. We have to agree to do	
18	that.	
19	(The following question was read back	
20	by the court reporter as requested:	
21	"QUESTION: Is any individual	
22	indemnifying Optima for liability	
23	with respect to this lawsuit?")	
24	THE WITNESS: I don't believe so. No.	
25	MR. MANSON: Do you want to go off the	04:44:45PM

		1
1	record?	
2	THE WITNESS: Yes.	
3	(A discussion was held off the record.)	
4	MR. MANSON: Back on the record.	
5	BY MR. MANSON:	
6	Q. Have you ever been charged with any in	
7	the last five years, have you ever been charged with	
8	violation of any law?	
9	A. No.	
10	Q. Have you ever been charged with any	04:45:55P
11	violation of administrative regulation?	
12	A. No.	
13	Q. Has Optima ever been charged with any	
14	criminal violation?	
1.5	A. No.	00:46:05P
16	Q. Have you ever been convicted of any criminal	
17	law?	
18	A. No.	
19	Q. Have you ever been charged ever not just	
20	in the last five years, but have you ever been	04:46:14PM
21	charged with perjury?	
22	A. No.	
23	Q. Have you ever been charged with	
24	embezzlement?	
25	A. No.	04:46:22PM

1.	Q. Have you ever been charged with fraud?	
2	A. No.	
3	Q. Have you ever been charged with theft?	
4	A. No.	
5	Q. Okay.	04:46:27PM
6	A. Thank God.	
7	Q. Have you or Optima ever purchased a fax	
8	broadcast system or computer program?	
9	A. No.	
1.0	Q. Have you ever heard of "Ellipsis"?	04:46:37PM
11	A. No. What is that?	
12	Q. I believe they are a company that sells fax	
13	broadcast systems.	
14	Are you familiar with the existence of fax	
15	broadcast systems?	04:46:53PM
1,6	A. No.	
17	Q. Have you ever heard of a company called	
1.8	"E-Loan Sights"?	
19	A. I've heard of E-Loan, but not E-Loan Sights.	
20	Q. Tell me what you've heard about E-Loan.	04:47:03PM
21	A. I've seen their TV commercials. Mainly TV	
22	commercials. That's a pretty large company from what	
23	I've seen.	
24	Q. Have you ever done any work with E-Loan?	<u> </u>
25	A. No.	04:47:14PM

		7
1	Q. Have they ever provided funds for any of	
2	your loans?	
3	A. No.	
4]	Q. Have you ever brokered a loan to them?	
5	A. Not that I am aware of, no.	04:47:19PM
6	Q. Have you ever heard of Mark Nicholson?	
7	A. No.	
8	Q. Have you ever heard of Charles Martin?	
9	A. The name does ring a bell.	
10	Q. Can you think for a moment and try to place	04:47:30PM
11	that name?	
12	MS. BREER: I'm going to object. I believe	
13	that question might seek information protected by the	
1.4	attorney-client privilege, and I instruct the witness	
15	not to answer if he might have learned that name	04:47:40PM
16	MR. MANSON: Let me rephrase the question.	
17	THE WITNESS: Okay. It rings a bell, but I	
18	don't remember.	
19	BY MR. MANSON:	
20	Q. Let me rephrase the question.	04:47:48PM
21	MS. BREER: Maybe that's the answer.	
22	BY MR. MANSON:	
23	Q. Other than from an attorney, have you ever	
24	heard of Charles Martin?	
25	A. No.	04:47:54PM

1	Q. Other than an attorney other than from an	
2	attorney, have you ever heard of Kevin Katz, K-a-t-z?	
3	A. No.	
1	Q. Other than from an attorney, have you ever	
5	heard of Eric Wilson?	04:48:02PM
б	A. No.	
7	Q. Other than from an attorney	
8	MS. BREER: Can I make it sounds like the	
9	way the record is going to read is that he did from	
3.0	somebody else. I think we're going back and	04:48:13PM
11	saying first, if we could you know, it makes it	
12	sound like, yes, he heard about him, but only through	
13	an attorney. Do you see what I am saying? I don't	
14	want the record to reflect that. That would be	
15	incorrect.	04:48:29PM
16	MR. MANSON: I believe	
1.7	MS. BREER: It's like a negative pregnant or	
18	something.	
19	MR. MANSON: There is no other way to phrase	
20	it, though. Let me state for the record the witness	04:48:38PM
21	has not testified that he has heard of these people	
22	from an attorney.	
23	MS. BREER: That's all I wanted. Or from	
24	anyone else for that matter.	
25	MR. MANSON: The record speaks for itself.	04:48:50PM

		I
1.	MS. BREER: Okay.	
2	MR. MANSON: We're not intending to imply	
3	that he has heard of these people from an attorney.	
4	That's protected by the attorney-client privilege,	1
5	which is why we are phrasing it this way.	04:49:00
6	Satisfied, Ms. Breer? Are you satisfied	
7	that that takes care of the issue?	
8	MS. BREER: Yeah. Just for clarification,	
9	all my point was is that when you ask the question,	
10	"Have you ever heard of this person other than	04:49:10P
11	through an attorney?" it makes it sound like they	
12	must have heard about it through an attorney. And I	
13	don't know that he is testifying to that, either.	
14	MR. MANSON: Was my statement on the record	
1,5	enough to satisfy you?	04:49:21Pt
16	MS, BREER: At this point I am satisfied.	
17	MR. MANSON: Thank you.	
18	BY MR. MANSON:	
19	Q. Other than from an attorney, have you ever	
20	heard of Clarion Mortgage?	04:49:26PM
2.1.	A. No.	
22	Q. Have you ever done business with a company	
23	called "Clarion Mortgage"?	
24	A. No.	
25	MS BREED. Pay attention	104.49.34 DN

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1	BY MR. MANSON:	
2.	Q. Assume for a moment that one of your lead	
3	generation companies violated the TCPA and sent fax	
1	ads and sent you leads from fax ads.	
5	MS. BREER: I am going to object to the form	04:49:48PM
ნ	of that.	
7	MR. MANSON: There's no question yet.	
8	MS. BREER: That calls for speculation when	
9	you ask him to assume for a moment that something	
10	happened that didn't happen.	04:49:55PM
11	MR. MANSON: Let me finish the question, and	
12	you will see that it doesn't.	
13	MS. BREER: All right.	
11	BY MR. MANSON:	
15	Q. Assume for a moment that a lead generation	04:50:00PM
16	company violated the TCPA and sent fax ads and then	
1.7	sent you a lead from a fax ad.	
1.8	A. Uh-huh.	
l 9	Q. Why don't you think or do you think	
20	Optima should be financially responsible for the	04:50:14PM
21	actions of that lead generation company, this	
22	hypothetical lead generation company?	
23	MS. BREER: I don't know	
24	MR. MANSON: I'm sorry. You are not	
5	speaking for the record. If you are speaking and you	04:50:29PM

		ļ
1	want it on the record, say it louder.	
2	MS. BREER: Nover mind.	ļ
3	BY MR. MANSON:	
4	Q. Do you think Optima Funding	
5	A. No.	04:50:36PM
6	Q. Please don't interrupt me.	
7	Do you think Optima Funding should be	
8	responsible for the acts of this hypothetical lead	
9	generation company in this hypothetical situation?	
10	A. No. If they sent me leads coming from a	04:50:47PM
11	fax? Is that what you are saying?	
12	Q. Correct.	
13	A. No.	
1.4	Q. Why not?	
1.5	A. Because not only I made it very clear I	04:50:55PM
16	don't want any business from any junk fax, faxes, I	
17	don't want any leads at all from that type of	
1, 8	advertisement.	
19	Q. Okay.	
20	A. If I knowingly knew about it, yes.	04:51:08FM
21.	Q. Okay. I'll rephrase this hypothetical.	
22	Let's now assume that this hypothetical lead	
23	generation company sent you a lead, your salesperson	
24	was on the phone, a hypothetical salesperson is on	
:5	the phone and is told by the client that they heard	04:51:30PM

1 about you from a fax ad, and this hypothetical 2 salesperson goes ahead and writes up the loan anyway 3 and you close the deal. Should Optima Funding be liable, in your 4 opinion? 5 04:51:43PM6 MS. BREER: Okay. I'm going to object. And 7 I hate to object on relevancy, but in this case it's absolutely -- my client's opinion as to what should 8 or shouldn't be has absolutely no relevance 9 whatsoever to whether or not -- to the issues that 10 04:51:57PM 11 we're trying to determine here. It's not -- his 12 opinion is never going to lead to admissible 13 evidence. You can go ahead and tell him your opinion. 14 15 You can answer the question. 04:52:07PM 16 THE WITNESS: Rephrase the question. 17 BY MR. MANSON: 18 Hypothetical lead generation company sends a 19 lead to you. Your salesperson hears from the client 20 that they got the number from a fax ad. Your 04:52:20PM 21 salesperson goes ahead and writes the loan. Doesn't 22 come to you and doesn't hang up on the person and 23 writes the loan. You close the deal, and you earn 24money. 25 Should Optima be liable for any damages 04:52:33PM

1	relating to that TCPA violation?	
2	MS. BREER: Same objection. Go ahead.	
3	THE WITNESS: I don't know. I think that's	
4	what lawyers are there for. I don't know how to	
5	answer that question. I couldn't tell you.	04:52:47PN
6	BY MR. MANSON:	
7	Q. I will rephrase it. I will ask a related	
8	but simpler question.	
9	I believe your prior testimony says that you	
10	have instructed your salespeople to bring to you	04:53:02PM
1.1	information if anybody has received your number or	
12	gotten ahold of you from a fax ad.	
13	If one of your salespeople didn't do that	
14	and writes a loan, do you think Optima should be	
15	liable for violating the TCPA?	04:53:17PM
1.6	A. I couldn't answer that for you. I'm not an	
17	attorney.	
18	Q. I am asking for your opinion. I'm not	
19	asking a legal conclusion.	
20	MS. BREER: I'm going to object. I don't	04:53:27FM
21	think he needs to answer. It's just not admissible.	
22	It's never going to be admissible. It's not going to	
23	lead to admissible evidence. His opinion of whether	
24	or not what he thinks should happen under a law which	
25	he doesn't understand which calls for a legal	04:53:41PM

1	conclusion is just not	
2	MR. MANSON: Relevancy is not a valid	
3	objection at a deposition.	
4	MS. BREER: It's not likely to lead to the	
5	discovery of admissible evidence. That's a hard one	04:53:50P
6	to maintain. I understand that. But in this case,	
7	it's just too	
8	MR. MANSON: You've made the objection.	
9	BY MR. MANSON:	
1.0	Q. I am asking for your opinion.	04:54:00F
11	MS. BREER: And he doesn't want to answer	
12	the question. He told you	
13	MR. MANSON: You are putting words	
14	MS. BREER: He already said that.	
15	MR. MANSON: I believe his answer was	04:54:06PM
16	"that's for lawyers," and I asked for his opinion and	
1.7	not a conclusion of law.	
1.8	MS. BREER: He said he wasn't comfortable	
19	doing it, but go ahead.	
20	THE WITNESS: I'm not comfortable doing	04:54:14PM
21	that.	
22	BY MR. MANSON:	
23	Q. Who are some of your money lenders if you	
24	broker a loan?	
25	What kind of companies do you broker loans	04:54:33PM

			7
1	to?		
2	A.	To various companies.	
3	Q.	Give me a few examples.	
4	Λ.	Olympus.	
5	Q.	Is that the full name?	04:54:43PM
6	Α.	Yeah. Olympus, Olympus Mortgage.	
7	Ω.	Is Olympus Mortgage separate from Olympus?	
8	Α.	Olympus Mortgage, no. It's the same	
9	company.	Let me see. As far as who we broker our	
10	loans to	?	04:55:05PM
11	٥.	Yes.	
12	A.	New Century Mortgage. Give me a minute.	
13	Argent Mo	ortgage, A-r-g-e-n-t, Countrywide Mortgage.	
14	۵.	Is that a different company than Countrywide	
15	Home Loar	ns?	04:55:40PM
16	Α.	It's the same company. It's a wholesale,	
17	retail bu	usiness.	
18	Q.	Related company, but is it a separate	
19	company,	or do you know?	
20	Α.	It's the same company. They do different	04:55:49PM
21	things.	There are other companies. I can keep going	
22	on.		
23	Q.	I just wanted some examples. That's fine.	
24		Do any of these companies ever send you	
25	leads, mc	ortgage leads?	04:56:03PM

1	A. No.	
2	Q. Are you presently facing any criminal	
3	charges?	
4	A. No.	
5	Q. Are you presently facing any administrative	04:56:22PN
6	charges?	
7	A. No.	
8	Q. I believe you said that you have reviewed	
9	the TCPA statute yourself; correct?	
10	A. Yes.	04:56:39PM
11	Q. From your review of it, what is your	
12	understanding of what it allows and disallows?	
13	MS. BREER: And, again, you've got to answer	
14	that question without I'm going to object that it	
1.5	might involve answers including information protected	04:56:50PM
16	by the attorney-client privilege. And I'm going to	
17	instruct the witness not to answer unless he can	
1.8	independently answer it free of any information he	
19	might have received from an attorney.	
20	BY MR. MANSON:	
21	Q. From your own review of the statute, what is	
22	your understanding of what it allows and disallows?	
23	A. I'm not an attorney. I couldn't tell you	
24	exactly. It's such a broad scope. I think the TCPA	
25	is a broad scope.	04:57:20PM

1	Q. You stated you read the statute?	
2	A. Yes.	
3	Q. I am asking for your understanding of what	
4	you read.	
5	A. I couldn't tell you. I think it's for	04:57:28PM
6	attorneys. My meaning might mean something different	
7	from your meaning.	
8	Q. I am asking for your meaning.	
9	MS. BREER: And I'm saying that if you can	
3,0	answer that question without relying on information	04:57:37PM
11	you obtained in the attorney-client relationship,	
12	then you can do so. But if you can't and he's	
13	asking based on your reading. And I'm saying there	
14	may be other information that might be impossible for	
15	you to differentiate between the two. If you think	04:57:54PM
16	that your understanding based on your reading cannot	
17	be separated from what you might have learned from	
18	your attorney, I still would maintain that it's	
19	privileged, and I would instruct you not to answer.	
20	Do you want to answer that question?	04:58:08PM
21	THE WITNESS: I don't, because my meaning	
22	might mean something different. I know you want to	
23	know what my meaning is.	
24	BY MR. MANSON:	
25	Q. Okay. Have you ever sought legal advice	04:58:28PM

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1	regarding the TCPA's requirements?	
2	MS. BREER: I'm going to object. Again,	
3	that's going to violate the attorney-client	
4	privilege. That's pretty specific about what he	
5	might have discussed with an attorney in the	04:58:398
6	attorney-client relationship.	
7	MR. MANSON: Then I want to put on the	
8	record	
9	MS. BREER: I instruct you not to answer.	
10	MR. MANSON: I want to put on the record the	04:58:478
1.1	understanding or an argument we'll make that Optima	
1,2	willfully and knowingly violated the TCPA. And by	
1,3	instructing him not to answer, then we'll move, if	
14	necessary, for an order at trial prohibiting reliance	
1.5	on any opinion of counsel protecting him from the	04:59:07F
16	in order to let me restate this.	
17	We'll seek an order at trial prohibiting	
18	Mr. Shah or Optima from relying on opinion of counsel	
19	with respect to the legality of sending junk faxes.	
20	MS. BREER: I'm not quite sure I understand	04:59:26PN
21	what you mean. Can we go off the record for a	
22	minute?	
23	MR. MANSON: No. I want to keep this on the	
24	record.	

MS. BREER: I need to think about what you

04:59:33₽₩

		1
1	just said.	
2	MR. MANSON: What I am saying is that we	
3	intend to show that Mr. Shah and Optima Funding	
4	willfully and knowingly	
5	MS. BREER: First of all, you are just	04:59:44
6	making a statement on the record. You're just doing	
7	a little narrative here, and I don't think that's	
8	appropriate.	
9	We're here to answer questions. If you want	
10	to ask a question, you can ask the question. I don't	04:59:50P
11	want to set out in the deposition transcript	
12	something that can be used later that isn't really	
13	proper in a deposition.	
14	MR. MANSON: Thank you for stating that, and	
15	now I am going to go ahead and do so.	05:00:00PM
16	We intend to show at some point that	
17	Mr. Shah and/or Optima Funding willfully and	
18	knowingly violated the TCPA that provides for treble	
19	damages. I'm asking him these questions in order to	
20	find out if he intends to rely at trial on any	05:00:16PN
21	opinion of counsel that sending junk faxes was legal	
22	or that getting leads from junk faxes was legal.	
23	Before you interrupt me	
24	MS. BREER: Okay.	

MR. MANSON: -- if he intends to rely on

25

05:00:28PM

1. that, then that would constitute at some point a 2 waiver of the attorney-client privilege to these 3 issues, and so I would be entitled to ask about them 4 now. 5 If he relies on the attorney-client 05:00:40PM 6 privilege now -- I believe, and we would argue --7 that that's going to bar him at trial from relying on 8 an opinion of counsel at this point. 9 MS. BREER: We're going to be firm in 1.0 assenting the attorney-client privilege where 05:00:50PM 1, 1, necessary, and that would be in this case. So you 12 are free to do whatever you do. I understand that. 13 MR. MANSON: You have instructed him not to 14 answer? 15 MS. BREER: I am instructing him not to 05;01:02PM 16 answer anything that would invade the attorney-client 17 privilege, and in particular that guestion which I 1.8 think I did. 19 BY MR. MANSON: 20 Do you have any understanding that the TCPA O. 05:01:13PM will allow people to send junk faxes in some cases? 21 22 MS. BREER: I'm going to object. It seeks a 23 legal conclusion. He is not an attorney. And, 24 again, we've discussed that most of his understanding 25 of the TCPA could possibly be from the 05:01:29PM

1 attorney-client relationship, and he is not going to 2 be responding to questions where that's the case. 3 If you can answer that question independent 4 of that information, then you can answer it. 5 Ask the guestion again. 05:00:47PM 6 THE WITNESS: Yeah. 7 MR. MANSON: I would ask that the client 8 please focus on my question so we can move forward. 9 MS. BREER: Let me get these out of your 10 way. 05:01:58PM 11 THE WITNESS: Go ahead. 12 BY MR. MANSON: 13 Do you have an understanding whether the 14 TCPA allows you to send junk faxes in some cases, in 15 some circumstances? 05:02:09PM 16 MS. BREER: Do you want to answer that? 17 MR. MANSON: Do you want to put the 18 objection on the record again? 19 MS. BREER: I'm going to object. Again, J 20 am instructing the witness not to answer because I 05:02:16PM 21. feel that he can't answer that question without 22 disclosing information that's protected by the 23 attorney-client privilege. BY MR. MANSON: 24 25 Can you answer that without invading the 05:02:27PM

1	attorney-client privilege?	
2	A. No.	
3	Q. Do you understand that the TCPA bans sending	
1	junk faxes?	!
5	MS. BREER: I am going to do the same	05:02:39PM
6	objection. And also "ban" is pretty uncertain and	
7	ambiguous. There's also the attorney-client	
8	privilege issue that we've been discussing. And also	
9	I don't know what the word "ban" is in terms of this	
1.0	act. I think that's vague.	05:02:53PM
11	MR. MANSON: Okay.	
12	BY MR. MANSON:	
13	Q. Can you answer that question?	
14	A. No.	
15	Q. Do you understand that the TCPA provides	05:02:59PM
16	statutory damages of 500 for transmitting an	
1.7	unsolicited fax adventisement?	
18	MS. BREER: Again, the same objection. I am	
19	instructing you not to answer.	
20	MR. MANSON: Okay.	05:03:23PM
21	BY MR. MANSON:	
22	Q. Do you have an understanding that the TCPA	Ì
23	requires certain informational disclosures in the	
24	header or body of an unsolicited facsimile	
25	advertisement?	05:03:31PM

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1.	MS. BREER: You are speaking about legal	
2	conclusions. It's not appropriate at a deposition.	
3	He is not a lawyer.	
4	MR. MANSON: Are you also any objection	
5	on attorney-client privilege?	05:03:40
6	MS. BREER: Yeah. Let's just say any	
7	questions that you have regarding what the act says,	
8	what it means, how it affects him all of those I	
9	feel are seriously invading on information protected	
10	by the attorney-client privilege, and I am going to	05:03:531
11	instruct him not to answer. You can go through each	
12	little piecemeal	
13	MR. MANSON: That's what I am doing.	
14	MS. BREER: All right. We'll instruct him	
15	not to answer.	05:04:05F
16	BY MR. MANSON:	
17	Q. Are you aware that the TCPA provides for	
18	treble or meaning triple damages if the TCPA is	
19	violated willfully and knowingly?	
20	Do you want to make the same objection and	05:04:238
21	instruct him not to answer?	
22	MS. BREER: It's up to him. If you feel	
23	that you've got that information from some other	
2.4	source I just don't know if you are going to be	:
25	able to separate them out. If you have knowledge	05:04:32F

05:04:32FM

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1.	that	
2	THE WITNESS: I don't.	
3	MS. BREER: the TCPA says "treble	
4	damages" from some other manner other than possibly	
5	with an attorney I don't even know if that's the	05:04:40P
6	case.	
7	MR. MANSON: Is this an objection, Terri?	
8	Can you state this as an objection rather than	
9	instructing your client how to answer.	
1, ()	MS. BREER: I stated my objection.	05:04:49PA
11	BY MR. MANSON:	
12	Q. I am going to restate this question: Are	
13	you aware that the TCPA provides treble or triple	
1.4	damages if someone violates the TCPA willfully and	
15	knowingly?	05:05:05PM
16	A. I don't know.	
17	Q. You don't know?	
18	MS. BREER: He said he didn't know. He	
19	answered that question.	
20	MR. MANSON: I want to note for the record	05:05:16PM
21	there was no objection to that question. If you want	
22	to object to the question that	
23	MS. BREER: I said I am objecting to any	
24	questions based on what the statute says, does,	
25	means. It will impact all of that. I thought we had	05:05:32PM

1	a standing objection and agreement. So I would	
2	object. If he felt that he could answer that	
3	differently he said he doesn't know the answer.	
4	MR. MANSON: It's my understanding of laws	
5	regarding discovery in depositions that standing	05:05:48E
6	objections are actually not proper.	
7	MS. BREER: I don't want to do a standing	
8	objection, but I don't want to be here all day either	
9	doing this, but we can do that.	
10	MR. MANSON: Please don't interrupt me.	05:05:58TM
11	So I am asking is there any would you	
12	like me to restate the question to have an objection	
13	on the record?	
14	MS. BREER: Okay.	
15	BY MR. MANSON:	
16	Q. Are you aware that the TCPA provides for	
17	treble or tripling of damages if someone violates the	
18	TCPA willfully or knowingly?	
19	MS. BREER: Objection. The question seeks	
20	information protected by the attorney-client	05:06:23PM
2.1	privilege.	
22	If you can answer that outside of	
23	information you've obtained in the attorney-client	
2.4	privilege, go ahead and answer. If not, I instruct	

you not to answer.

05:06:33PM

1	THE WITNESS: No.	
2	BY MR. MANSON:	
3	Q. Earlier you said I asked you if you ever	
4	heard of fax.com I believe I asked if you had ever	
5	heard of fax.com, and you said that I had mentioned	05:06:48
б	them.	
7	Have you ever heard of fax.com other than	
8	from me and your attorney?	
9	A. Might have been one of the companies that we	
10	worked with for lead generation.	05:06:59H
11	Q. Fax.com may have	
1.2	A. May have. I don't recall. The name sounds	
1.3	familiar. I will look into it, though.	
14	Q. Please note that one of the requests in the	
15	deposition was that you provide all documents	05:07:100
16	referencing fax.com. That would include any e-mails,	
1.7	any paychecks to them or not paychecks any	
18	payments for lead generation. I asked you to look	
19	for all those.	
20	A. Okay.	05:07:23F
21	Q. Who at Optima would know if you had done any	
22	business with fax.com?	
23	A. Other than myself?	
24	Q. Uh-huh.	

Donna Thomson.

25

05:07:35PM

		1
1	Q. Would she know better than you what lead	
2	generation companies you had done business with?	
3	A. Not necessarily, no.	
1	Q. How about with respect to Impact Marketing?	
5	Would she be the person who would know the most about	05:07:51
б	dealing with Impact Marketing?	
7	A. Yes. She is one of the people. She would	
8	know. Donna would know.	
9	Q. Can you explain to me your understanding of	
10	how calls were generated to your receptionist from	05:08:171
11	lead generation companies?	
12	A. The call would come in and get transferred	
13	to the receptionist.	
14	Q. Come in to whom?	
15	A. Rephrase the question. What are you asking?	05:08:31
16	Q. I'm sorry. I interrupted you. I apologize.	
17	I said I wouldn't do that.	
18	I'm asking for your understanding of how	
19	calls get to your receptionist from lead generation	
20	companies.	05:08:426
21	A. One of the people from lead generation calls	
22	the receptionist.	
23	MR. AMKRAUT: Excuse me.	
24	BY MR. MANSON:	
25	O Please continue vour answer.	05:09:11

1	A. Okay. Let me back it up.	
2	(The previous answer was read back by	
3	the court reporter as follows:	
4	"ANSWER: One of the people from	
5	lead generation calls the	
6	receptionist.")	
7	THE WITNESS: I should take you everywhere	
8	with me.	
9	Yeah. One of the people from the lead	
1.0	generation calls the receptionist, and the	05:09:27FI
11.	receptionist transfers the call to the salesperson.	
12	I am exhausted, by the way. You can put	
13	that on the record.	
14	BY MR. MANSON:	
15	Q. Is that the end of your answer? I don't	05:09:43PM
16	want to interrupt.	-
17	A. Yes.	
1,8	$\mathbb{Q}.$ How does the lead generation company decide	
19	to call Optima Funding, transfer the call to Optima	
20	Funding?	05:09:59PM
21.	MS. BREER: I would object. That calls for	
22	speculation. He is not the lead generation company;	
23	so I don't know how he can answer for them.	
24	MR. MANSON: I would expect he would know	
25	how they are determining whether to call him. That's	05:10:10PM

1 part of his business. So I'm going to ask that 2 again. BY MR. MANSON: 3 How does the lead generation -- to your 4 knowledge, how does the lead generation company 5 05:10:20PN decide to call Optima Funding with this particular 6 7 call? I don't know their business. Again, you are 8 Α. asking me about somebody else's business. I don't 9 1.0 know how -- what they do exactly. 05:10:35PM 11 Q. Do you preorder calls from a lead generation 12 company? Let me rephrase the question. Do you 13 14 contact a lead generation company and tell them, "Please send me 1000 leads," or how do you go about 1.5 05;11:00PM ordering -- and I am using air quotation marks --1.6 1.7 leads from a lead generation company? Basically I told you that it's on a weekly 18 Α. So I tell them I want 300 leads, 200 leads, 19 400 lead, and they send them to me. It's not exactly 05:11:24PM 20 21 that number, but close to it. So 300 to 400 leads per week? 22 Q. Sometimes more and sometimes less. 23 Α. On average, can you give me your best 24

estimate as to how many of those will turn into

25

05:11:38PM

		\neg
1	closed deals?	
2	A. Let me back up. It's not really 300 to 400.	-
3	It's less than that. I couldn't tell you. No. I	
4	couldn't tell you how many. I wish all of them. But	
5	that's not the case. Maybe 15 percent, maybe 10 to	05:12:02P
6	15 percent.	
7	Q. And you said 300 to 400 isn't correct?	
8	A. No. 150 to 250 a week.	
9	Q. Per week?	
10	A. Per week.	05:12:16PM
11	Q. Which doing the math, then, would be 10 to	
12	20 closed deals from lead generation companies per	
1.3	week?	
14	A. Yeah. Correct.	
1.5	Q. I think we're just about done. I know our	05:12:26PM
1.6	court reporter needs to leave soon.	
1 7	Are you aware let me ask two more	
1.8	questions.	
19	A. Okay.	
20	Q. Are you aware that the plaintiff in this	05:12:49FM
2.1.	action testified that he got dozens of faxes, and	
22	when he called the number on the faxes, that he was	
23	put through to Optima Funding?	
24	MS. BREER: I'm going to object because I	

was at that deposition, and he never testified to

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05:13:01PN

		1
1	that. So I'm going to let that question is not	
2	proper at all.	
3	THE WITNESS: What number did he call?	
4	BY MR. MANSON:	
5	Q. The number is there.	05:13:17
6	A. We can	
7	MS. BREER: No, no. I was at the	
8	deposition; you weren't. He did not testify to that.	
9	That would be misstating evidence. That assumes	
10	facts not in evidence. That's not a proper question.	05:13:20PM
11	MR. MANSON: Let me restate the question.	
12	BY MR. MANSON:	
13	Q. Were you aware that the plaintiff in this	
14	action is alleging he got dozens of faxes from	
15	Optima, and that when people called the 800 numbers	05:13:30РМ
16	on those faxes, they were put through to Optima? Are	
17	you aware of that?	
18	A. No.	
19	Q. I will give you the hypothetical, then, that	
20	that is his allegation in this Complaint.	05:13:44PM
21	Are you suggesting that those people are	
22	lying when they say they were put through to Optima	
23	with respect to when calling those numbers?	:
24	MS. BREER: I'm going to object to the form	:
25	of that question. That's an example of where leading	05:13:58PM

1 is not proper. That question is saying -- you are 2 basically telling him what you want him to testify 3 to. That is not proper, even from you. MR. MANSON: I will rephrase the question. 4 BY MR. MANSON: 5 6 Assume that hypothetical: That the 7 plaintiff received these faxes and had people call 8 the numbers on these faxes, and they claimed they 9 were transferred to Optima. Can you explain how they may have been 10 05:14:22PM 1.1. transferred to Optima when calling numbers from junk 12 faxes? 13 Α. No. 14 Q. Do you have any thoughts on that? Huh-uh, no. 15 Α. 05:14:35PM I want to make two statements. First of 1.6 Q. 1.7 all, I want to confirm with your counsel that one of 18 the things you are going to get me is contact 19 information for Link Point -- a person, a phone 20 number and address. 05:14:56PM 21 MS. BREER: It seems to me the easiest way 22 is to leave a spot in the deposition transcript when 23 we said that you wanted certain information. 24 believe you are probably going to ask for an expedited transcript or maybe not. I don't know. 25 05:15:07 PM Ιt

1 is awfully close to trial. And therefore, when we 2 make corrections to the depo, the deposition, which 3 again we're going to have to do on a shortened time frame -- less than 30 days -- that he will fill in 4 5 the information that he is able to obtain that you 05:15:21PM are requesting. That seems to me the best -- the 6 7 most economical way to go about doing that. Would 8 you have a problem with doing it that way? MR. MANSON: I would like them sooner than 9 10 we're going to get the transcript back. I'd like to 05:15:39PM get them within, say, five business days. 11 12 MS. BREER: So let me go over -- all might. 13 Do you know what those items are? 14I'm just saying that the transcript is our 15 best way of making sure -- that's all I am saying. I 05:15:52PM 16 don't know how accurate your list is. We'll do our 1.7 best to get them to you sooner than that. 18 MR. MANSON: There's things that I recall 19 that we asked for. There may be others in the 20 deposition transcript. But the things that I recall 05:16:05PM 21 that we're going to get is an advertising budget and 22 amounts paid for advertising in 2004. 23 MS. BREER: All right. 24 MR. MANSON: Amounts paid to lead generation

companies in 2004, amount paid to Impact Marketing in

25

05:16:21PM

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1	2004, amount paid to Link Point in 2004, contact	
2	information for Impact Marketing, contact information	
3	for Link Point, contact information for Live Leads	
4	and amounts paid to Live Loads in 2004.	}
5	David, do you recall other information?	05:16:53P
6	MR. AMKRAUT: Any documents about fax.com.	
7	MR. MANSON: That's right. Any copies of	
8	any checks sent to fax.com or anything else that	
9	we've talked about that might be responsive to the	
10	requests in the Deposition Notice.	05:17:09PM
11	MR. AMKRAUT: And fax.com including any	
12	dba's that they are operating under that you know of.	
13	MS. BREER: All right.	
14	MR, MANSON: Okay.	
15	MS. BREER: All right.	05:17:26PM
16	MR. MANSON: Let me ask I realize I have	
17	two more questions real quick.	
18	BY MR. MANSON:	
19	Q. We've presented prior several facsimile	
20	advertisements.	05;д7:36⊬М
21	Do you have any idea who might have sent	
22	those to the plaintiff?	
23	A. No.	
24	Q. And also your counsel has provided me a copy	

of a lawsuit by Ken Duke, and I think we've already | 05:17:49£M

1	gone through that. You provided me with the copy. I	
2	just want to put that on the record.	
3	MR. AMKRAUT: Page 2 of the demand letter	
4	from Amkraut is missing. There is a Page 1 and a	
5	Page 3 thore.	05:18:10P
6	MS. BREER: I thought I gave you two pages.	
7	MR. MANSON: He is saying it was a	
8	three-page letter. You provided Page 1 and Page 3	
9	but not Page 2.	
10	MS. BREER: I will look and see what we	05:18:18P
1.1.	have, but we provided what we have. My secretary is	
12	pretty good about that. I don't think she would have	
13	missed that.	
14	MR. MANSON: Okay. Real quickly I want to	
1.5	put, I guess, on the record that I am concerned that	05:18:30PM
16	Donna Thomson may be more knowledgeable, may be the	
1.7	actual PMK with respect to certain issues that we've	
1.8	covered here today. There have been a lot of things	
L9	that we brought up that he has said that he doesn't	
20	know but that Donna Thomson may know.	05:18:47PM
21	MS. BREER: Donna hasn't been with the	
22	company that long. That's why I think that Ali is	
3	probably your better is the person most	
24	knowledgeable.	

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	1 THE STATE OF THE	7
1	BY MR. MANSON:	
2	Q. Okay. When did Donna Thomson join the	
3	company?	
4	A. Two and a half, three months ago.	
5	Q. So November would it be accurate to say	05:19:09
6	November of 2004?	
7	A. Maybe sooner than that. That's roughly.	
8	Q. Sooner more recently or earlier?	
9	A. Earlier.	
10	Q. Maybe back in October? September?	05:19:18
11	A. Right.	
12	Q. Can you find out for me specifically?	
13	A. Absolutely.	
14	MR. MANSON: Other than that, I guess we can	
15	go off the record. I do want to leave the deposition	05:19:29E
16	open until we do have these documents provided.	
1.7	MS. BREER; I thought the whole goal would	
18	be to terminate the deposition, and we are so close	
19	to trial, and I think that's really a mistake for all	
20	of us. And I don't know about you, but I don't	05:19:44P
21	usually prepare this late in the game. And I would	
22	like to tell you that we will if you want to get	
23	an expedited transcript, we can put that information	
24	in it and go from there. I think that it's really,	

you know, silly to continue this any further.

25

05:20:000M

Л.	Are you saying open possibility that you	
2	will be satisfied?	
3	MR. MANSON: Yes. I anticipate that I will	
4	be satisfied, but if there are issues raised or we	
5	don't think we have gotten the documents	05:20:130
6	MS. BREER: You haven't given us a whole lot	
7	of time to do this type of thing.	
8	MR. MANSON: Over two full weeks.	
9	MS. BREER: With the trial coming up, that's	
1.0	asking a lot.	05:20:22PI
11	MR. MANSON: Okay.	
12	MS. BREER: It is a jury trial. We'll do	
13	our best, and we'll try to get this within a week. I	
14	mean, it's your deposition. You can do what you want	
15	to do. I am just saying now you have a transcript	05:20:33PM
16	that isn't being completed. Are we going to go ahead	
17	and get the transcript so that we can have it? I	
18	would like to have it. I don't want to have to wait	
19	around for this information. I want the transcript.	
20	MR. MANSON: Yes. We'll have the transcript	05:20:47PM
21	to date prepared on an expedited basis and sent to	
22	your client for neview on an expedited basis.	
23	MS. BREER: But	
24	MR. MANSON: Can I finish a statement?	
25	MS. BREER: Go ahead.	 - 05:20:56PM

1. MR. MANSON: I will leave the record open so that if we need to continue the deposition based on 2 3 what is there that hadn't been timely provided or 4 based on the things that come out of there, that I would like to have this open. However, we'll go 5 05:21:09PM 6 forward, and I don't anticipate continuing. But I am 7 not going to close it at this point. 8 MS. BREER: I want a stipulation that if you 9 get all of these items, we're done. 10 MR. MANSON: Except --05:21:20PM 11 MR. AMKRAUT: Terri, Mr. Manson cannot write 12 you a blank check until he sees these things and sees 13 the information in them. 14 MS. BREER: I have been very cooperative 1.5 even allowing you to do a deposition because you were 16 not timely, it was not noticed timely, and it was 17 never noticed timely on all of them. I have cooperated. I am asking for a little cooperation in return. I don't think that's a whole lot considering you jammed it up right here to the trial date. I 05:21:47PM didn't have any control over that. I am just asking for a courtesy that you could at least tell me that if I produce this, if we

05:21:34PM

05:22:00PM

get you what you need and we get it as quick as we

can, that you will not reopen a deposition a week or

18

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1 two from trial. I think that's fair. 2 MR. MANSON: I am not willing to give you 3 that statement, and I will tell you why. 4 MS. BREER: Then I will have to get a 5 protective order possibly, but let's hope we can 05:22:13PM resolve this. б 7 Go ahead and tell me why. 8 MR. MANSON: Because up to this point I have 9 had to demand documents and threaten a motion to 10 compel in order to get the documents that you brought 05:22:20PM 11 with you today. 12 During this deposition, I introduced 13 specific requests that were called for in the 14 Deposition Notice, and you had to call your secretary 15 to produce those. I am going to get those documents. 05:22:30FM 16 Frankly, I'm no longer willing to rely on your word 17 that you will get me things because I have not been 18 satisfied each and every time. 19 MS. BREER: I don't appreciate you saying 20 that you had to -- I did not produce documents that I 05:22:43PM 21 in good faith believe are privileged. I still 22 believe those documents that I have given you may be 23 privileged. 24 I, however, want to move forward to trial

preparation. I don't want to play around anymore

25

05:22:55PM

with depositions. So I have decided -- and even 1 though out of abundance of caution, I still think 1 2 3 could have prevailed on those privileges. I have agreed and made a good faith effort 4 5 to resolve the dispute, and I've produced them today. 05:23:08PM 6 So I don't appreciate the statement on the record 7 that you had to threaten me with a motion to compel to bring them. That's not true at all. So that is 8 9 not accurate. And I have been more than cooperative to let you have a deposition when you waited this 1.0 05:23:20PM 11 long. So now we're doing it, and I was just asking 12 for a courtesy that you might make that 13 representation. If you don't want to make the 14 15 representation, that's fine. But I don't want it to 05:23:30PM 16 be based on something that I caused because I didn't 17 cause this, you did, by waiting this long to notice 1,8 the deposition. It's your own causing. 19 MR. MANSON: That's fine. 20 MR. AMKRAUT: Let me ask one 05:23:48PM 21 housecleaning -- have the documents related to this 22 deposition all been marked, or are there still things 23 that need to be numbered or marked? MR. MANSON: Can we go off the record now? 24

25

MS. BREER: No, because I want to get the

05:23:59PM

```
stipulation on the record. Assuming that we don't
 1
 2
     reopen the deposition, when are we going to inform
 3
     the court reporter that she is relieved of her
 4
     duties?
 5
              How would we do that?
                                                              05:24:30PM
 6
              MR. MANSON: You can go off the record.
 7
              (A discussion was held off the record.)
              MR. MANSON: Okay. So the stipulation is
 8
 9
     that the court reporter will transcribe the
10
     deposition on an expedited basis. Today is
                                                              05:26:58PM
11
     Wednesday. If we can have it by next Tuesday.
12
              The court reporter is relieved of her duties
     with respect to this volume of the transcript, if I
1.3
     am using that terminology correctly. The deposition
14
     is subject to continuation by me. And that's
15
                                                              05:27:23PM
16
    everything.
1.7
              Are we missing anything?
              MS. BREER: Where is the original going to
1.8
19
    qo?
              MR. MANSON: The original will go to
                                                              05:27:39PM
20
    Mr. Shah for review -- to Ms. Breer to have her
21
22
    client review it within five days.
              MS. BREER: Sure.
23
              MR. AMKRAUT: And the original should be
24
    sent by FedEx or something.
                                                              05:27:52PM
25
```

CERTIFIED COURT REPORTERS/VIDEOGRAPHERS

1	MR. MANSON: Please send the original by
2	overnight. And I will take a copy with the CD and
3	manuscript and everything.
4	MS. BREER: Okay.
5	(The deposition was adjourned
б	at 5:27 P.M.)
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CERTIFIED COURT REPORTERS/VIDEOGRAPHERS

1	000
2	Please be advised I have read the foregoing
3	deposition, and I state there are:
4	(Check one)
5	NO CORRECTIONS
6	CORRECTIONS ATTACHED
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8	ALI SHAH
9	A to be seen that the second the
10	Date Signed
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1	DEPONENT'S CHANGES OR CORRECTIONS
2	Note: If you are adding to your testimony, print
3	the exact words you want to add. If you are deleting
4	from your testimony, print the exact words you want
5	to delete. Specify with "Add" or "Delete" and sign
6	this form.
7	
8	DEPOSITION OF: PMK OF OPTIMA AND ALI SHAH
9	CASE: JNS COPY VS. OPTIMA FUNDING
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4	STATE OF CALIFORNIA)
5	COUNTY OF LOS ANGELES)
6	
7	I, ALI SHAH, having appeared for my
8	deposition on February 2, 2005, do this date declare
9	under penalty of perjury that I have read the
10	foregoing deposition, I have made any corrections,
11	additions or deletions that I was desirous of making
12	in order to render the within transcript true and
1.3	connect.
14	IN WITNESS WHEREOF, I have hereunto
15	subscribed my name this day of,
16	2005.
1.77	
18	
19	
20	
21	
22	WITNESS
23	
24	
25	

1	STATE OF CALIFORNIA)
2	COUNTY OF LOS ANGELES) ss.
3	
4	I, ALLA PONTO, CSR No. 11046, a court
5	reporter for the County of Los Angeles, State of
6	California, do hereby certify;
7	That prior to being examined, THE PERSON
8	MOST KNOWLEDGEABLE OF OPTIMA FUNDING, INC., AND ALI
9	SHAH, the witness named in the foregoing deposition,
10	was by me duly sworn to testify the truth, the whole
11	truth, and nothing but the truth;
1.2	That said deposition was taken before me at
1.3	the time and place herein set forth, and was taken by
1.4	me in shorthand and thereafter transcribed into
15	typewriting under my direction and supervision, and I
16	hereby certify that the said deposition is a full,
17	true and correct transcript of my shorthand notes so
18	taken;
19	I further certify that I am neither counsel
20	for nor related to any party to said action, nor in
21	any way interested in the outcome thereof.
22	IN WITNESS WHEREOF, I hereto subscribe my
23	name this7th day of February, 2005.
24	Certified Shorthand Reporter in
25	and for the County of Los Angeles, State of California

Word

Index

	T',		Γ'	1
Concordance Report	108:2; 109:11, 13, 20;	20 [1]	11:11, 12; 13:9; 18:14, 25;	13:20
Unique Words: 1,884	117:18; 240:4, 8	235:12	37:15, 18; 39:5, 10, 25; 56:1;	9/15/04 [1]
•	1,200 [2]	200 [5]	112:12; 118:9; 123:12; 126:3,	170:9
Total Occurrences: 14,107	163:24, 25	79:14, 15; 81:24; 84:3;	25; 132:13, 16	91 [1]
Noise Words: 384	10 [13]	234:19	50 [9]	117:16
Total Words In File: 38,772		200,000 [1]	40:1; 83:24; 149:24; 150:19;	92660 [3]
Single File Concordance	25:25; 26:1; 36:22; 37:6, 9,	94:10	163:11, 15, 19; 164:8	12:14, 21; 129:18
Single File Concordance	18; 38:8, 15; 39:9; 119:23;		50,000 [1]	92707 [1]
Case (nsensitive	235:5, 11	2001 [2]	94:9	13:10
Noise Word List(s):	100 [8]	143:23, 24	500 [1]	
NOISE WORD LIST(5).	79:14, 15; 81:24; 83:13; 84:3;			**A**
	198:19; 199:23; 207:24	132:24	227:16	
Cover Pages ≂ 4	1000 [1]	2003 [2]	5:27 [1]	a-l-i [1]
Includes ALL Text	234:15	14:5; 15:15	247:6	12;2
Occurrences	1099 [3]	2004 [32]	**6**	a-r-g-e-n-t [1]
	84:8; 85:3, 15	25:2, 3, 23; 29:11; 30:11;		220:13
Dates ON	10:54 [1]	32:21; 33:7; 36:10, 23; 37:8,	6 [4]	a,m. [1]
Includes Pure Numbers	6:2	16, 24; 38:15; 39:5, 15; 42:1;	14:3; 118:12; 170:1; 192:20	6:2
n n -	11 [2]	96:21; 97:6, 10; 126:25;	1 '	abide [2]
Possessive Forms ON	60:17; 120:1	163:11, 13, 22; 169:10;	60 [1]	104:18, 25
A=	11/22/04 [1]	192;21; 208:3; 238:22, 25;	95:8	1 .
* * DATES * *	57:11	239:1, 4; 241:6	620 [1]	ability (3)
	1100 [1]	2005 [7]	129:16	9:16, 20; 16:6
9/13/04 [1]		6:1; 121:1; 167:3; 249:10;	6233 [1]	able [9]
170:11	129:17	251:8, 16; 252:23	12:20	8:6, 21; 9:4; 33:1; 63:25;
9/15/04 [1]	11046 [1]	23 [3]	65 [1]	174:9; 192:8; 228:25; 238:5
170:9	252:4		203:16	absolutely [19]
11/22/04 [1]	115 [1]	141:17, 24; 142:7		9:1; 13:5; 17:2; 25:20; 29:25;
57:11	149:13	250 [1]	**7**	52:13; 65:16; 78:20; 85:22;
	12 [1]	235:8		98:12; 101:2; 123:22; 127:21;
** \$ **	141:20	2:30 [1]	7 [5]	137:7; 146:3; 183:25; 217:8,
	(120 [1]	120:9	112:19; 118:21; 119:14;	9; 241:13
\$100 [2]	13:10	2:51 [1]	191:14, 15	abundance [1]
79:11; 206:3	12:45 [1].	121:2	70 [1]	245:2
\$125 [1]	93:5	****	95:8	acceptable [1]
164:24	13 [1]	**3**	71 [2]	95:14
\$200 [4]	60:17	2 5401	28:10, 12	according [1]
79:12; 198:19; 199:23; 206:3	15 [3]	3 [13]	75 [1]	132:23
\$250,000 [1]	93:9; 235:5, 6	11:7; 110:6, 9, 18; 111:1;	164:8	1
94:10	150 [1]	116:19; 117:8, 12, 13; 118:1;		accurate [6]
\$300 [1]	235:8	191:21; 240;5, 8	**8**	9:13; 132:24; 164:10; 238:16;
206:3	16 [1]	30 (3)		241:5; 245:9
\$50 [1]	192:21	95:6; 164:16; 238:4	8 [4]	accused [3]
164:20	17200 [6]	300 [4]	114:15; 119:17; 201:4, 5	70:2; 143:15; 162:14
	135:24; 136:2, 6; 137:7	234:19, 22; 235:2, 7	800 [1]	act [10]
0	18 [1]		236:15	31:3, 11; 32:8; 42:15; 46:20;
	167:3	**4**	800~455-1351 [1]	64:12; 117:16; 162:16;
01 [1]			207:5	227;10; 228:7
143:21	1979 [1]	4 [7]	800-485-2917 [1]	action [16]
02 [3]	13;20	11:9; 110:24; 118:6; 131:15,	207:12	34:16; 70:1, 7; 136:7; 165:13;
141:18, 20; 143:22	1991 [2]	18; 155:11; 192:8	800-670-6024 [1]	168:12, 14; 171:19, 25;
03 [3]	31:3; 32:8	40 [6]	206:10	176:19, 22; 189:24; 208:17;
125:17; 142:8; 143:22	1:16 [1]	95:6; 149:24; 150:16, 19;	800-752-3770 [1]	235:21; 236:14; 262:20
04 [1]	120:7	164:16	206:20	actions [4]
163:23	* * * * *	400 [4]		69:18; 70:16; 171:17; 215:21
06 [1]	* * 2 * *	234:20, 22; 235:2.7	**9**	active [1]
	2 (45)	4066 [1]		162:13
133:2	2 [15] 6:1; 10:17; 11:3; 41:25; 42:2;	12:13	9 [4]	acts [3]
1	1		114:14; 119:20; 203:2, 18	208:9, 13; 216:8
n	44:4; 109:1, 12; 110:1; 44:49:00:404:4:040:3:00	**5**	9/13/04 [1]	actual [1]
1 [12]	117:23; 121:1; 240:3, 9;	F 1403	170:11	240:17
10:12, 13; 11:1; 32:20; 33:6;	249:10; 251:8	5 [19]	9/15 [1]	12.011
)	L.,		From 9/13/04 to actual

ăd [8] 155:21; 189:21; 190:9; 15:17; 217:1, 20; 218:12 dd [7] 27;7; 38:24; 112:25; 249:3, 5, 12; 250:1 dded [1] J2:17 adding [1] 149:2 ddition [1] 9:23 additional [1] 70:18 dditions [1] 251:11 address [20] 2:12, 16, 19; 13:8, 12, 14, 3, 17, 18; 85:23; 88:10; 129:16, 19, 21; 142:12; 187:4, 5; 192:11, 18; 237:20 ddressed [1] .37:3 addresses [2] 19:19; 27:14 dhd (1) -,45:5 adjourned (1) 17:5 djust [1] 28:9 administrative [2] |0:11; 221:5 dmissible [14] 16:2; 29:16; 53:17; 84:12; 38:25; 93:19; 101:8; 123:23; 16:10; 217:12; 218:21, 22, 3; 219:5 admissions [1] 102:13 : imits [1] ---:13 admonishment [1] ..:24 · is [23] :3:13, 14; 24:2, 4; 27:24; 10:12; 75:23, 25; 111:10, 11, , 16, 25; 116:15; 183:18; 6:3, 6, 13; 190:15; 202:9; 15:4, 16 idvertisement (10) :21; 25:10, 12; 26:23; :25; 188:2; 204:8; 216:18;

23:4, 6, 24; 24:19; 28:21; 29:10, 21; 147:2; 184:10; 192:14; 238:21, 22 advice [6] 69:5, 10, 13; 222:25 advised [1] 248:2 affect [3] 8:23; 9:16, 20 affects [1] 228:8 affidavit [3] 191:13; 193:12; 197:8 affiliated (11) 122:18; 124:15, 17; 125:3, 4; 130;21; 133;20; 134:5; 155:13; 156:12, 15 affiliation [3] 6:19; 125:1; 132:2 affiliations [2] 16:3. 5 affirmative [11] 100:25; 161:2, 13, 17; 162:5, 8, 10, 15, 19, 22, 25 afternoon [2] 98:5; 99:2 age [2] 141:14, 17 agency [2] 35:19; 41:12 agent [10] 52:25; 135:11, 23; 140:9; 157:12; 158:7; 166:2; 188:1; 190:8; 200:22 agents [7] 64;12; 70:17; 86:24; 108:22; 157:23; 191:4 agree (6) 62:2; 78:21; 94:7; 203:24; 204:2: 209:17 agreed [3] 55:19; 63:25; 245:4 agreeing [2] 152:1; 195:5 agreement [19] 63:21; 79:4, 6; 99:24; 100:14: 103:6: 106:7: 112:13, 16; 182:10, 13; 198;7, 10, 13, 20; 199;1, 3, 5: 230:1 agreements [3] 106:9; 107:18; 209:12 ahold [1] 218:12

57:16 ali [29] 6:4, 12; 12:2; 57:9, 18; 61:3; 104:3; 108:7; 110:19; 117:5, 13; 121;4, 25; 132;15; 150;8; 168:7: 188:12: 192:23; 193:2, 10, 21; 194:14; 197:9; 198:1; 240:22; 248:8; 249:8; 251:7; 252:8 alla [1] 252:4 allegation [5] 136:3; 168:17; 192:2; 198:3; allegations [10] 11:16: 41:9, 11; 56:1, 10; 59:1; 67:21; 91:14; 101:15; 136:5 allege [1] 166:21 alleged [8] 58:2; 66:21; 135:25; 203:4; 208:9, 13 alleges [1] 198:1 alleging [11] 36:25; 37:7, 24; 39:6, 15; 67:9, 13, 21; 68:25; 117:14; 236:14 allow [2] 101:13; 225:21 allowed [4] 23:20: 55:19: 138:1; 188:18 allowing [1] 243:15 allows [3] 221:12, 22; 226:14 amazing [1] 155:7 ambiguous [3] 69:21; 105:20; 227:7 amkraut [37] 16:10; 28:13; 52:8, 15, 20; 53:15; 54:7; 56:14, 21; 60:22; 62:2, 15, 21; 63:12, 15, 19; 64:2, 16; 65:1, 9, 16; 68:17; 93;5; 101;24; 166;20; 167:2; 188:11; 189:3; 204:21; 232:23; 239:6, 11; 240:3, 4; 243:11; 245:20; 246:24 amount (15) 30:18; 84:16; 85:17; 96:7, 20; 97:5, 8, 9, 10; 163:12, 20; 238;25; 239:1 amounts (4) 187;4; 238;22, 24; 239;4 ana [1]

analysis [2] 60:19; 61:18 anderson [1] 207:22 angeles [4] 251:5; 252:2, 5, 25 answer (99) 8:9; 9:2, 16; 20:3; 30:20; 31:10, 25; 32:4; 33:10; 34:8; 38;13; 39:8; 40:22; 46:5, 8; 47:25; 48:11; 64:23; 68:12; 69:15; 70;9; 84:23; 89:1, 24; 90:22; 111:18; 112:5, 6; 124:1, 2; 131:1; 138:17; 146:10; 152:5, 14, 18, 21; 158:8, 15; 160:3, 4, 7, 11, 12, 13, 19, 23; 161:8, 10, 24; 162;2; 178:6, 16, 19, 25; 180:20; 181;3; 212:15, 21; 217:15; 218:5, 16, 21; 219:11, 15; 221:13, 17, 18; 222:10, 19, 20; 223;9, 13; 224:9; 225:14, 16; 226:3, 4, 16, 20, 21, 25; 227:13, 19; 228:11, 15, 21; 229:9; 230:2, 3, 22, 24, 25; 232; 25; 233; 2, 4, 15, 23 answered [29] 32:22; 38:16; 43:8; 44:9; 48:1, 21; 59:2, 5; 81:8; 83:17; 111:17, 19; 112:1; 142:4; 146:16; 154:25; 155:20, 23; 156:21, 23; 159:1; 163:19; 164:14; 180:23; 181:2; 191:23; 196:16; 209:10; 229:19 answering [4] 47;24; 154:5; 185:7; 188:20 answers [7] 8:21; 158:13; 180:25; 200:5, 8, 13; 221:15 anticipate (2) 242:3; 243:6 anybody [6] 20:19: 179:24; 201:19: 205:1; 218:11 anymore [2] 48:23; 244:25 anyway [4] 129:11; 153:20; 203:8; 217:2 anywhere (2) 125:16; 198:19 apartment [1] 182:20 apologize [2] 74:15: 232:16 apparently [2] 61:21, 22

appear [3]

12:9: 57:17: 58:23 appeared [1] 251:7 appears [2] 57:7; 168:5 applauded [2] 63:24 apply [3] 65;5; 113:12; 151:2 appraisals [1] 147:11 appreciate [3] 88:11; 244:19; 245:6 approaching [1] 13:15 appropriate [7] 55:12, 15; 65;6; 169:11; 193:17; 224;8; 228:2 approval [2] 25:18; 26:22 approve [5] 25:22; 26:20; 100:11; 202:9, approved [6] 100:3, 6, 8, 16, 21, 24 approves [3] 24:10; 26:11, 15 approximate (3) 32:15; 34:21; 164:2 approximately [17] 25:21; 39:17, 18; 77:25; 83:7; 96:20; 97:5; 125:15; 126:24; 127:14; 150:16; 163:11; 164:16, 20, 24; 169:9; 204:2 apps [1] 126:19 april [2] 42:1: 192:21 area (6) 98:20; 101:13; 136:9, 12, 15, 19 areas [7] 10:3, 18; 29:18; 97:24; 98:7, 18; 99:8 argent (1) 220:13 argue [2] 109:5; 225:6 argument [1] 223:11 arnold [1] 170:14 arrangement [1] arrangements [1] 123:23 array [1] 18:8

rivertising [12] m ad to array

11:4; 239:20

rdvertisements [11]

12, 24; 22;25; 24:10;

....:22; 26:7, 10, 18; 27:23;

air (1)

234:16

al [2]

aired [4]

24:11, 13; 25:14, 19

13:10

27:17, 25

arrived [1] 175:24 asking [63] 13:7; 20:5, 10, 13; 24:19; 29:21: 33:25: 36:15; 38:3; 39:20, 21; 43:9; 45:3, 4; 49:2; 51:7, 12, 22, 24; 53:15; 67:17; 68:19; 69:9, 10; 80:3, 21; 81:5; 91:1, 2, 3; 101:17; 109:13: 112:7: 118:21; 136:17: 137:6, 9; 141:4; 150:5; 155:24; 163:16, 20; 179:17; 186:18; 189:6; 197:4, 5: 204:16; 218:18, 19; 219:10; 222:3, 8, 13; 224:19; 230:11; 232:15, 18; 234:9; 242:10: 243:18, 22; 245:12 asks [3] 117:14; 200:5, 15 aspect [1] 31:23 aspects [2] 30:2: 97:1 asserting [1] 225:10 asserts [1] 65:3 assistance [1] 16:14 assistant [2] 21:18: 22:5 associates [1] 141:6 assume (6) 37:13; 215:2, 9, 15; 216:22; assumes [2] 24:13; 236:9 assuming [1] 246:1 assumption [1] 113:7 assurance [1] 100:25 assurances [2] 100:19; 101:17 attached [2] 203:9; 248:6 attention [2] 145:5; 214:25 attorney (90) 10:2, 10; 11:13, 18; 31:12, 13, 14, 18, 19; 32:9, 12; 36:7, 11, 12, 17; 43:3, 21; 46:4, 14; 47;2, 10, 11, 14, 21; 48:9, 12, 13; 49:14; 50:16; 56:5, 19; 59:4; 56:22, 25; 67:3, 10, 14,

18, 22, 24; 68:4, 11; 69:4;

86:9; 88:15; 89:12; 92:14, 21,

awfully [2] 25; 104:17; 160:10; 168:3; 170:14; 171:10, 12; 173:7, 10: 176:13, 17; 178:13; 179:6, 10, 11, 13; 180:6, 8, 19: 181:8; 212:23: 213:1, 2, 4, 7, 13, 22; 214:3, 11, 12, 19; 218;17; 221;19, 23; 222:18; 223:5; 225:23; 229:5; 231:8 attorney-client [44] 10:6; 20:1; 31:8; 40:14, 20; 50:23: 52:13; 57:2; 61:15; 62:8, 11; 66:1; 68:8, 22; 90:18; 91:1, 23; 160:1, 21. 22; 161:7; 162:1; 178:2, 5, 8; 181:4; 212:14; 214:4; 221:16; 222:11; 223:3, 6; 225:2, 5, 10, 16; 226:1, 23; 227:1, 7; 228:5, 10; 230:20, 23 attorneys [35] 19:7, 10, 11, 16, 17; 20:4, 11, 12, 14, 15; 21:2, 5, 6; 31:15; 36:17; 40:9; 46:24; 64:12; 88:18; 89:5, 17, 19; 90:3, 7, 21; 128:17, 18, 21; 160:9; 176:25; 179:23; 208:21; 209;3; 222:6 august [1] 125:17 authority [3] 103:22; 138:8, 11 avallable [2] 202:19; 203:14 averäge [1] 234:24 avoid [1] 64:8 avoided [1] 63:23 award [1] 57:16 aware [61] 32:20; 35:3, 14, 15; 38:20; 42:13; 44:22; 47:1; 70:22; 71:11, 14; 78:6; 81:2; 87:3, 8, 9, 17; 103:22; 105:7; 106:6; 111:15, 24; 112:10; 129:4; 140:2, 4; 143:13, 16; 145:11; 147:17, 25; 148:4; 149:1; 155:3; 159:14, 17, 21; 165:14; 166:18; 167:13, 14; 168:9, 14, 16, 17; 169:19; 170:25; 171:7; 175:7, 9; 186:2; 190:13; 193:1; 212:5; 228:17: 229:13: 230:16:

235:17, 20; 236:13, 17

45:25; 87:15; 108:21; 109:3,

awareness [6]

5; 161:22

23:4; 238:1 * * R * * background [5] 6:19; 11:24; 13:25; 14:1; 199:22 badly [1] 109:5 ballpark [1] 165:5 ban [2] 227:6, 9 bank [8] 94:24: 99:23: 100:3, 16; 103:6: 106:1: 107:20, 21 bank regarding [1] 106:1 banks [10] 94:19, 21, 22; 99:25; 100:20: 102:25; 103:7, 12; 106:7; 107:18 bans [1] 227:3 bar [1] 225:7 base [1] 197:21 based [13] 20:3; 86:4; 98:16; 104:16; 107:9; 136:4; 192:5; 222:13, 16; 229:24; 243:2, 4; 245:16 basically [11] 18:6; 27:9; 50:25; 77:16; 82:5; 100:8; 123:8, 9; 125:23; 234:18: 237:2 basis (5) 134:18: 234:19: 242:21, 22; 246:10 beach [3] 12:13, 21; 129:17 beforehand [1] 170:20 beg [2] 34:7; 144:3 begins [1] 44:21 behalf [7] 6;5; 57;15; 72;10; 102;6, 9; 111;5,7 behavior [1] 53:22 behind [1] 28:8 believe [95] 15:14; 16:4; 29:4; 34:4, 10, 17; 35:12; 38:17; 46:21; 49:5; 50:19, 21; 54:11; 57:20, 25;

60:23; 61:2; 67:16; 68:14; 72:22; 73:8; 75:9; 77:12, 15; 78:21; 86:6; 88:6, 24; 101:19; 102:5, 23; 103:10, 16, 23; 106:17; 110:24; 111:21; 113:25; 115:11; 116:19; 128:23: 131:15: 139:20: 142:17, 19; 143:1; 145:13; 146:7; 147:1; 148:7, 14, 15; 151:7, 22; 152:14; 155:10; 159:25; 161:16; 162:21; 167:23; 169:6; 171:5, 11, 19; 173:20; 174:12; 175:1; 176:24: 177:12, 17, 20: 181:12, 15, 20, 21; 182:9; 185:16; 187:12; 196:11, 20; 198:6; 206:2, 3; 209:24; 211:12; 212:12; 213:16; 218:9; 219:15; 221:8; 225:6; 231;4; 237;24; 244;21, 22 be[[[4] 207;20, 23; 212;9, 17 benefit [2] 72:10: 181:16 berschler [1] 170:14 besides [4] 15:12; 129:3; 201:19, 23 **bhd** [3] 172:1: 173:17; 174:15 bigger [3] 96;10, 12, 17 bill (2) 166:20; 169:15 billboard [11] 201:4, 9, 11; 202:4, 11, 13; 203:25: 204:7, 23, 24; 205:23 biliboards [2] 23:12; 30:16 birth (3) 13:19; 141:13; 142:1 **bit** [12] 11:24: 19:9: 22:21: 30:25; 50;1; 61:20; 74:19; 75:2; 93:13; 106:24; 191:20; 192:20 black [1] 28:3 blank [1] 243:12 bless [1] 49:11 blush [1] 110:15 bmt [1] 135:24 body [1] 227:24 bonus (2)

123:19; 124:5 books (2) 97:16, 19 **born** [2] 13:22 bother [1] 55:5 bound (9) 10:15: 42:4: 117:10; 131:20: 132:18; 170:3; 191:17; 201:7; 203:20 boxes [1] 18:20 break (16) 35:23; 41:8; 57:5; 72:11; 73:11: 93:6, 9; 120:4; 134:2, 8; 144;11; 155;4; 163;3, 6; 173:20; 190:22 breakdown (1) 96:9 breaking [8] 38:1; 101:3, 16, 20; 102:10; 103:7, 11, 15 breaks (1) 72:18 breer [423] 10:5; 12:25; 15:25; 16:9, 13; 19:22; 20:6, 21, 25; 23:2, 18, 22; 24:12, 17, 24; 27:20; 28:10, 14; 29:13; 30:17; 31:5, 20; 32:3, 22; 33:12; 34:6, 8; 35:23: 36:16: 37:3, 25; 38:4, 6, 8, 10, 18; 40:13, 21; 42:19, 23; 43:7; 44:3, 5, 9, 13, 23; 45:5, 7, 14; 46:2, 9, 16, 22; 47:4, 25; 48:5, 7, 14, 21; 49:1, 4, 17, 20; 50:19, 21; 51:6, 11, 20; 52:1, 10, 19; 53:14, 23; 54:10, 16, 18, 25; 55:2, 11, 22; 56:8, 11, 23; 57:1; 58:9, 13, 16, 20; 59:2, 11, 15, 19, 25; 60:6, 10, 16, 18; 61;5, 10; 62;6, 20, 23; 63:13, 18, 20; 64:5, 14, 16, 25; 65;8, 10, 22; 66:4, 17, 23; 68:7, 16, 20; 69:7, 12, 16, 20, 24; 70:9; 71:25; 72:2, 11, 17, 20; 73:3, 6, 9, 12; 74:1; 78:23; 80:4, 13; 83:17, 21; 84:10, 15, 19, 22; 85:12, 15; 87:13; 88:12, 15, 22; 89:22; 90:5, 17; 91:5, 22, 25; 92:7, 15: 93:8, 16: 95:4; 96:22; 97:3, 22: 98:6, 17, 23: 99:7; 101:4, 10, 18, 21; 102:15, 20; 103:1, 18, 21; 104:13; 105:12, 19; 106:11, 19; 108:3, 7, 10; 109:2, 12, 14,

From arrived to breen

21, 24; 110;2, 7, 12, 19, 25;

111:17, 19; 112:1, 6, 21; 113:6, 14, 17; 114:11, 14, 6; 115:14; 116:6, 17, 21, 4; 117;3, 20; 118;3, 19; 120:6; 123:21; 124:2; 125:6; 127:22; 129:5, 8, 11; 130:23; 31:5, 10: 133:5, 8: 134:2, _5; 135:4, 16, 21, 25; 136:4, 17; 137;1, 11, 21; 138:10, ^2; 139:2; 140:3, 6; 142:3; 46:16, 19; 147:18, 24; (51:14, 24; 152:8, 24; 153:14; 154:1, 22, 25; 155:5, 9; 156:1, 4, 17, 20, 24; 58:12, 25; 159:24; 160:25; 161:5, 20; 163:7; 166:24; 167:8; 168:21; 169:2, 21; 70:8, 10, 12, 16; 171:13, 6, 22; 172:4, 11, 13; 173:12, 14, 18, 25; 174:8, 9, 11, 22; 175:3, 15, 22; 176:5, 5; 177:6, 13, 25; 178:16, 8, 23; 179:1, 18, 20; 180:8, 10, 12, 13, 20, 22; 181:2; *82;1; 184:4, 14, 20; 85:23; 186:7, 17; 188:4, 7, .7; 189:9; 190:19; 193:13. 17, 24; 194:8; 196:16; 203:3. , 12, 17; 204:9, 12, 14, 20, 5; 205;11, 14; 207;3; 208:23: 209:8, 13, 17: 212:12, 21; 213:8, 17, 23; 14:1, 6, 8, 16, 25; 215:5, 8, 3, 23; 216:2; 217;6; 218:2, 20; 219:4, 11, 14, 18; 221:13; 222:9; 223:2, 9, 20, 5; 224;5, 24; 226;9, 15, 22; 26:9, 16, 19; 227:5, 18; 228:1, 6, 14, 22; 229:3, 10, 18, 23; 230:7, 14, 19; 33:21: 235:24: 236:7, 24: -37:21; 238:12, 23; 239:13. 15; 240:6, 10, 21; 241:17; ^12;6, 9, 12, 23, 25; 243;8, 1; 244:4, 19; 245:25; 246:18, 21, 23; 247:4 briefly [5] 1:5, 8, 14, 16; 44:12 right [1] 145:20 oringing [2] i;7; 63:23 'oad [8] 16:7; 23:4; 61:15; 62:7; 63:4; 11:3; 221:24, 25 roadcast [3] £ 1:8, 13, 15

broaden [1] 139:11 broker [35] 94:15, 17, 19, 20, 24; 96:12; 99:18: 100:1, 2, 9; 124:25; 1125:2, 3, 4, 11, 14, 18, 20; 126;7; 132;2; 133;3, 11, 13, 14, 18, 24; 134;23, 24; 135:7, 13; 136:21; 142:25; 219:24, 25; 220:9 brokered [3] 95:9, 22: 212:4 brokering [1] 99:19 budget [5] 29:10, 14; 30:2, 5; 238:21 budgets [1] 29:18 bulld (1) 25:9 bunch [1] 203:23 burdensome (2) 62:24; 136:12 business [78] 13:8, 11; 15:20; 16:2, 4, 17, 24; 22:17; 28:24; 29:19; 35;19; 37:21; 39:1, 14; 40:6; 43:24; 47:21, 22, 23; 48:3; 74:6, 9, 20; 77:22; 78:9, 11, 17: 79:7: 83:9: 84:2: 85:1: 86:2: 88:4; 91:13; 93:13; 96:25; 98:12; 99:3; 100:11, 15; 101:7; 103:12, 17; 114:18, 25; 115:6; 122:23; 123:4; 129:2, 25; 130:3, 8; 131:8; 142:12; 144:8, 13, 17; 155:3; 166:10, 12, 16; 180:4; 183:1, 7; 195:19, 23, 25; 196:3; 214:22; 216:16; 220:17; 231;22; 232:2; 234:1, 8, 9; 238:11 businesses [5] 15:23; 17:6; 38:3; 39:12; 55:25 butchered [1] 57:10 buy [4] 76:17, 18; 82:14; 94:8 * * C * * calendar [2] 25:2; 29:11 california [18] 6:1; 12:14, 21; 13:10; 25:3;

41:19; 82:9; 86:5; 87:10, 19; od [1] 121:1; 126:1; 129:18; 138:13; 251:4; 252:1, 6, 25 center [7]

247:2

call [42] 6:11, 17; 22:2; 58:12; 76:14; 79:17, 23, 24; 80:11, 12; 81:4; 82:19; 86:21, 22, 24; 94:6: 95:13: 100:15; 123:3; 153:15; 157:13; 158:6; 175:20; 183:16, 17; 186:22; 187:1; 190:6; 192:22; 199:17; 200:4, 5; 232:12; 233:11, 19, 25; 234:6, 7; 236:3; 237:7; 244:14 calling [10] 57:12; 77:1, 2; 183:15; 192:5; 206:24; 207:9, 17; 236:23: 237:11 calls [28] 44:25; 58:9; 82:8; 87:1, 6, 13: 103:1; 149:20; 183:14, 15; 184;1, 6; 188;4; 190;20; 206:13, 23; 207;8, 16; 215;8; 218:25; 232:10, 19, 21; 233:5, 10, 21; 234:11 capacity [2] 122:15, 16 capital [2] 172:25; 173:2 card [1] 22:17 cardiel [1] 140:1 care [6] 123:8; 128:18; 148:8, 12; 198:2; 214:7 carefully [1] 151:25 carry [1] 136:24 case [29] 10:8; 31:1; 52:21; 88:24; 97:2; 98:9, 13; 112:14; 128:2; 142:1; 150:7; 168:19; 174:21; 175:6, 13, 19; 176:3, 9; 177;13; 184;25; 191;22; 203:8; 217:7; 219:6; 225:11; 226:2; 229:6; 235:5; 249:9 cases (8) 90:11; 175:8, 11; 198:3, 5; 200:12; 225:21; 226:14 categories [3] 57:6, 19; 108:5 category [1] 57:12 caused [1] 245:16 caution [1] 245:2

13:9; 18:14, 25; 123:13; 126:4; 129:17; 192:11 centers [1] 57:16 cents [1] 52:9 century [1] 220:12 certified (1) 252:24 certify (3) 252:6, 16, 19 cfl [6] 125;22, 25; 132:7; 138:18, 20; 139:6 change (3) 50:1: 249:12; 250:1 changes [4] 8:21, 22; 121:17; 249:1 changing [1] 145:3 channels (1) 24:6 charge [17] 19:4, 16; 21:15, 17; 22:3, 7; 126:12, 13; 127:9, 12; 128:1, 9, 20, 24; 149;19; 188:5; 190:17 charged [9] 210:6, 7, 10, 13, 19, 21, 23; 211:1, 3 charges (2) 221:3, 6 charles [2] 212:8, 24 check [6] 62:1; 78:18; 170:16; 171:20; 243:12; 248:4 checklist [1] 186:23 checks [2] 113:24: 239:8 child [1] 9:19 choice (1) 13:4 circumstances [2] 7:4; 226:15 citizen [1] 13:22 citizenship [2] 13:21, 23 claim [6] 52:14; 57:7, 8; 60:4; 61:3, 17 claimed [1]

237:8

claiming [3]

claims (10)

53:2; 108:12; 109:17

11:16; 56:20; 57:8; 168:6, 12, 17; 173;18, 21, 24; 174:16 clarification [2] 151:15; 214:8 clarify [6] 38:13; 56:23; 60:25; 81:9; 85;14; 164:13. clarion [2] 214:20, 23 class [5] 140:13, 15; 144:20; 176:19, classes [5] 141;9; 146:23, 25; 147:5, 7 clear [28] 8:10, 25; 9:9; 38:4; 52:16; 70:18, 20: 71:3, 5, 7, 8, 23; 72:8, 9, 23; 73:1, 2, 10, 21; 74:8; 77:10; 80:2; 151:20; 152:3; 154:7; 184:24; 189:2; 216:15 click [1] 201:22 client (41) 27:2, 4, 12, 15; 45:2; 51:1, 7; 52:4; 53:9; 54:14; 55:10, 20; 61:7, 14; 62:9, 16, 22; 69:14; 72:17; 80:25; 81:12, 18; 82:20; 86:22; 94:23; 95:23; 112:7; 148:8; 149:20; 186:23; 199:18, 20; 200:9, 13, 15; 216:25; 217:19; 226:7; 229:9; 242:22; 246:22 client's [1] 217:8 clients [19] 23:25; 24:1; 27:7, 9, 12, 25; 28:21, 22, 23; 29:3, 8; 30:4; 76:14, 15; 93:15; 183:17; 186:16; 187:23 closed [3] 183:1; 235:1, 12 co-founder [1] 14:10 coaching [1] 189:4 coffee [1] 17:25 cofounder [1] 122:13 cold [1] 77:1 college [3] 140:20: 141:1, 2 comfortable (3) 31:21; 219:18, 20 coming [11] 51:19; 52:5; 121:10; 173:19;

m briefly to coming

proadcaster [1]

12:14

174:18; 188:20; 199:24; 200:6; 207:3; 216:10; 242:9 command [1] 64:13 commercial [1] 26:5 commercials [4] 23:12; 25:5; 211:21, 22 commission [1] communicate [2] 73:4; 79:22 communicated [1] 79:25 communicates [1] 68:10 communication [7] 40:18; 58:1; 91:2; 92:13; 102;14; 104:17; 106:1 communications [6] 41;16; 54:14; 62:16; 91:20; 102:1; 178:9 companies (28) 22:4, 24; 24:5; 25:4; 37:23; 70:23; 74:20; 76:17, 18; 130:12, 13, 25; 181:10; 194:17; 196:7, 8; 199:11; 215:3; 219:25; 220:2, 21, 24; 231;9; 232:2, 11, 20; 235:12; 238:25 company [78] 6:20; 7:6, 8, 10, 12, 19; 14:9; 15:1, 7; 16:7, 20, 23, 25; 17:8; 18:1, 7; 24:20, 23; 43;22; 75:5, 7; 77:14, 17; 78:9; 86:16; 87:9, 10; 100:10; 115:23; 116:2; 123:24; 128:20; 130:4, 6; 151:2; 154:16, 20; 155:5; 166:7, 16; 172:24; 173:2; 192:15; 194:22; 195:13; 197:19; 200:9; 201:24, 25; 202:1, 18; 205:5; 208:18; 211:12, 17, 22; 214:22; 215:16, 21, 22; 216:9, 23; 217:18; 220:9, 14, 16, 18, 19, 20; 233:18, 22; 234:5, 12, 14, 17; 240:22; 241:3 company's [1] 205:2 compet [7]. 63;23; 65;6, 18, 25; 66:2; 244:10; 245:7 competent [1] 136:20 complain [1] 135:21 complained [7]

41:21; 135:20; 147:23; 148:2,

5, 21, 22

complaint [34] 49:17, 21, 22, 24; 50:3; 55:1, 2, 5; 66:20; 101:6, 16, 18, 20; 102:10; 147:15; 148:7, 25; 159:13, 16, 19; 162:12; 169:4, 15, 22, 23; 170:5, 13; 173:14, 22, 23; 203:10; 208:10, 14; 236:20 complaints [1] 11:17 complete [4] 9:12; 26:22; 185:6; 206:16 completed [1] 242:16 completely [4] 69:20; 105:19; 144:5, 6 compliance (36) 19:5, 6, 17; 100:20; 101:1; 102:4, 7, 24; 105:5, 10; 126:8, 9, 10, 16, 18, 21; 127:2, 10, 12, 18; 128:2, 10, 13, 16; 135:9, 14, 19; 136:15; 137:20; 147:3; 153:22, 25; 154:2, 3; 190:16. 17 compliant [1] 134:15 comply [3] 69:18; 70:7, 12 compound [3] 35:24; 66:23; 190:20 computer [1] 211:8 conceal [1] 53:1 concept [1] 106:20 concerned [2] 188:17; 240:15 conclusion [7] 105:13; 106:12; 153:16; 218:19; 219:1, 17; 225:23 conclusions [4] 46:18, 19; 136:18; 228:2 condition (2) 98:8; 104:24 conduct [1] 107:9 conference [1] 73:14 confirm [1] 237:17 confused [4] 20:7; 27:20; 164:14; 171:15 confusing [2] 81:6; 169:2 confusion (3) 38:17; 80:6; 139:4 connection [1]

54·8 considered [2] 81:25; 82:2 considering (1) 243:19 constitute [1] 225:1 constituted [1] 79:16 constructive [4] 53;5; 59:13, 15; 60:8 construed [1] 110:8 consult [3] 179:9, 12, 13 consulted [1] 179:6 consumer [6] 31:3: 32:8: 35:20; 41:21; 42:15; 117:15 consuming [2] 136:11, 23 contact [18] 21:22, 25; 85:19, 23; 87:21; 89:7; 99:20; 180:19; 195:16; 201:22; 209:2; 234:14; 237:18; 239:1, 2, 3 contacted [2] 31:16; 165:12 contacts [3] 157;2; 201:18; 202:2 contain [2] 60:15; 81:18 contained [1] 56:21 containing [1] 56:1 content [5] 47:8; 91:19, 24; 92:12; 178:11 contents [1] 47:20 context [1] 115:12 continuation [1] 246:15 continue [4] 55:22; 232:25; 241:25; 243:2 continued [1] 175:23 continuing [4] 146:23; 147:7, 10; 243:6 contract [2] 100:13, 15 contracted [2] 193:22: 194:15 contractors [1] 149:15 contrary [1]

121:19 control [2] 53:5: 243:21 conversation [5] 69:11; 92:24; 174:13; 192:24; 193:4 conversations [6] 71:15; 91:20; 92:1, 2; 114:4; 178:12 convicted [1] 210:16 convince [1] 52:12 cool [1] 28:13 cooperated [1] 243:18 cooperation [1] 243:18 cooperative [2] 243:14; 245:9 copied [2] 54:21, 23 copies [21] 40:5, 10, 19, 25; 52:24; 56:2, 4, 6, 9; 59:8; 67:21; 109:16; 111:12; 112;22; 113:2, 12; 117:14: 166:23: 174:10; 239:7 copy [19] 10:10, 11; 22:25; 26:9; 27:24; 39:1; 41:25; 49:12, 15; 50:18; 116:22, 25; 155:9; 165:12; 169:24; 239:24; 240:1; 247:2; 249:9 corporate [1] 131:16 corporation [9] 15:16; 17:3, 4; 43:25; 44:1; 53:12: 86:1: 88:5, 6 corporations [20] 37:22; 104:11; 105:4, 9; 126;2; 132;8; 142;16; 148;6; 149:5, 10; 150:5, 21; 151:3; 154:3; 159:20, 23; 160:18; 161:4, 15; 162:23 corrections [6] 8:22; 238:2; 248:5, 6; 249:1; 251:10 carrectly [5] 14;24; 61:1; 126:19; 185:21; 246:14 corresponded [2] 118:15, 23 correspondence [4] 119:1, 5; 172:24; 198:4 costs [1] 107:10 counsel [22]

10:10: 50:17; 55:18; 69:5, 11; 73:15; 88:16; 113:1, 10, 11; 166:19; 167:14; 168:4; 169:14; 170:15; 223:15, 18; 224:21; 225:8; 237:17; 239:24; 252:19 countrywide [2] 220:13, 14 county [4] 251;5; 252;2, 5, 25 couple (9) 22:22; 32:24; 34:24; 60:14; 86:4: 93:3: 155:2; 203:15; 205:3 course [2] 53:4; 192:21 court [38] 8:4, 14; 9:4, 10; 10:14; 27:19; 42:3: 57:8: 66:12: 73:19: 117;9; 121:16; 131:19; 132:17; 137:15; 152:10; 153:4; 168:19, 23, 24; 169;24; 170:2; 173:24, 25; 174:1: 176:15; 181:16, 24; 191:16: 201:6: 203:19; 209:20; 233:3; 235:16; 246:3, 9, 12; 252:4 courtesy [2] 243:22; 245:13 **cover** [13] 10:15; 42:4; 51:2, 23; 107:10; 117:10; 131:20; 132:18; 168:5: 170:3: 191:17: 201:7: 203:20 coverage [2] 208:9, 13 covered [6] 10:4; 40:19; 117:20; 129:5; 147:9; 240:18 create [1] 193:25 credibility [2] 8:23; 121:17 credit (1) 96:1 criminal [3] 210:14, 16; 221:2 criteria [9] 95:11, 21; 96:9; 100:7, 17; 133:24, 25; 134:1; 182:21 **GST** [1] 252:4 curious [1] 16:1 current [2] 141:14; 145:23 currently [3] 132:3: 133:15: 134:7 cut [4]

From command to cut

(02:25; 103:8, 16; 204:22 * * D * * Ja [3] 108:22 |amages [8] 69:15; 217:25; 224:19; 227:16; 228:18; 229:4, 14; 230:17 :aniel [1] 1:18 data [2] 115:1, 4 ate (21) 3;19; 32:23; 126:23; 133:1; 141:13; 142:1; 144:24; 468:19, 23, 25; 170:8, 12; 75;22; 194:1; 242:21; .,43:20; 248:10; 249:10, 25; 250:25; 251:8 'ated [2] 7:10; 167:3 dates [4] 32:25; 127:19, 25; 176:16 avid [12] 3:4; 124:14, 16; 126:15; 127:18; 148:24; 155:13, 17; 166:20; 167:2; 181:23; 239:5 avid's [1] 16:22 davis (2) 207:19, 20 **ay** [3] _30:8; 251:15; 252:23 days [7] 13;10; 60:14; 122:19; 205:3; 18:4, 11; 246:22 oba 121 104:8; 169:16 ba's [2] 19:2; 239:12 deal [8] 30:24; 137:4; 146:13, 18; 17:12, 18; 217:3, 23 ealing [4] 38:14; 149:19; 197:23; 232:6 1eals [3] :15; 235:1, 12 palt [1] 147.2 incember [5] 2:24; 133:1; 141:19; J9:10 iecide [4]

decision [6] 17;24; 65:10; 177:21, 23; 178:3, 14 decisions [4] 17:20, 22, 23; 18:1 declare [1] 251:8 deemed [1] 65:24 defendant [5] 7:14; 65:7; 168:7; 169:18; 176:22 defendant's [1] 64:19 deficit (1) 146:5 define [2] 24:24; 72:2 definitely [4] 66:7; 75:17; 156:22; 158:2 definition [1] 33:24 degree [5] 140:19, 22; 141:1, 2, 7 delete [4] 249:5, 12; 250:1 deleting [1] 249:3 deletions [1] 251:11 demand [12] 31:17; 49:5, 16, 18, 21; 54:2, 11; 61:22; 62:1; 167:2; 240:3; 244:9 demands (2) 11:15, 16 department [31] 19:18; 21:22, 24; 41:18; 104:10, 25; 105:4, 5, 9; 126:2; 131:14; 132:7; 142:16; 148:6; 149:5, 10; 150:4, 20; 151:3; 154:3; 159:19, 23; 160:17; 161:3. 14, 18; 162:6, 20, 23; 202:3, 15 depending (4) 17:24; 78:24; 96:1; 138:2 depends [3] 54:18: 96:13 depo [5] 7:9; 55:12; 59:16; 146:2; 238:2 depo'd [2] 7:16, 24 deponent [1]

deponent's [3]

249:1, 25; 250:25

depose [1]

140:24

direct [26]

6:18 deposed [7] 7:18; 146:5, 8; 176:2, 4, 9; 188:12 deposition [59] 6:15; 7:1; 8:1, 19; 10:3, 9; 23:21: 52:17: 54:8: 55:13. 21; 56;22; 59:19; 63:14; 64:3; 72:18; 108:1; 116:20; 117:13; 120:9; 121:21; 136:25; 146:11, 13; 203:15; 219;3; 224;11, 13; 228;2; 231:15; 235:25; 236:8; 237:22; 238:2, 20; 239:10; 241:15, 18; 242:14; 243:2, 15, 25; 244:12, 14; 245:10, 18, 22; 246:2, 10, 14; 247:5; 248:3; 249:8, 10; 251:8, 10; 252;9, 12, 16 depositions (2) 230:5; 245:1 derivations [1] 12:4 derived [2] 27:4, 5 describe [2] 65:24: 100:5 described [3] 10:25; 29:2; 30:3 designated [2] 36:13; 153:21 designed [2] 68:18: 202:14 desirous [1] 251:11 details [2] 100:5; 102:16 determine [6] 82:25; 95:11, 21; 157:16; 200:2; 217:11 determined [1] 134:25 determining [2] 128:21; 233:25 dick [2] 127:4, 17 difference [1] 38:25 differentiate (2) 31:22; 222:15 differentiating [2] 38:20: 39:2 differently [2] 57:24; 230:3 difficult [1] 188:22 diploma [1]

23:16, 17, 24; 27:1, 12; 28:19; 29:1; 30:2, 3; 95:14, 19, 20, 22; 96:4, 14, 21; 97:6, 15; 99:17; 163:11, 19, 21: 164:16, 19; 183:14; 205:5 directed [1] 66:8 direction [1] 252:15 director [9] 15:7, 12, 23; 16:19; 124:21; 127:17, 25; 130:19; 190:16 directors [2] 15:9: 108:21 disagree [4] 52:1; 68:16; 84:18; 98:3 disallows (2) 221:12, 22 disciplined [4] 149:2, 4, 7, 9 disclose [1] 51:3 disclosing [1] 226:22 disclosures [1] 227:23 discontinued [1] 78:9 discovery [9] 53:1, 18; 65:9; 93:19; 104:13; 136:10; 138:22; 219:5; 230:5 discuss [1] 92:6 discussed [7] 55:6; 92:13; 108:15; 109:21; 117:24; 223:5; 225:24 discussing [1]. 227:8 discussion [15] 28:17; 45:15; 46:14, 24; 55:9; 56:16; 63:22; 92:20; 110:17; 117:17; 152:25; 179:3; 191:10; 210:3; 246:7 discussions [4] 65:19; 71:18, 19; 160:2 disobey [1] 190:25 disorder (1) 145:5 dispute (2) 63:5; 245:5 disputing [1] 62:7 distinction [3] 38:6; 154:1; 158:20 distinctions [1] 204:6

distinctly [1] 8:7 distributed [1] 75:19 divorce [1] 9:19 divulging [1] 161:25 doctors [1] 145:7 document [34] 10:17: 40:21: 50:21: 51:19, 25; 53:1; 56:13, 21; 60:17; 63:9, 13; 65:24; 66:3, 21; 78:22; 92:6, 8; 113:17; 115:3; 116:1; 129:15; 133:6; 155:25: 156:1, 11; 168:4; 169:14; 191:12; 193:15; 194:5, 7, 12, 14 documentation (2) 96:2; 134:14 documents [82]. 12:10; 35:9; 40:16; 45:2; 52:21; 53:4; 54:23; 56:20; 57:5, 13, 19; 58:7; 59:10, 12, 14; 60:4, 15; 61:2, 6; 62:9, 17; 63:14; 64:7; 65:11; 67:8, 18, 20; 68:19; 71:9; 108:6, 12, 17, 20, 25; 109:8, 10, 16, 20, 25; 110:5, 10, 18, 23; 112:13; 113:2, 4, 5, 9, 12; 114:1, 12, 21; 115:20; 116:11, 13; 117:14, 18; 118:1, 6, 9, 12, 19; 119:13, 16, 19, 22, 25; 131;13; 160:9; 166:19; 204:15; 231:15; 239:6; 241:16; 242:5; 244:9, 10, 15, 20, 22; 245:21 doesn't [31]. 22:16: 28:12: 48:18: 53:5; 59:17, 18; 60:3; 68:21; 70:15; 90:25; 96:9; 128:21; 156:11; 179:8, 16; 181:17; 184:15, 16, 17, 24; 188:15, 16; 207:20, 23; 215:12; 217:21, 22; 218:25; 219:11; 230:3; 240:19 dollar [6] 96;20; 97;9, 10; 155;3; 164:2; 183:6 donna [22] 20:16, 18; 21:4, 8, 9; 22:5, 6; 26:14, 18; 78:12, 14; 128:22, 23; 139:24; 201:1, 2; 231:25; 232:8; 240:16, 20, 21; 241:2 dozens [2] 235;21; 236:14 drafted [1]

4:6

:45:1

recided [1]

0;11; 177:24; 233:18;

109:4; 110:7

63:11 dre [67] 19:18; 21:24; 103:14, 15, 19, 24; 104:3, 5, 8, 18, 19, 22; 129:16; 131:23; 132:3, 7, 14; 135;8, 23; 138;5, 6, 25; 139:13, 19, 24; 140:1, 20; 142:18; 146;22; 147:16, 19, 23; 148:2, 25; 149:2, 7, 25; 150:3, 7, 9, 11, 23; 151:1, 6, 9, 16, 23; 152;13, 16; 153;7; 154;2, 10, 14; 155;9; 156;13, 16: 157:23, 24; 158:1, 7, 24; 159:7, 10, 16; 162:12, 14; 163:1 drive (6) 13:9; 18:14, 25; 123:13; 126:4: 129:17 duke [5] 173:5, 22, 23; 174:17; 239:25 duly [3] 6:6; 121:5; 252:10 duties (15) 18:5, 6, 9; 123:6; 126:6, 8; 127:2; 128:13; 134:23; 135:1, 8, 13; 136:20; 246:4, 12 duty [11] 161:2, 13, 17; 162:5, 10, 13, 16, 19, 22, 25; 189:2

F

e-i-y [1] 14:19 e-loan [5] 211:18, 19, 20, 24 e-mail [10] 80:24; 81:3, 11, 15, 17, 22, 25; 82:2; 83:1; 86:20 e-mails [12] 71:12; 83:7, 8; 112:19, 22; 113:5, 22; 119:5; 183:10, 11; 231:16 earn [1] 217:23 earned [3] 140:24; 141:1, 6 easiest [1] 237:21 economical [1] 238:7 education [7] 140:10; 141:10; 144:7, 16; 146:23; 147:7, 10 effort [1] 245:4 elaborate [1] 95:25 elements [1]

22:23 elicit [1] 68:18 ellipsis [1] 211:10 else's [2] 189:10; 234:9 embezziement [1] 210:24 employed [1] 143:23 employee [14] 7:9, 12, 18; 21:6; 91:12; 122:7, 8; 124:19; 139:19; 190:18, 24; 207:19, 21 employees [18] 17:23; 18:22; 19:11, 14; 82;23; 114:6; 130:21; 149:12, 14, 17; 150:17; 155:11; 159:12, 15, 18; 191:2; 193:10; 207:24 employing [9] 133;3, 11, 18, 24; 134;22, 24; 135:7: 136:21: 142:25 end [13] 8;19; 52:11; 84:8; 85:3; 100:12; 143:21, 24; 149:14; 188:22; 200:9, 10, 13; 233:15 engages [1] 24:19 engaging [1] english [1] 106:18 ensure [1] 70:16 enter [2] 202:25; 203:1 enterprises [1] 16:22 entirety [1] 49:10 entities [7] 37:22; 38:19; 39:13, 14, 15; 40:7; 99:5 entitle [1] 137:24 entitled [6] 39;24; 40:2; 63:7; 83:19; 137:10; 225:3

entity [7]

equity [1]

16:18

eric [6]

17: 213:5

escrow [8]

114:18; 116:15

35:18, 20; 86:13; 87:17;

143:7; 165:18, 24: 166:12.

130:1, 4, 6, 9, 11, 16, 19, 22 established (2) 184:7: 185:1 estate [13] 17:7; 19:18; 21:22, 24; 41:18; 104:25; 105:5; 131:14; 135:11; 144:8; 161:19; 162:7, 20 estimate [13] 26:2; 39:21, 24; 40:2; 79:11; 83:11, 20, 21; 97:13; 151:12; 152:20: 164:7; 234:25 et [2] 57:16 evaluate [3] 65:19, 21, 22 evaluation [1] 61:10 events [1] 9:19 everybody [2] 66:13: 188:9 evidence [15] 16;2; 53:17; 84:12; 88:25; 93:19, 21; 123:23; 136:11; 174:23; 190:7; 217:13; 218:23; 219:5; 236:9, 10 evidencing [2] 108:21; 112:13 exact [5] 39:19, 20; 97:12; 249:3, 4 exactly [12] 33:19; 48:19; 69:22; 76:12; 77:24; 110:2; 126:23; 156:24; 164:12; 221:24; 234:10, 20 examination [2] 6:9; 121:8 examined [3] 6:7; 121:6; 252:7 example [4] 94:3, 5; 102:3; 236:25 examples [2] 220;3, 23 except [2] 63:18; 243:10 excuse [2] 158:17; 232:23 exempt [1] 107:4 exercised [1] 63:6 exhausted [1] 233:12 exhibit [24] 10:9, 12, 13; 41:24, 25; 42:2; 44;4; 54;8; 108:2; 116:19; 117:8, 13; 131:15, 18; 132:13, 16; 155:11; 170:1; 191:14, 15; 201:4, 5; 203:2,

18 Exhibit 1 [3] 10:12, 13; 108:2 Exhibit 2 [3] 41:25; 42:2; 44:4 Exhibit 3 [3] 116:19; 117:8, 13 Exhibit 4 [3] 131:15, 18; 155:11 Exhibit 5 [2] 132:13, 16 Exhibit 6 [1] 170:1 Exhibit 7 [2] 191:14, 15 Exhibit 8 (2) 201:4, 5 Exhibit 9 [2] 203:2, 18 exhibit list [1] 54.8 exist [2] 64:21, 22 existence [4] 91;25; 174:25; 175:2; 211:14 existing [3] 27:25; 94:8, 9 exists (2) 52:14: 61:23 expand [2] 19:9; 55:9 expect [1] 233:24 expedited [5] 237:25; 241:23; 242:21, 22; 246:10 experience [4] 142:8, 9; 144:7, 12 expiration [1] 133:1 explain [12]. 33:21: 79:20: 103:18: 125:5; 133:23, 25; 155:18; 162:9; 189:22; 199:21; 232:9; 237:10 explained [2] 193;21; 194:14 explanation [1] 102:11 explicit [1] 132:22 exploring [1] 131:7 extend [1] 63:10 extensive (2) 61:13; 65:18 extent (6) 31:10; 46:17; 90:22; 99:3;

extra [1] 94:8 eye [2] 145:16, 19 eyewear [2] 145:23, 24 * * F * * f-a-r-z-a-d [1] 14:18 face (2) 74:16, 17 face-to-face [1] 71:19 facing (2) 221:2, 5 facsimile [11]. 6:21, 24; 67:25; 78:25; 111:4; 186:3; 188:2; 192:6; 203:23; 227;24; 239:19 facsimiles (3) 191:22; 195:15; 197:11 fact [5] 54:20; 92:1; 110:25; 139:18; 194:1 facts [1] 236:10 fair [6] 50:3; 141:16; 153;23; 169:13; 179:15; 244:1 fairly [1] 165:4 faith [2] 244;21; 245;4 familiar (29) 33:11, 13; 42:7; 45:22; 106:22: 129:25: 166:22: 167;4, 9; 170;22, 25; 171;6, 14, 16, 17, 25; 172:7, 14, 18, 19: 173:4: 174:3: 177:3, 10; 201:11: 202:7: 207:24: 211:14; 231:13 familles [1] 29:4 family [1] 27:16 fanned (2) 202;5; 204:3 farzad (3) 14:16, 23; 122:12 fax [55] 6:17; 43:22; 44:20; 68:4; 72:24; 74:9; 78:25; 111:10, 11, 12, 16, 25; 112:14; 116:3, 4, 15; 143:18; 170:17; 173:2, 19; 174;21; 175;6, 8, 10, 19;

From dre to fax

176;2; 183:18; 184:6, 10;

ŝΑ

186;6, 13; 187;15; 189;21; 190;15; 198;3, 5; 200;19, 20; 203:22: 206:9, 20: 211:7, 12, 14: 215:3, 4, 16, 17: 216:11, 16: 217:1, 20: 218:12; 227:17 ax.com [14] _(15;7, 9, 13, 18, 21; 231;4, 5, 7, 11, 16, 22; 239;6, 8, 11 **faxed** [2] 173:15, 17 /axes [51] 6:23; 41:22; 77:13; 78:7; 34:14: 91:21; 92:25; 102:8; 108:2; 116:7; 119:9; 143:12, 15; 146:14; 148:17; 165:16; 166:4, 8; 183:22; 184:1; 185:19; 187:22, 23; 190:15; 191:5: 195:9, 12, 15; 196:23; 197:3, 6; 203:1, 4, 6, 9, 13; 206;9; 216:16; 223:19; (24;21, 22; 225;21; 226:14; !27:4; 235:21, 22; 236:14, 16; 237:7, 8, 12 faxing [30] 6:11: 43:19, 20, 23, 25; **47:19, 20, 23; 70:11, 15, 17,** 19, 21, 24; 71:3, 10, 13, 16, 30, 24; 72:10; 74:10; 77:11; 6:14; 91:17; 172:5; 173:21; 183;20; 184:18, 21 fee [1] 1:15 ebruary [5] 6:1; 121:1; 249:10; 251:8; 252:23 ederal [4] 1:2; 41:15; 42:13; 44:22 fedex [1] 246:25 ae [1] _06:1 feel [11] 18;12; 31:24; 59:21; 62:13; 5;12; 66:5; 155:22; 189:1; **∠26;21; 228:9, 22** feeling [1] 2:10 aIt [1] 230:2 រីរីfty [1] 7:14 : gure [1] 106:14

61:13; 110:11; 171:21 fill [1] 238:4 filmed [1] 25:13 filtration [2] 82:4, 18 final (2) 25:19: 26:22 finance (2) 105:11: 126:1 financial [8] 98:7, 8; 123:15, 17, 23; 124:4; 130:15; 157:7 financially [2] 107:11: 215:20 find (19) 29;22; 30:9, 13, 22; 40:3; 82:3: 76:15: 85:5, 6, 8; 101:11; 131:12; 164:11; 205;16; 206:4, 6; 208:5; 224;20; 241:12 fine [7] 34:8; 193:16, 19; 194:10; 220;23; 245:15, 19 finish [4] 51:12: 204:12; 215:11; 242:24 finished [1] 25:10 fired [2] 77:16; 184:9 firm [9] 89:11; 90:19; 177:3, 11; 178:13; 179:7, 14, 24; 225:9 first (41) 6:6; 8:3; 10:8, 23; 20:21; 24:12; 32:11; 38:18; 39:13; 42:19; 52:17; 57:6; 61:5; 71:25; 92:4; 107:1; 110:15; 117:13; 125:16; 142:4; 150:7; 156:6; 157:2, 4, 13; 162:16; 167:8, 10, 13, 18; 168:20, 23; 184:5; 185:1; 188:7; 204:11; 206:8, 9; 213:11: 224:5: 237:16 five [14] 7:13; 10:18; 15:23; 16:17; 18:10; 34:25; 57:21; 58:4; 146:5; 165:6; 210:7, 20; 238:11; 246:22 five-minute [1] 163:5 flag [1] 189:8 flickering [1] 145:20

flush [1] 137:3 focus [1] 226:8 folks [1] 27:16 follow [1] 186:23 following [4] 73:18; 137:14; 153:3; 209:19 follows [4] 6:7; 121:6; 152:10; 233:3 forçe [25] 18:8; 123:7, 10; 124:8; 126:9, 10, 12, 13, 16, 18; 149:22, 23; 150:17; 151:8; 152:16; 154:13; 159:2; 182:12: 187:13; 188:6, 10; 189:19, 23; 190:3 foregoing (3) 248;2; 251;10; 252:9 foremost [1] 8:3 forgot [1] 46:11 form [9] 62:16; 80:10; 119:1; 187:3; 188:18; 190:19; 215:5; 236:24; 249:6 formal [1] 22:16 forth [3] 40:15; 99:8; 252:13 forward [10] 11:12, 18; 36;6; 40:12; 43:20; 47:20; 68:6; 226:8; 243:6: 244:24 forwarded [6] 40:8, 10; 43:3; 50:16; 67:3; 168:3 found [12] 14:9: 77:16; 78:8; 101:3; 103:7, 11, 15; 107:8; 180:16; 183:22; 185:19, 24 foundation [4] 24:15: 50:13; 98:2; 102:18 founded [1] 15:14 founder [1] 14:10 founders [2] 14:12, 13 founding [1] 142:8 four [2]

128:14, 17

frame [3]

four-year [3]

140:19, 22; 141:2

98;5; 99;2; 238;4 frankly [1] 244:16 fraud [1] 211:1 free [5] 55:21; 75:19; 98:15; 221:18; 225:12 freezing [1] 28.6 friend [1] 134:20 front (5) 191;12; 199;17, 18; 200;4; 204:3 full [7] 11:25; 42:12; 47:8, 16; 220:5; 242:8; 252:16 fund [3] 94:15: 95:13: 163:17 funded [3] 163:19, 21; 164:20 funding [99] 6:19; 13:11; 14:1; 17:16; 18:16; 19:1; 28:4; 32:9; 41:10: 43:24, 25; 46:25; 50:4; 57:9, 17; 60:5; 87:11, 18; 90;2, 7; 94;2; 96;21; 103:8; 104:5, 8; 105:18, 25; 106:8; 108:13; 116:14; 117;7; 123:16; 124:15; 125:1, 10, 12; 129:3; 130:8; 131:17, 22; 133:21; 138:3, 4, 6; 139:6, 12; 142:11, 21; 143:12, 14, 17, 20; 144:9, 14, 18; 148:3, 5; 155:10, 13, 16; 156:12, 16; 167:3, 15; 169:18; 170:6; 171:2; 172:8; 173:5; 174:4; 176:8; 182:5, 6, 7, 8; 185;11; 186:16; 187;8, 11; 191;25; 192;5, 10, 16, 23; 201:9, 19, 23; 206:11; 216:4, 7; 217:4; 224;3, 17; 233:19, 20; 234:6; 235;23; 249:9; 252:8 funds [5] 95;1; 102:25; 164:16; 212:1 future [1] 55:13 **G** gain [1] 45:25

gain [1] 45:25 gaining [1] 98:14 game [1] 241:21 gave [7]

147:11

242:5

gotten [5]

77;13; 98:4; 171:22; 218:12;

52:24; 128:12; 141:13; 155:9; 192:10; 240:6 gears (1) 50:1 generated [3] 194:24; 196:14; 232:10 generates [1] 6:20 generating [1] 199:12 generation [35] 22:3, 4, 23; 70:23; 87:5; 99:4; 166:6, 16; 181:10; 194:22; 197:19; 215:3, 15, 21, 22; 216:9, 23; 217:18; 231:10, 18; 232:2, 11, 19, 21; 233:5, 10, 18, 22; 234:4, 5, 11, 14, 17; 235:12; 238:24 generators [1] 208:2 gestures [1] gets [5] 11:21; 17:24; 59:3; 113:4; 200:6 gifts [5] 28:2, 20; 29:3; 30:4 give [35]. 8:9; 9:12; 19:25; 25:6, 7, 18; 26:2; 36:9; 40:3; 46:17; 54:1; 79:24; 80:7, 11, 22; 81:10; 82:5; 83:11: 88:21; 94:3, 4, 8; 96;23; 99:13; 100:19, 25; 132:13; 146:7; 191:7; 192:18; 220:3, 12; 234:24; 236;19; 244:2 given [5] 108:2; 113:10; 168:4; 242:6; 244;22 gives [2] 138:8, 11 giving [2] 158:13; 191:23 goal [1] 241:17 god [1] 211:6 goes [11] 28:15; 98:20; 123:5; 128:21; 157:20, 21; 199:17; 200:4; 217:2, 21 goodness [1] 168:21 gosh [4]. 34:24; 118:17; 142:14;

m fax.com to gotten

floor [1]

123:8

/ile (2)

Jed [2]

171:17, 20

"les [3]

1:24; 78:18

209:9

govern [1] 105:18 government [2] 35:19; 41:12 graphic [6] 202:7, 17, 18, 21, 22; 206:1 graphics [1] 26:17 gravamen [1] 136:6 graves [10] 177:4, 11, 15, 21, 24, 178:7. 14, 22; 180:6; 181:7 great [1] 30:10 greater [1] 16:18 ground [1] 8:1 group [2] 35:20; 41:21 guess [11] 39:25: 95:5: 112:19: 116:7; 140:3, 5; 151:15; 153:14; 189:15: 240:15; 241:14 guidelines (2) 99:23; 100:7 guy [2] 202:22; 205:9 guys [1] 52:11

* * H * *

h-u-t-t-o-n [1] hadn't [1] 243:3 haif [2] 143:22; 241:4 halfway [1] 207:2 handed [1] 52:22 handing [3] 53:2, 7; 64:9 handled [1] 148:12 handles [3] 21:13; 176:13, 17 handling [3] 171:10; 173:7; 174:7 hang [3] 133:12; 135:12; 217:22 happening [1] 189:1 happens [2] 82:7; 99:12 harassing (1)

98:10 hard [3] 66:13; 92:15; 219:5 hasn't [5] 20:24; 117:22; 151:20; 156:22; 240:21 hate [1] 217:7 haven't [10] 28:24; 63:4; 64:16; 115:5; 118:2, 7, 10, 13; 185:1; 242:6 he'll [2] 131:1; 158:14 he's [1] 222:12 head [1] 141:16 header [1] 227:24 hear [8] 8:6; 178:22; 180:12, 21; 181:7; 192:13, 14; 200:17 heard [42] 31:2; 32:7, 11, 25; 33:2, 6; 41:15; 114:18, 25; 115:6, 9, 18, 23; 122;3; 168:24; 172:21; 186:16; 187:8, 14; 191:4; 193:23; 194:16; 205:14; 211:10, 17, 19, 20; 212:6, 8, 24; 213:2, 5, 12, 21; 214:3, 10, 12, 20; 216:25; 231:4, 5, 7 hearing [4] 61:1; 100:23; 142:4; 180:24 hears [1] 217:19

held [8] 45;15; 56:16; 73:14; 152:25; 179;3; 191:10; 210:3; 246:7 help [2] 80:13; 99:2 helpful [1] 29:24 hereby [2] 252:6, 16 herein [1] 252:13 hereto [1] 252:22 hereunto [1] 251:14 high [2] 140:24; 141:10 higher [1] 96:5 hire (5) 177:21, 24; 178:14; 179:14.

24

hiring [1]

179:7 hold [11] 15:11: 17:5; 28:14; 46:12; 63:2; 99:11; 124:11; 192:12, 13, 15 holder [1] 16:18 holders [1] 155:12 holding [3] 16:25; 202:5; 204:3 home [10] 12:12; 18:22; 82:13, 14, 20; 129:19; 182:20; 187:5; 220:15 homes [1] 75:19 hope [12] 59:6; 97:3; 182:14; 195:10; 196:24; 197:1, 2, 14, 25; 201:17; 207:18; 244:5 horvath [3] 87:22; 88:1, 2 hot [1] 183:15 hour [1] 120:7 house [1] 94:6 housecleaning (1) 245:21 huh-uh [6] 9:9; 81:16; 95:16; 116:16; 130:7; 237:15 hutton [6] 13:9; 18:14, 25; 123:12; 126:3; 192:11 hypothetical [10] 215:22; 216:8, 9, 21, 22, 24; 217:1, 18; 236:19; 237:6 hypothetically [1]. 48:16 * * 1 * *

i'd [2]
72:14; 238:10
i've [6]
98:3; 109:8; 211:19, 21, 23; 245:5
idea [12]
34:12; 96:23, 24; 98:1; 129:21; 151:4, 10; 152:18; 172:20; 190:24; 192:1; 239:21
ideas [3]
25:6, 7, 9
identification [9]
10:14; 42:3; 117:9; 131:19;

96:11

Indemnification [6]

106:8, 14, 16, 23; 107:7;

132:17; 170:2; 191:16; 201:6; 203;19 identified [2] 10:19; 192:23 Identify [3] 65:15; 192:9, 15 illegality [1] 190:15 illustration [1] 204:24 imagine [1] 190:17 immediately [3] 43:3: 78:13: 191:24 impact [29] 193:22, 23; 194:15, 16, 19, 21; 195:8, 11, 16, 19; 196:3, 9, 12, 22; 197:6, 10, 13, 24; 198:2, 4, 8, 11, 13, 17; 229:25; 232:4, 6; 238:25; 239:2 imply [2] 182:17; 214:2 implying [1] 184:24 important [5] 8:8, 12; 9:2; 52:14; 61:16 impossible (1) 222:14 improper [1] 98:24 in-house [7] 19:10, 13, 14; 94:15; 95:1, 13; 97:8 in-person [1] 71:18 inappropriate [1] 52:12 inc [1] 252:8 include [5]. 57:16; 187:7, 10; 203:12; 231:16 includes [3] 60:8; 203:14 income [1] 96:2 incoming [1] 149:20 incorporated [1] incorporating (1) 15:19 incorrect [2] 151:21; 213:15 increases [1]

indemnified [1] 116:14 indemnify [4] 107:3, 19, 20, 21 indemnifying [3] 107:8: 209:6, 22 indemnity [2] 198:1.7 independent [5] 31:11, 25; 46:10; 149:15; 226:3 independently [1] 221:18 indicate [2] 53:18, 19 indication [2] 28:3: 173:12 individual [13] 9:23; 38:1, 25; 57:15; 87:10, 18; 88:19; 104:3, 21; 116:20; 176:11; 209:6, 21 individually [8] 46:25: 57:18: 58:2; 67:5, 8; 88:16; 171:1; 172:8 individuals [11] 36:5, 23; 37:7; 38:2, 14, 15, 19; 39:5, 9; 40:6; 55:25 Inform [2] 136:8; 246:2 Information (58) 11:15; 19:23, 25; 20:2, 4; 31:7, 25; 35:8; 46:3, 5, 10; 81:14: 85:9, 23: 88:7; 98:4, 24, 25; 100:9; 102:13; 128:3; 156:25; 159:25; 160:8, 11; 161:7, 9, 25; 178:1, 4; 186:23; 187:6; 189:6; 200:21; 201;23; 208:20; 212:13; 218:11: 221:15, 18; 222:10, 14; 226:4, 22; 228:9, 23; 230:20, 23; 237:19, 23; 238:5; 239:2, 3, 5; 241:23; 242:19; 243:13 informational [1] 227:23 Initial [1] 11:20 injunctive [1] 169:15 Inquire (1) 170:18 inguired [1] 97:25 inquiries [1] 106:5 instance [2] 22:17; 157:25 (nstant [2]

From govern to instant

114:19, 22 instruct [19] 11:9; 32;3; 68:12; 90:22; 12:3; 160:3, 13; 178:5; 189;5; 195;11, 13; 212;14; 221:17; 222:19; 223:9; !28:11, 14, 21; 230:24 _nstructed [10] 72:8; 178:18; 187:13; 188:3, 13; 189:19, 23; 200:25; (18:10; 225:13 instructing [7] 69:14: 123:25; 223:13; 25:15; 226;20; 227:19; 29:9 instruction [1] 190:25 nsurance (3) :08:8, 12, 18 insuring (1) 137:19 ntend [2] 24:3, 16 intending [1] 214;2 ntends (2) _24:20, 25 Interact [2] ^1:2; 68:13 ateraction [t] 68:15 interacts [2] 0:13; 68:10 nterchangeable [1]

21:25 interest [7] 6:17, 18; 123:15, 18; 124:4;

30:15: 157:7 interested [2]

99:22; 252:21 iteresting (1) ...3:16

internet [8] 73:16, 17, 18; 180:16; 205:8, 1, 15, 17

...terrogatories [3] 129:6, 7, 8 iterrupt [13]

4; 27:19; 65:1; 66:16: 158:3, 4; 181:17; 187:19; 216;6; 224:23; 230:10; 33:16

|terrupted [2] 34:17; 232:16

interrupting (1)

:terruption [2] 36:7: 144:25

rterruptions [1]

58:19 introduce [1] 10:8 introduced [1] 244:12

invade [4] 10;6; 68:21; 90:18; 225:16

invading [3] 91;23; 226;25; 228:9 investment [1]

147:12 involve [1] 221:15

involved [5]

26:17; 43:20; 94:20; 149:22; 150:17

involvement [1] 16:6 Irvine [1] 89:16

issue [11] 36:14; 51:11; 63:1, 4; 64:18, 20; 101:5; 148:8; 203:7;

214:7; 227:8 issues [14]

20:15; 53:21; 91:13; 128:16; 136:13; 137:3; 145:10, 14; 163:23; 217:10; 225:3;

240:17; 242:4 item [2]

11:1; 117:14 item asks [1]

117:14 items [4]

58:24; 61:19; 238:13; 243:9

.1

lammed [1] 243:20 january [2] 32:20; 167:3]im [3] 54:25; 86:9; 175:23 jimmy [23] 35:3, 12; 38:25; 49:6, 16; 50:2, 3, 10, 15; 51:9, 10, 15; 54:2, 20, 24; 55:3; 57:11; 61:21; 87:22; 175:14; 191:13; 193:5, 8 []ns [10] 39;1; 165:12, 16, 22; 166:3, 7, 10, 16; 208:23; 249:9 job [4] 9:20: 124:7, 13; 162:16 jobs [1]

127:18

174:4

joel (1)

john (2) 207;19, 20 join [1] 241:2

joseph [2] 129:13; 133:4 judgement [1]

63:6 july [1] 33:6

ljune [1] 14:3

junk [45]

6:17, 23; 41:22; 78:25; 91:17, 21; 92:25; 106:2; 143:12, 15, 18; 146:13; 148:17; 165:16; 166:3, 8; 174:20; 175:6, 8, 10, 19; 176:2; 185:19; 187:14, 22, 23; 189:20; 190:15; 191:5; 195:9, 12; 196:23; 197:3, 6; 200:19; 202:25; 203:4; 216:16; 223:19; 224:21, 22; 225:21; 226:14; 227:4;

237:11

jury (1) 242:12

K

k-a-t-z [1] 213:2

k-e-s-s-l-e-r [1]

168:6

k-i-r-s-c-h [1]

172:9 katz [1]

213:2 keep [12]

18:7; 40:5; 67:21; 97:16, 19; 105:10; 136:9, 13; 150:5, 13;

220:21; 223:23 ken [5]

173:5, 22, 23; 174:17; 239:25

kessler [2] 166:20; 168:6 kevin [2]

140:1; 213:2 king [10]

177:4, 11, 15, 22, 24; 178:7, 15, 22; 180;6; 181;7

kirsch (3) 172:9, 12, 17

kline [6] 170:23, 24; 171:2, 16, 20; 172:20

knowing [2] 53:21; 190:14

knowingly [8]

53:22; 216:20; 223:12; 224:4, 18; 228:19; 229:15; 230:18

knowledge [55]

16:10; 31:10; 46:9; 47:4; 53:18: 76:4: 78:5: 104:16; 105:2; 129:19; 135:6; 140:7; 143:11, 14; 147:22; 148:21, 24; 150:2, 20; 151:1, 5, 9; 152:12, 17; 153:6, 19; 155:15; 156:14; 159:9, 11: 165:11; 166:2, 6, 15; 168:11; 170:5; 172:23; 173:24; 176:18, 21; 184:17; 185:2; 187:17, 21; 188:21; 189:1. 16; 192:4; 197:6, 7, 12; 205:25; 208:19; 228:25; 234:5

knowledgeable [12] 9:25; 10:20, 24; 11:4; 36:14, 18; 108:9; 153:22; 155:2; 240:16, 24; 252:8

ktla [2] 75:1, 3

* * L * *

l-i-n-k [1] 181:13 laid [1] 34:2

language [2] 42:16; 45:20

lapses [1] 145:8

large [1] 211:22 larger (1) 128:18 last [12]

12:2; 17:1; 21:19; 87:23; 89:20; 90:8; 116:5; 127:5; 137:12; 190:9; 210:7, 20

late [2] 169:10; 241:21

laundry [1] 40:4

law [26]

16:10; 31:2; 32:20; 33:15, 17, 20; 34:11; 42:14; 44:22; 64:10; 89:11; 102:10; 105:10, 14; 135:21; 162:14; 177:3, 11; 178:13; 179:7, 14, 24; 210:8, 17; 218:24; 219:17

laws [25]

19:18, 19: 100:20: 101:1, 3, 16; 102:24; 103:7, 11, 13;

105:10, 17; 134:15; 135:19, 20; 136:16; 155:4; 161:3, 14, 18, 23; 162;6, 19; 230;4 lawsuit [9]

35:11; 54:21; 135:20, 22; 208:21, 23; 209:7, 23; 239:25

lawsuits [7] 35:13; 162:23; 163:1;

176:12, 19, 22; 209:4 lawyer [12]

43:17; 53:2, 7, 8, 11, 12; 64:10, 20; 105:15; 106:13; 136:19; 228:3

lawyers [4] 155:6; 218:4; 219:16 lay (3)

24:15; 45:19; 98:1 laying [1]

102;18 lead [78]

22;3, 4, 23; 29:15; 53:16; 70:23; 74:20; 75:5; 79:9, 10, 11, 12, 16; 80:15; 81:21, 24,

25; 82:3; 83:1; 84:4, 5, 11, 19; 86:23; 87:2, 5, 6; 88:25; 93:18, 20; 99:4; 123:22; 136:10, 18; 166:6, 15; 181:10; 194:22; 197:19;

198:18, 19; 199:14, 23, 24; 200:3, 9; 208:2; 215:2, 15, 17, 21, 22; 216;8, 22, 23;

217:12, 18, 19; 218:23; 219:4; 231:10, 18; 232:1, 11, 19, 21; 233:5, 9, 18, 22;

234:4, 5, 11, 14, 17, 20; 235:12; 238:24

leading [5] 23:19, 20; 70:3; 101:7;

236:25

leads [87]

6:21; 74;7, 9; 75:9, 11, 13, 22, 25; 76:1, 3, 5, 16, 17, 18, 24; 77:5, 9, 13; 79:19, 22; 80:1, 8, 10, 14, 18, 22; 81:10, 18; 83:5; 86:13, 16, 17, 19, 20; 87;21; 111:11; 113:3, 4, 13, 15, 18, 21; 114:2, 7; 118:16, 17, 24, 25; 181:19; 182:15, 18, 23; 183:2, 9; 184:13, 14, 17, 22; 185:12, 14; 186:5, 11; 194;24; 195:14; 196:10, 12, 14, 19; 197:21; 199:12; 215:4; 216:10, 17; 220:25;

224:22; 234:15, 17, 19, 22;

239:3, 4 learn [1] 98:5

15; 20:5, 9, 24; 21:1; 23:5,

learned [6] 31:12, 22; 46:3; 184:10; 212:15: 222:17 leave [7] 126:22; 127:22, 25; 235;16; 237:22: 241:15: 243:1 legal [17] 19:4, 6; 46:18, 19; 105:13; 106:12, 15; 136:18; 153:15; 177:16: 218:19, 25; 222:25; 224:21, 22; 225:23; 228:1 legality [1] 223:19 lend [2] 93:14, 24 lended (2) 95:14: 96:15 lender [3] 97:6, 15; 105:11 lenders [7] 94;4; 99;20; 101;7, 22; 102;2; 126:1; 219:23 let's (34) 16:9: 22:21: 24:2: 25:2: 26:6; 28:10; 29:11; 30:25; 41:4; 46:19, 22; 50:1; 55:22; 56:14; 9:18 74:19; 93:9; 94:9; 103:14; 116;18; 120:4; 152:23; 158:3: 163:4: 165:6: 181:17: 191:9; 198:16; 201:4; 202:25; 206:8; 208:7; 216:22; 228:6; 244:5 letter [64] 31:17; 35:21; 36:2; 41:25; 42:6, 10, 18, 20, 25; 43:6, 11, 13; 44:8, 17, 24; 45:19, 23; 47:19; 48:22; 49:6, 12, 16, 18, 21; 50;9, 14, 18; 51:5, 9, 15, 23, 24; 52:7; 53:24; 54:1, 2, 11, 25; 55:1, 4; 58:1; 61:22; 62:1, 3; 66:20; 78:15, 19; 119:2; 167:2, 4, 6, 9, 14, 22, 24, 25; 168:1; 198:2; 240:3, 8 letters [24] 36:22, 24; 37;7, 15, 21, 23; 38:15; 39:5, 13, 14; 40:5; 41:1; 53:10, 11; 56:1, 2, 3, 4, 10, 12; 113:21; 114:7; 119:2. level (2) 16:8; 128:16 liability [5] 37:23; 107:9, 10; 209:7, 22 Jiable [3] 217:4, 25; 218:15 license [36]

104:7; 105:11; 125:22; 126:1;

131:16, 25; 132:15, 20;

133:1, 12, 13, 14, 15, 16; 135:9, 10, 12, 13; 137:20, 24; 138:18, 20; 139:7, 10, 19; 140:9, 18; 141:10; 142:23; 144:21, 22, 23; 154:5; 155;22; 205:25 licensed [60] 103:23; 104:3, 5, 10, 22; 131:22; 132:1, 2, 3, 10, 11, 23; 138:4, 6, 25; 139:12, 24; 140:1, 20: 141:17; 142:7, 15, 18; 149:25; 150:4, 6, 9, 11, 21, 24; 151:2, 6, 8, 16, 19; 152:13, 16; 153:7; 154:14; 155:12, 16, 21; 156:12, 13, 15, 16; 157;22, 23; 158;1, 7, 21, 24; 159;6, 10, 12, 15, 18, 23; 160:17 licenses [1] 138:14 licensing (2) 103:21; 152:4 licensure [5] 104:19, 24; 146:22; 154:4, 20 9, 10, 12, 15, 16, 18, 24; life [1] light [2] 60:21; 62:6 lights [3] 145:20 liked [2] 205:22, 23 limit [3] 55:8; 60:3; 91:5 limited [1] 37:22 line [9] 18:8; 64:17; 101:24; 102:19; 161:21; 180:3, 5; 249:12; 250:1 lines [1] 185:4 link [48] 77;15, 22; 79:5, 8; 80:7, 21; 81:3, 10; 82:7; 83:4, 8; 84:1; 85:16, 19; 86:1; 111:10, 13. 24; 112;15, 16; 181:11, 13; 182:10, 13, 15, 18, 24; 183:2, 9, 10, 19, 21; 184:6, 9,]logo [1] 13, 18, 20; 185;11, 14, 18, 19: 186:2, 5; 201:22; 237:19; looks [2] 239:1, 3 list [19] 23:25; 27:2, 4, 8, 12, 15; 40:4; 54:8; 75:16, 17; 80:11; 88:13; 113:1; 156:11; 157:18; 158:17, 19, 20; 238:16 listed (4)

104:8; 155:11, 12; 168:7

listen [2] 151:25; 185:5 listing (1) 176:15 lists [1] 129:16 litigated [1] 63:3 litigation [17] 6:18; 7:21; 64:6; 109:9, 10: 168:9, 24; 169:5, 19; 170:22; 171:1, 4, 7; 172:7; 173:4; 174:3; 203:1 live [26] 75:13, 25; 76:1, 24; 77:9; 80:12; 86:16; 87:1, 6, 21; 113:3, 13, 15, 17, 21; 114:2, 7; 118:16, 17, 24, 25; 181:19; 183:15, 17; 239:3, 4 lived [1] 12:15 loan [64] 82:19, 22, 25; 93:18; 94:7, 8, 95:13, 14, 19, 20, 22; 96:2, 4, 7, 10, 11; 99:16, 17, 18, 22; 142;9, 11, 20, 22; 143:12, 14, 17, 20; 144;9, 13, 17; 157;3, 10, 11, 12, 16; 158:17, 19, 21, 24; 159:3, 6, 10; 164;2; 182;5, 6, 7; 187;4; 212:4; 217:2, 21, 23; 218:14; 219:24 loans [36] 27:17; 94:25; 95:3, 9; 96:12, 17, 21; 97:5, 8, 16, 17, 18, 19; 99:25; 138:1, 9, 15, 25; 139:6; 163:11, 12, 20, 25; 164:3, 9, 17, 20, 24; 182:1, 3; 212;2; 219;25; 220;10, 15 located [2] 13:11; 89:15 location [1] 19:1 locations (2) 18:17, 23 log [1] 92:5 42:7; 203:24 los [4] 251:5; 252:2, 5, 25 lost [2] 98:22; 99:13 lot [16] 20:8: 36:8: 58:18: 82:8, 9, 19; 96:3; 97:1; 100:22; 110:14;

126:9; 136:13; 240:18; 242:6, 10; 243:19 lots [1] 180:17 loud [4] 9:3; 45:9; 138:17; 191:20 louder [1] 216:1 lower [3] 96;5, 6, 14 (unch (6) 93:7, 12; 107:24; 116:18; 120;4; 121:10 luncheon [1] 120:8 lying [1] 236:22

* * M * * m-a-n-e-s-h [1] 122:1 m-a-t-t-m-i-l-l-e-r [1] 169:16 mad [1] 181:17 magazine [1] 75:19 mall [19] 23:16, 17, 24; 27:1, 12; 28:19; 29:2; 30:2, 3; 47:9, 13, 16; 48:4, 10, 23, 24; 49:2; 67:25 mailing [2] 13:16: 18:19 mainly [6] 17:7; 76:7; 82:8, 14; 185:17; 211:21 maintain (8) 18:6, 16; 40:25; 146:22; 176:11, 14; 219:6; 222:18 maintained [1] 55:20 man [5] 202;4; 203:24, 25; 204:7 manage [2] 123:10, 12 management [1] 16:6 manager [2] 22:11, 14 managing (2) 108:21; 124:8 manesh [1] 121:25 manner [1]

229:4

manson [467].

6:10: 10:7, 16: 13:2, 3: 16:4,

20, 23; 24:16, 18, 22; 25:1; 27:22: 28:12, 16, 18; 29:20; 30:23; 31:14; 32:5, 24; 33:4, 14; 34;7, 9; 35:25; 36:1, 20, 21: 37:5; 38:2, 12, 23; 40:16, 24; 41:4, 6, 7; 42:5, 22, 24; 43:10: 44:4, 6, 11, 15; 45:3, 6, 10, 12, 16, 17; 46:7, 13, 21, 23; 47:7; 48:2, 8, 19, 24; 49:2, 8, 15, 23; 50:20; 51:4, 7, 8, 12, 14, 18, 22; 54:12, 17, 23; 55:1, 8, 17, 23; 56:6, 9, 14, 17, 18, 25; 57:4; 58:11. 14, 17, 22; 59:7, 13, 18, 24; 60;3, 8, 13, 25; 61:9; 62:5; 65:14, 23; 66:11, 15, 18; 67:1: 68:14, 23; 69:9, 14, 17, 22: 70:2, 4, 14: 72:1, 4, 7, 14, 21; 73:5, 7, 13, 16, 22; 74:3; 78:21; 79:2, 3; 80:5, 20; 83:19, 23; 84:13, 18, 20, 24; 85:13, 17, 18; 86:8, 10, 11; 87:15, 16; 88:14; 89:4; 90:1, 25; 91:9, 24; 92:4, 9, 11, 17, 19: 93:6, 9, 11, 22, 23; 95:7; 96:24: 97:4: 98:3, 15, 19; 99:1, 10, 15; 101:9, 15, 19, 23; 102:18, 22; 103:3, 4, 23; 104:1, 15; 105:16, 22, 24; 106:17, 21; 108:4, 8, 11; 109:7, 13, 16, 18, 23, 25; 110:5, 10, 17, 22; 111:3, 18, 21, 23; 112:4, 7, 9, 25; 113:8, 20; 114:13, 15, 17; 115:16; 116:9, 18, 22, 25; 117:5, 11, 21; 118:5, 20, 22; 121:9; 123:25; 124:3; 125:8; 127:24; 128:8; 129:7, 9, 12; 131:3, 7, 12, 21; 132:19; 133:7, 9; 134:4; 135:3, 5, 17, 24; 136:2, 14, 22; 137:9, 12, 18, 23; 138:12, 23; 139:3; 140:4, 8; 142:6; 145:1, 2; 146:17, 21; 147:21; 148:1; 151:22; 152:6, 23; 153:1, 10, 21; 154:9, 11, 24; 155:1, 8, 24; 156:3, 8, 10, 19, 22; 157:1; 158:16; 159:2, 5; 160:15: 161:1, 12: 162:4: 163;3, 8, 9; 165;6, 9, 10; 167:1, 12; 168:22; 169:3, 23; 170:4, 9, 11, 14, 19, 21; 171:19, 24; 172:6, 16; 173:16, 23; 174:1, 2, 9, 19, 25; 175:4, 17; 176:1, 7; 177:9, 14; 178:10, 21; 179:2, 4, 5, 22; 180;11, 15, 18; 181:6; 182:2; 184:12, 19;

From learned to manson

185;3; 186;1, 9, 20; 188;5; 189:5, 18; 190:23; 191:11, 18; 193:16, 19, 20; 194:4, 10, 11; 196:17, 21; 201:3, 8; 202:25; 203:6, 11, 13, 21; 204:19; 205:4, 12, 18; 207:4; 208:24; 209:1, 11, 14, 25; 210:4, 5; 212:16, 19, 22; 213:16, 19, 25; 214:2, 14, 17, 18; 215:1, 7, 11, 14, 24: 116:3: 217:17; 218:6; 219:2, 3, 9, 13, 15, 22; 221:20; 222:24; 223:7, 10, 23; 224:2, 14, 25; 225:13, 19; 226:7, 12, 17, 24; 227;11, 12, 20, 21; 228:4, 13, 16; 229:7, 11, 20; 230:4, 10, 15; 231:2; (32:24; 233;14, 24; 234:3; 136:4, 11, 12; 237:4, 6; 238:9, 18, 24; 239:7, 14, 16, 18; 240:7, 14; 241:1, 14; !42:3, 8, 11, 20, 24; 243:1, 0, 11; 244:2, 8; 245:19, 24; 246:6, 8, 20; 247:1

manuscript [1]

47:3 .narch [1]

126:25 marginal [1]

.nark [7]

170:23, 24; 171:2, 16, 20; 72:20; 212:6

narked [13]

10:12, 13; 42:2; 117:8; 131:15, 18; 132:16; 170:1; 91:15; 201:5; 203:18; 45:22, 23

market [1] R2:15

narketing [45]

1:9, 11, 13, 15, 17; 22:8, 9, 11, 14, 21, 23; 76:2, 4, 6; ³9:4: 114:19, 22: 128:24: 33:22, 23: 194:15, 16, 20: , 25:8, 11, 17, 20; 196:4, 9, 12, 22; 197:6, 10, 13, 24; **38:2, 5, 8, 11, 14, 17;** 32:4, 6; 238:25; 239:2 narking (1)

14:3

⊣arkings [1] narks [1]

!34:16

arriage (1) 19

narried [1] 3:6

im manuscript to mr

martin [2] 212:8, 24 mass [1] 202:25 material [3] 62:19; 64:3; 102:1 math [2] 141:16; 235:11 matter [10]

7:15; 57:13; 59:4; 61:7; 96:10; 131:9; 168:6; 174:7; 177:19; 213:24

matters [2] 9:25: 91:13

mattmiller [3] 166:20; 169:16, 17

mean [42] 7:11; 21:12; 23:3; 29:14;

33:19, 22; 35:19; 49:19; 52:12; 69:21; 70:12, 19; 73:9; 74:16; 76:10, 12; 79:20: 82:22: 94:17; 107:6; 122:17; 123:1; 124:18; 125:7; 133:10, 25; 134:22; 138:11; 144:1; 155:15, 18; 156:14; 162:9, 10, 15; 182:23; 189:22; 199:21;

222:6, 22; 223:21; 242:14 meaning [14]

6:23; 19:14; 94:20; 155:24; 156:1; 163:21; 182:19; 208:23; 222:6, 7, 8, 21, 23; 228:18

means [12]

33:13; 39:23; 43:15; 46:7; 68:14; 81:1; 107:7, 8; 132:1; 209:9; 228:8; 229:25

meant [1] 147:19 meat [1] 30:25

media [1] 23:9

medication (1) 9:15

medications [1] 145:4

meet [1] 100:18 members [1]

27:16 memory [5]

67:17; 145:8, 10, 13; 197:15 memos [1] 119:9 menash [5]

193:3, 7; 197:12, 15, 23 mention [1]

32:7

mentioned [20]

20:23, 24; 21:4; 26:6; 27:1; 28:20; 29:1; 36:18; 55:24; 77:4; 86:16; 96:14; 115:10, 15; 122;12; 146;4; 176;24; 182:3; 202:9; 231:5 mentioning [1]

115:12 mentions (5)

47:17; 48:4, 10; 189:24;

201:13 mere [1] 92:1

messago [4] 192:9, 12, 13, 15

messages [1] 192:14

messed [1] 163:14

methods [1]

23:6 midway [1]

131:25 mike [1] 86:8

million (9)

97:14; 165:2; 163:11, 15, 19; 164:8, 20, 24 mind [8]

33:9; 46:12; 53:20; 81:9; 135:1; 162:18; 189:10; 216:2

mine [3] 8:5; 116:24; 122:7

minute [5]

72:13; 82:6; 160:6; 220:12; 223:22

minutes [5]

74:12; 93:3, 10; 163:4; 165:7 misinformed [1]

misled [1] 38:11 missed [1]

63:19

240:13 missing [2]

240:4; 246:17 missouri (1) 13:22

misstate [1] 42:21

misstating [2] 184:7; 236:9

mistake [1] 241:19

mistaken [2] 150:8; 164:15 mixed [2]

49:25, 118:17 moment [12] 145;3; 153;11; 168:16; 191:7; 212:10; 215:2, 9, 15

168:19, 23, 24

18, 24; 94:4, 11; 202:5; 204:3; 217:24; 219:23

12:16, 18; 30:7, 8; 141:23

84:2; 85:1; 125:16, 17; 128:14; 144:23, 24; 195:21;

mortgage [24]

116:2, 7, 11; 138:9, 14; 144:8, 13, 17, 21; 191:23; 205;2; 214:20, 23; 220:6, 7,

63:23; 65:6, 18, 25; 66:2; 244;9; 245;7

move [8]

198:16; 223:13; 226:8;

moves [1] 158:19

6:10, 11, 12, 13; 10:7, 16; 13:2, 3; 16:4, 10, 15; 20:5, 9, 24; 21:1; 23:5, 20, 23; 24:16, 18, 22; 25:1; 27:22; 28:12, 13, 16, 18; 29:20; 30:23; 31:14; 32:5, 24; 33:4, 14; 34:7, 9; 35:25; 36:1, 20, 21; 37:5; 38:2, 12, 23; 40:16, 24; 41:4, 6, 7; 42:5, 22, 24;

21, 23; 47:7; 48:2, 8, 19, 24; 49:2, 8, 15, 23: 50:20; 51:4, 7, 8, 12, 14, 18, 22; 52:8, 15,

23, 24; 56:6, 9, 14, 17, 18, 25; 57:4, 22; 58:11, 14, 17, 22; 59;7, 13, 18, 24; 60;3, 8,

13, 22, 25; 61;9; 62;2, 5, 15, 21; 63:12, 15, 19; 64:2, 11.

56:15: 99:14: 111:9; 138:24: monday [3] money [12] 30:19: 84:11: 85:4; 93:14,

month [5]

months [15] 77:19, 20, 21; 78:1; 83:9;

196:1; 241:4

43:22, 24; 100:10; 115:24;

8, 12, 13, 25 motion [7]

mouth [4] 37:11, 14; 185:22; 195:4

12:22, 23; 52:2; 102:15;

244:24 moved [1] 12:16

moving [2] 39:12: 112:12

mr [551] 43:10; 44:4, 6, 11, 15; 45:3, 6, 10, 12, 16, 17; 46;7, 13,

18, 20; 53:4, 15; 54:7, 12, 17, 23; 55;1, 8, 14, 17, 20,

213:16, 19, 25; 214:2, 14, 17, 18; 215:1, 7, 11, 14, 24;

74:3; 78:21; 79:2, 3; 80:5, 20; 83; 19, 23; 84; 13, 18, 20, 24; 85; 13, 17, 18; 86; 8, 10, 11; 87; 15, 16; 88; 14; 89:4; 90;1, 25; 91:9, 24; 92:4, 9, 11, 17, 19, 93:5, 6, 9, 11, 22,

12, 16, 21; 65:1, 3, 9, 14, 16,

23: 66:10, 11, 12, 15, 18, 19;

67:1; 68:14, 17, 23; 69:9, 14,

7, 14, 21; 73:5, 7, 13, 16, 22;

17, 22; 70:2, 4, 14; 72:1, 4,

23; 95:7; 96:24; 97:4; 98:3, 15, 19; 99:1, 10, 15; 101:9, 15, 19, 23, 24; 102:18, 22;

103:3, 4, 23; 104:1, 15; 105:16, 22, 24; 106:17, 21; 108:4, 8, 11; 109:7, 13, 16,

18, 23, 25; 110:5, 10, 17, 22: 111:3, 18, 21, 23; 112:4.

7, 9, 25; 113:8, 20; 114:13, 15, 17; 115:16; 116:9, 18, 22, 25; 117:5, 11, 21; 118:5,

20, 22; 121:9, 10; 123:6, 25; 124:3; 125:8, 9; 126:3, 11; 127:9, 11, 24; 128:8, 12;

129:7, 9, 12, 13; 131:3, 7, 12, 21; 132;19; 133;7, 9, 10,

18, 20; 134:4, 8, 10, 17, 18;

135:3, 5, 17, 24; 136:2, 14,

22; 137:9, 12, 18, 23; 138:12, 23; 139:3; 140:4, 8;

142:6; 145:1, 2; 146:17, 21; 147:21; 148:1; 151:22;

152:6, 23; 153:1, 10, 21; 154:9, 11, 24; 155:1, 8, 24;

156:3, 8, 10, 19, 22; 157:1; 158:16; 159:2, 5; 160:15; 161:1, 12; 162:4; 163:3, 8, 9;

165:6, 9, 10, 11; 167:1, 12; 168:22; 169:3, 23; 170:4, 9,

11, 14, 19, 21; 171:19, 24; 172,6, 16; 173:16, 23; 174:1, 2, 9, 19, 25; 175:4, 17;

176:1, 7; 177:9, 14; 178:10, 21; 179;2, 4, 5, 22; 180;11,

15, 18; 181:6; 182:2; 184:12, 19; 185:3; 186:1, 9, 20; 188:5, 11, 12; 189:3, 5, 18;

190:23; 191:11, 18, 21; 192:1, 8, 25; 193:7, 12, 16, 19, 20, 21; 194:4, 10, 11, 12;

196:17, 21; 197:8, 12, 15, 23; 198:1; 201:3, 8; 202:25;

203:6, 11, 13, 15, 21; 204:19, 21; 205:4, 12, 18;

207:4; 208:24; 209:1, 11, 14, 25; 210:4, 5; 212:16, 19, 22;

216:3; 217:17; 218:6; 219:2, 8, 9, 13, 15, 22; 221:20; 222:24; 223:7, 10, 18, 23; 224:2, 3, 14, 17, 25; 225:13, 19; 226:7, 12, 17, 24; 227:11, 12, 20, 21; 228:4, 13, 16; 229:7, 11, 20; 230:4, 10, 15; 231:2; 232:23, 24; 233:14, 24; 234:3; 236:4, 11, 12; 237:4, 5; 238:9, 18, 24; 239:6, 7, 11, 14, 16, 18; 240:3, 7, 14; 241:1, 14; 242:3, 8, 11, 20, 24; 243:1, 10, 11; 244:2, 8; 245:19, 20, 24; 246:6, 8, 20, 21, 24; 247:1 Mr Ali [1] 188:12 MR AMKRAUT (29) 16:10; 28:13; 52:8, 15, 20; 53:15; 54:7; 62:15, 21; 63:12,

15, 19; 64:2, 16; 65:1, 9: 68:17; 93:5; 101:24; 188:11; 189:3; 204:21; 232:23; 239.6, 11; 240:3; 243:11; 245:20; 246:24

Mr Amkraut [5]

55:14, 20; 60:22; 62:2; 65:16 MR MANSON [465]

6:10; 10:7, 16; 13:2, 3; 16:4, 15; 20:5, 9, 24; 21:1; 23:5, 20, 23; 24:16, 18, 22; 25:1; 27:22; 28:12, 16, 18; 29:20; 30:23; 31:14; 32:5, 24; 33:4, 14; 34:7, 9; 35:25; 36:1, 20, 21; 37:5; 38:2, 12, 23; 40:16, 24; 41:4, 6, 7; 42:5, 22, 24; 43:10; 44:4, 6, 11, 15; 45:3, 6, 10, 12, 16, 17; 46:7, 13, 21, 23; 47:7; 48:2, 8, 19, 24; 49:2, 8, 15, 23; 50:20; 51:4, 7, 8, 12, 14, 18, 22; 54:12, 17, 23; 55:1, 8, 17, 23; 56:6, 9, 14, 17, 18, 25; 57;4; 58;11, 14, 17, 22; 59:7, 13, 18, 24; 60:3, 8, 13, 25; 61:9; 62:5; 65:14, 23; 66:11, 15, 18; 67:1; 68:14, 23; 69:9, 14, 17, 22: 70:2, 4, 14; 72:1, 4, 7, 14, 21; 73:5, 7, 13, 16, 22; 74:3; 78:21; 79:2, 3; 80:5, 20; 83:19, 23; 84:13, 18, 20, 24; 85:13, 17, 18; 86:8, 10, 11; 87;15, 16; 88:14; 89:4; 90:1, 25; 91:9, 24; 92:4, 9, 11, 17, 19; 93:6, 9, 11, 22, 23; 95:7; 96:24; 97:4; 98:3, 15, 19; 99:1, 10, 15; 101:9, 15, 19,

23; 102:18, 22; 103:3, 4, 23;

123;6; 126:11

104:1, 15; 105:16, 22, 24; 106:17, 21; 108:4, 8, 11; 109:7, 13, 16, 18, 23, 25; 110:5, 10, 17, 22; 111:3, 18, 21, 23; 112:4, 7, 9, 25; 113:8, 20: 114:13, 15, 17; 115;16; 116:9, 18, 22, 25; 117:5, 11, 21; 118:5, 20, 22; 121:9; 123:25; 124:3; 125:8; 127;24; 128;8; 129;7, 9, 12; 131:3, 7, 12, 21; 132:19; 133:7, 9; 134:4; 135:3, 5, 17, 24; 136:2, 14, 22; 137:9, 12, 18, 23; 138:12, 23; 139:3; 140:4, 8; 142:6; 145:1, 2; 146:17, 21; 147:21; 148:1; 151;22; 152:6, 23; 153:1, 10, 21; 154;9, 11, 24; 155;1, 8, 24; 156;3, 8, 10, 19, 22; 157:1; 158:16; 159:2, 5; 160:15; 161:1, 12; 162:4; 163:3, 8, 9; 165:6, 9, 10; 167:1, 12; 168:22; 169:3, 23; 170:4, 9, 11, 14, 19, 21; 171:19, 24; 172:6, 16; 173:16, 23; 174:1, 2, 9, 19, 25; 175:4, 17; 176:1, 7; 177:9, 14; 178:10, 21; 179:2, 4, 5, 22; 180:11, 15, 18; 181;6; 182;2; 184;12, 19; 185:3; 186:1, 9, 20; 188:5; 189:18; 190:23; 191:11, 18; 193:16, 19, 20; 194:4, 10, 11; 47:4, 25; 48:5, 7, 14, 21; 196:17, 21; 201:3, 8; 202:25; 203:6, 11, 13, 21; 204:19; 205:4, 12, 18; 207:4; 208:24; 53:14, 23; 54:10, 16, 18, 25; 209:1, 11, 14, 25; 210:4, 5; 212:16, 19, 22; 213:16, 19, 25; 214:2, 14, 17, 18; 215:1, 7, 11, 14, 24; 216:3; 217:17; 218:6; 219:2, 8, 9, 13, 15, 22; 221:20; 222:24; 223:7, 10, 226:7, 12, 17, 24; 227:11, 12, 20, 21; 228:4, 13, 16; 229:7, 11, 20; 230:4, 10, 15; 231:2; 232:24; 233:14, 24; 234:3; 236:4, 11, 12, 237:4, 5; 238:9, 18, 24; 239:7, 14, 16, 18; 240:7, 14; 241:1, 14; 242:3, 8, 11, 20, 24; 243:1, 10; 244:2, 8; 245:19, 24; 246:6, 8, 20; 247:1 Mr Manson [2] 189:5; 243:11 Mr Menash [4] 193:7; 197:12, 15, 23 Mr Nafeiy (2)

MR RIGNEY [2] 66:10, 12

Mr Rigney [1] 203:15

Mr Shah [16] 6:11, 12, 13; 52:18; 55:24; 57:22; 64:11, 21; 65:3; 66:19; 121:10; 165:11; 223:18;

224:3, 17; 246:21 Mr Shah's [2]

Mr Sutton (9) 21; 194:12; 197:8; 198:1

Mr Tayanipour [1]

Mr Tayanipour's [1]

133:10, 18, 20; 134:8, 10, 17,

10:5; 12:25; 15:25; 16:9, 13; 19:22; 20:6, 21, 25; 23:2, 18, 22; 24:12, 17, 24; 27:20; 28:10, 14; 29:13; 30:17; 31:5, 20: 32:3, 22; 33:12; 34:6, 8:

23; 43:7; 44:3, 5, 9, 13, 23; 45:5, 7, 14; 46:2, 9, 16, 22;

55:2, 11, 22; 56:8, 11, 23; 57;1; 58:9, 13, 16, 20; 59:2,

63:13, 18, 20; 64:5, 14, 16, 25; 65:8, 10, 22; 66:4, 17, 23; | 23; 224:2, 14, 25; 225:13, 19; 68:7, 16, 20; 69:7, 12, 16, 20,

> 78:23; 80:4, 13; 83:17, 21; 84:10, 15, 19, 22; 85:12, 15; 87:13; 88:12, 22; 89:22; 90:5, | 35:23; 36:16; 37:3, 25; 38:4,

93:8, 16; 95:4; 96:22; 97:3, 22; 98:6, 17, 23; 99:7; 101:4, 10, 18, 21; 102:15, 20; 103:1, 47:4, 25; 48:5, 7, 14, 21;

106:11, 19; 108:3, 7, 10; 109;2, 12, 14, 21, 24; 110:2, 7, 12, 19, 25; 111:17, 19; 112:1, 6, 21: 113:6, 14, 17;

114:11, 14, 16; 115:14; 116:6, 17, 21, 24; 117:3, 20;

118;3, 19; 120;6; 123;21; 124:2; 125:6; 127:22; 129:5, 8, 11; 130;23; 131;5, 10; 133:5, 8; 134:2, 25; 135:4, 16, 21, 25; 136:4, 17; 137:1,

11, 21; 138:10, 22; 139:2; 140:3, 6; 142:3; 146:16, 19; 147:18, 24; 151:14, 24;

53:4; 64:12

191;21; 192;1, 8, 25; 193;12,

126:3

125:9

127:9, 11: 128:12; 129:13;

Mr Teno [11] ms [421] 35:23; 36:16; 37:3, 25; 38:4, 6, 8, 10, 18; 40:13, 21; 42:19, 49:1, 4, 17, 20; 50:19, 21; 51:6, 11, 20; 52:1, 10, 19; 11, 15, 19, 25; 60:6, 10, 16, 18; 61:5, 10; 62:6, 20, 23; 24; 70:9; 71:25; 72:2, 11, 17, 20; 73:3, 8, 9, 12; 74:1; 17; 91;5, 22, 26; 92;7, 15; 18, 21; 104;13; 105:12, 19;

152:8, 24; 153:14; 154:1, 22, 25; 155:5, 19; 156:1, 4, 17, 20, 24; 158:12, 25; 159:24; 160:25; 161:5, 20; 163:7; 166:24; 167:8; 168:21; 169:2, 21; 170:8, 10, 12, 16; 171:13, 16, 22; 172:4, 11, 13; 173:12, 14, 18, 25; 174:9, 11, 22; 175:3, 15, 22; 176:5, 25; 177:6, 13, 25; 178:16, 18, 23; 179:1, 18, 20; 180:8, 10, 12, 13, 20, 22; 181:2; 182:1; 184:4, 14, 20; 185:23; 186:7, 17; 188:4, 7, 17; 189:9; 190:19; 193:13, 17, 24; 194:8; 196:16; 203:3, 8, 12, 17; 204:9, 12, 14, 20, 25; 205:11, 14; 207:3; 208:23; 209;8, 13, 17; 212:12, 21; 213;8, 17, 23; 214:1, 6, 8, 16, 25; 215:5, 8, 13, 23; 216:2; 217:6; 218:2, 20; 219:4, 11, 14, 18; 221;13; 222;9; 223;2, 9, 20, 25; 224:5, 24; 225:9, 15, 22; 226:9; 16, 19; 227:5, 18; 228;1, 6, 14, 22; **229:3**, 10, 18, 23; 230:7, 14, 19; 233:21; 235:24; 236:7, 24; 237:21; 238:12, 23; 239:13, 15; 240:8, 10, 21; 241:17; 242:6, 9, 12, 23, 25; 243:8, 14; 244;4, 19; 245;25; 246:18, 21, 23; 247:4 MS BREER [408] 10:5; 12:25; 15:25; 16:9, 13; 19:22; 20:6, 21, 25; 23:2, 18, 22; 24:12, 17, 24; 27:20; 28:10, 14; 29:13; 30:17; 31:5, 20; 32:3, 22; 33:12; 34:6, 8; 6, 8, 10, 18; 40:13, 21; 42:19, 23; 43:7; 44:3, 5, 9, 13, 23; 45:5, 7, 14; 46:2, 9, 16, 22; 49:1, 4, 17, 20; 50:19, 21; 51:6, 11, 20; 52:1, 10, 19; 53:14, 23; 54:10, 16, 18, 25; 55:2, 11, 22; 56:8, 11, 23; 57:1; 58:9, 13, 16, 20; 59:2,

11, 15, 19, 25; 60:6, 10, 18;

61:5, 10; 62:6, 20, 23; 63:13,

18, 20; 64:14, 25; 65:8, 10, 22; 66:4, 17, 23; 68:7, 16, 20; 69;7, 12, 16, 20, 24; 70:9; 71:25; 72:2, 11, 17, 20; 73:3, 6, 9, 12; 74:1; 78:23; 80:4, 13; 83:17, 21; 84:10, 15, 19, 22; 85:12, 15; 87:13; 88:12, 22; 89:22; 90:17; 91:5, 22, 25; 92;7, 15; 93:8, 16; 95:4; 96:22; 97:3, 22; 98:6, 17, 23; 99:7; 101:4, 10, 18, 21; 102:15, 20; 103:1, 18, 21; 104:13; 105:12, 19; 106:11, 19; 108:3, 7, 10; 109:2, 12, 14, 21, 24; 110; 2, 7, 12, 19, 25; 111:17, 19; 112:1, 6, 21; 113:6, 14, 17; 114:11, 14, 16; 115:14; 116:6, 17, 21, 24; 117;3, 20; 118;3, 19; 120:6; 123:21; 124:2; 125:6; 127:22; 129;5, 8, 11; 130:23; 131:5, 10; 133:5, 8; 134:2, 25; 135:4, 16, 21, 25; 136:4, 17; 137:1, 11, 21; 138:10, 22; 139:2; 140:3, 6; 142:3; 146:16, 19; 147:18, 24; 151:14, 24; 152:8, 24; 153:14; 154:1, 22, 26; 155:5, 19; 156:1, 4, 17, 20, 24; 158:12, 25; 159:24; 160:25; 161:5, 20; 163:7; 166:24; 167:8; 168:21; 169:2, 21; 170:8, 10, 12, 16; 171:13, 16, 22; 172;4, 11, 13; 173:14, 18, 25; 174:11, 22; 175:3, 15, 22; 176:5; 177:6, 13, 25; 178:16, 18, 23; 179:1, 18, 20; 180:10, 13; 181:2: 182:1; 184:4, 14, 20; 185:23; 186:7, 17; 188:4, 7, 17; 189:9; 190:19; 193:13, 17, 24; 194:8; 196:16; 203:3, 8, 12, 17; 204:9, 12, 14, 20, 25; 205:11, 14; 207;3; 208:23; 209:8, 13, 17; 212:12, 21; 213:8, 17, 23; 214:1, 8, 16, 25; 215:5, 8, 13, 23; 216:2; 217:6; 218:2, 20; 219;4, 11, 14, 18; 221:13; 222:9; 223:2, 9, 20, 25; 224;5, 24; 225;9, 15, 22; 226:9, 16, 19; 227:5, 18; 228:1, 6, 14, 22; 229:3, 10, 18, 23; 230:7, 14, 19; 233:21; 235;24; 236:7, 24; 237:21; 238:12, 23; 239:13, 15; 240:6, 10, 21; 241:17; 242:6, 9, 12, 23, 25; 243;8, 14; 244:4, 19; 245:25; 246:18,

From Mr Ali to MS BREER

23; 247:4

Ms Breer [13] 60:16; 64:5, 16; 90:5; 173:12; 174:9; 176:25; 180:8, 12, 20, 22; 214:6; 246:21 mug [1] 28:3 _mugs [2] 28:1: 29:2 multiple (2) 31:18; 197:9 mumbling (2) 180:24; 185:9 nusic [1] 192:14 mutual [1] 107:1 myself [5] 16:4; 163:17; 201:2; 202:15; 231:23

* * N * *

n-a-f-e-i-y [1] 14:18 nafely [5] 4:16, 23; 122:12; 123:6; 126:11 name [52] 1:25; 12:2, 4, 8; 17:1; 0:17; 21:19; 30:8; 42:14; 57:18: 75:14: 77:15: 80:24: P1:3, 11, 17; 85:20; 86:22; 7:11, 18, 23; 89:11; 121:22, ..5; 122:4; 123:5; 127:5; 171:14, 15; 172:14, 17, 21; 181:25; 187:4; 189:25; 90:1, 3, 10, 18, 25; 191:24; 193:3; 195:18; 199:18; 212:9, 11, 15; 220:5; 231:12; 51:15; 252:23 amed [8] 114:19; 176:18, 21; 177;3; 193;10; 207:19, 21; 252:9 ames [8] 2:4; 27:7, 14; 76:20; 88:21; 121:22: 126:20: 129:2 narration [1] 1:25 ...arrative [1] 224:7 .≘ature 191

8:6; 45:2; 218:21; 235:16 negative [3] 179:20, 21; 213:17 negotiations [1] 174:24 newport [4] 12:13, 21; 129:17 news [1] 75:18 nice [2] 28:2; 29:3 nicholson [1] 212:6 ninth [1] 203:22 nod [1] 6:9 non (17) 28:21, 22; 29:8; 56:24, 25; 59:14; 60:11; 158:21; 159:12, 15, 18; 179:6, 11, 13, 19; 180:6, 8 nonexistent [1] 129:10 nordstroms [2] 144;2, 4 normally [2] 97:16, 17 nos [1] 119:11 note [3] 229:20; 231:14; 249:2 notes [4] 58:25; 62:17; 114:3; 252:17 notice [16] 10:3, 9; 35:21; 36:3; 56:22; 59:25; 66:8; 108:1; 116:19; 117:12; 168:24; 204:6; 239:10; 244:14; 245:17 noticed [2] 243:16, 17 notices [3] 66:20; 67:12; 68:25 notified [1] 41:11 notify [1] 78:10 notorious [1]

12, 14, 15, 17; 217;20; 218:11; 234:21; 235:22; 236:3. 5: 237:20 number 800-485-2917 [1] 207:12 number 800-670-6024 [1] 206:10 numbered (2) 10:18; 245:23 numbers [6] 18:7; 191:22; 236:15, 23; 237:8, 11 numerous [1] 72:17 * * O * *

oʻclock [1] 93.6 000 [2] 248:1, 13 oaks [2] 6:1: 121:1 oath [5] 8:13, 14; 36:12; 121:11 object [47] 10:5; 15:25; 23:2, 18; 31:6; 33:12; 44:23; 46:2; 58:13; 68:7: 69:7: 84:10: 88:22: 90:17; 91:22; 96:22; 97:22; 98:15, 20; 101:4; 105:12; 106:11: 123:21: 153:15: 159:24: 174:22: 177:25:

106:11: 123:21; 153:15; 159:24; 174:22; 177:25; 180:14; 184:5; 188:18; 190:19; 193:24; 204:9; 212:12; 215:5; 217:6, 7; 218:20; 221:14; 223:2; 225:22; 226:19; 229:22; 230:2; 233:21; 235:24; 236:24

objecting (2) 102:17; 229:23 objection [40]

30:17, 21; 46:12; 55:17, 18; 58:17; 60:22; 63:16, 17; 64:14; 84:20; 89:23; 93:17; 130:23; 131:3; 156:20; 158:25; 161:6, 21, 23; 204:12, 14, 18, 20; 218:2; 219:3, 8; 226:18; 227:6, 18; 228:4, 20; 229:7, 8, 10, 21; 230:1, 8, 12, 19 objections [7]

30:25: 55:14: 99:12: 136:24: 189:4, 7; 230:6

obligation [1] 162:11 obtain [2] 111:12; 238:5 obtained [7] 61:6; 156:25; 160:8, 10; 161;9; 222:11; 230:23 obviousty [2]. 36:17; 53:16 occurred [1] 194:2 october [1] 241:10 odd (2) 55:16; 109:4 offer [1] 175:6 offers [1] 174:20 offhand [1] 50:24

office [8] 18:10, 13, 14; 113;9; 153:18; 167:15, 16, 17 officer [13]

15:24; 16:18; 17:18, 19; 82:22, 25; 124:23; 130:18; 142:9, 22; 157:10, 11, 16 officers, [11]

officers [11] 17:15; 82:19; 108:21; 158:17, 20, 21, 22, 24; 159:3, 6, 10 offices [1] 18:17

oh [2]

78:23; 117:3 okay [110] 9:10, 11; 10:7; 18:2; 19:20, 21; 20;25; 24:2, 3; 25:12; 27:18; 28:5, 15; 32:2; 34:5, 6, 15; 35:5; 37:12; 39:3; 44:2, 6; 45:7; 47:8; 49:1, 4; 53:14: 59:24; 60:25; 61:9; 66:9, 15, 17; 73:6, 12; 75:13; 78:4, 16; 79:2; 82:7, 11; 85:25; 86:10; 89:3; 90:13; 93:22; 99:1; 103:10; 107:12, 23; 108:10; 114:13, 16; 115:14; 120:3; 123:25; 124:13; 127:7, 24; 129:24; 131:3; 132:9; 133:8; 135:4, 15; 137:16; 138:4, 24; 139:5; 148:4; 150:15; 152:8; 154:1, 24; 156:4, 19; 162:3; 163:7; 164:25; 165:1; 170:10; 189:17; 191:7; 196:22; 198:10; 199:10; 203:17; 205:19, 21; 206:17; 211:5; 212:17; 214:1; 216:19, 21;

217:6; 222:25; 224:24;

227:11, 20; 230:14; 231:20;

233:1; 235:19; 239:14; 240:14; 241:2; 242:11; 246:8; 247:4 old (1] 141:21 olympus [6] 220:4, 6, 7, 8 ones [1] 67:4 ongoing [2]

35:2; 61:7 open (5) 72:3; 241:16; 242:1; 243:1, 5 open-ended (2)

open-ended [2] 158:14; 160:24 operate [3] 15:18; 155:4; 186:21 operating [1] 239:12

operations [4] 6:20; 96:25; 127:17; 128:1 opinion [12]

217:5, 8, 12, 14; 218:18, 23; 219:10, 16; 223:15, 18; 224:21; 225:8 optima {251}

6:19, 20; 10:1, 25; 11:5; 13:11, 14; 14:1, 2; 15:11, 14; 17:8, 11, 15, 20, 22; 18:16; 19:1, 4, 10, 11, 17; 20:13, 14; 21:6, 10, 21, 25; 23:6, 24; 24; 19; 25; 13; 27; 11; 28:1, 4, 24; 31:15, 19; 32:9, 13; 34:15, 22; 37:6; 38:14; 39:4, 13; 40:5, 25; 41:10, 22; 42:1; 43:24, 25; 46:15, 25; 50:4; 54:15; 57:9, 17, 21; 58:2; 60:5, 17; 61:3; 67:12; 69:18; 70:7, 15; 72:10; 87:11, 18, 88:16; 90:2, 7; 93:13, 14, 24; 94:1, 14; 95:1; 96:4, 20; 97:6; 102:7, 9, 14,

24; 103:5, 7, 10, 12; 104:5, 7; 105:18; 107:21; 108:7, 12; 109:17; 111:5, 6, 7; 112:13; 116:14; 117:6; 122:14, 18, 21; 123:16; 124:15, 17, 21; 125:1, 3, 10, 12, 15, 21; 126:22; 127:15, 20; 129:2, 3; 130:8, 11; 131:16, 22; 132:3; 133:21; 134:5, 12; 138:3, 4, 6; 139:6, 12, 19; 142:8; 148:3, 5; 149:7, 9, 12; 150:7, 11; 153:24; 155:10, 13, 16; 156:12, 15, 16; 157:2; 159:13; 161:2, 13, 17; 162:5, 18, 22, 25; 163:10,

12, 15, 19; 164;15, 23;

165:12, 15, 18; 166:2, 10,

m Ms Breer to optima

1:7; 90:14; 91:2; 92:6;

9 .17; 125:9; 171:4, 8, 9

nauseam [1]

5:21

oa [1]

needs [4]

132:1

180:10

241:5. 6

november [2]

number [46]

34:21; 39:19, 20; 79:24;

80:22, 25; 81:4, 11, 17;

85:24; 86:22; 88:11; 95:3;

189:20, 25; 190:1, 4, 11, 18;

191:1, 24; 192:6; 206:10, 11,

14, 20, 21, 24; 207;5, 6, 9,

97:9, 12; 138:20; 164:5;

12; 167:3, 11, 15; 169:18; 170:6, 23; 171:1; 172:1, 8; 173:5; 174:4; 175:5; 176:8, 14, 18; 182;11; 183:19; 185:11; 186:5, 10, 16; 187:8, 11, 14; 191;25; 192;5, 9, 10, 16, 22; 193:22; 194:15; 201:9, 19, 23; 206:11, 21, 23; 207;6, 8, 13, 16; 208;2, 8, 12, 17, 20; 209:2, 6, 22; 210:13; 211:7; 215:20; 216:4, 7; 217:4, 25; 218:14; 223:11, 18; 224:3, 17; 231:21; 233:19; 234:6; 235:23; 236:15, 16, 22; 237:9, 11; 249:8, 9; 252:8 optima's [7] 27:12; 29:10; 30:2; 47:11, 14; 48:13:72:10 optimafunding.com [2] 201:13, 21 opting [1] 102:7 oral [4] 198:20, 25; 199:3, 5 order [15] 8;5; 138:24; 140:9; 152:6; 157:20, 21; 179:14; 199:23; 223:14, 16, 17; 224:19; 244:5, 10; 251:12 ordering [1] 234:16 organization [1] original [7] 53:6; 68:5; 71:22; 246:18, 20, 24: 247:1 originals [6] 40:11, 12; 64:9; 68:18, 21, 24 osborne [1] 86:9 outcome [1] 252:21 outdoor [3] 75:1, 3: 202:16 outside [4] 19:16; 70:9; 165:25; 230:22 overall [2] 84:5; 140:16 overnight [1]

P

p-i-s-t-o-n-e (1) 89:8 p-o-i-n-t (1) 181:14 p.m. (4)

247:2

i

120:7, 9; 121:2; 247:6 p.o. [1] 18:20 package [3] 100:2, 4, 9 page [12] 10:17; 57:6; 117:12; 131:25; 240:3, 4, 5, 8, 9; 249:12; 250:1 pages [3] 180:17; 206:19; 240:6 paid [22] 81:21, 24; 84:1, 6, 11, 13, 17, 25; 85;4, 8, 17; 185:15; 196:15; 198:21, 23; 206:4, 6; 238:22, 24, 25; 239:1, 4 paper (3) 34:1; 79:9; 85:11 papers [1] 100:22 paragraph [8] 42;12; 44:7, 16, 21; 45;18; 191:21; 192:8, 20 pardon [2] 34:7; 144:3 parent [1] 17:8 part (4) 104:19; 106:9; 188:7; 234:1 parties [6] 40:17; 54:14; 61:3; 67:21; 68:25; 204:22 partner [2] 122:22; 123:1 partnership [1] 15:20 partnerships [1] 37:22 party [9] 51:5, 19, 21; 62:22; 94:1; 101:22; 102:2; 164:9; 252:20 pass [1] 140:17 paul [3] 143:8; 166:20; 168:6 pay [14] 79:10; 81:20, 22; 83:4; 182:15; 185:11; 196:12; 198:17; 199:4, 23, 25; 205:25; 208:2; 214:25 paychecks [2] 231:17 payments [1] 231:18 penalty [3]

8:15; 121:13; 251:9

72:1, 14: 73:17; 102:23

phrase [3]

92:17; 105:3; 213:19

pending [4]

penny [3]

75:13, 18, 20 people (30) 14:15; 28:23; 74:6, 8; 75:9; 77:2: 80:11: 82:10: 86:24: 106:20: 155:16: 156:12, 15; 180:1, 3, 16; 186:18; 187:14, 22; 189:12; 213:21; 214:3; 225:21; 232:7, 21; 233:4, 9; 236:15, 21; 237:7 percent [7] 15:24: 16:18: 95:6, 8: 164:16; 235:5, 6 percentage [3] 94;25; 95;2; 97;21 period [3] 24:25; 55:4; 126:14 perjury [4] 8:15; 121:14; 210:21; 251:9 permission [4] 102:8; 165:16; 166:3, 7 permitted [1] 136:14 person (44) 9:24; 10:18, 19, 24; 11:4, 20; 19:15; 20:14; 25:16; 35:18, 20; 36:2, 14; 52:20; 55:12; 74:10, 13, 16; 85:19; 86:13; 87:17, 21; 108:8; 116:14; 122:4, 6; 143:2; 153:18, 22; 154:13; 155:2; 157:4; 178:13; 188:12; 190:10, 11; 193:4; 195:16; 214:10; 217:22; 232:5; 237:19; 240:23; 252:7 person's [1] 20:17 personal [8] 11:24; 16:8; 89:17, 19; 91:13; 104:19; 132:20; 188:21 personally [18] 32:13; 35:10, 12, 14; 50:5; 80:16; 113:23; 118:15, 23; 132:10; 135:2; 147:16, 19; 150:8; 165:21, 24; 169:5; 172:1 peshkin [4] 174:4, 12, 14, 18 phone [16] 79:16; 85:24; 86:21; 87:6, 7; 149:20; 157:4; 184:6; 191:24; 192;22; 200:8, 13; 207:11; 216:24, 25; 237:19 phonetic [1] 87:22 photo [1] 204:23 photos [1] 201:3

phrasing [1] 214:5 physical [6] 13:16, 18, 18:17; 53:6; 169:17 picture [3] 202:4; 205:16, 23 piece [1] 34:1 pjecemeal [1] 228:12 pistone [10] 89:6, 12, 13; 90:6, 10, 14, 23; 92:21, 25; 176:25 place [6] 19:2: 32:18, 23; 33:1; 212:10; 252:13 placed [1] 133:14 plain [1] 106:17 plaintiff [20] 6:6; 7:14; 53:15; 57:11; 64:19, 20; 165:13; 168:7; 169:17; 170:23; 171:2; 172:2, 9: 173:5: 174:5; 175:13; 235:20; 236:13; 237:7; 239:22 plaintiff's [11] 10:13; 42:2; 57:7, 8; 117:8; 131:18: 132:16; 170:1; 191:15; 201:5; 203:18 plaintiffs (1) 176:15 planning [1] 50:11 play [2] 96:3; 244:25 please [45] 10:23; 12:12; 13:19; 14:17; 20:17; 27:18; 31:15; 32:6; 44:19; 51:13; 56:7; 58:15; 64:4, 16; 65:1; 75:2; 79:25; 87:25; 88:21; 89:7, 9; 92:22; 93:1: 97:13; 99:12; 100:5; 101:14; 132:22; 133:23; 148:9; 153:1; 158:3, 4; 170:24; 191:8; 208:11; 209;15; 216:6; 226:8; 230:10; 231:14; 232:25; 234:15; 247:1; 248:2 plus [3] 164:8; 207:24 pmk [2] 240:17; 249:8 point [65] 19:22; 31:5; 62:15; 63:12; 77:16, 23; 79:5, 8; 80:7, 21, 22; 81:3, 10; 82:7; 83:4, 8;

84:1; 85:16, 19; 86:1; 111:10, 13, 24; 112:15, 17; 125:24; 130:24; 137:5; 151:14; 152:2; 153:25; 181:11, 13; 182:10, 13, 15, 18, 24; 183:2, 9, 10, 19, 21; 184; 4, 6, 9, 13, 18, 20; 185:11, 14, 18, 19; 186:2, 5; 214:9, 16; 224:16; 225:1, 8: 237:19; 239:1, 3; 243:7; 244:8 points [1] 92:9 policy [1] 208:8 ponto [1] 252:4 portion (1) 43:13 pose [1] 204:3 position [4] 7:7; 14:6; 16:19; 142:20 positively [1] 192.9 possession [14] 50:22: 52:6, 20: 54:19: 59:12, 14, 16, 20; 60; 2, 4, 6, 9, 16; 64:9 possibility [1] 242:1 pregnant [1] 213:17 preliminary [1] 175:20 preorder [1] 234:11 preparation [1] 244:25 prepare [6] 25:4; 26:18; 65:17, 25; 66:2; 241:21 prepared [7] 26;9, 12, 13; 27:4, 5; 92:5; 242:21 prepares [1] 24:21 prescription [1] 145:23 present (2) 88:15: 190:7 presented [1] 239:19 presently [2] 221:2, 5 preserve [1] 30:21 president [5] 14:8; 15:5, 12; 18:5; 22:9 pretty [6]

From optimats to pretty

52:13; 129:9; 211:22; 223:4; 227;6; 240:12 prevailed [1] 45:3 previous [2] 146:13; 233:2 reviously [1] ...21:5 primary [2] 21:21; 187:5 print [10] £3:13; 26:7, 9, 18; 27:24; 75;18, 23, 25; 249:2, 4 irintout [2] 31:14; 132:14 **prior** [20] 12:18; 15:18; 16:2, 4; 24:11; .5:13; 33:6; 45:23; 50:8; 0;19; 63:16; 142:8; 143:23; 144:9, 13, 17, 23; 218:9; 239:19; 252:7 priority (1) 8:18 private [3] 97:23; 98:18, 20 privilege [50] .0:6; 20:1; 31:8; 40:14, 17, 20; 51:18; 52:13; 57:2, 3; 1:12, 15, 16; 62:8, 11; 66:1, ; 68:8; 69:8; 90:19; 91:1. 23; 92:5, 10; 111:2; 113:11; 160:1, 21, 22; 161:8; 162:1; 78:2, 5, 8; 181:4; 212:14; 14:4; 221:16; 223:4; 225:2. 6, 10, 17; 226:23; 227:1, 8; 228;5, 10; 230:21, 24 rivileged [33] 1:17, 18; 46:5; 50:24; 51:25; 52:4; 53:3; 54:16; 56:24, 25; 59:14; 60:11; 1:11, 14; 62:18; 63:1, 22: _4:1, 4: 65:4, 24; 68:11, 15; 69:13; 90:20; 92:1, 2; 179:11; 174:23; 222:19; 14:21, 23 မှrivileges [2] 66:5; 245:3 roblem [5] 2:17; 80:17; 153:14; 175:25; 238:8 problems (3) 2:12; 145:16, 19 roceeding (1) proceedings [3]

52:22, 23; 60:13, 14; 62:4, 21; 64:3, 18, 22; 65:13; 78:19: 109:23: 110:11, 13: 116:6; 243:23; 244:15, 20 produced [18] 35:9; 59:9; 61:19; 65:13; 66;3; 108:18; 110:24; 117:22; 118:2, 7, 10, 13; 119:13, 16, 19, 22, 25; 245:5 producing [6] 59:10, 11, 22; 64;8; 65:15 product [4] 25:19; 63:2, 4; 65:22 production [1] 63:14 program [2] 94:23: 211:8 programs [1] 94:22 prohibiting [2] 223:14, 17 pronunciation [1] 57:10 proper [6] 224:13; 230;6; 236:2, 10; 237:1, 3 properties [1] 147:12 proprietorship [1] 15:19 prospective [4] 28:23; 29:8; 76:14, 15 protect [1] 53:7 protected [14] 19:25; 31:7; 53:8; 160:1; 161:7; 175:1; 178:1, 4; 212:13; 214:4; 221:15; 226:22; 228:9; 230:20 protecting [1] 223:15 protection [3] 31:3; 32:8; 42:15 protective [1] 244:5 provide [7] 79:19, 21; 116:13; 196:9; 208:9, 13; 231:15 provided (10) 56:19; 166:19; 169:13; 212:1; 239:24; 240:1, 8, 11; 241:16; 243:3 provides [5] 224:18; 227:15; 228:17; 229:13; 230:16 provision [5]

60:5; 61:4; 108:13; 109:17;

117:15

provisions [6]

16:11: 45:22: 46:1: 47:1: 106:9; 108:22 public [1] 57:15 purchased [1] 211:7 purport [1] 51:15 purported [1] 51:10 purports [1] 45:19 purpose [1] 98:24 pursuant [1] 50:22 puts [2] 42:14, 15 putting [3] 59:7; 185:22; 219:13 * * Q * * qualification [1] 82:17 qualified (11) 82:10, 12, 21; 83:1, 5, 8; 182:17, 19, 23; 196:10; question [164] 8:8; 11:3, 7, 9, 11; 19:8, 20; 20:3; 27:10; 28:25; 31:6, 21; 32;6; 33:10; 37;4, 25; 38:16; 40:23, 25; 44:14, 25; 45:1; 46;6; 47;12, 24; 48;5, 15; 51;13; 57:23; 58:21, 23; 60:12; 62:7; 67:4, 6, 7; 69:22; 70:5; 71:23; 72:1, 15, 19: 73:17, 18, 20; 74:14; 75:24; 80:3; 81:5; 83:18; 84:23; 89:1; 92:18; 98:16, 20; 102:23; 104:20; 105:20; 108:24; 109:14; 113:6; 118:20; 121:17; 133:5; 137:13, 14, 16; 141:4;

144:10; 150:5; 151:18;

152:11, 15, 19; 153:2, 3, 5,

9, 11; 154;10; 156;2, 5, 6, 8,

17; 158:11, 14; 159:4, 25;

160:5, 7, 14; 161:6, 8, 11;

167:10; 168:15; 169:1;

170:24: 175:3: 178:1:

162:12; 163:14, 16; 164:11;

179:15, 16; 180:2; 184:23;

185:6; 188:7, 19; 190:20;

193:14, 25; 194;2; 196:17,

19; 197:5; 201:20; 206:16;

208:11: 209:14, 19, 21;

212:13, 16, 20; 214:9;

215:7, 11; 217:15, 16; 218:5, 8; 219:12; 221:14; 222:10, 20; 224;10; 225;17; 226;3, 5, 8, 21; 227;13; 229;12, 19, 21, 22; 230:12, 19; 232:15; 234:13; 236:1, 10, 11, 25; 237:1, 4 questioning [5] 57:20; 101:25; 102:19; 161:21; 185:5 questions [37] 8:20; 9:2; 26:25; 55:10, 20; 64:23; 68:13, 17; 97:1; 98:2, 5, 21; 99:2; 107:15; 131:2; 134:9; 135:17; 137:6, 9, 10; 146:11; 147;4; 152:5; 157:6; 161:24; 163:5, 8; 188:20, 23; 224:9, 19; 226:2; 228:7; 229:24; 235:18; 239:17 quick [21]. 104:2; 107:24; 142:11, 20; 143:11, 14, 17, 20; 144:9, 13, 17; 145:3; 182:1, 3, 5, 6, 7; 208;7; 239:17; 243:24 quickly [2] 10:21; 240:14 quit [2] 88:12; 152:7 quotation [1] 234:1B quote [2] 149:14

R

r-e-s-i-d-e-n-c-i-a [1] 12:20 r-i-v-o-l-i [1] 12:13 r-u•d-d (1) 21:20 radio [1] 23:14 raised [1] 242:4 range [4] 16:7; 34:22; 36:9; 79:13 ratio [1] 96:11 re-evaluate [1] 65:10 re-evaluating [1] 111:2 read [54] 10:23; 28:17; 33:15, 20; 34:3, 10, 13; 42:18, 20; 43:2, 4, 6, 11, 13; 44:7, 10, 16, 19;

45:2, 3, 4, 7, 18; 47:8, 16;

48:10, 17, 18, 21; 49:9;

73:17, 18; 137:14; 151:24; 152:6, 9; 153:2, 3; 154:7; 167:6, 24, 25; 191:19; 193:13, 18; 194:1; 209:14, 19; 213:9; 222:1, 4; 233:2; 248:2; 251:9 reading [7] 44:24; 45:23; 194;4, 5, 7; 222:13, 16 reads [1] 48:3 real [18] 17:7; 19:18; 21:22, 24; 41:18; 104:2, 25; 105:5; 107:24; 131:14; 135:11; 144:8; 145:3; 161:18; 162:6. 20: 239:17: 240:14 realize [2] 121:11; 239:16 reason [7] 9:12; 12:24; 28:14; 77:12; 102:4: 165:19; 175:23 reasons (1) 101:24 recall [48] 7:23; 22:18, 19; 32:11; 33:8; 34:14, 20, 21; 35:1, 7; 36:6; 42:6, 10; 49:7; 76:20, 22; 77:24; 78:8; 83:10; 84:7; 85:20; 111:18; 112:3, 5, 10, 11; 114:8; 121:23; 125:13; 126:23; 127:11; 140:14; 142:14; 143:8, 10; 148:10, 11; 169:12; 170:7; 180:2; 195:18; 199:9; 208:4; 231:12; 238:18, 20; 239:5 receipt [1] 11:20 receive [16] 38:14; 39:4; 42:25; 50:8, 9; 67:20; 86:12; 87:1, 6; 123:20; 167:10; 183:10; 186;5, 10; 202:1 received [33] 37:6, 23; 39:14; 40:6, 16; 42:23; 43:2; 50:2, 15; 55:25; 58:1, 24; 62;9; 66:19; 67:8, 12, 19; 68:25; 167:6, 9; 172:23; 182:24; 184:1, 22; 200:20; 206:13, 23; 207:8, 13, 16; 218:11; 221:19; 237:7 receiving [5] 42:6, 10; 124:5; 167:22; 188:22 recently [1] 241:8 receptionist [16]

157:5, 6; 158:6; 183:12, 15;

im prevailed to receptionist

1:7; 144:25; 185:25

32;4, 18; 157;3; 178;3

'ocess [4]

^*oduce [18]

200:5, 8, 12, 21; 232:10, 13, 19, 22; 233:6, 10, 11 receptionists [1] 149:21 recess [3] 41:5; 120:8; 165:8 recommend [2] 180:6, 8 record [87] 10:11, 23; 12:1; 41:4, 6; 45:4. 12, 14, 15, 16; 52:16; 55:14; 56:14, 16, 17; 59:8; 60:22; 62:2; 63:9; 64:15; 72:13; 73:13, 16; 84:21; 101:12; 108:16; 120:5; 125:11, 15, 18, 20; 126:7; 133:13; 142:2; 145;1; 151:20; 152:3, 9, 23, 25; 153:1; 154:6; 155:9; 165;9; 176:14; 179:1, 2, 3, 4; 181:5; 188:18; 189:2; 191:9, 10, 11; 193:14; 194:5; 203:3; 209:16: 210:1, 3, 4; 213:9, 14, 20, 25; 214:14; 215:25; 216:1: 223:8, 10, 21, 24; 224:6; 226:18; 229:20; 230:13; 233:13; 240:2, 15; 241:15; 243:1; 245:6, 24; 246:1, 6, 7 recorded [1] 192:12 records [1] 176:12 red [1] 189:8 refer [1] 110:14 reference [5] 78:25; 113:10, 12; 114:1; 116:11 referenced [2] 113:15; 114:22 references [1] 47:9 referencing [5] 113:3; 115:3, 20; 116:1; 231:16 referral [2] 22:4: 197:21 referred (1) 110:13 referring [5] 48:24; 56:8; 118:19; 135:4; 154:6 refi [1] 94:6 refinance [1] 82:1G refinancing (1)

82:9

reflect [1]

213:14 reform [1] 156;5 refresh [2] 67:17; 197:15 refuse [1] 52:23 refuses [1] 24:10 regarding [25] 6:18; 30;18; 31:16; 35:21; 36:3; 37:7; 41:16, 22; 46:10; 55:7; 59:3; 66:7; 69:6; 90:23; 91:15; 92:21, 25; 99:25; 101:6; 106:1; 114:3; 178:4; 223:1; 228:7; 230:5 regardless [1] 61:13 regular [1] 134:18 regulation [1] 210:11 regulations [6] 103:14, 16; 104:18, 25; 105:6: 135:8 regulatory [2] 19:5, 6 relate [4] 58:23; 91:14, 17; 109:9 related [8] 126:16, 18; 148:13, 17; 218:7; 220:18; 245:21; 252:20 relating [6] 57:13; 58:7; 116:15; 144:8, 16: 218:1 relation [1] 122:10 relations [1] 19:1 relationship [17] 46:4; 50:23; 52:4; 76:1; 90:23; 125:10, 21, 23; 130:5; 134:7; 137:8; 161:10; 183:24; 185:25; 222:11; 223:6; 226:1 relationships [3] 46:11; 99:5; 131:8 relative [1] 32.25 relevance (3) 88:23; 131:4; 217:9 relevancy [11] 13:1; 30:18, 24; 93:17; 101:9, 12, 14; 130:24; 136:24; 217:7: 219:2 relevant (26)

84:12, 14, 16, 17; 89:2, 23;

90:20; 93:20, 21; 97:2; 98:8;

99:6; 101:5, 25; 123:22; 131:8, 10; 135:16, 18; 136:9 reliance (2) 178:8; 223:14 relief [1] 169:15 relies [1] 225:5 relieved [2] 246;3, 12 rely [3] 224:20, 25; 244:16 relying (6) 160:8, 11; 161:9; 222:10; 223:18; 225:7 remaining [2] 60:15; 95:8 remember [12] 7:25; 112:2; 115:12; 125:14: 129:1; 142:5; 167:22; 173:19; 61:16; 105:4, 9; 142:23; 177:7, 10; 181:23; 212:18 render [1] 251:12 renting [1] 82:13 reopen [2] 243:25; 246:2 repay [1] 107:10 repeat [18] 27:9; 28:25; 37:4; 47:12, 16; 67:4; 87:25; 104:20; 108:24; 137;12; 144:10; 158:11; 159:4; 161:11; 170:24; 180;25; 201;20; 208:11 rephrase [25] 23:3; 24:8; 27:6; 32:6; 35:17; 67:19; 72:18, 19, 20; 99:17; 103:2; 134:6; 139:11; 147:18; 168:15; 169:1; 194:3; 212:16, 20; 216:21; 217:16; 218:7; 232:15; 234:13; 237:4 report [7] 161;3, 14, 18; 162;6, 19, 23; 163:1 reported [1] 143:4 reporter [28] 8;4; 9:4, 10; 10:14; 27:19; 42:3; 66:12; 73:19; 117:9; 131:19; 132:17; 137:15; 152:10; 153:4; 169:24; 170:2; 181:24; 191:16; 201:6; 203:19; 209:20; 233:3; 235:16; 246:3, 9, 12; 252:5, 16:5; 29:14; 62:21; 63:16, 20; | reporter's [1] representation [2]

245:14, 15 representations [1] 101:6 representative [1] 192:23 representing (5) 31:14, 19; 32:9, 13; 46:15 request [10] 56:13, 21; 59:19; 63:10, 13; 64:11; 78:22; 109:1, 6; 187:7 requested [8] 53:1; 54:7; 64:8; 73:19; 128:3; 137:15; 153:4; 209:20 requesting [1] 238:6 requests [5] 60:17, 20; 231:14; 239:10; 244:13 reguire [6] 150:21, 23 required [13] 52:22; 62:24; 63:21; 64:2, 18; 104:18: 151:6, 16, 18; 152:2, 12; 153:6, 16 reguirement (2) 151:1; 159:9 requirements [9] 137:20; 140:12; 154:20; 155:3; 159:22; 160:5, 17; 161:22: 223:1 requires [1] 227:23 requiring [2]. 152:2, 4 research [2] 115:1.4 residencia [1] 12:20 residential [1] 105:11 resolve [3] 52:16; 244:6; 245:5 respect [26] 9:25: 11:3, 5, 7, 9, 11, 16; 48:12; 62:8; 66:14; 97:1; 111:9; 134:23; 153:22; 154:10; 155:10; 169:5; 179:7; 198;5; 209:7, 23; 223:19; 232:4; 236:23; 240:17; 246:13 respond [4] 31:21; 162:11; 183:18; 188:22 responded [1] 55:18 responding [1] 226.2 response [3]

114:19, 22; 129:8 responsibilities [1] 124:7 responsible [5] 20:15; 59:9, 11; 215:20; 216:8 responsive [36] 56:12, 21, 24, 25; 59:10; 60:12, 16, 19, 21; 61:18; 62:13: 65:11, 20: 78:22; 108:25; 109:10, 20; 110:1, 6, 8, 15, 18, 23; 112:20; 117:18, 23; 118:1, 6, 9, 12; 119:14, 16, 19, 22, 25; 239:9 rest [2] 41:3; 146:2 restate [8] 67:6: 79:18; 81:7, 23; 223:16; 229:12; 230:12; 236:11 restating [1]. 29:4 result [2] 178:7; 184:22 resumed [1] 120:9 retall [5] 7:6, 7; 143:25; 144:1; 220:17 return [1] 243:19 reveal [1] 62:18 review [8] 25:13: 110:11; 134:14; 221:11, 21; 242:22; 246:21, reviewed [3] 50:25; 92:5; 221:8 revisit [2] 60:18; 62:12 richard [4] 57;14; 129:13; 133:3; 148:22 right [48] 6;11, 24; 10:7; 16:13; 18:2; 20:5; 24:14; 28:8; 34:1; 35:2, 7; 42:8; 44:13; 52:8, 19; 55:22; 58:16; 66:19; 74:2; 75:14; 99:21; 102:20; 107:23; 117:5; 123:11; 126:24; 127:1; 137:11; 138:7; 141:18, 22; 164:17; 165:1, 2, 5; 182;22; 185;7; 195;7; 205:20; 215:13; 228:14; 238:12, 23; 239:7, 13, 15; 241:11: 243:20 rigney [7] 66:10, 12; 165:19, 25; 166:13, 17; 203:15 ring (3)

From receptionists to ring

207:20, 23; 212:9

šΑ	

rings (1) 212:17 risk [7])5:24, 25; 96:1, 5, 6, 11 riskier [1] 96:18 isks [1] 36:14 rivoli [1] 12:13 odriguez [1] 143:8 role [1] 22:21 'oom [1] 41:3 roughly [2] 63:24; 241:7 udd [1] 21:18 rules [1] 1:1 un (3) 10:20; 107:24; 108:5 running [3] 0:22; 30:17; 155:2 auns [2] 26:23; 123:7

** \$ * *

s-h-a-h [1] 12:2

-y-b-e-r-t (1) ω7:14

salary [2] 23:19; 124:5 ales [37]

18:7: 86:24: 123:7, 10; 124:8: 126:9, 10, 12, 13, 15, 3; 135:22; 140:9; 143:25; 44:1; 149:22, 23; 150:17;

151:8; 152:15; 154:12, 13; 157:23; 158:7; 159:2;

32:12; 187:13, 25; 188:6, 9; 39:19, 23; 190:3, 8; 191:4; 200:22

ralespeople [13]

23:8; 149:25; 150:21, 23; .31:5; 152:12; 153:6; 186:15, 21; 187:2, 22; 118:10, 13

alesperson [19]

(33:12, 16; 135:10; 137:24; 139:9, 10; 144:22; 158:1; (8:2; 190:12; 197:16, 18; 10:7: 216:23, 24: 217:2, 19,

!1; 233:11

ranta [1]

13:10 satisfied [6] 214:6, 16; 242:2, 4; 244:18 satisfy [1] 214:15 saver [3] 75:13, 18, 20 saying [36] 14:23; 23:10; 25:3; 37:13; 38:20, 24; 48:16; 50:2;

52:11; 53:8; 64:5; 55:3; 97:7; 101:11; 102:9; 107:3; 135:1; 137;5; 152;4; 184:3, 15; 189:11; 205:22; 213:11, 13; 216:11; 222:9, 13; 224:2; 237:1; 238:14, 15; 240:7;

242:1, 15; 244:19 scale [1]

128:19 school [2] 140:24; 141:11 scope [4]

53:17; 92;9; 221:24, 25

score [1] 96:1 script [3] 24:4, 21; 186:21 scripts [1]

25:4 second [4]

45;13; 57:12; 140:17; 170:16 secondary [1]

187:5 secret [1] 99:8

secretary [4] 15:13; 174:13; 240:11;

244:14 secrets [1] 97:24

sections [1] 173:20

seek [4]

159:25; 178:1; 212:13; 223:17

seeking [1] 31:7

seeks [3] 161:6; 225:22; 230:19

sees [4] 11:21; 204:16; 243:12 selection [1]

178:7 sell [4]

94:12; 97:17, 18, 21 sells [1]

211:12 send [26]

27:23; 28:1, 19; 29:7; 30:3;

67:24: 78:12: 81:15; 63:9; 84(8) 85(3, 9) 86(19) 143(12) 165:16: 166:3, 8; 195:12; 197:6; 220:24; 225:21; 226:14; 234:15, 20; 247:1 sending [15]

40:19, 21; 67:22; 78:7; 111:16, 25; 143:15; 183:22; 185:19; 186:3; 197:10; 200:2; 223:19; 224:21; 227:3

sends [4]

27:11; 59:4; 199:13; 217:18

senior [1] 142:22 sense (5)

106:15, 18; 179:8, 16;

193:25

separate [15] 10:15; 42:4; 117:6, 10;

118:20: 131:20; 132:18; 170:3: 182:13; 191:17; 201:7; 203;20; 220:7, 18; 228:25

separated [1] 222:17

september (2) 125:17: 241:10 seriously [1] 228:9

serve (1) 189:4

served (4) 10:9; 168:12; 169:4; 170:6

serves [1] 189:8 service [1] 39:1

services [6] 115:24; 116:2, 8, 11; 165:12;

191:23 settle [2]

174:20; 175:6 settled [1] 175:8

settlement [2] 174:23, 25 seven [1]

78:1 shah [36]

6:4, 11, 12, 13; 12:2, 5; 16:22; 17:1; 52:18; 55:24; 57:9, 18, 22; 61:3; 64:11, 21;

85:3; 66:19; 104:3; 117:5, 13; 121;4, 10; 132:15; 150:8; 165:11; 168:7; 188:12;

223:18; 224:3, 17; 246:21; 248;8; 249;8; 251;7; 252;9

shah's [2] 53:4; 64:12

shared [1] 208:20

shareholder [1]

15:24 shares [1] 123:5

she's [1] 173:19 sheet (2)

85:11; 168:5

sherman [2] 6:1: 121:1 shocking [1]

28:11 shortened [1]

238:3

shorthand [3] 252:14, 17, 24 show [5]

189:21; 204:15, 16; 224:3,

16 showing [1]

> 206:19 shows [3]

131:16; 132:15; 133:3 shuffled [1]

100:23 sic [2] 7:16; 203:16 sight [2]

123:12; 126:3 sights [2] 211:18, 19 sign (1)

249:5 signature [2] 249:25; 250:25

signed [1] 248:10 significant [5]

9:18; 15:22; 16:16; 18:1; 204:6

silly [1] 241:25 simpler (1) 218:8 single [2]

71:3; 153:17 situation [3]

98:7; 157:7; 216:9 six [5]

7:13; 78:1; 144:23, 24; 146:5

size [3] 96:2, 10; 97:7 skipping [2] 207:1, 11 skirmish [1] 61:20

stash (1)

172:1 slightly [1] 196:17 slower [1] 75:2

sole [5]

15:19; 17:13, 18, 19; 18:25 somebody [7] 84:13, 17; 188:8; 190:7;

205;22; 213;10; 234;9 somehow [1]

183:18 someone [22]

25:13; 52:22, 25; 79:17, 24; 81:4; 107:4; 133:24; 139:12; 157:2, 13; 179:12; 187:25; 189:10, 20, 24; 200:10, 19,

20: 201:21: 229:14; 230:17 somewhat [1]

169:20 somewhere [1]

113:18 sooner [4] 238:9, 17; 241:7, 8 sorry [20]

24:8; 42:22; 46:16; 49:25; 55:2; 57:9, 25; 75:6; 79:17; 80:4; 95:12; 100:22; 119:4;

143:9; 144:21; 170:11; 187:18; 192:21; 215:24; 232:16

sort [6] 16:1: 66:20: 67:13: 109:3:

158:12; 186:24

sought [4] 69:5, 9, 12; 222:25 sound (12) 126:24; 127:1; 140:5;

164:17, 21; 165:1; 169:10; 172:18: 185:20: 203:5: 213:12; 214:11

sounds [8]

65:17; 112:14; 140:6; 165:2; 171:6; 172:19; 213:8; 231:12 source [1]

228:24 sources [9]

76:7, 8: 77:5, 6: 80:19: 94:2: 105:25; 106:8; 197:22 southern (1)

82:9

space [7] 127:25; 128:1; 181:13;

182:6, 7, 8 speak [5]

55:19, 21; 157:4; 180:24;

204:15 speaking [5]

189:4, 7; 215:25; 228:1

16:11, 12; 31:4, 16; 32:7, 12;

speaks [1] 213:25 specialize [2] 82:8, 14 specialized [1] 140:10 specific [9] 20:10; 27:25; 32:25; 69:25; 94:5; 126:17; 154:5; 223:4; 244:13 specifically [4] 24:18: 183:4, 13; 241:12 specifics [2] 90:23; 91:6 specify [1] 249:5 speculating [1] 188:25 speculation [8] 58:10; 87:13; 103:1; 188:4; 190:6, 21; 215:8; 233:22 speculative [3] 24:13; 48:16; 188:19 spell (8) 11:25; 12:6; 14:17; 21:19; 87:23; 89:7, 9; 127:5 spelled [1] 17:1 spelling [1] 181:25 spellings (1) spending [1] 30:19 spent (2) 30:11, 15 spoke [2] 187:25; 197:9 spoken [5] 165:18, 21, 24; 181:24; 193:7 sport [1] 98;13 spot [2] 127;22; 237;22 \$8 [2] 251:4; 252:1 stack [2] 57:13; 207:2 staff [1] 178:13 stage [1] 96:8 stake [1] 16:16 stakes [1] 15:22 standing [6] 105:14; 161:21, 23; 230:1, 5,

standstill [1] 64:7 start [4] 11:23; 77:22; 157:3; 158:18 started [4] 14:7; 195:23, 24, 25 starts [1] 42:13 state [12] 11:25; 12:12; 13:19; 53:19; 107:18; 213:20; 229:8; 248:3; 251:4; 252:1, 5, 25 stated [13] 15:14: 57:21; 72:22; 104:21; 113;3; 126:11; 150:16; 168:16; 188:5; 192:10; 197:9; 222:1; 229:10 statement [6] 50:6; 214:14; 224:6; 242:24; 244:3: 245:6 statements [3] 121:13; 194:12; 237:16 states [7] 13:23; 57:7; 69:23; 132:1; 193:12; 194:7, 14 stating [5] 36:24; 50:10; 169:14; 185:20; 224:14 station [1] status [2] 131:25; 135:22 statute [5] 34:2; 221:9, 21; 222:1; 229:24 statutory [1] 227:16 stay [1] 209:2 step [1] 33:5 stepped (2) 177:12, 18 stepping [1] 111:9 steve [2] 172:8, 17 steven [1] 207:21 stipulate [1] 204:22 stipulation [3] 243:8; 246:1, 8 stockholder [2] 17:13; 122:24

stockholders [1]

17:11

stone [2]

199:6, 8

stop [2] 58:14: 103:12 stopped [4] 78:12, 17; 132:6; 195:22 story [1] 100:12 streamline [7] 130:1, 9, 12, 13, 16, 19, 22 stress [1] 9:19 strictly [1] 61:17 strike (5) 79:17: 125:19; 139:10; 168:11: 194:13 stuff [1] 108:15 subject [8] 92:14; 111:1; 117:17; 159:13, 16, 19; 208;7; 246:15 subjects [2] 145:3; 147:9 submitted [1] 208:17 subpoena [1] 52:17 subscribe [1] 252:22 subscribed [1] 251:15 subsidiaries [1] 17:9 substantial [1] 8:22 sue [1] 50:10 sued [7] 34:15, 22; 35:10; 50:4, 5; 57:21; 137:6 suffer [3] 145:8, 16, 19 suggest (2) 164:23: 204:21 suggested [1] 169:9 suggesting [1] 236:21 suing [3] 43:17, 18; 50:11 suit (2) 34:19:50:8 suite [2] 13:10; 129:17 suits [1] 178:15 superior (1) 174:1 supervise [3]

134:8, 10, 12

supervision [1]. 252:15 supervisor [1]. 143:4 supervisors [1] 143:6 supposed [4]. 60:7; 64:22, 23; 189:15 surprised [1] 155:1 sutton [33] 35;4, 12; 38:25; 49:6, 16; 50:2, 4, 10, 15; 51:9, 10, 16; 54:3, 20; 55:7, 9; 57:11; 61:21; 109:9; 175:14, 23; 191:13, 21; 192:1, 8, 25; 193;5, 8, 12, 21; 194:12; 197:8: 198:1 sutton's (2) 54;25; 55:3 sworn [3] 6:6; 121:5; 252:10 sybert [3] 57:14; 61:8; 109:9 system [1] 211:8 systems (4) 115:1, 4: 211:13, 15 * * T * *

t-e-n-o [1] 127:6 (-shirts [2] 28:1; 29:2 takes [3] 58:18: 123:7: 214:7 talk [19] 16:1; 21:5, 6; 22:1, 21; 24:2; 26:6: 52:2, 3: 74:19: 93:12; 113:11; 134:17; 143:17; 157:3; 187:1, 22, 23; 191:5 talked (9) 77:8; 165:20; 179:23; 180:15; 182:19; 189:11; 193:21; 209:11: 239:9 talking [17] 24:25; 38:8; 40:14; 41:8; 48:22: 49:20, 24; 55:3; 64:1; 73:24: 74:5: 75:20: 84:15: 92:7; 119:4; 130:25; 152:7 targeted [1] 27:25 tayanipour (5) 124:14; 126:3; 148:24; 155:14, 17 tayanipour's [1]

125:9

topa (94)

33:6, 10, 11, 18; 34:15, 22; 35:10, 14, 21; 36:3, 25; 37:7, 24; 39:15; 41:9, 11, 16, 22; 42:15; 45:20, 23, 25; 47:1, 9, 17: 48:4, 10, 25; 49:6; 53:19; 56:1, 10: 57:22; 58:3; 60:5; 61:4: 66:21; 67:9, 13, 21; 69:1, 6, 19; 70:8; 79:1; 90:10; 91:15, 21; 92:21; 101:20: 102:6, 11: 106:2; 108:13, 23; 109:17; 116:15; 117:16; 136:5; 143:18; 146:18: 148:13: 166:21; 176:3, 9; 209:3; 215:3, 16; 218:1, 15; 221:9, 24; 223:12; 224:18: 225:20, 25; 226:14; 227:3, 15, 22; 228:17, 18; 229:3, 13, 14; 230:16, 18 topa's [1] 223:1 teammate [2] 123:3.4 technical [1] 6:22 telemarketing [10] 76:6, 7, 11, 12, 24; 185:16, 17: 195:2, 3, 6 telephone [16] 31:3; 32:8; 42:14; 71:15; 74:17: 78:15; 79:23; 81:4; 87:2; 88:10; 117:15; 119:3; 195:1; 196:20; 207:14, 15 television [8] 24:2, 5, 19, 20, 23; 25:4, 14, 22 telling [4] 71:10, 12: 105:14: 237:2 temperature [2] 28:17; 37:1 tend [2] 53:18, 19 teno (16) 127:4, 9, 11, 17; 128:12; 129:13; 133:4, 10, 18, 20; 134:8, 10, 17, 18; 148:22 term (12) 6:22, 23; 72:4, 5; 95:15, 17; 99;21; 106;13, 22; 107;16; 109:3: 159:3 terminate [3] 125:20; 185:25; 241:18 terminated (2) 125:23; 183:24

From speaks to terms

terminology [1]

60:9; 79:7; 98:11; 108:22;

175:1: 198:25; 199:5, 6, 7;

246:14

terms [10].

227:9 terri [12] 28:9; 60:16; 38:15; 135:17; 152:6; 156:9; |73;11; 174;8; 177;12, 18; 229:7: 243:11 test [1] 140:17 estified [13] 6:7; 42:20; 110:20; 121:6; 155:6; 152:9; 184:9, 19, 20, **≥1; 213:21; 235:21, 25** Lestify [12] 9:21; 10:25; 11:5; 167:8; 178:11; 184:16, 22; 189:15; ,94;6; 236:8; 237:2; 252:10 restifying [5] 9:23, 24; 156:7; 188:25; !14:13 estimony [12] 8:5, 13, 15; 9:13; 42:21; 184;5, 8, 15; 185;21; 218;9; ests [2] 140:15, 16 text [7] 6;9; 33:15, 17, 19; 34:2; 3:4; 47:16 thank [13] 14:6; 30:24; 37:21; 90:13; 29:24; 143:11; 156:8; 157:21; 160:23; 168:21; 211:6; 214:17; 224:14 hanks [1] 3:7 theft [1] 211:3 nerapy [1] 69:17 there's [11] 26;4; 50:13; 66:4; 96:2; 30:22: 140:15; 184:5; 37:11; 215:7; 227:7; 238:18 thereafter [1] 252:14 pereof [1] 52:21ء thermostat [1] ninking [2] +6:19; 174:14

third (17) 1:17; 42:12; 44:7, 16; j;18; 51:5, 19, 20; 54:14; \$1:3; 62:22; 67:20; 68:25; 34;1; 101:22; 102:1; 164:9 iomson [17] 1:16, 18; 21:4, 8, 9; 22:5, 6; £6:14; 128:22, 23; 139:24; 291;1, 2; 231:25; 240:16, 20;

241:2 thoughts [1] 237:14 threaten [2] 244;9; 245;7 three [6] 58:25; 128:14; 141:22; 158:13; 182:5; 241:4 three-page [1] 240:8 throwing [1] 73:4 timely [4] 243:3, 16, 17 times [5] 34:22; 57:21; 82:20; 188:14; 197:9 ltitle [11] 15;3, 4, 5; 22;6, 7, 13, 16; 57:14; 124:11, 13; 125:12 title-wise [1] 15:4 titles [1] 15:11 tom [2] 89:12, 13 total [6] 38:8; 84:25; 163:12, 20, 25; 164:9 touch [1] 22:24 track [3] 131:2; 199:13, 15 trade {2} 97:24; 99:8 train [2] 98:22: 99:13 transcribe [1] 246:9 transcribed (1) 252:14 transcript [19] 8:20: 28:17: 127:23: 184:25: 193:18; 224:11; 237:22, 25; 238:10, 14, 20; 241:23; 242:15, 17, 19, 20; 246:13; 251:12; 252:17 transfer [7] 79:23; 80:12; 157:17, 22; 158:7; 200:21; 233:19 transferred [14] 87:2; 183:12, 14, 19; 184:2;

187:10; 188:1; 191:24;

237:9, 11

233:11

transfers (5)

transmittal [2]

192:5, 22; 200:6; 232:12;

157:10, 11; 158:6; 183:16;

51:2, 23 transmitting [1] 227:16 treasure [1] 102:12 treble [5] 224;18; 229;18; 229;3, 13; 230:17 trial [21] 8:16, 24; 175:10, 14, 15, 16, 22, 24; 190:7; 223:14, 17; 224:20; 225:7; 238:1; 241:19; 242:9, 12; 243:20; 244:1, 24 triple [2] 228:18; 229:13 tripling [1] 230:17 trouble [2] 100:23; 106:20 trove [1] 102:12 true (4) 62:3; 245:8; 251:12; 252:17 trust [1] 142:3 truth [3] 252:10, 11 tuesday [1] 246:11 tv [6] 23;12; 26:5; 30:11; 75:3; 211:21 twenty-five [1] 141:15 twenty-two [1] 141:22 twice [1] 146:19 two-year [1] 141;6 type [15] 7;21; 48:2; 59:3; 76:2, 4; 86:2; 88:4; 91:3, 6, 11; 103:13; 175:18; 180:4; 216:17; 242:7 types (5) 23:7, 8; 27:23; 29:7; 76:6 typewriting [1] 252-15 * * U * *

uh-huh [38] 6:16, 25; 8:2; 9:8; 11:10; 15:6; 26:8, 21: 27:3; 43:1; 45:21: 47:15: 68:3: 72:25: 75:4; 80:9; 83:3; 85:7; 86:18; 89:18: 97:11; 112:8; 121:12;

122:9; 126:5; 132:21; 138:16; 148:20; 153:13; 157:15; 167:21; 177:2; 178:24; 185:8; 199:16; 202:6; 215:18; 231:24 uncertain [7] 23:3; 24:17; 69:20; 105:19; 138:11; 190:21; 227:6 unclear [5] 70:6; 72:15; 82:15; 153:8, 11 undergo [2] 140:10; 146:23 undergoing [1] 9:18 understand [32] 8:17; 9:6; 19:20; 27:11; 33:21; 44:24; 54:4; 62:20; 74:15; 98:25; 99:3; 104:17, 20; 105;20; 106;19; 107;13; 137;2; 150:6; 154:9; 156:17; 157:25: 166:21: 189:14: 197:2; 204:17; 218:25; 219;6; 223;20; 225;12; 227:3, 15 understanding [25] 27:10; 42:17; 76:13, 25; 105:17; 106:25; 107:2; 136;22; 138:13; 153:24; 154:12; 160:4, 16; 221:12, 22; 222:3, 16; 223:11; 225:20, 24; 226:13; 227:22; 230:4; 232:9, 18 understands [5] 19:24; 72:5; 106:13; 188:13; 209:8 united [1] 13:23 university [1] 140:20 unrelated (2) 144:5, 6 unsolicited [9] 6:21, 24; 44:20; 186:3, 6; 190:15; 197:10; 227:17, 24 upward [1] 164:5 useful [1] 101:25

V v-e-i-a-y-a-t-i (1)

218:1

violations [23]

34:16, 23; 35:11, 14, 22;

36:3, 25; 37:8, 24; 39:15;

41:9; 56:1; 57:22; 66:21;

14, 18; 162;19; 166;21

volume (3)

67:9, 13; 69:1; 102:5; 161:3,

vague [3] 72:3; 180:2; 227:10

uses [1]

utterance [1]

87:18

132:22

12:7

valid [2] 101:9; 219:2 value [1] 164:2 variables [1] variations (1) 12:4 varied [1] 79:12 vary [1] 79:13 velayati [4] 12:5, 6; 57:9; 168:8 vendor [4] 70:18; 72:22; 75:6; 87:5 vendors [18] 21:14; 24:5; 70:21; 71:9; 72:4, 6, 9, 23; 73:1, 2, 21, 24; 74:4, 20, 21; 75:11; 77:13: 87:4 venture (1) 172:24 verbal [1] 80:14 verblage [1] 23:1 versions (2) 26:5; 121:22 versus [1] 57:15 via (2) 80:24: 81:11 viacom (3) 75:1, 2; 202:16 vice [1] 22:9 violate [1] 223:3 violated [13] 58;3; 60;5; 61:4; 108:13; 109:17; 117:15; 136:5, 6; 215:3, 16; 223:12; 224:18; 228:19 violates [2] 229:14; 230:17 violating [4] 102:11; 162;14; 181:3; 218:15 violation [6] 53:21; 162:6; 210:8, 11, 14;

im terri to volume

97;7; 183:6; 246:13 voluminous [1] 57:13 VS [1] 249:9

* * W * * w-2 [2] 149:14, 16 w-o-f-d [1] 89:9 w-o-l-d-e-r [1] 89:10 wait (3) 162;11, 17; 242:18 waited [1] 245:10 waiting [1] 245:17 waiver [1] 225:2 walk [2] 22:22; 185:4 wanted [8] 7:13; 107:24; 154:4, 6; 181:21; 213:23; 220:23; 237:23

warming [1] 37:2 warning [1]

189:4 warranted [1]

66:6 **ways** [5]

80:23; 81:6; 180:17; 185:16 we'd [1]

102;11 we'll [15]

i.

11:23; 107:1; 108:3; 163:5; 169:24; 203:1; 223:11, 13, 17; 228;14; 238;16; 242:12, 13, 20; 243:5

we're [34]

6:14; 40:13, 14; 44:20; 47:22; 48:22; 52:16; 54:5; 55:3; 88:12; 92:7; 110:2; 114:15; 121:10; 130:25; 132:7; 135:18; 150:4; 152:1; 157:24; 174:11, 12; 213:10; 214;2; 217;11; 224;9; 225;9; 235;15; 238:3, 10, 21; 243:9;

we've [15]

245:12

55:20; 61:20; 75:1; 102:10; 109:19, 21; 117:17; 155:20; 162:14; 225:24; 227:8; 239:9, 19, 25; 240:17 website [8]

129:16: 131:14: 132:14: 201:14, 16, 18; 205:3, 6 websites [1] 132:1

wednesday [3] 6:1; 121.1; 246:11

week [10] 18:11; 198:22; 199:4; 234:22; 235;8, 9, 10, 13; 242:13;

243:25 week's [2] 190:9

weekly [2] 198:23; 234:18 week\$ [3]

140;14; 203:15; 242:8 weight [1]

136:24 weird [1] 191:3

weren't [3] 100:24; 110:16; 236:8

whatsoever [6] 43:19, 23; 47:23; 74:11; 198;8; 217:10

whereof [2] 251:14: 252:22 whereupon [1]

120:7 wherever [1]

52:14

whichever [1] 6:13

whited [1] 62:18

wholesale [2] 94:4; 220:16

wide [1] 18:8

willful [2] 53:20, 22 willfully [6]

223:12: 224:4, 17; 228:19; 229:14: 230:18

willing [2] 244:2, 16 wilson [1]

213:5 wish (1) 235:4

withdraw [1] 204:20

withholding [1] 107:4

witness [90]

6(5) 29:17; 30:22; 31:9; 32:2; 37;4; 38:5, 7, 9, 22; 43:9; 45:9; 47:6; 48:1, 6; 49:5, 19, 22; 66;24; 70:11; 72:19;

73:11, 15; 74:2; 80:18; 83:22; 89:3, 25; 91:8; 95:6; 103:20; 110:4; 112:3, 8, 23; 113:16, 19; 115:15; 117:2; 118:4; 137:22; 146:20; 147:25; 153:8; 154:23; 156:18; 159:4; 161:11; 162:3; 171:14; 172:12, 14; 175:16; 176:6; 177:8; 178:17, 20, 24; 179:19; 185:24; 186:8, 19; 189:17: 194:6; 196:18; 204:11, 13; 205:1, 16; 209:16, 24; 210:2; 212:14, 17; 213:20; 217:16; 218:3; 219:20; 221:17; 222:21; 226:6, 11, 20; 229:2; 231:1; 233:7; 236:3; 251:14; 252:9,

wolder [8] 89:6, 8; 90:6, 10, 24; 92:21,

25; 176:25 wolder's [1] 90:14

won't [3] 26:25; 40:18; 77:10

wondering [3] 131:5, 11; 141:25 word (9)

73:3; 74:1, 4; 125:6; 169:16; 181:11: 182:4: 227:9: 244:16

worded [1] 109:5

words [16] 33:20, 21; 34:10; 37:11, 14; 73:5, 8; 153:16; 181:11, 12, 19; 185:22; 195:4; 219:13; 249:3, 4

work [32]

18:22; 21:14; 24:6; 63:2, 4; 65;22; 70:19; 90:10, 15, 18, 19, 21; 91:3, 6, 11; 94:21; 122:14; 126:3; 134:8, 10, 12; 142:8, 9: 144:20; 177:16; 180:3, 5; 194:19; 196:7, 8; 211:24

work-product [3] 57:2; 61:12; 66:1 worked [6]

182:3; 194:18, 21; 195:13; 199:12: 231:10

working [7] 19:16; 20:15; 22:4; 77:15; 144:9, 13, 17

worldwide [2] 172:2; 173:17 worth [1]

52:9 wouldn't [1] 232:17

write [5] 138:1, 8, 14, 25; 243:11 writes (8) 22:25; 24:4; 139:6; 164:24; 217:2, 21, 23; 218:14 written [18] 8:20: 56:3: 63:16: 71:9; 79:4, 6; 80:14; 99:24; 102:9; 112:16; 113:5; 146:10, 11; 163:10; 176:12, 14; 182:10; 198:10 wrote [5]

53:11, 12; 78:24; 163:12, 15

* * **V** * *

veah [67] 7:3, 20; 21:3; 22:20; 38:9; 48;1; 75:21; 80:2; 81:6; 84;22; 85:10; 86;6; 95:10; 109:24; 110:12; 113:25; 120:6; 122:20; 127:1; 129:14: 134:19, 21; 136:4; 138:18; 139:2, 20; 143:1. 6, 25; 151:7; 152:14, 24; 154:23; 157:12, 24; 158:9, 10; 164:6; 167:5, 23; 172:10; 177:13, 17, 20, 23; 178:20; 179:25; 181:15; 182:16; 187:3: 194:21; 195:14; 196:2, 11; 198:24; 202:8; 204:1, 5, 13: 206:2, 18: 214:8; 220:6; 226;6; 228:6; 233:9; 235:14 year [13] 14:4; 25:2, 3; 29:11; 30:5; 32:18; 33:1; 84:9; 85:4; 97:10: 143:22: 163:22: 164:20

years [11] 7:5, 13; 13:15; 89:20; 90:8; 141:22, 23; 146:5; 147:1; 210:7, 20 vellow [1] 180:17

ves-or-no [3] 48:5: 92:17: 197:5 you've (9) 59:16; 168:23; 179:21; 190:21; 211:20; 219:8; 221:13: 228:23: 230:23

yourself [3] 20:22; 45:8; 221:9

From voluminous to yourself