



Southeast Florida

BBB of Southeast Florida

2924 North Australian Ave.
West Palm Beach, FL 33407
(561) 842-1918

U.S. RECORD SEARCH

3300 N. University Drive Suite #10
Coral Springs, FL 33065
[View Location Map](#)

Principal: Fred Joseph, President
Local Phone Number: (800) 250-8885
Fax Number: (954) 755-0067
Membership Status: This company is not a member.
TOB Classification: Investigators
Additional TOB Classification(s): >Personal Services

The information in this report has either been provided by the company, or has been compiled by the Bureau from other sources.

Customer Experience

Based on BBB files, this company has an unsatisfactory record with the Bureau due to a pattern of unanswered complaints concerning customer service and delays in receiving the product.

Customer complaints allege that they are treated rudely and unprofessional when seeking information on the delays of the services, other customer complaints allege the company failed to provide any information or a satisfactory response.

When evaluating complaint information, please consider the company's size and volume of business. The number of complaints filed against the company may not be as important as the type of complaints and how the company handled them.

458 consumers have requested a reliability report on this company in the past 36 months.

The Bureau processed a total of 50 complaints about this company in the last 36 months, our standard reporting period. Of the total 50 complaints in the last 36 months, 15 of those were closed in the last 12 months.

Complaints Concerned
Advertising Issues: 2
Outcome of all complaints -
No Response: 2

Sales Practice Issues: 9
Outcome of all complaints -
Resolved: 5; No Response: 4

Repair Issues: 1
Outcome of the complaint -
Administratively Closed: 1

Service Issues: 8
Outcome of all complaints -
Resolved: 2; Unresolved: 2; No Response: 4

Customer Service Issues: 4
Outcome of all complaints -
Resolved: 1; No Response: 3

Guarantees or Warranty Issues: 2
Outcome of all complaints -
Resolved: 1; No Response: 1

Product Issues: 21
Outcome of all complaints -
Resolved: 11; Unresolved: 4; No Response: 6

Contract Issues: 2
Outcome of all complaints -
Resolved: 2

Billing or Collection Issues: 1
Outcome of the complaint -
Resolved: 1

Licensing Information

This company is in an industry that may require licensing, bonding or registration in order to lawfully do business. The Bureau encourages you to check with the appropriate agency to be certain any requirements are currently being met.

ADDITIONAL TRADENAMES, ADDRESSES AND TELEPHONE NUMBERS

U.S. Record Search
Law Offices of Ehrlich & Freedman 3300 University Dr. #525 (800) 250-8885
Coral Springs, FL 33065

(800) 552-9279

(800) 383-9975

(954) 757-6070

(888) 757-6070

This is not necessarily a complete list.

Additional File Information

The Bureau has requested basic information from this company. The company has declined to provide this information. Without this information, the Bureau may not have current information concerning such things as the company's management or its nature of business.

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